

# Homelessness Directory 2007/2008

The directory of hostels, supported housing and  
other services in Dublin



Resource  
Information  
Service

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Information contained in this directory has been supplied by the projects themselves. Whilst every effort has been made to ensure that the details are accurate, the Homeless Agency cannot be held liable for any errors or omissions, or consequences arising from them, nor be held responsible for the service provided by any of the projects/organisations referred to.

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## Introduction

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This is the fourth edition of the directory of services for people who are experiencing homelessness in Dublin. This edition includes a comprehensive listing of all specialist homeless services, for adults, families and young people, as well as information on relevant mainstream and general services, which provide support to people who are experiencing homelessness.

The Homeless Agency has produced and published the Directory in conjunction with Resource Information Service (RIS). The Homeless Agency was established as part of the Government strategy on homelessness and is responsible for the management and coordination of services for people who are experiencing homelessness in Dublin and for the continual improvement of those services. The Homeless Agency is particularly committed to improving the effectiveness of both services which are specifically for people who are homeless and also generalist services that can be accessed by people who are homeless. These services provide information, advice and advocacy services to people who are homeless or at risk of homelessness.

The Homeless Directory 2007-2008 will be of assistance to any person working with people who are experiencing homelessness or at risk of homelessness in the Dublin area. Following the evaluation of emergency services in 2006, the Directory provides up to date information on the range of services available including details on access criteria, referral procedures, staffing and support services offered. It also provides other information on the rights and entitlement of people who are homeless including income maintenance, accommodation and other services.

Resource Information Service ([www.ris.org.uk](http://www.ris.org.uk)) is a London based charity that publishes directories, websites and information systems that help homeless people and others in need in the UK and Ireland.

The Dublin Homeless Directory is regularly updated and the Homeless Agency welcomes information on any services omitted, and also any new services which are planned for the future. The Homeless Agency website can be accessed on [www.homelessagency.ie](http://www.homelessagency.ie)

Homeless Agency  
November 2006

## How to Use this Directory

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**The Homeless Directory 2007-2008 provides information on over 200 accommodation, advice and support services. This section provides brief guidance on how to find appropriate services.**

### Structure and Scope of the Directory

The Homeless Directory is divided into three main sections. The first section provides general information on services that are available for people who are experiencing homelessness in Dublin, including how these services are currently organised and delivered, statutory responsibilities and entitlements for people who are homeless.

The second and third section contains detailed information on accommodation and advice and support services. These two sections are in turn divided into sub sections. For instance, the accommodation section is divided into emergency, transitional housing and long term, with a special section on services for women and children who have experienced domestic violence. Each subsection includes an introduction describing the types of services contained in the section. Each entry contains information on the service, the target group, facilities provided and other services. Travel information is also contained and maps are provided for emergency hostels.

### How to use this Directory

This Directory may be more effective and easier to use if the age, gender and need of the person who is experiencing homelessness is established. Use the contents page at the front of the Directory to identify relevant sub sections of services and use the headings in each entry including target group, support and other services offered to further refine your search. The facing page explains the contents of fields in hostel entries.

To find a service that you know by name, use the alphabetical index at the back of the Directory. There are also indexes of out of hours services, young people's projects, women's projects and services in the four local authorities in Dublin including Dublin City Council, South Dublin County Council, Dun Laoghaire Rathdown County Council and Fingal County Council.

### Maps

Two maps are included in the Directory (see pages iv-v). The first shows the 5 Dublin City Council functional areas and the second shows the 3 outer-Dublin local authority areas. The Local Authority Area Index at the back of the Directory shows where services are based.

### Making referrals

Some services can be accessed directly by people who are experiencing homelessness, others will accept referrals from designated agencies only. It is important to note that referrals need to be made appropriately, by ensuring that the person that is being referred fits the target group and by following the referral procedure outlined.

Emergency services were evaluated in 2006 and some changes were recommended in relation to the referrals processes. It is anticipated that some changes to referral procedures in this section may take place in 2007.

## Name of hostel or housing project

Address for referrals

Phone number for referrals  
Project websiteFax number for referrals  
Email address for referrals

### Target group

General guide to the client group(s) the hostel aims to house.

#### Will not Accept

Indicates people the hostel cannot/does not wish to accept.

#### Age

Minimum, maximum and average age of residents.

#### User profile

Brief information about the make up of the resident population, based on information supplied by the projects about their current user group.

### Referral procedure

Details of how to gain access to the project, including particular times that they can be contacted by phone for vacancy details, what background information is needed.

#### Referral agencies

Information about which agencies the hostel will accept referrals from.

### Policies

Brief details of equal opportunities targets and policies, and procedures relating to harassment and complaints.

#### Tenure and house rules

Information about rules around alcohol use, attendance at meetings etc. The type of tenancy or licence agreement given to residents in the project.

#### Resident access

Do residents have a key? Is there a night-time curfew?

#### Visitors

Are visitors allowed? If so, at what times?  
Are overnight guests allowed?

### Vacancies

Average frequency of vacancies and whether there is a waiting list.

### Length of stay

Minimum, maximum and average length of stay for residents.

### Accommodation

#### Total spaces

How many people/households.  
Number/type of buildings.

#### Rooms (cost per week)

Room sizes, number of beds and weekly charges.

Notes on other rates and charges.

#### Facilities

Baths	How many share each bath.
-------	---------------------------

Showers	How many share each shower.
---------	-----------------------------

Toilets	How many share each toilet.
---------	-----------------------------

Laundry	Yes/No
---------	--------

TV	Yes/No
----	--------

Other	Any other communal facilities.
-------	--------------------------------

Furnishings	Brief information about furniture.
-------------	------------------------------------

Disabled facilities	Details of any fully wheelchair accessible bedspaces or any aids and adaptations of use to people with physical disabilities.
---------------------	---

Food	Catering arrangements, what meals or food are provided.
------	---

Cooking facilities	Kitchens available for use by residents, how many share each kitchen.
--------------------	---

### Support services

Details of staffing levels and support and assistance available to residents. Includes whether there is 24 hour cover, keyworking systems, action plans, details of formal and informal support programmes and activities, and whether the level of support varies at different stages or parts of the project.

#### Health

Brief details of any regular sessions run by health professionals.

#### Access to move-on

What resettlement work is undertaken by the project, including follow-up support to ex-residents. Information about the project's nomination rights to long term and permanent accommodation or any second stage accommodation.

### Further information

A brief overview of the project, highlighting any key aspects, and including a general description of aims and ethos, often in the organisation's own words (this appears in quotation marks). May also contain details that cannot be fitted in above.

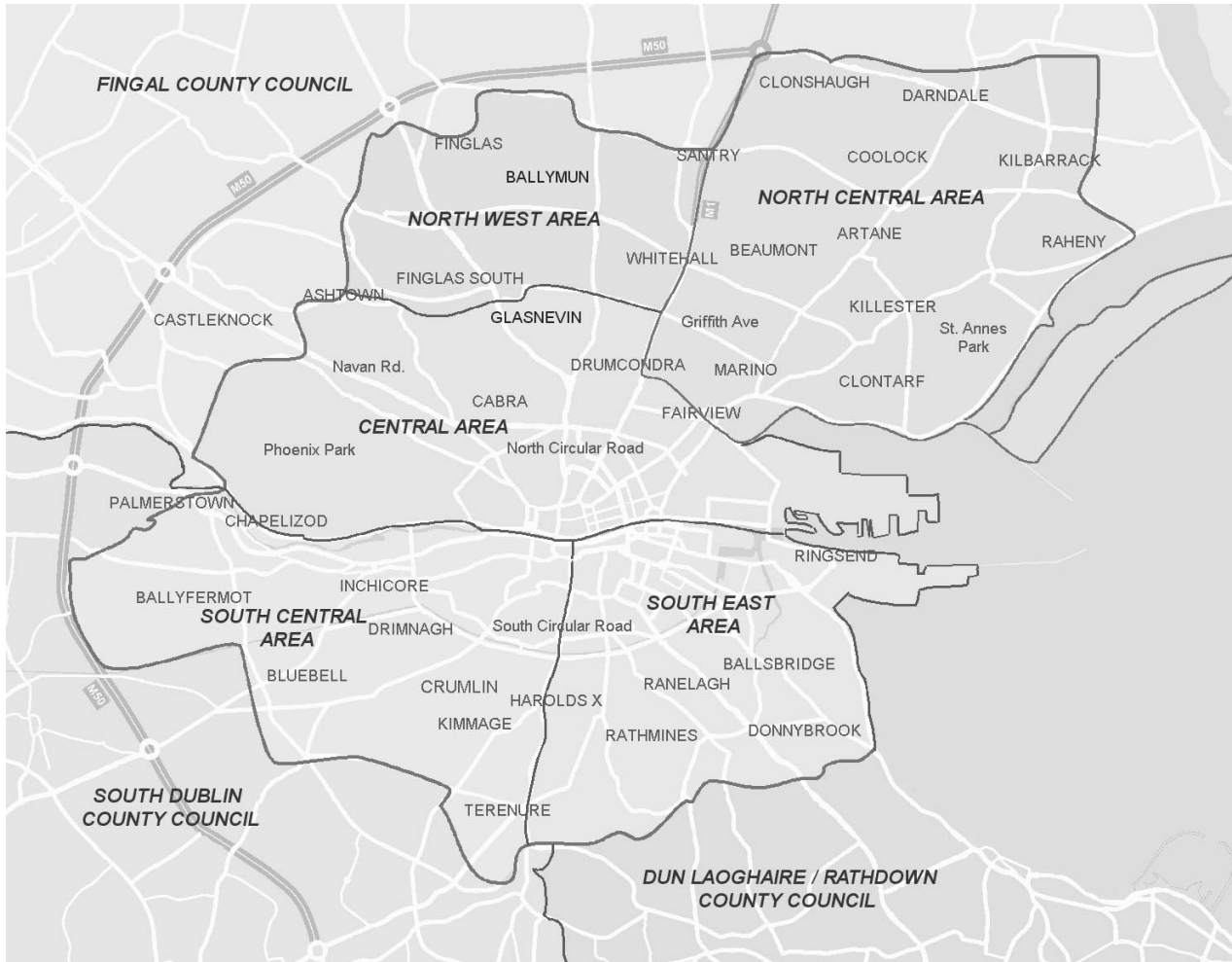
#### Group

Is the hostel part of a larger organisation?

#### Travel

Nearest station/bus route to project.

## Map 1: Dublin City Council Functional Areas





Map 2: Dublin City & Surrounding Council Areas



## General Entitlements

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**People who are experiencing homelessness are entitled to access the same range of public services necessary to meet their needs as the rest of the population, depending on their financial and support needs. It can be difficult for people who are homeless and without stable accommodation to access mainstream services so in this case a number of specialist health, education and welfare services have been developed and are contained in this Directory.**

### Health care

People who are experiencing homelessness are entitled to receive a medical card, which provides them with free access to medical care and treatment. The relevant Health Service Executive region issues medical cards and each local area health office in Dublin has a special fast track medical card assessment process for people who are experiencing homelessness. Medical cards can be accessed through the Health Service Executive on 1850 241 850.

### Housing

Local authorities have responsibility for meeting the housing needs of people who are homeless and who cannot provide housing from their own resources. Under the Housing Act 1988, people who are experiencing homelessness are given overall priority for housing, they may also be housed by voluntary housing associations if they are registered on a local authority-housing list. Details of local authority housing departments are provided in the Homeless and Housing Advice section.

The Access Housing Unit (AHU) is an accommodation agency, which was established by Threshold. A person presenting to the AHU will be assessed to determine their housing need and to match them with a suitable private landlord and accommodation. Details of Threshold are contained in the Homeless and Housing Advice section.

Rents are high in the housing sector but assistance is available through the Supplementary Welfare Allowance Scheme. Assistance may also be available with rental deposits through Supplementary Welfare Allowance, although this is discretionary. This scheme is administered by Community Welfare Officers, on behalf of the Department of Social and Family Affairs. Community Welfare Officers are employed by the Health Service Executive and are based in local area health offices.

The Rental Accommodation Scheme (RAS) is a Government initiative introduced to provide good quality permanent housing for rent supplement recipients. In brief, under this scheme local authorities source accommodation from the private rental market or through other social housing schemes. A longterm contract is agreed with the property owner, tenants are placed in the accommodation by the local authority and the tenants pay their rent to the authority under the Differential Rents Scheme. Where people who are homeless are housed under this scheme, they will have access to appropriate tenancy sustainment supports.

A person will qualify for the RAS scheme if they are assessed by the local authority to have a long term housing need and also if they receive a rent supplement under the Supplementary Welfare Allowance Scheme.

### Social welfare

People who are experiencing homelessness are entitled to claim whatever social welfare payment is appropriate to their circumstances eg. unemployment assistance, disability allowance, lone parent payment. A fixed address is not a prerequisite to claims and people who are rough sleeping are entitled to receive social welfare, assuming they comply with other requirements.

Information on social welfare entitlements and schemes is available from social welfare offices, Citizen Information Centres (CICs) and other information centres (see the Generalist Information and Advice section). A full list of social welfare offices is available in the green pages of the telephone directory under the Department of Social and Family Affairs. These local offices assess an individual's situation and make payments for unemployment benefit, employment assistance and back to work allowance. They also provide detailed information on all social welfare issues.

## General Entitlements

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### **Specific Services for People who are Homeless in Dublin**

A range of services are provided by voluntary and statutory agencies, including accommodation, street outreach, settlement, advice, information, education and training and healthcare. Homeless services provide specific support for people who are homeless, according to their particular needs or age.

### **Temporary Accommodation**

A person who is experiencing homelessness is entitled to shelter and assistance under the Housing Act 1988 and the Health Act 1953. Temporary accommodation is usually provided by the local authorities, Health Service Executive and voluntary bodies. Some accommodation can be accessed through specified referral procedures for example; private emergency accommodation is only available through the Homeless Persons Unit. Referral procedures are contained in the Directory.

### **Transitional Housing**

A person who is staying in emergency accommodation can move directly from emergency accommodation into long-term housing. Others may need more time to prepare for independent living. Transitional housing provides a person with an opportunity to have stable, medium term accommodation, with support to help them establish themselves in a home and address any issues, which might make long-term housing unsustainable.

Transitional accommodation is intrinsically linked to the support available for residents. The level of support provided varies between projects but is linked directly to the needs of residents. The length of time a person stays in transitional accommodation is time limited and averages from 6 months to 2 years. Rental assistance is available to people in transitional housing and help for applying for this is available in each project.

### **Long Term Supported Housing**

Long term supported housing is provided for those who have difficulty in living independently and need some level of support on an ongoing basis. There is no specific time limit on how long a person can stay in supported housing. The type and level of support varies and is provided by the staff within the service.

### **Homeless Persons Unit**

The Homeless Persons Unit (HPU) is a service provided by the Health Service Executive. It is responsible for the delivery of a range of services to homeless persons within the Dublin area. The HPU has two services based in James's Street and Wellington Quay and can also be accessed through the freephone night service 1800 724 724 between the hours of 5pm to 1am. The HPU carry out an assessment of the individual/ family presenting to their service to determine if they qualify as homeless as defined under the Housing Act 1988. They provide referrals to emergency accommodation, provide social welfare payments, general advice and information for people who are experiencing homelessness. The HPU makes basic and exceptional needs payments under the Supplementary Welfare Allowance Scheme to people who are experiencing homelessness. Payments include rent supplement, clothing allowances, and exceptional needs payment.

## General Entitlements

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### Young People's Out of Hours Service

All young homeless people under 18 years are the responsibility of the Health Service Executive and must be referred to a Health Service Executive social worker. The Health Service Northern Area Crisis Intervention Team Out of Hours (OHS) service provides an emergency social work and referral service to young people under 18 years between the hours from 8pm-6am nightly and from 9am-5pm on weekends and bank holidays. The OHS social work team have access to a number of emergency beds each night. To access these beds a young person who is homeless must present to a Garda station or the reception centre in Nightlight, Lefroy House, Eden Quay, who in turn will make contact with the Out of Hours Team. The OHS social worker meets the young person and decides whether to allocate a placement or provide other assistance. The OHS social worker will notify the social work team in the person's local area to request a follow-up service.

### Street Outreach Services

Street outreach services are provided by Dublin Simon Community, Focus Ireland and Merchants Quay Ireland. The role of the services is to make contact with people who are sleeping rough and to work with them to link them into accommodation and other services, with a view to supporting them out of rough sleeping and eventually into long-term accommodation. In addition, Dublin City Council Homeless Services provide a Night bus Service which links people who are rough sleeping to available accommodation at night time and the Health Service Executive multi-disciplinary team works to link them with health services.

### Settlement Services

Settlement services aim to provide support and other interventions to people who are in temporary accommodation with a view to supporting them and enabling them to settle successfully into long-term housing. Support includes help to address any issues which may prevent someone from settling successfully as well as practical assistance with finding and settling into accommodation. Some settlement services are provided in temporary accommodation and others, like the service provided by Dublin City Council, are not attached to specific accommodation. Focus Ireland provides a community settlement service which supports people for a period after they have moved into long-term housing. The four local authorities provide a tenancy sustainment service, which will enable individuals to maintain their tenancy, where there is an identified risk that they may risk losing their home. Tenancy sustainment seeks to engage the individual with existing mainstream and community based services, which can continue to provide support required after the tenancy sustainment service has concluded.

### Day Centres and Food Centres

A number of voluntary organisations provide day services specifically for people who are experiencing homelessness. Some of these services offer food only while others offer additional services including nursing care, GP and community welfare services. The role of food centres is to provide nutritious meals to those who need them in a safe, warm, clean and welcoming environment.

## General Entitlements

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### Health Services

The Health Service Executive and voluntary services provide a number of health care services specifically for people who are experiencing homelessness. GP and other health services are provided on an outreach basis in hostels and other centres used by people who are experiencing homelessness. There is a special psychiatric unit in St. Brendan's Hospital for people who are homeless, with a day service in Ushers Quay. A special dental service is available as are outreach psychiatric services and a multi-disciplinary team linking people who are rough sleeping to appropriate health services.

### Education and Training

The CDVEC and Business in the Community Ireland provide services specifically for people who are experiencing homelessness. FAS link with homeless service providers to improve access to FAS training and employment programmes. Dublin Simon, Focus Ireland, Merchants Quay Ireland and Peter Mc Verry Trust also offer access to education and training.

## Helplines

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### Homeless Persons Freephone Service

1800 724 724

Advice and referrals to emergency accommodation for all homeless persons.

### Health Service Executive Information Line

1850 241 850

Health service entitlements, how to gain a medical card, GP visit cards, drug payment scheme, long term illness scheme, back to school clothing and footwear scheme.

### Alcoholics Anonymous

01 453 8998

[www.alcoholicsanonymous.ie](http://www.alcoholicsanonymous.ie)

### Al-Anon, Alateen

01 873 2699

Understanding, strength and hope for anyone whose life is, or has been, affected by someone else's alcoholism.

### Amen

046 9023718

[www.amen.ie](http://www.amen.ie)

Confidential helpline, support service and information for male victims of domestic abuse.

### Aware

1890 303 302 (open 24/7)

[www.aware.ie](http://www.aware.ie)

Non-directive listening service for people affected by depression, either as sufferers or as family and friends.

### Bodywhys

1890 200 444 or 01 283 5126

[www.bodywhys.ie](http://www.bodywhys.ie)

Help, support and understanding for people affected by eating disorders.

### CARI

1890 924 567

[www.cari.ie](http://www.cari.ie)

Listening, support and information for people with concerns about child sexual abuse.

### Childline

1800 666 666 (open 24/7)

[www.childline.ie](http://www.childline.ie)

### Citizens Information Line

1890 777 121

[www.oasis.gov.ie](http://www.oasis.gov.ie)

Information about social welfare entitlements, tax, housing and employment.

### CURA

1850 622 626 or 01 671 0598

[www.cura.ie](http://www.cura.ie)

### Drugs/HIV Helpline

1800 459 459

[www.dap.ie](http://www.dap.ie)

### Dublin Rape Crisis Centre

1800 778 888 (open 24/7)

[www.drcc.ie](http://www.drcc.ie)

Free, confidential listening and support service for women and men who have been raped and/or sexually abused at any time in their lives, or for anyone who wants to talk about the effects of sexual violence.

### Garda Confidential Helpline

1800 666 111

### Move

01 872 4357

[www.moveireland.org](http://www.moveireland.org)

Support for men who have been violent or abusive to their partners.

### Narcotics Anonymous

01 672 8000

[www.na.ireland.org](http://www.na.ireland.org)

### One Family

1890 662 212 or 01 662 9212

[www.onefamily.ie](http://www.onefamily.ie)

### Parenting

1890 927 277

[www.parentline.ie](http://www.parentline.ie)

Information and support for anyone in a parenting role.

### Samaritans

1850 609 090 (open 24/7)

[www.samaritans.org](http://www.samaritans.org)

### Schizophrenia Ireland

1890 621 631

[www.sirl.ie](http://www.sirl.ie)

### Senior Helpline

1850 440 444

### Threshold

01 678 6096

[www.threshold.ie](http://www.threshold.ie)

### Women's Aid

1800 341 900

[www.womensaid.ie](http://www.womensaid.ie)

Confidential information, advice, support and understanding to women who are being physically, sexually or mentally abused in their own homes.

## Link

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**Dublin LINK is an internet based information system, which records information about people using homeless services in Dublin. It enables the provision of more effective and integrated services through accessing up to date information on service users. It also allows the Homeless Agency to access up to date management and statistical information for future planning.**

Information on LINK is shared among homeless service providers. The purpose of the system is to:

- Coordinate support provided to individuals accessing services
- Highlight the key outcomes and effectiveness for service users
- Coordinate work between agencies

The Homeless Agency is responsible for the overall management of the system. The services using Dublin LINK include:

- Emergency Accommodation Providers
- Long-term Accommodation Providers
- Transitional Accommodation Providers
- Street Outreach
- Settlement Services
- Advice/information and food centres
- Detox/rehab.





This section contains information on emergency and temporary accommodation with support that can be accessed by people who are experiencing homelessness in Dublin.

Emergency Accommodation can be accessed through the Homeless Persons Unit and is allocated pending assessment of need. It is provided by local authorities, voluntary housing associations, voluntary bodies and private emergency providers.

The role of emergency and temporary accommodation is to provide safe, appropriate and decent accommodation that meets the needs of people who are experiencing homelessness for shelter and support and links to follow on accommodation options.

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## Beech House

62 Amiens Street  
Dublin 1

Tel 01 - 887 9609

Fax 01 - 887 9609

Email [mary.hayes@dublincity.ie](mailto:mary.hayes@dublincity.ie)

### Target group

Couples with alcohol or mental health problems, ex-offenders and couples who have stabilised on methadone. Must be willing to work towards resettlement.

#### Will not accept

Couples who are actively drug using. Couples whose behaviour has seriously affected other residents and staff.

#### Age

Min 18 Max None Ave -

### Referral procedure

Agency referrals only. Agencies notified via e-mail when vacancy occurs.

#### Referral agencies

Accept referrals from any agency.

### Policies

Complaints procedure and confidentiality policy.

#### Tenure and house rules

Must meet with keyworker on a regular basis. No drugs or alcohol on the premises.

#### Resident access

24 hour access. No restrictions.

#### Visitors

Not allowed.

### Vacancies

Infrequent.

### Length of stay

Min 1 night

Max 18 months

Ave 1 year

### Accommodation

**Total spaces** **20**

### Rooms (cost per week)

Double: 10 at €50

One room designated for 1 night / night bus use only

### Facilities

Baths None

Showers 1 per room

Toilets 1 per room

Laundry Yes

TV Yes

Other

Furnishings Rooms fully furnished with ensuite.

Disabled facilities None.

Food Self catering.

Cooking facilities Kitchen and dining room available.

### Support services

8 full time staff, 24 hour waking cover. Keyworker provides support. Liaison with health and welfare professionals. Residents are encouraged to link to resettlement programme.

### Further information

Beech House provides medium stay accommodation for couples and a night bus bed that can accommodate a couple on a one night only basis.

#### Group

Dublin City Council.

#### Travel

Buses: 130, 20b, 90. Connolly train station - 5 minutes walk.

## Beech House

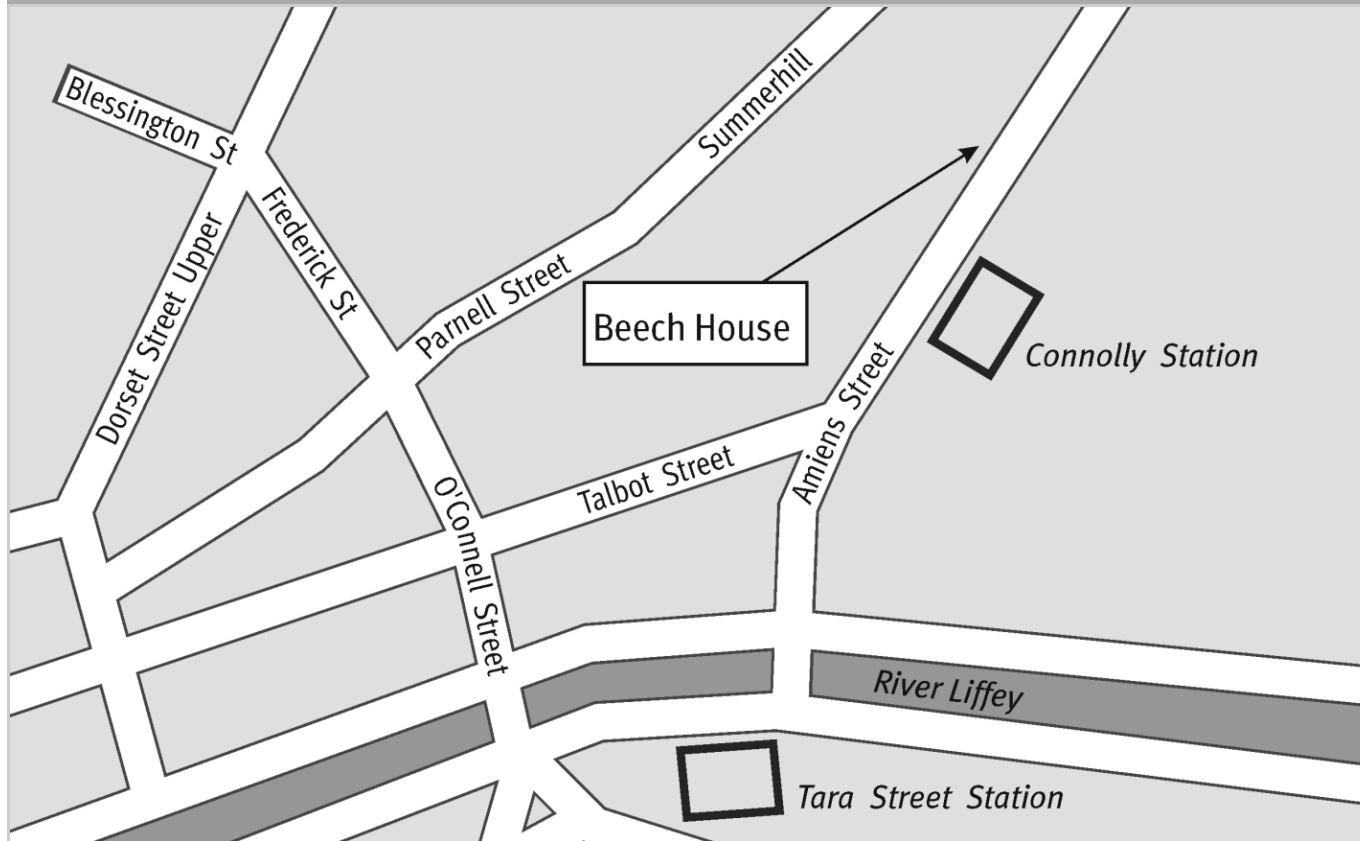
62 Amiens Street  
Dublin 1

Tel 01 - 887 9609

Fax 01 - 887 9609  
Email [mary.hayes@dublincity.ie](mailto:mary.hayes@dublincity.ie)

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From O'Connell Street, walk down Talbot Street for five minutes to Connolly Station. Turn left and walk up Amiens Street. Beech House is on the left side of the road as you head away from the station.

## Crosscare - Dun Laoghaire Night Service

1 Bentley Villas  
Dún Laoghaire  
Co Dublin

Tel 01 - 284 1983  
Web [www.crosscare.ie](http://www.crosscare.ie)

Fax 01 - 284 1983  
Email [info@crosscare.ie](mailto:info@crosscare.ie)

### Target group

Homeless men and women aged over 30 who have been sleeping rough. Can accept those with mental health, behavioural or alcohol problems and those barred from other services.

### Will not accept

No automatic exclusions.

### Age

Min 30 Max - Ave 45

### Referral procedure

Self referrals. Dun Laoghaire Rathdown County Council Outreach. Call in person to the shelter any time after 8.30pm.

### Referral agencies

Only accept self referrals. Do not accept agency referrals.

### Policies

Written harassment policy and complaints procedure.

### Tenure and house rules

No alcohol allowed on the premises.

### Resident access

Must be in from 8.30pm and out by 8am.

### Visitors

Not allowed.

### Vacancies

Daily. No waiting list.

### Length of stay

Min 1 night

Max None

Ave -

### Accommodation

**Total spaces 18**

16 spaces for men and 2 for women, in 18 separate rooms.

### Rooms (cost per week)

Apts: 12 at see below

Beds 6 at see below

New service - prices to be arranged

### Facilities

Baths

Showers

Toilets 1 per 1 person

Laundry Some

TV Yes

Other

Furnishings

Disabled facilities

Food Soup, sandwiches, main meal.

Cooking facilities

### Support services

8 full time staff (4 staff per shift), 12 hour waking cover. Residents are provided with food, washing facilities and limited laundry facilities. Staff offer basic advice and support and make limited referrals to specialist agencies.

### Access to move-on

Staff offer a low level of support including advice on options and help with application forms.

### Further information

The Dun Laoghaire Night Service provides emergency accommodation for homeless people from the Dun Laoghaire Rathdown area who have been sleeping rough. The service may accept people with alcohol, mental health or behavioural problems. Staff provide food, a limited laundry service, basic advice and referrals to other agencies. The project was previously located at Tivoli Road, some service details may have changed. It is a statutory service funded by the HSE and Dun Laoghaire Rathdown County Council and is managed by Crosscare.

### Group

Crosscare.

### Travel

Dun Laoghaire DART station - 5 minutes walk. Buses: 7, 45A.

## Crosscare - Dun Laoghaire Night Service

1 Bentley Villas  
Dún Laoghaire  
Co Dublin

Tel 01 - 284 1983  
Web [www.crosscare.ie](http://www.crosscare.ie)

Fax 01 - 284 1983  
Email [info@crosscare.ie](mailto:info@crosscare.ie)

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From Dun Laoghaire DART station turn right and walk down Crofton Road, turn up Clarence Street (which becomes York Road). The hostel is on the corner of Clarence Street and Bentley Villas.

## Crosscare - Longford Lane Night Service

Longford Lane  
rear of Whitefriar Street  
Dublin 2

Tel 01 - 475 6380  
Web [www.crosscare.ie](http://www.crosscare.ie)

Fax 01 - 475 6380  
Email [nightshelter1@hotmail.com](mailto:nightshelter1@hotmail.com)

### Target group

Single homeless men over the age of 30 who have been sleeping rough. Can accept those with mental health, behavioural or alcohol problems and those barred from other services.

### Will not accept

Men who have no history of rough sleeping.

### Age

Min 30 Max None Ave 40-50

### Referral procedure

Self or agency. Phone (24 hours) on above freephone number. Residents must book in on a nightly basis.

### Referral agencies

Accept self referrals and referrals from any agency.

### Policies

Written harassment policy, complaints procedure and confidentiality policy.

### Tenure and house rules

No formal agreement. No alcohol allowed. Those showing repeated aggressive behaviour are barred for three days with appeal.

### Resident access

After 12 midnight residents encouraged to stay the night. Project open 9.30pm-10.30am.

### Visitors

Not allowed.

### Vacancies

Daily. No waiting list.

### Length of stay

Min 1 night

Max -

Ave 15 nights

### Accommodation

**Total spaces** **14**

### Rooms (cost per week)

Bed: 14 at €1

### Facilities

Baths None

Showers 1 per 14 people

Toilets 1 per 14 people

Laundry Yes

TV Yes

Other Footbath.

Furnishings Very basic.

Disabled facilities None.

Food Soup, sandwiches, main meal.

Cooking facilities None.

### Support services

7 full time staff, 13 hour waking cover. Residents are provided with food, washing and laundry facilities, limited change of clothes and limited storage facilities. Staff provide information and advice. Refer on to Centrecare for further assistance.

### Access to move-on

Care workers offer advice and help to residents to find more permanent accommodation. Referrals are made to Centrecare, Dublin Simon, Focus Ireland, Dublin City Council and Depaul Trust.

### Further information

Crosscare - Longford Lane Night Service is a night shelter for single homeless men over 30, who are sleeping rough and who may have alcohol, mental health and behavioural problems. The service now operates all year round and is open between 9.30pm-10.30am daily. The accommodation is very basic and consists of a washing area, a dining area and a sleeping area. Staff offer advice and make referrals to Centrecare.

### Group

Crosscare.

### Travel

City centre buses.

## Crosscare - Longford Lane Night Service

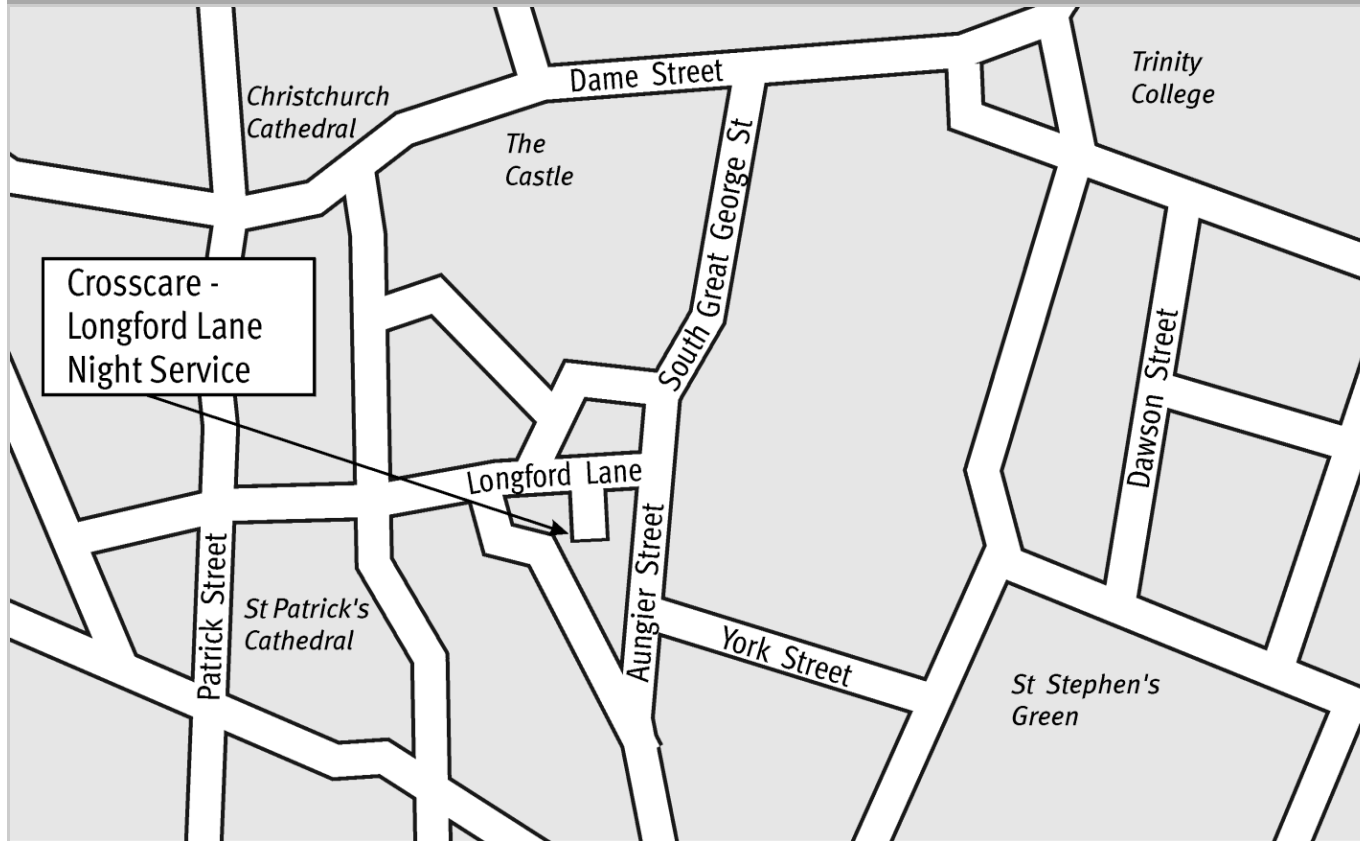
Longford Lane  
rear of Whitefriar Street  
Dublin 2

Tel 01 - 475 6380  
Web [www.crosscare.ie](http://www.crosscare.ie)

Fax 01 - 475 6380  
Email [nightshelter1@hotmail.com](mailto:nightshelter1@hotmail.com)

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From College Green walk up Dame Street and turn left onto South Great Georges Street. Take the second right onto Longford Lane. At Whitefriar Street Community Centre (on your left) go down the lane to the rear of the building. The project entrance is through large grey gates.

## Depaul Trust - Aungier Street Project

79 Aungier Street  
Dublin 2

Tel 01 - 475 3285

Fax 01 - 475 9320  
Email [info@depaultrust.net](mailto:info@depaultrust.net)

### Target group

Long term street homeless men and women with an active alcohol dependency issue. May have associated mental health problems or other issues also. Couples accepted.

#### Will not accept

No automatic exclusions.

#### Age

Min 18    Max 64    Ave 30-40

### Referral procedure

Nominated agencies only. Referral form available from the service.

#### Referral agencies

Accept referrals from Simon, Focus, Homeless Persons Unit, Multi-disciplinary Team for Homeless People, Night Bus, or Crosscare. Priority given to applicants in immediate surrounding area of project.

### Policies

Policy and procedure to deal with complaints within five working days. Flexible working around behaviour, including temporary exclusions etc.

#### Tenure and house rules

Licence agreement being developed.

#### Resident access

24 hour access. No curfew but dining area closes for cleaning.

#### Visitors

Yes, permitted according to policy. No overnight guests.

### Vacancies

Varies.

### Length of stay

Min	None
Max	6 months + renewed ext
Ave	Varies

### Accommodation

**Total spaces** **20**

### Rooms (cost per week)

Double:	7 at Free
3-person:	2 at Free
One room has disabled access. All rooms are small size.	

### Facilities

Baths	-
Showers	1 per 6 people
Toilets	1 per 6 people
Laundry	Yes
TV	Yes
Other	Communal areas with lounge chairs & TVs.
Furnishings	Bedside locker for each person, shared wardrobe.
Disabled facilities	1 wheelchair accessible bathroom. No lift access to other floors.
Food	Breakfast, main meal, soup, sandwiches, tea, coffee.
Cooking facilities	None.

### Support services

24 hour cover of minimum of two staff. Permanent staff on rota (13 project workers) as well as relief workers and volunteers. Manager and two deputies on site. Keyworker system, care planning covering issues including life skills, activities, budgeting, drink harm-reduction, future planning, health, education, mental health support and detox access.

#### Health

External agencies are actively engaged including community welfare officers, nursing care, GPs, community psychiatric nurse, counsellors, alternative therapies etc.

#### Access to move-on

Access to move-on through James Street project. Resettlement work service provided by referrer and other outside agencies.

### Further information

The Aungier Street Project works with men and women. The project offers harm-minimisation, stabilisation and assessment and is accepting of where people are as an initial starting point. Minimum length of stay is long enough for keyworking etc. Recreational/educational art and music sessions are offered three times a week. Residents also have access to a telephone to make essential calls.

#### Group

Depaul Trust.

#### Travel

Buses: 1, 15, 15b, 19, 19a, 53d, 53e, 53f, 83.



## Depaul Trust - Aungier Street Project

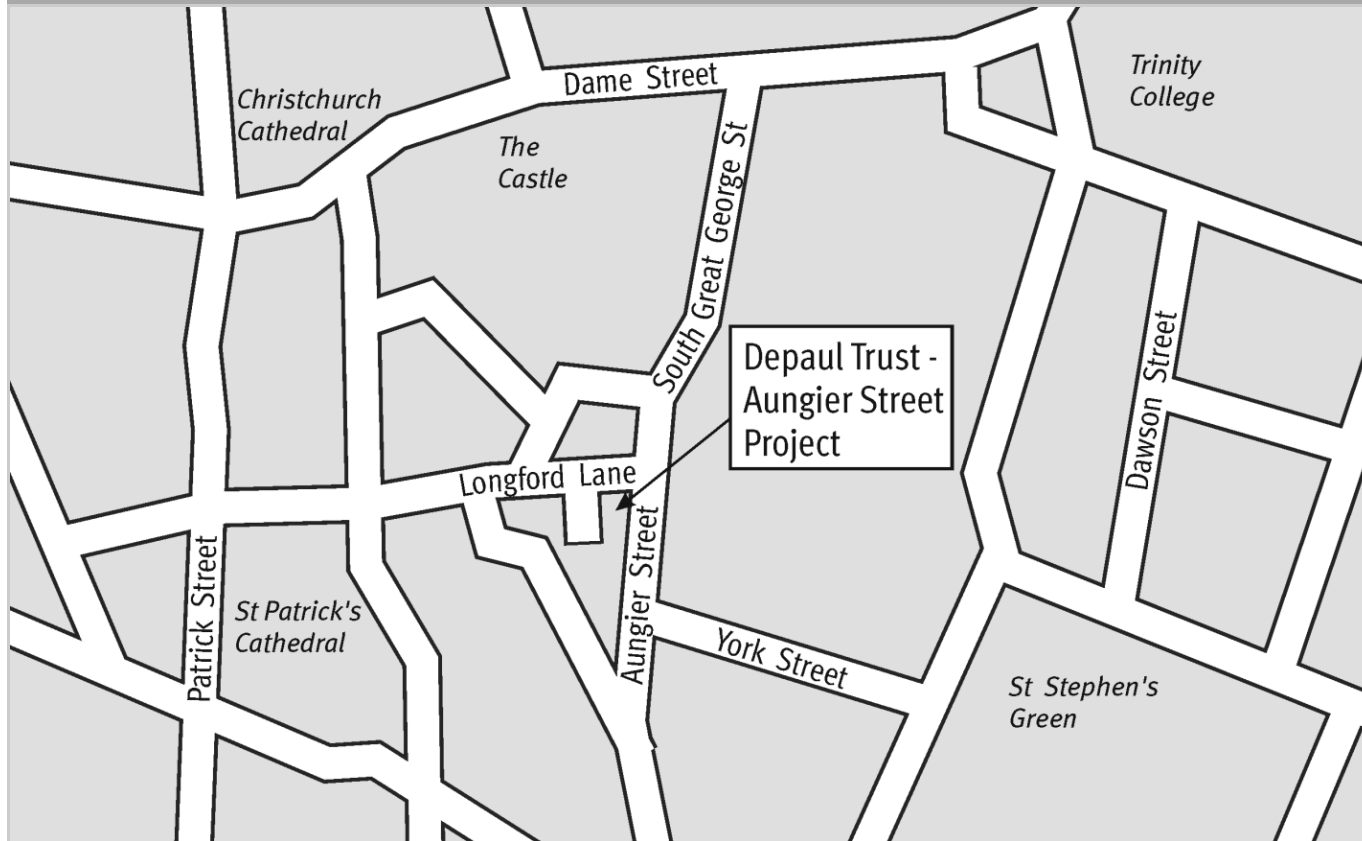
79 Aungier Street  
Dublin 2

Tel 01 - 475 3285

Fax 01 - 475 9320  
Email [info@depaultrust.net](mailto:info@depaultrust.net)

EMERGENCY HOSTELS

### Map and directions



### Travel directions

Walk down Dame Street away from College Green. Turn left onto South Georges Street and keep walking for 10 minutes. The project is on Aungier Street, near White Friar's Church.

## Depaul Trust - Back Lane Hostel

Back Lane  
Christchurch  
Dublin 8

Tel 01 - 454 2181

Fax 01 - 454 0857

Email [backlane@depaultrust.net](mailto:backlane@depaultrust.net)

### Target group

Single homeless men aged over 26.

### Will not accept

Active drug users and men whose behaviour is a risk to staff or residents.

### Age

Min 26 Max None Ave 40-45

### Referral procedure

Self or agency. Phone or call in (Mon-Fri, 9am-9pm). Admission interview.

### Referral agencies

Accept self referrals and referrals from any agency.

### Policies

Written confidentiality policy.

### Tenure and house rules

No formal agreement. No alcohol allowed on the premises.

### Resident access

Must be in by 10pm.

### Visitors

Not allowed.

### Vacancies

Weekly. No waiting list.

### Length of stay

Min 1 night

Max 1 month

Ave

### Accommodation

**Total spaces** **74**

### Rooms (cost per week)

Single: 74 at €60

### Facilities

Baths 1 per 15 people

Showers 1 per 8 people

Toilets 1 per 6 people

Laundry Yes

TV Yes

Other Pool and snooker room, library.

Furnishings Rooms are furnished, with washbasins.

Disabled facilities 2 rooms fully wheelchair accessible. 1 adapted toilet.

Food Full board.

Cooking facilities None.

### Support services

1 manager, 2 deputies, 1 senior project worker, 1 administrator and 13 project staff. 24 hour cover. Individual keyworkers allocated to assist with assessment of needs and referral to appropriate services. Recreational and social activities. Volunteers provide additional engagement, support and befriending to the residents. Access to other service providers is facilitated.

### Health

Depaul Trust nurse manager offers weekly clinics, with access to a GP once a week. Other external agencies are actively engaged, including Chiropody, CWO, Multi Disciplinary and Access Teams.

### Access to move-on

Staff provide assistance with finding accommodation and move-on. Aftercare support provided as requested.

### Further information

Back Lane Hostel provides direct access, emergency and short term accommodation for 74 single homeless men aged over 26. The accommodation consists of single rooms with shared facilities and full board is provided. As part of the support and settlement programme, residents are offered a life skills course and access to addiction treatment; participants on these courses can extend their stay to up to 6 months. The project offers formal post settlement and settlement support.

### Group

Managed in partnership by Depaul Trust and SVP.

### Travel

Buses: 50, 56, 66, 66a, 76, 76a, 77, 77a, 121, 122, 123, 150 - 1 minute walk.

## Depaul Trust - Back Lane Hostel

Back Lane  
Christchurch  
Dublin 8

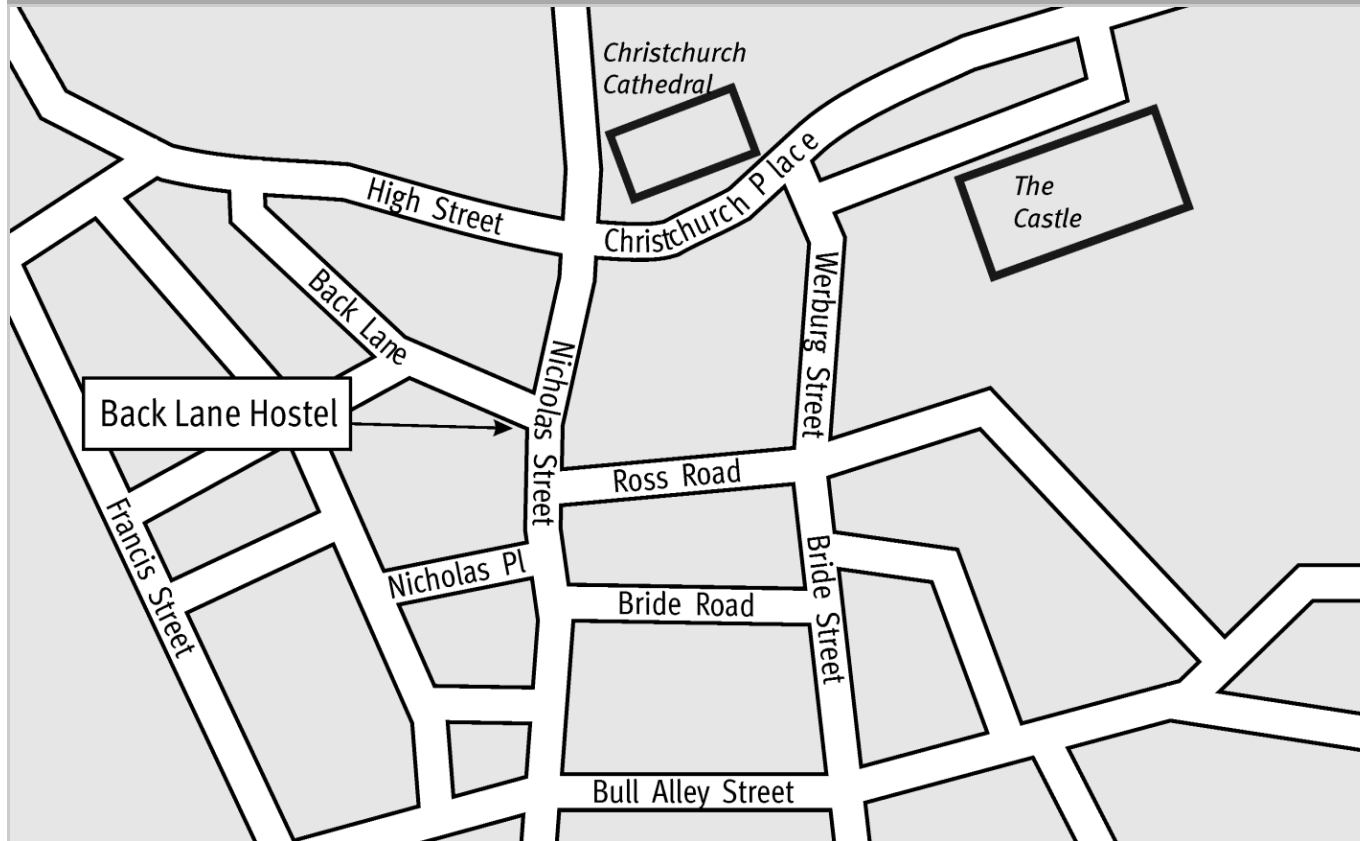
Tel 01 - 454 2181

Fax 01 - 454 0857

Email [backlane@depaultrust.net](mailto:backlane@depaultrust.net)

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From Christchurch Place turn left onto Nicholas Street, take the first right onto Back Lane. The project is on your left hand side, enter through gates.

## Depaul Trust - Clancy Night Shelter

69 Blessington Street  
Dublin 7

Tel 01 - 860 1703

Fax 01 - 860 1703

### Target group

Rough sleepers both male and female, aged between 18 and 35. Couples accepted. Individuals may have a history of or be currently involved in drug use. They may also have associated mental health problems.

### Will not accept

No automatic exclusions.

### Age

Min 18 Max 35 Ave -

### Referral procedure

Nominated agencies only.

### Referral agencies

Accept referrals from Dublin Simon Community Street Outreach Team, Focus Ireland Street Outreach Team, Multi-Disciplinary Team for Homeless People, Dublin City Council Night Bus, Failtu Open Access Service.

### Policies

Comprehensive and detailed EOP that staff, residents and people who come into contact with the service are expected to adhere to. Complaints procedure concerning all aspects of the service provision.

### Tenure and house rules

Licence agreement. A residents meeting is held once a month. Alcohol and illegal substances are not allowed in the project.

### Resident access

Must be out between 9am-5pm. Must be in by 10pm.

### Visitors

Not allowed.

### Vacancies

Sporadic. Please enquire daily with project.

### Length of stay

Min	-
Max	None
Ave	-

### Accommodation

**Total spaces** **17**

### Rooms (cost per week)

Single:	1 at Free
Double:	1 at Free
Twin/2 bed:	7 at Free

There is no charge made to residents.

### Facilities

Baths	-
Showers	1 per 6 people
Toilets	1 per 6 people
Laundry	Some
TV	Yes
Other	Storage lockers for valuables.
Furnishings	Communal TV room, dining room, limited storage facilities.
Disabled facilities	None.
Food	Breakfast 8am-8.45am. Evening meal 7.30pm-10.30pm. Snacks and tea/coffee facilities 7pm-11.45pm.
Cooking facilities	None.

### Support services

Waking staff cover. Keywork system with care planning. Plans cover issues including life skills, activities, substance use harm reduction, future planning, health education and mental health support. Access to drug treatment and detox.

### Health

External agencies actively engaged include CWOs, Nursing Care, GPs, Health Promotion Services, Drug Treatment Centres, Probation & Welfare, CPNs, Counsellors, Alternative Therapies etc.

### Access to move-on

Through the keyworking process, medium and long term housing issues are dealt with as appropriate. Work is also carried out with residents to help them access suitable detox and rehab facilities.

### Further information

Clancy Night Shelter is a low threshold, harm reduction hostel for young rough sleepers, many of whom are intravenous drug users. Because of the lack of housing options for homeless couples the hostel seeks to be proactive in accommodating them. The hostel is staffed by a committed team who undertake ongoing training in areas such as addiction treatment, keyworking, first aid and other areas relevant to the client group that accesses Clancy Night Shelter. The hostel is one of four accommodation providers that are managed by the Depaul Trust Ireland, a registered charity.

### Group

Depaul Trust Ireland.

### Travel

Buses: 10, 10a, 19, 19a plus any bus that goes along Dorset Street.

## Depaul Trust - Clancy Night Shelter

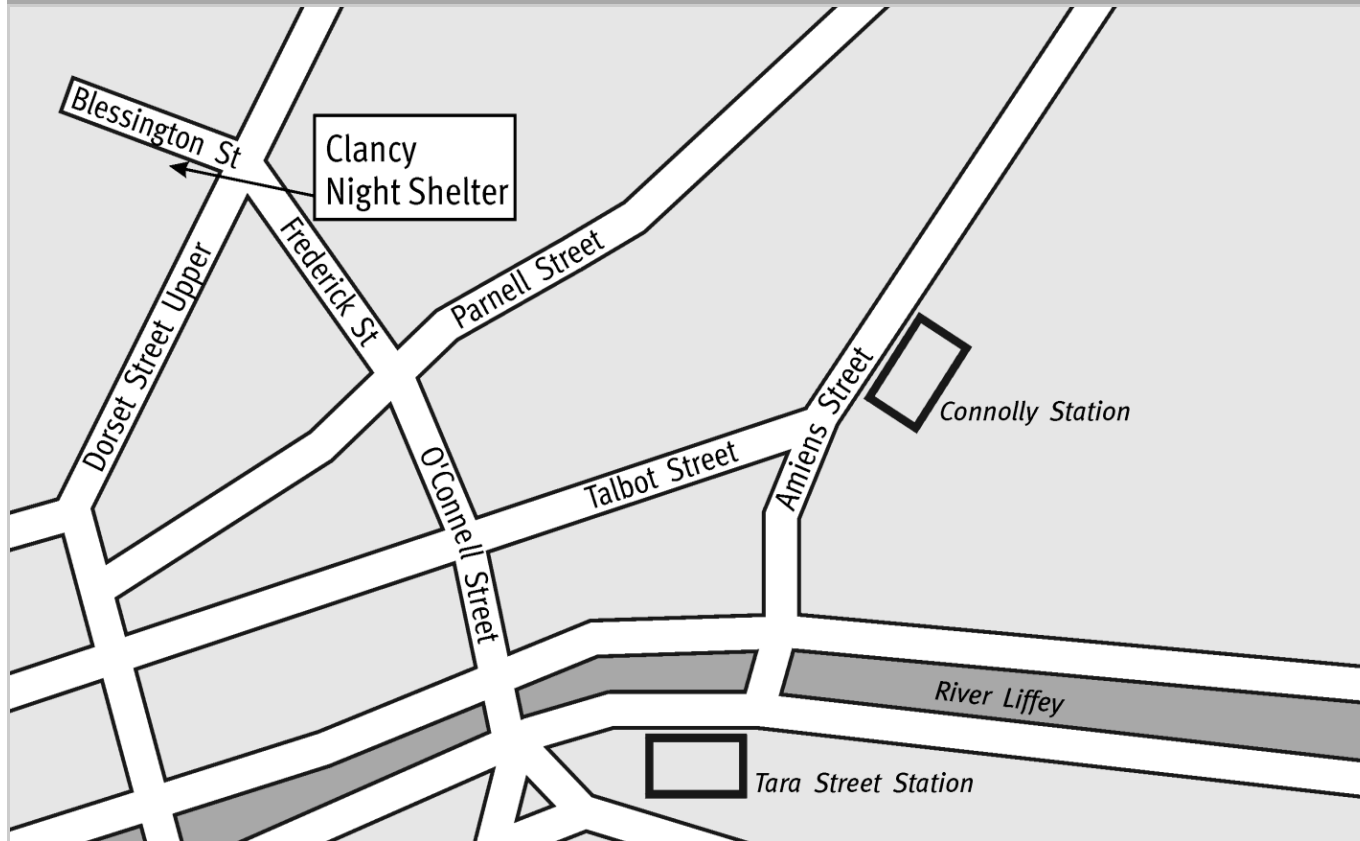
69 Blessington Street  
Dublin 7

Tel 01 - 860 1703

Fax 01 - 860 1703

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From O'Connell Street walk towards the Ambassador cinema. Continue onto Parnell Square East and cross over Parnell Street onto Frederick Street. Cross Dorset Street onto Blessington Street. Clancy Shelter is on the left hand side of the road up from Movie Magic video store.

## Dublin Simon - Detox Unit

Top Floor  
Island House  
Island Street Dublin 8

Tel 01 - 675 9950  
Web www.dubsimon.ie

Fax 01 - 675 9922  
Email detox@dubsimon.ie

### Target group

Alcohol dependent single homeless people. Must be motivated to become alcohol free. Can accept clients with mental health support needs who are under the care of psychiatric services. Clients stable on Methadone Maintenance programme.

### Will not accept

Clients with severe and enduring mental health problems. Clients with severe mobility/disability support needs.

### Age

Min 18 Max None Ave 35-45

### User profile

80% of residents are men on average. Females prioritised on receipt of their referral forms for vacancies.

### Referral procedure

Referrals to waiting list. Queries to the Unit are accepted 24 hours.

### Referral agencies

Accept referrals from homeless and alcohol services.

### Policies

A full set of policy and procedures are available covering all aspects of the project and service users rights and responsibilities.

### Tenure and house rules

Must sign up and adhere to clear ground rules. Warnings & exclusion procedure for breaches. No alcohol/drugs. Must attend groupwork sessions.

### Resident access

11pm curfew. May leave unaccompanied 48 hrs after admission outside of their groupwork timetable.

### Visitors

Not allowed.

### Vacancies

Twice weekly. Waiting list of 7-21 days.

### Length of stay

Min	3 weeks
Max	3 weeks
Ave	3 weeks

### Accommodation

**Total spaces** **8**

### Rooms (cost per week)

Single:	2 at €42
2 bed:	3 at €42

### Facilities

Baths	1 per 8 people
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Showers	1 per 4 people
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Toilets	3 per 8 people
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Laundry	Yes
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TV	Yes
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Other	Living room, kitchen, groupwork room.
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Furnishings	Rooms are furnished comfortably.
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Disabled facilities	None.
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Food	Lunch and evening meals are provided. Access to tea & coffee, snacks 24 hrs.
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Cooking facilities	Kitchen. Residents must participate in light therapeutic duties, ie. cleaning, food preparation.
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### Support services

1 alcohol project worker, 1 project leader, 2 full time volunteers. 24 hour nursing cover. Residents are case managed and have an assigned keyworker. Alcohol counselling support and advice to residents through groups and one-to-one sessions.

### Health

24 hour nursing cover. Daily GP visit. Support through health promotion and alcohol awareness groups. Assistance to register with GP and referral to appropriate statutory and voluntary services.

### Access to move-on

Staff offers support with move-on accommodation. Focus is on clients to make decisions about their move-on with support of referral agents. Support given to fill in forms.

### Further information

Dublin Simon Detox Unit provides a 3 week residential alcohol detox programme service to marginalised vulnerable homeless clients. The service is for men and women who for a variety of reasons need a place of safety for stabilisation, a full assessment and detoxification from alcohol as part of an overall care package because they cannot make use of a community service. We aim to stabilise clients' emotional and physical state and give the client space to understand the severity of their alcohol problem. Clients with support identify a careplan and are discharged in a planned way.

### Group

Dublin Simon Community.

### Travel

Buses: 25, 25a, 26, 51, 68, 69. Heuston train station - 5 min walk.

## Dublin Simon - Detox Unit

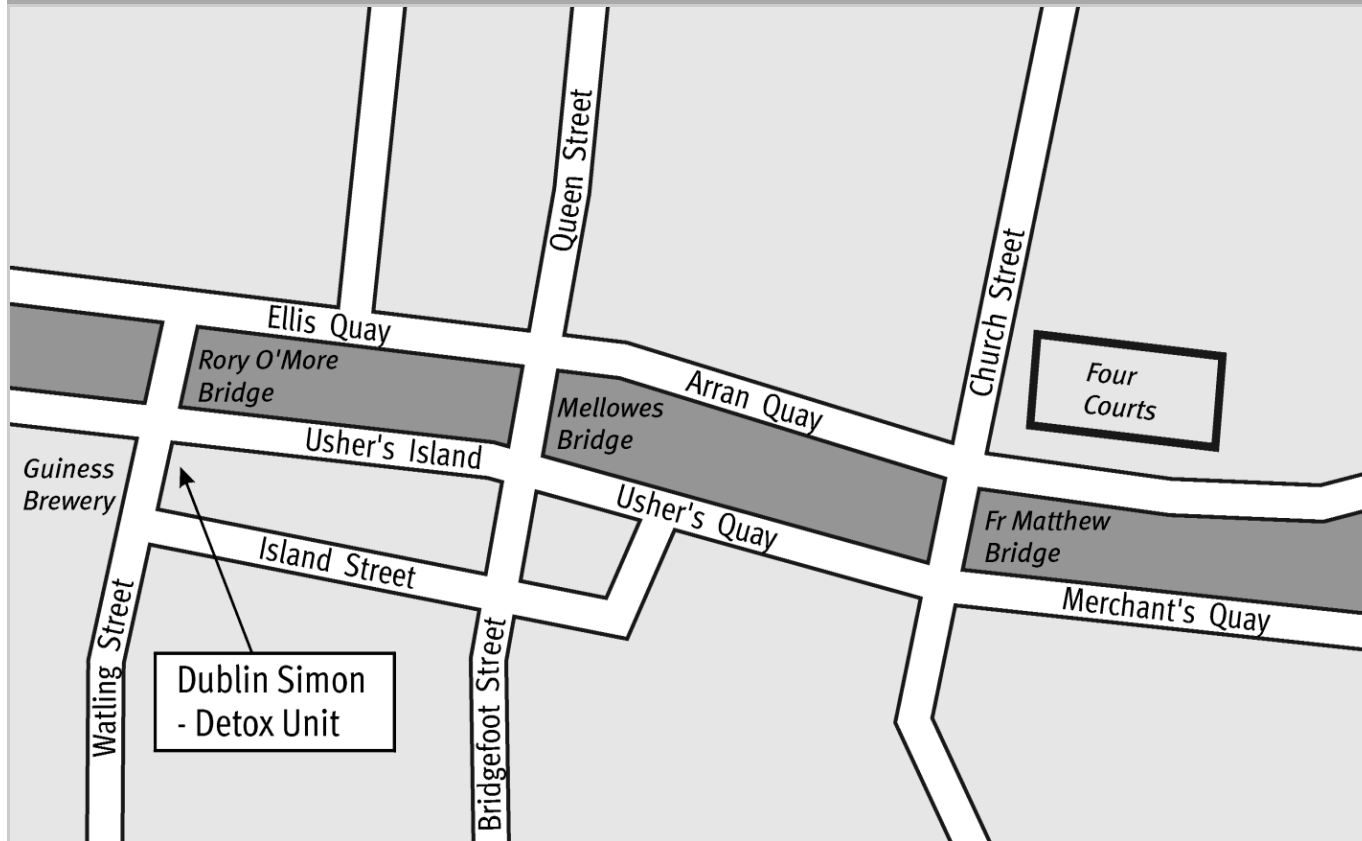
Top Floor  
Island House  
Island Street Dublin 8

Tel 01 - 675 9950  
Web [www.dubsimon.ie](http://www.dubsimon.ie)

Fax 01 - 675 9922  
Email [detox@dubsimon.ie](mailto:detox@dubsimon.ie)

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From Heuston Station, walk down the quays on the south side for five minutes until you reach Usher's Island. From Dublin City Council Civic Offices, walk up the quays on the south side for ten minutes until you reach Usher's Island.

## Dublin Simon - Emergency Shelter

27 Harcourt Street  
Dublin 2

Tel 01 - 475 9357  
Web [www.dubsimon.ie](http://www.dubsimon.ie)

Fax 01 - 475 9292  
Email [catherinekenny@dubsimon.ie](mailto:catherinekenny@dubsimon.ie)

### Target group

Adult homeless rough sleepers.

### Will not accept

People with severe mobility issues (due to building constraints).

### Age

Min 18 Max None Ave -

### Referral procedure

Through referral agents.

### Referral agencies

Dublin Simon Outreach. Dublin City Council Nightbus.

### Policies

A full set of policy and procedures are available covering all aspects of the project and service users rights and responsibilities.

### Tenure and house rules

Agreed on admission.

### Resident access

24 hours.

### Visitors

Not allowed.

### Vacancies

Daily. No waiting list.

### Length of stay

Min 1 night

Max 6 months

Ave -

### Accommodation

**Total spaces 30**

### Rooms (cost per week)

Single: 1 at €42

2 bed: 6 at €42

3-4 bed: 5 at €42

### Facilities

Baths 2

Showers 1 per room

Toilets 1 per room

Laundry Yes

TV Yes

Other Wet/dry, computer & quiet rooms. Canteen.

Furnishings Rooms fully furnished. Lockers, garden.

Disabled facilities None.

Food Full board.

Cooking facilities None.

### Support services

Staff available 24 hours a day. Case management and keyworking systems in place. Nurse available 5 days a week. Access to doctor, needle exchange, counsellor and a chiroprapist. Referrals to resettlement teams, addiction services, health practitioners, training and employment services and other voluntary and statutory agencies available.

### Access to move-on

Provide information, assistance with housing applications, access to resettlement teams and claiming benefits.

### Further information

Dublin Simon Community's emergency shelter aims to provide safe, appropriate, good quality accommodation for homeless adult men & women and to assist them to move into appropriate move-on accommodation. In doing this it aims to cater their accommodation and welfare needs in a manner that engenders trust and promotes independence, personal growth and development. There is a strong ethos that everyone has the right to be treated with dignity, justice empowerment, quality, participation and integrity.

### Group

Dublin Simon Community.

### Travel

Buses: 14, 14a, 15a, 15b, 48a.



### Dublin Simon - Emergency Shelter

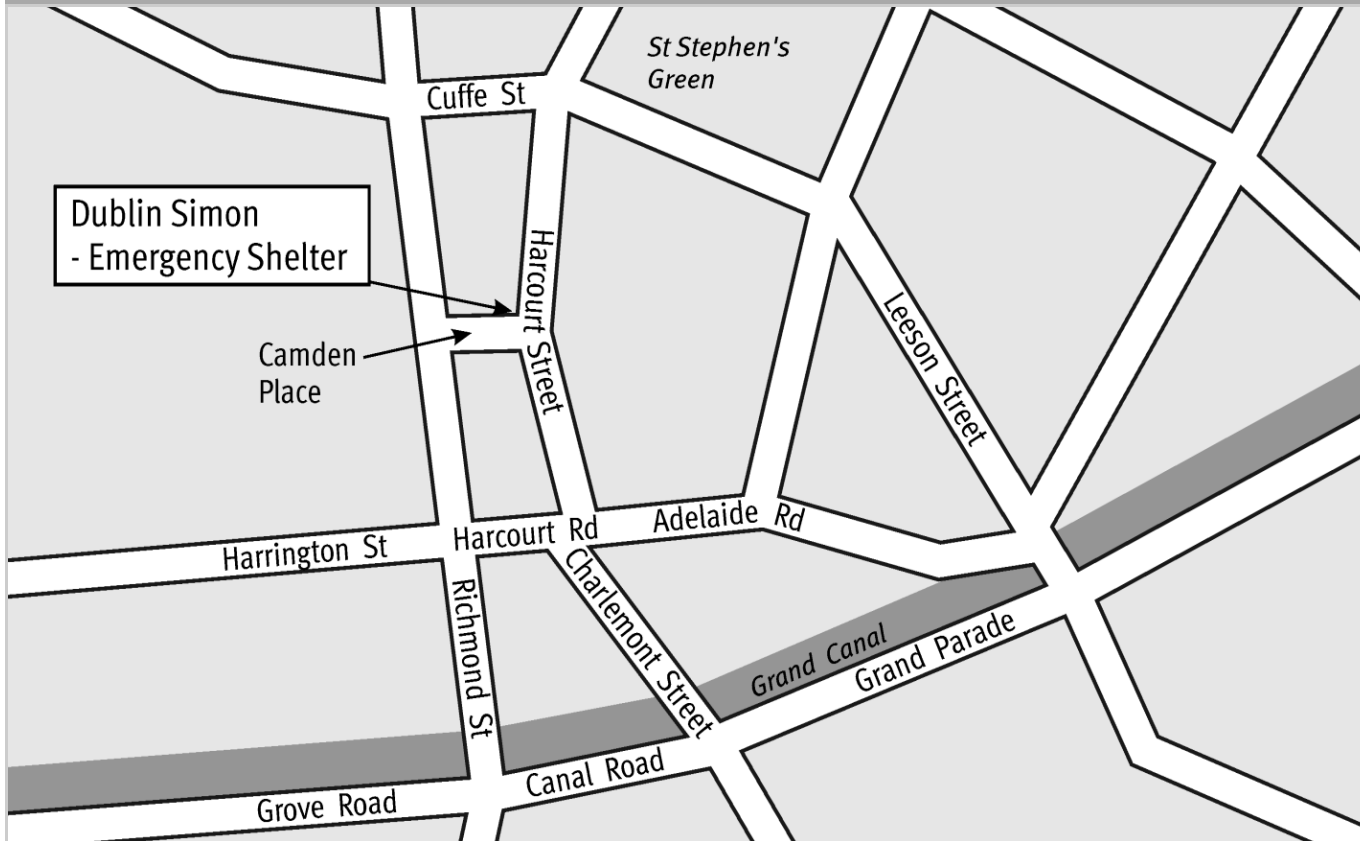
27 Harcourt Street  
Dublin 2

Tel 01 - 475 9357  
Web [www.dubsimon.ie](http://www.dubsimon.ie)

Fax 01 - 475 9292  
Email [catherinekenny@dubsimon.ie](mailto:catherinekenny@dubsimon.ie)

EMERGENCY HOSTELS

#### Map and directions



#### Travel directions

From Stephen's Green, follow the Luas line up Harcourt Street. The hostel is on the corner with Camden Place.

## Dublin Simon - Residential Alcohol Service

Ushers Island  
Dublin 8

Tel 01 - 679 2391  
Web [www.dubsimon.ie](http://www.dubsimon.ie)

Fax 01 - 671 7660  
Email [rehab@dubsimon.ie](mailto:rehab@dubsimon.ie)

### Target group

Homeless men/women with alcohol issues, must be detoxed from alcohol/at least 10 days sober and drug free prior to acceptance.

### Will not accept

No automatic exclusions.

### Age

Min 18 Max None Ave -

### Referral procedure

Contact by phone/email, complete a referral form. Self referrals are accepted.

### Referral agencies

Self referrals and referrals from any agency.

### Policies

A full set of policy and procedures are available covering all aspects of the project and service users rights and responsibilities.

### Tenure and house rules

Residents Handbook and contract signed by residents on arrival. Attendance at groupwork sessions essential.

### Resident access

Month 1 has a 9pm curfew, 11pm thereafter.

### Visitors

Visitors are welcome but must be aware that the residents participate in programmes during the day.

### Vacancies

Varies

### Length of stay

Min 12 weeks

Max 12 weeks

Ave 12 weeks

### Accommodation

**Total spaces** **11**

### Rooms (cost per week)

Single: 11 at €42

### Facilities

Baths -

Showers Shared

Toilets 5 per 11 people

Laundry Yes

TV Some

Other

Furnishings Rooms are furnished.

Disabled facilities None.

Food Full board.

Cooking facilities 1 kitchen - meals are provided. Residents work with chef to produce meals.

### Support services

24 hour staffing. The programme has a community reinforcement approach. Residents must attend all groups (average 2 groups per day), attend weekly keyworking sessions, identify and access external vocational/training/employment opportunities, attend appointments with resettlement worker and identify and access external support, formal/informal support throughout the programme.

### Access to move-on

Resettlement programs and linked in with Aftercare.

### Further information

Dublin Simon's Residential Alcohol Service provides short term accommodation and support for people with alcohol issues. Applicants must be drug free and detoxed from alcohol and/or at least 10 days sober prior to acceptance. Staff provide 24 hour cover and residents must attend all group work held as part of the support programme.

### Group

Dublin Simon Community.

### Travel

Buses: 90, 91, 79, 25(A), 66(A), 67(A), 38, 39. Luas: Museum Stop.

## Dublin Simon - Residential Alcohol Service

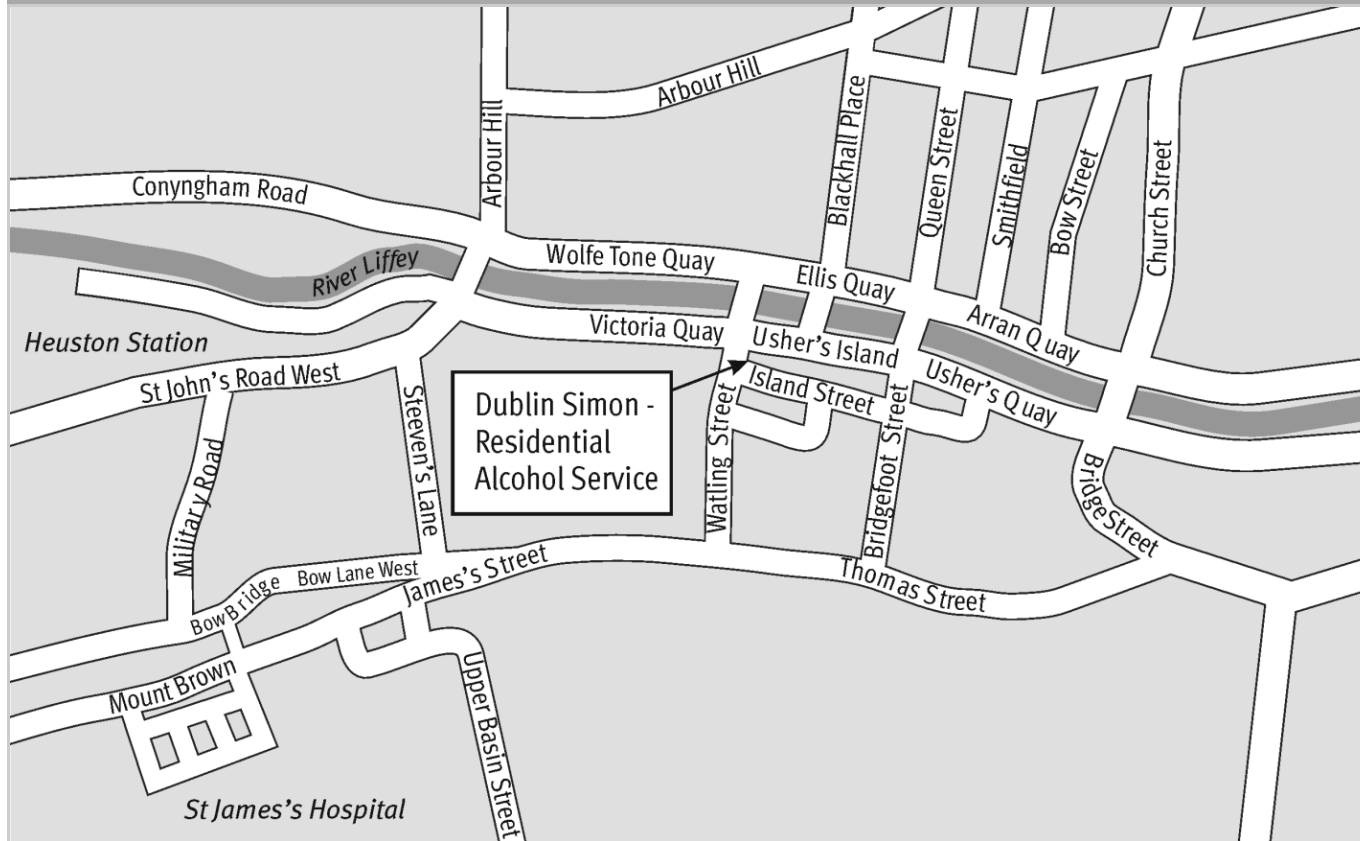
Ushers Island  
Dublin 8

Tel 01 - 679 2391  
Web [www.dubsimon.ie](http://www.dubsimon.ie)

Fax 01 - 671 7660  
Email [rehab@dubsimon.ie](mailto:rehab@dubsimon.ie)

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From Heuston Station, walk down the quays on the south side for five minutes until you reach Usher's Island. From Dublin City Council Civic Offices, walk up the quays on the south side for ten minutes until you reach Usher's Island.

## Focus Ireland - Aylward Green

Aylward Green  
Cappagh Road  
Finglas

Tel 01 - 834 7660  
Web [www.focusireland.ie](http://www.focusireland.ie)

Fax 01 - 834 7633

### Target group

Homeless families with a minimum of 2 children. Can accept those with support needs, on drug maintenance programmes or escaping domestic violence.

### Will not accept

People unwilling to manage their drug or alcohol use.

### Age

Min 18 Max None Ave 35

### Referral procedure

Accept referrals from Homeless Persons Unit only. Interview. HPU are notified once vacancy arises.

### Referral agencies

Accept referrals from Homeless Persons Unit only.

### Policies

Written equal opportunities policy and complaints procedure. Currently developing harassment policy.

### Tenure and house rules

Licence agreement. Must participate in programme of support. Compulsory keywork & family group support meetings. No alcohol/drugs allowed on premises.

### Resident access

Must be in by 12 midnight.

### Visitors

Not allowed.

### Vacancies

Varies. No waiting list.

### Length of stay

Min	1 day
Max	8 months
Ave	-

### Accommodation

**Total spaces** **13**

In 2 and 3 bedroom units.

### Rooms (cost per week)

2 bed:	2 at	Varies
3 bed:	11 at	Varies

Rent determined by means testing.

### Facilities

Baths	1 per family
Showers	1 per family
Toilets	1 per family
Laundry	Yes
TV	Yes
Other	Garden.
Furnishings	Units fully furnished. No storage facilities.
Disabled facilities	None.
Food	Self catering.
Cooking facilities	Own kitchen.

### Support services

17 full time and 4 part time staff, 8am-8pm, emergency on-call system and night porter. Compulsory keywork system (2 families per worker), minimum of one keywork and family group support meeting per week. Individual care plans following assessment. Staff offer assistance with finding information and advice and accessing external agencies and services. Child care facilities.

### Access to move-on

Liaise with local authorities. Staff offer advice on registering and assistance with housing applications. Resettlement support is available from Focus Ireland Community and Settlement services.

### Further information

Focus Ireland Aylward Green provides temporary emergency accommodation for one or two parent families with a minimum of 2 children. The accommodation consists of 13 two and three room self contained family units. Referrals are only accepted from the Homeless Persons Unit. Support is provided through a compulsory keywork system and individual care plans according to individual need. Staff provide assistance with accessing relevant services and move-on accommodation. Residents can use the nursery service and the homework club. Resettlement support is provided by Focus Ireland Community and Settlement team.

### Group

Focus Ireland.

### Travel

Buses from city centre: 40, 40A, 40B, 40C. 5 minutes walk from Finglas village.

## Focus Ireland - Aylward Green

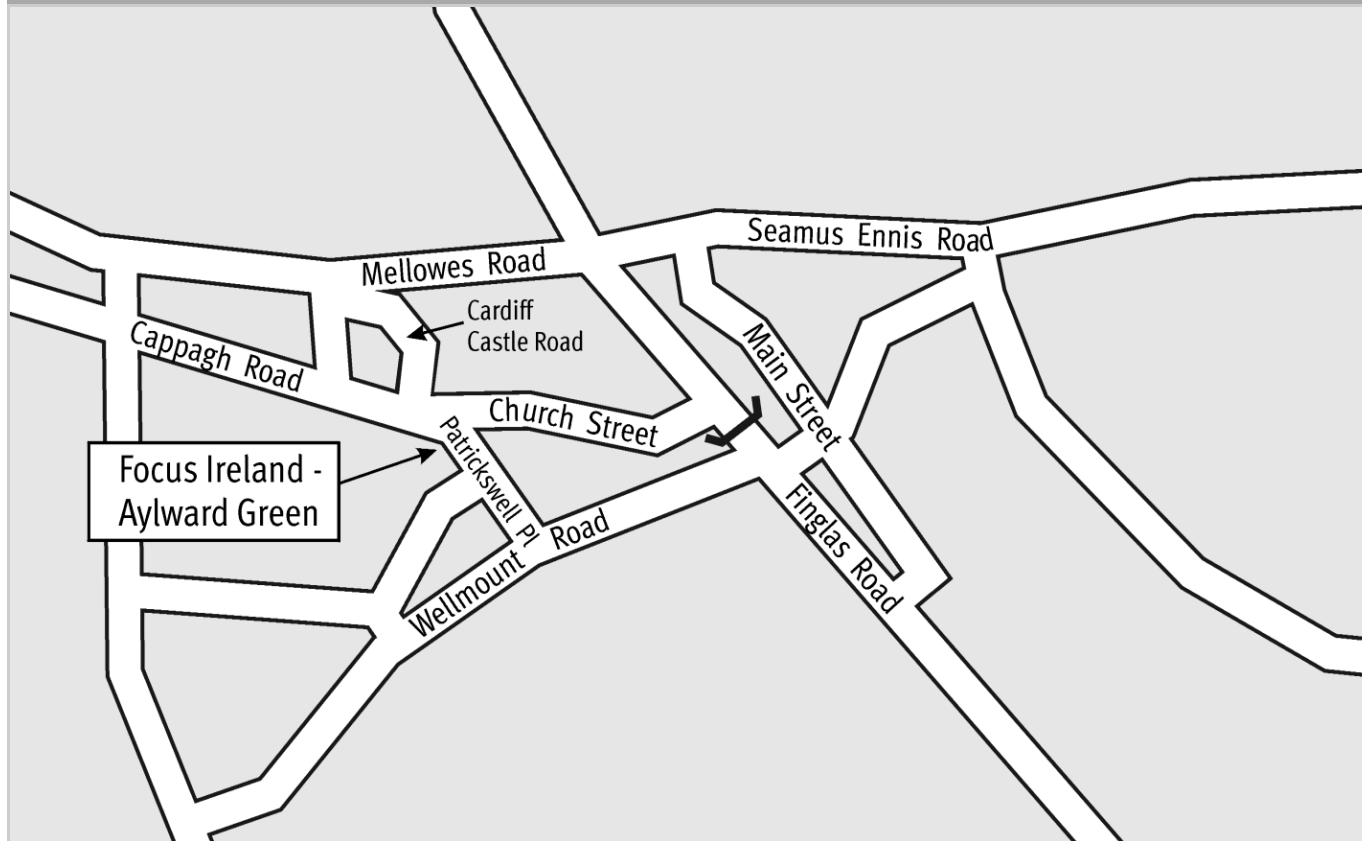
Aylward Green  
Cappagh Road  
Finglas

Tel 01 - 834 7660  
Web [www.focusireland.ie](http://www.focusireland.ie)

Fax 01 - 834 7633

EMERGENCY HOSTELS

### Map and directions



### Travel directions

To hostel: from Main Street in Finglas Village take the pedestrian bridge over Finglas Road to Church Street. Walk along Church Street and cross Patrickswell Place. Aylward Green is a white building with a blue roof in the grounds of the old convent at the corner of Cappagh Road and Patrickswell Place.

## Focus Ireland/SVP - Caretakers Project

Focus Ireland  
Back Lane  
Dublin 8

Tel 01 - 453 7904  
Web [www.focusireland.ie](http://www.focusireland.ie)

Fax 01 - 453 7902

### Target group

Young people aged 16 to 21 who are out of home and are active drug users, in transition from youth to adult homeless services and at risk of extended homelessness. Must have local connection.

### Will not accept

No automatic exclusions.

### Age

Min 16    Max 21    Ave 19

### Referral procedure

Nominated agency referrals only. Phone Mon, Weds, Fri 10am-1pm for application form, completed by applicant and referral agency. Interview. On first referral the young person must be accompanied to Caretakers by the referrer.

### Referral agencies

Only accept referrals from Focus Ireland Day Services and Trinity Court. Under 18s can only be referred via the Crisis Intervention Service and their Community Care Social Worker.

### Policies

Written Equal Opportunity Policy, harassment policy and complaints procedure.

### Tenure and house rules

Written house rules. No alcohol allowed on the premises.

### Resident access

Last admission 10pm.

### Visitors

Not allowed.

### Vacancies

Weekly. No waiting list.

### Length of stay

Min	1 night
Max	Based on demand
Ave	2 nights

### Accommodation

**Total spaces** **9**

### Rooms (cost per week)

Single: 9 at Free  
There are 4 rooms for women and 5 for men.  
No charge for accommodation or food.

### Facilities

Baths	None
Showers	1 to 4 people
Toilets	1 to 3 people
Laundry	Yes
TV	Yes
Other	Lounge.
Furnishings	Bed and nightstand provided.
Disabled facilities	None.
Food	Breakfast and evening meal provided.
Cooking facilities	None.

### Support services

11 full time staff based on-site, emergency on-call system. Staff provide for the primary needs of young people, ie food, warmth, shelter, showers and laundry. Staff identify needs and respond with flexibility utilising varied professional skills and approaches. Young people are provided with advice and referral to drug treatment and other relevant services.

### Health

Nurse runs daily sessions Mon-Weds.

### Access to move-on

Staff give advice on move-on options and resettlement support, including help with application forms. Project Liaison Officer works closely with Focus Ireland Case Management Team. Staff provide follow-up support.

### Further information

Caretakers is a collaboration between Focus Ireland and SVP. It is an emergency hostel where 9 young people who are using drugs and are currently living out of home can get accommodation and support in a safe, non-judgemental, drug free environment. The maximum length of stay depends on availability, but most residents stay for around 2 nights. Staff provide support with daily living skills and help with resettlement, including follow-up support. "Caretakers aims to provide respite to young people from their often chaotic lives on the streets. It aims to assist them in making the first step towards some stability in their daily lives and to prevent them from becoming long term homeless."

### Group

Focus Ireland.

### Travel

Buses: 50, 56, 66, 66a, 76, 76a, 77, 77a, 121, 122, 123, 150 - bus stop 1 minute walk.

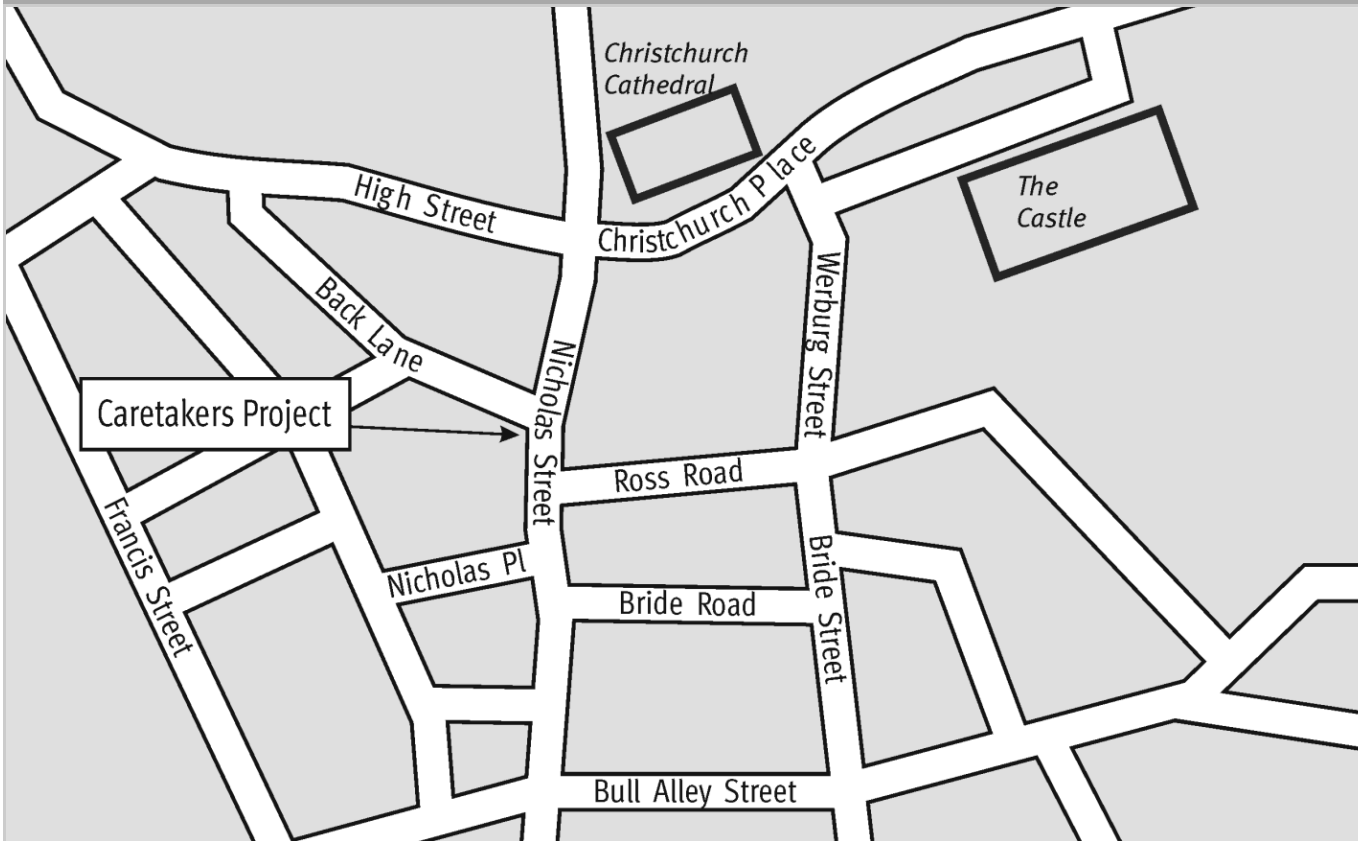
**Focus Ireland/SVP - Caretakers Project**

Focus Ireland  
Back Lane  
Dublin 8

Tel 01 - 453 7904  
Web [www.focusireland.ie](http://www.focusireland.ie)

Fax 01 - 453 7902

EMERGENCY HOSTELS

**Map and directions****Travel directions**

From Christchurch Place head South on Nicholas Street until you get to Back Lane. There is no number on the building but it is located next door to St. Vincent de Paul.

## Haven House

Morning Star Avenue  
off North Brunswick Street  
Dublin 7

Tel 01 - 873 2279

Fax 01 - 828 9639

### Target group

Single homeless women and women with children, with support needs. Can accept women with alcohol or drug problems.

### Will not accept

No automatic exclusions. Women who have been previously banned will have their status regularly reviewed.

### Age

Min 18 Max None Ave 18-25

### Referral procedure

Self or agency. Phone (24 hours a day). Informal interview at door to give brief history.

### Referral agencies

Accept self referrals and referrals from any agency.

### Policies

Written harassment policy, complaints procedure and confidentiality policy.

### Tenure and house rules

No formal agreement. No alcohol on premises. Must clean own room. Medication must be given to staff on arrival.

### Resident access

Access via entry phone. Women with children must be in by 8pm, women without children 12.30am.

### Visitors

Not allowed.

### Vacancies

Monthly. No waiting list.

### Length of stay

Min	1 night
Max	None
Ave	5-6 months

### Accommodation

**Total spaces** **72**

### Rooms (cost per week)

1 bed:	16 at €5 a night
Family apt:	17 at €5 a night

### Facilities

Baths	ensuite
Showers	ensuite
Toilets	ensuite
Laundry	Yes
TV	Yes
Other	Play room, lounge.
Furnishings	Rooms have quality furniture, with washbasins.
Disabled facilities	Wheelchair access.
Food	Breakfast and lunch provided.
Cooking facilities	2 shared kitchens. Own kitchens in family apartments, 4 share kitchen otherwise.

### Support services

25 full time staff, 24 hour waking cover. 4 full time keyworkers available 5 days per week. Staff also work closely with external agencies so that residents can access a full range of services.

### Health

Access to a GP, nurse and Area Medical Officer.

### Access to move-on

Haven House and Focus Ireland Crisis Team provide advice and help with accessing housing. Residents can contact the counsellor for follow-up support.

### Further information

Haven House provides direct access emergency accommodation for homeless single women and women with children. The project has a total of 72 beds. There are 16 one bed rooms for singles and 17 family rooms. Support is provided by project staff, a full time counsellor, a visiting addiction counsellor and workers from the Focus Ireland crisis team.

### Group

Health Service Executive - Dublin North East.

### Travel

Bus: 134 - 2 minutes walk.



## Haven House

Morning Star Avenue  
off North Brunswick Street  
Dublin 7

Tel 01 - 873 2279

Fax 01 - 828 9639

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From the Four Courts on Inns Quay walking towards Fr Mathew Bridge take the first turn right onto Church Street. Walk up Church Street for 2 minutes then turn left onto Brunswick Street North. Take the next right onto Morning Star Avenue. The project is on the right hand side. Metal door with an intercom.

## Iveagh Hostel

Bride Road  
Dublin 8

Tel 01 - 454 0182

Fax 01 - 453 6316

### Target group

Single homeless men with low support needs.

### Will not accept

Drug users, men with a previous history of violent behaviour and those with a mobility problem.

### Age

Min 18 Max None Ave 35-40

### Referral procedure

Self or agency. Phone or call in (24 hours a day).

### Referral agencies

Accept self referrals and referrals from any agency. Most referrals come from the Homeless Persons Unit.

### Policies

Written complaints procedure.

### Tenure and house rules

Licence agreement. No alcohol allowed in the building.

### Resident access

24 hour access. No restrictions.

### Visitors

Yes, with staff permission.

### Vacancies

Daily. No waiting list.

### Length of stay

Min	1 night
Max	None
Ave	6 months

### Accommodation

**Total spaces** **70**

Plus 125 long stay spaces.

### Rooms (cost per week)

Single: 70 at €101.50

### Facilities

Baths	1 per 7 people
Showers	1 per 7 people
Toilets	1 per 7 people
Laundry	Yes
TV	Yes
Other	Lounge, computer suite, gym, garden.
Furnishings	Rooms fully furnished, some with washbasins.
Disabled facilities	Handrails in bathrooms used by elderly residents.
Food	Full board or self catering.
Cooking facilities	14 residents share a kitchen.

### Support services

19 full time and 3 part time staff, 24 hour waking cover. Staff provide basic help and advice around daily living and assist residents with personal care needs. Staff provide instruction on home care and encourage residents towards independent living.

### Access to move-on

Staff offer basic information on accommodation options.

### Further information

The Iveagh Hostel provides direct access accommodation in single rooms for 70 single homeless men with low support needs. There are also 125 single rooms providing long term accommodation. Staff provide 24 hour waking cover and offer basic information on housing and social welfare.

### Group

The Iveagh Trust.

### Travel

Heuston train station. Bus: 79 - 2 minutes walk.

## Iveagh Hostel

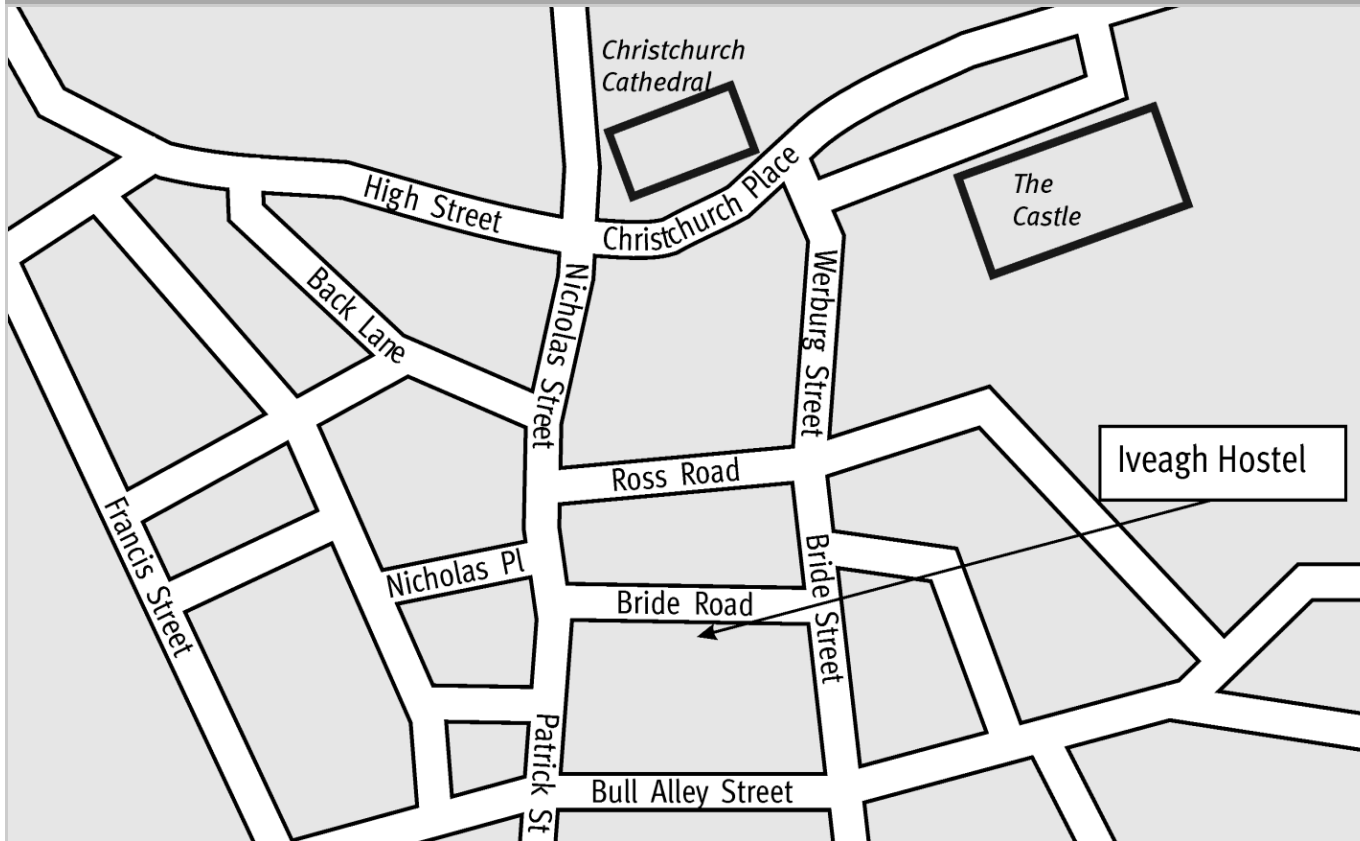
Bride Road  
Dublin 8

Tel 01 - 454 0182

Fax 01 - 453 6316

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From Christ Church Place turn left onto Nicholas Street walking towards Patrick Street. Take the 2nd turning on the left onto Bride Road. The project is on the right hand side of the road.

## Maple House

595 North Circular Road  
Dublin 7

Tel 01 - 855 1124

Fax 01 - 855 1124

Email [mary.hayes@dublincity.ie](mailto:mary.hayes@dublincity.ie)

### Target group

Single homeless men with low support needs, who are working towards resettlement.

### Will not accept

Drug users not stabilised on a treatment programme. Men with nursing care needs.

### Age

Min 18 Max None Ave 40

### Referral procedure

Referrals from agencies only. Agencies notified via e-mail when vacancy occurs.

### Referral agencies

Any agency.

### Policies

Drugs, warnings, violence, complaints, confidentiality policies.

### Tenure and house rules

Residents must meet with keyworker on a regular basis. No drugs or alcohol on the premises.

### Resident access

24 hour access. No restrictions.

### Visitors

Not allowed.

### Vacancies

Monthly. Waiting list verified on a 6 month basis.

### Length of stay

Min 2 weeks

Max 18 months

Ave 10 months

### Accommodation

**Total spaces 36**

### Rooms (cost per week)

Single: 32 at €50

2 bed: 4 at €50

Two 2 bed rooms designated for 1 night / night bus use only

### Facilities

Baths None

Showers 1 per 4 people

Toilets 1 per 4 people

Laundry Yes

TV Yes

Other Lounge, pool table.

Furnishings Rooms fully furnished with washbasins.

Disabled facilities 4 units and 1 shower and toilet are wheelchair accessible.

Food Breakfast and evening meals provided.

Cooking facilities One shared kitchen. Snack making facilities.

### Support services

8 full time staff, 24 hour waking cover. Designated keyworker to offer support around accessing health, welfare, employment, resettlement services. On-site weekly CWO clinic. Computer training programme provided by VEC on-site.

### Access to move-on

Referral to DCC residential team. Support and information provided by project workers.

### Further information

Maple House provides medium stay accommodation for 34 men. The aim of the project is to provide a supportive environment to men looking to move out of homelessness.

### Group

Dublin City Council.

### Travel

Buses: 123. Connolly train station - 5 minutes walk.

## Maple House

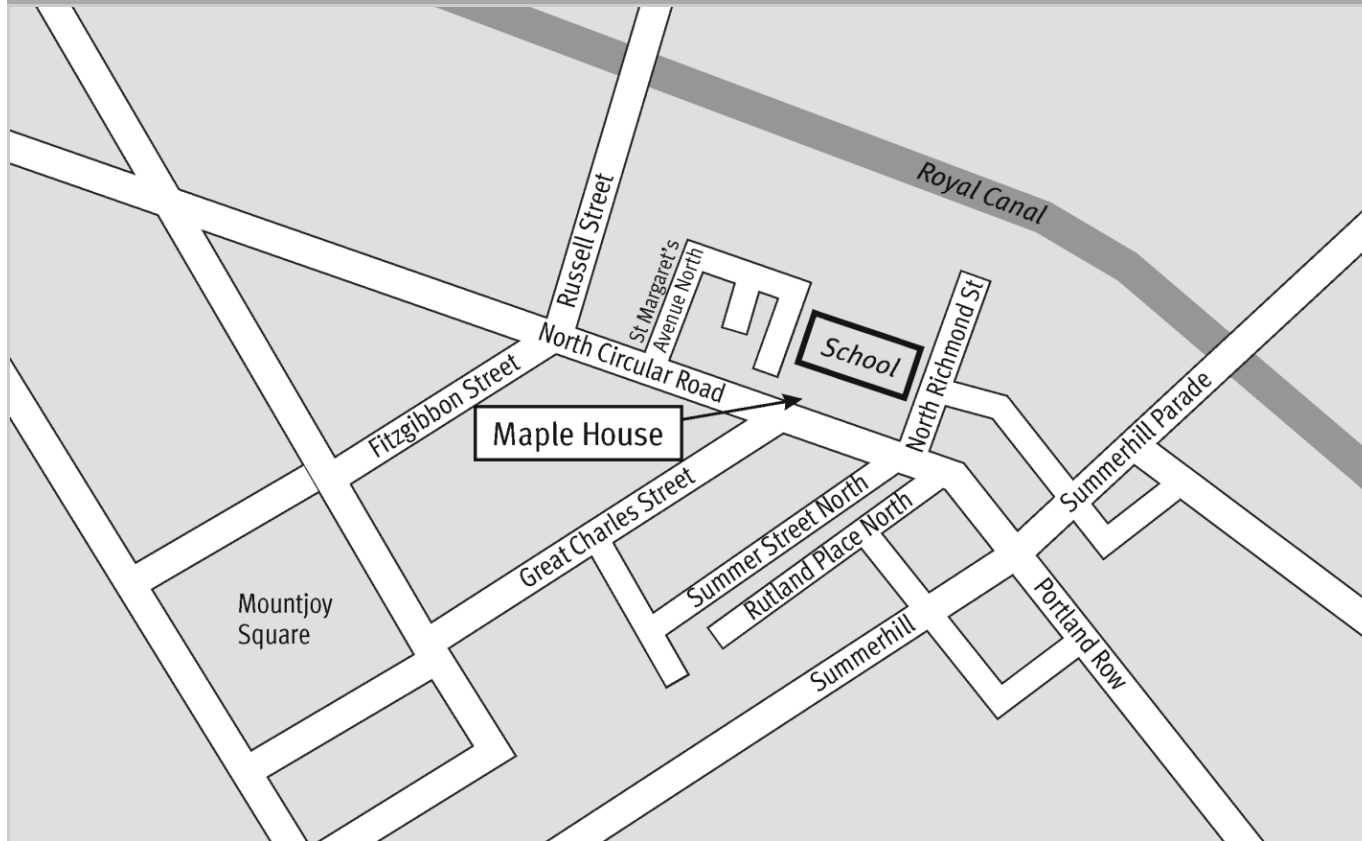
595 North Circular Road  
Dublin 7

Tel 01 - 855 1124

Fax 01 - 855 1124  
Email [mary.hayes@dublincity.ie](mailto:mary.hayes@dublincity.ie)

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From the top of O'Connell Street: walk down Parnell Street and Summerhill for ten minutes until you reach the North Circular Road. Turn left at this junction and keep walking for two or three minutes until you see a school on the right hand side of the street. Maple House is in front of the school.

From Connolly Station: walk up Amiens Street until you reach Portland Row. Turn left and walk down Portland Row until it becomes the North Circular Road. Keep walking until you see a school on the right hand side of the street. Maple House is in front of the school.

## Morning Star Hostel

Morning Star Avenue  
off North Brunswick Street  
Dublin 7

Tel 01 - 872 3401

### Target group

Homeless men with low support needs. Can accept men with alcohol and mental health problems.

### Will not accept

Active drug users. Men known to be living with HIV.

### Age

Min 18 Max None Ave 45

### Referral procedure

Self or agency. Phone (9am-8.30pm daily). Interview. Require proof of identity (social welfare card).

### Referral agencies

Accept self referrals and referrals from any agency.

### Policies

No written policies.

### Tenure and house rules

Assured tenancy. No alcohol allowed on the premises.

### Resident access

Admissions between 5.30pm-8.30pm, lights out by 11pm. Must be out by 11.30am.

### Visitors

Yes, must leave by 10pm.

### Vacancies

Infrequently. No waiting list.

### Length of stay

Min	1 night
Max	Long term
Ave	1 year

### Accommodation

**Total spaces** **50**

### Rooms (cost per week)

Dormitory: 3 at €30

### Facilities

Baths	1 per 60 people
Showers	1 per 22 people
Toilets	1 per 3 people
Laundry	No
TV	Yes
Other	Lounge, snooker room.
Furnishings	Dormitories have beds, lockers and wardrobes.
Disabled facilities	None.
Food	Breakfast and evening meal provided.
Cooking facilities	None.

### Support services

4 full time staff, 56 volunteers, sleep-in cover. Staff provide help with daily living and referrals to specialist agencies.

### Health

Nurse visits weekly. Occasional visits from doctor and chiropodist.

### Access to move-on

No formal settlement programme. Staff provide basic advice and some follow-up support.

### Further information

The Morning Star Hostel provides direct access accommodation in 3 dormitories for 60 single homeless men with low support needs. One dormitory is reserved for older residents. Staff provide support around daily living and care for the "spiritual and temporal welfare of residents". Staff also organise various activities and outings for the residents during the year, including an annual sporting event.

### Group

Legion of Mary.

### Travel

Buses: 39, 39a, 37, 70, 70x, 83 - 2 min walk. Amiens St train station - 5 min walk.

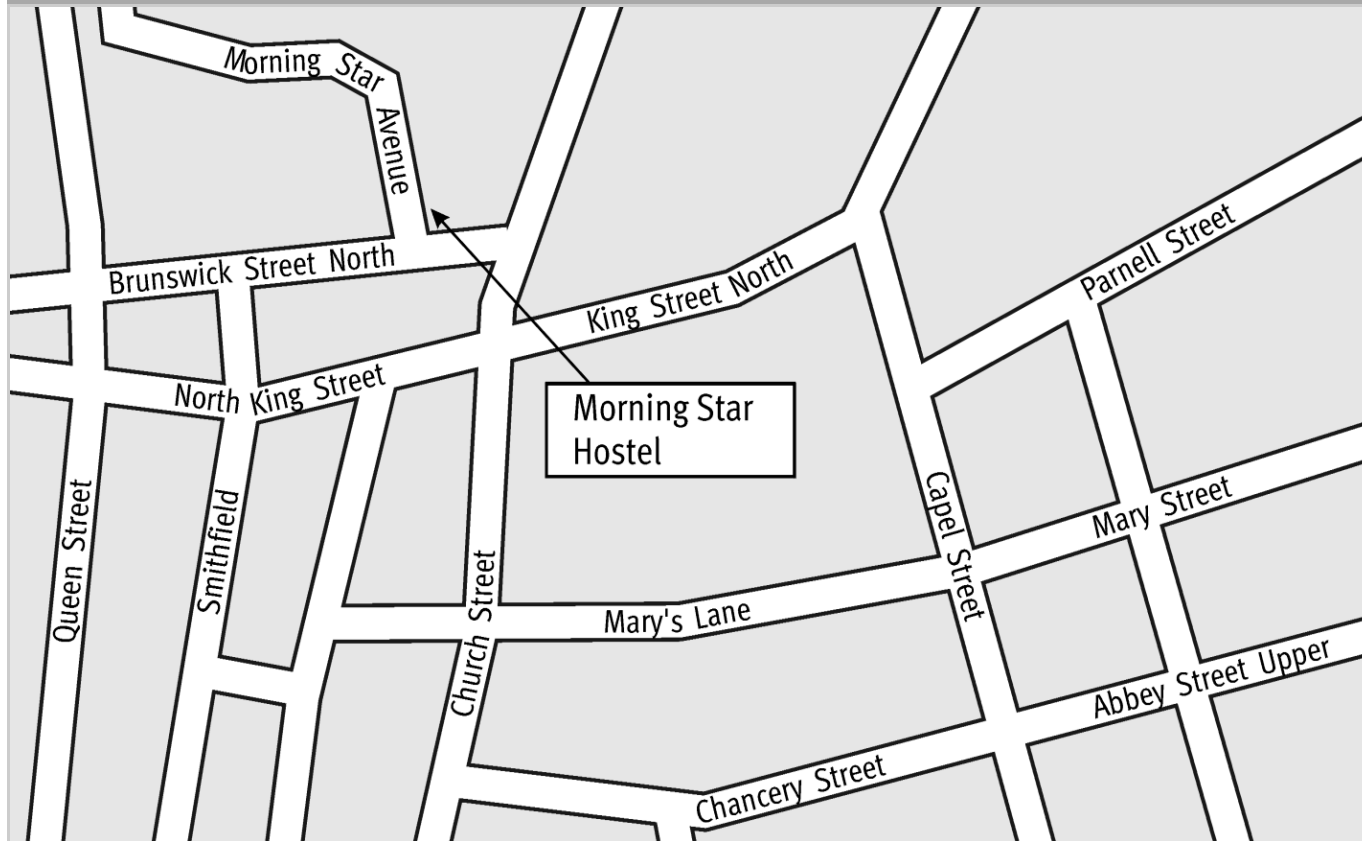
## Morning Star Hostel

Morning Star Avenue  
off North Brunswick Street  
Dublin 7

Tel 01 - 872 3401

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From the Four Courts on Inns Quay walking towards Fr Mathew Bridge take the first turn right onto Church Street. Walk up Church Street for 2 minutes then turn left onto Brunswick Street North. Take the next right onto Morning Star Avenue. The project is on the right hand side of the road and has a statue of Our Lady outside.

## Regina Coeli Hostel

Morning Star Avenue  
off North Brunswick Street  
Dublin 7

Tel 01 - 872 3142

### Target group

Single homeless women with or without children. Can accept those with an alcohol, drug or mental health problems. Will accept women aged 16-17 who have children.

### Will not accept

Women with severe mental or physical health problems. Women who are violent. Male children over 10 years.

### Age

Min 18 Max None Ave 35

### Referral procedure

Self or agency. Phone or call in (Mon-Fri 7.30am-8.30pm). Interview.

### Referral agencies

Accept self referrals and referrals from any agency.

### Policies

No written policies.

### Tenure and house rules

No formal agreement. No alcohol or drugs allowed on the premises.

### Resident access

Must be in by 10.30pm.

### Visitors

Visitors room available during the day.

### Vacancies

Daily. No waiting list.

### Length of stay

Min 1 month

Max None

Ave -

### Accommodation

**Total spaces 93**

In 9 buildings on one site.

### Rooms (cost per week)

Single: 75 at €25

Family room: 18 at €20

Higher charge for single with full board (€30).

### Facilities

Baths 1 per 10 people

Showers 1 per 25 people

Toilets 1 per 3 people

Laundry Yes

TV Yes

Other Lounge, garden.

Furnishings Fully furnished.

Disabled facilities None.

Food Full board for single people. Self catering in family rooms with a free dinner provided for children

Cooking facilities 1 kitchen between two families.

### Support services

6 full time and 85 part time staff, 24 hour waking cover. Staff offer advice on hygiene, household management and budgeting. Counselling available. Weekly hope meeting for those trying to overcome drug addiction.

### Health

GP, nurse and chiropodist visit fortnightly.

### Access to move-on

Staff offer general help with finding move-on accommodation.

### Further information

Regina Coeli Hostel provides direct access accommodation for single homeless women with or without children. Women without children are accommodated in 75 single rooms. Full board is provided. 18 women with children can be housed in 3 bed units with self catering facilities. Staff provide 24 hour cover and basic help and advice. There is a weekly medical clinic. There is one transitional unit for people preparing to return to settled life and one hope unit for those trying to overcome drug and methadone addiction.

### Group

The Legion of Mary.

### Travel

Buses: 39, 39a, 37, 70, 70x - 1 minute walk.



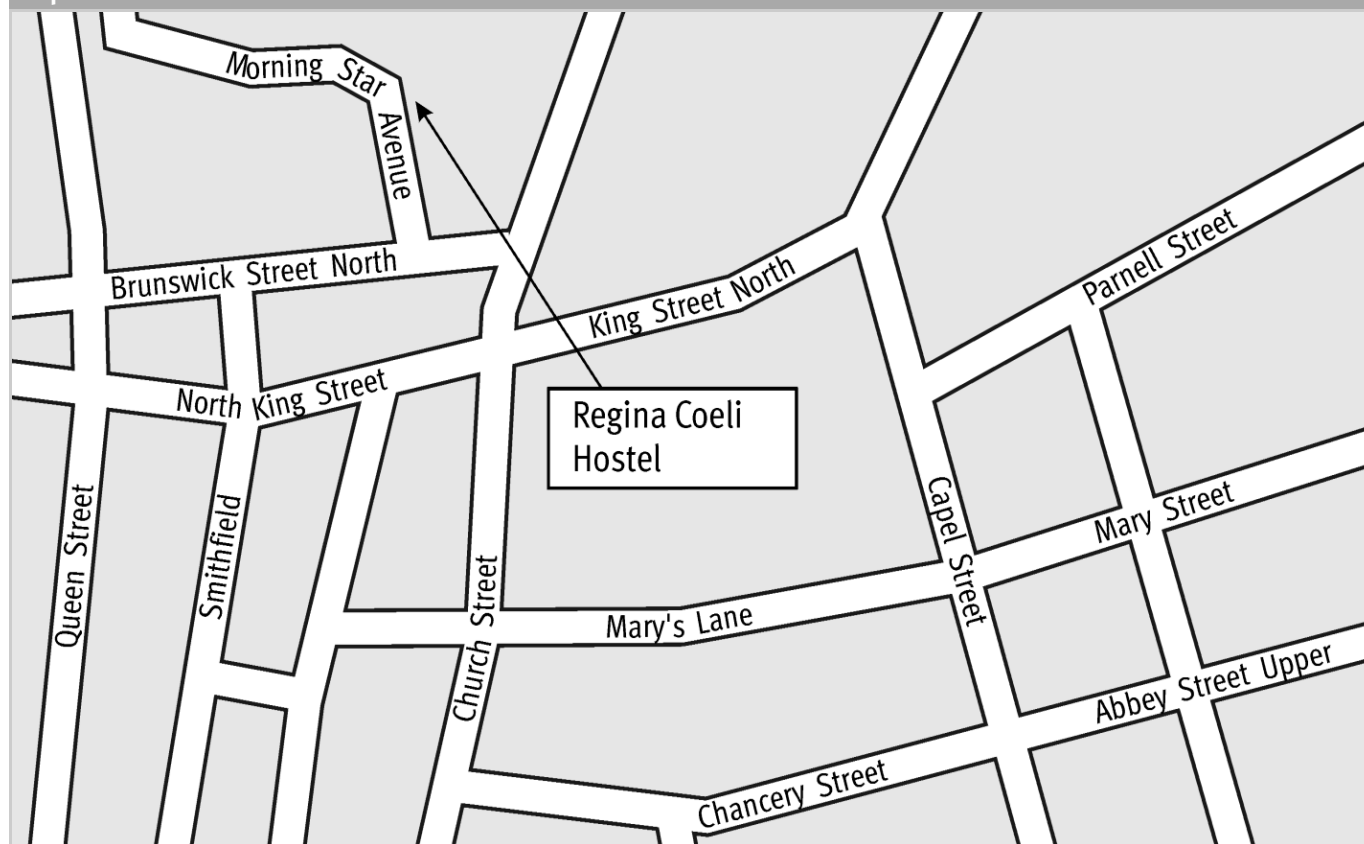
## Regina Coeli Hostel

Morning Star Avenue  
off North Brunswick Street  
Dublin 7

Tel 01 - 872 3142

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From the Four Courts on Inns Quay walking towards Fr Mathew Bridge take the first turn right onto Church Street. Walk up Church Street for 2 minutes then turn left onto Brunswick Street North. Take the next right onto Morning Star Avenue. The project is on the right hand side.

## Salvation Army - Cedar House Night Shelter

Marlborough Place  
Dublin 1

Tel 1800 724 333 / 01 - 873 1241  
Web [www.salvationarmy.ie](http://www.salvationarmy.ie)

Fax 01 - 889 7668  
Email [cedar.house@salvationarmy.ie](mailto:cedar.house@salvationarmy.ie)

### Target group

Single homeless men. Can accept men with alcohol and/or drug dependencies.

### Will not accept

Men who are known to be violent or aggressive.

### Age

Min 18 Max None Ave 25-35

### Referral procedure

Self or agency. Self referral phone 1800 724 333 at 7.30pm to book bed. Agencies phone 01 873 1241 at any time to pre-book new or vulnerable individuals. Admissions from 8.45pm. Assessment interview prior to admission.

### Referral agencies

Accept self referrals and referrals from any agency.

### Policies

Written harassment policy, complaints procedure and confidentiality policy. All admissions subject to 'Self Search' procedure for safety.

### Tenure and house rules

No formal agreement. No alcohol or drugs allowed on premises.

### Resident access

Must be in by 3am. Must remain in once admitted. Must leave by 9am.

### Visitors

Not allowed.

### Vacancies

Daily. No waiting list.

### Length of stay

Min	1 night
Max	6 months
Ave	3 months

### Accommodation

**Total spaces** **50**

Including 16 bed dormitory.

### Rooms (cost per week)

Single:	30 at €35
2 bed:	2 at €28
Dormitory:	1 at €28

### Facilities

Baths	1 per 5 people
Showers	1 per 6 people
Toilets	1 per 4 people
Laundry	Yes
TV	Yes
Other	Lounge, pool room, quiet room, library.
Furnishings	Rooms have basic furniture, some have washbasins.
Disabled facilities	2 adapted bathrooms.
Food	Breakfast and evening meal provided.
Cooking facilities	None.

### Support services

5 full time staff, 24 hour cover. Staff provide support, information and referrals. Day centre on site offers additional support services. Pastoral care with resident Chaplains.

### Health

Health Centre on site offers a full range of services.

### Access to move-on

Staff provide basic information and referral to other agencies.

### Further information

Cedar House provides emergency night shelter accommodation for 20 homeless men and short-term emergency accommodation for 30 homeless men with low support needs. The accommodation comprises one 16 bed dormitory, two 2-bed rooms and 30 single rooms. Lockers are provided for personal belongings. Staff provide basic support and advice. The day centre on the same site provides rough sleeper programmes in the morning and afternoon, shower facilities, clothing exchange, tea and coffee. There is also a nurse available daily and sessions with a doctor and chiropodist. The day centre services are available weekdays to residents, other homeless people and rough sleepers.

### Group

The Salvation Army.

### Travel

Tara and Connolly train stations - 3 minutes walk.

## Salvation Army - Cedar House Night Shelter

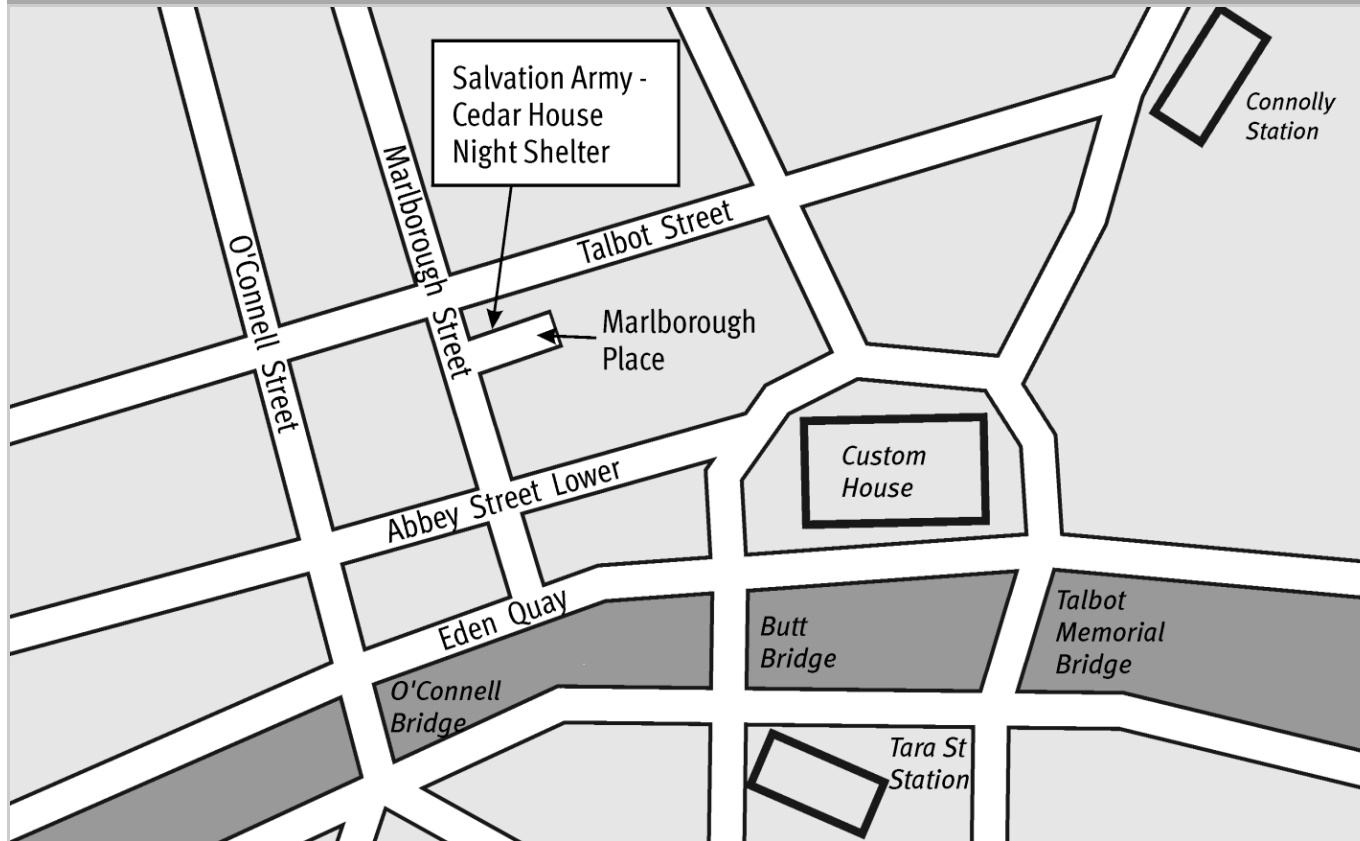
Marlborough Place  
Dublin 1

Tel 1800 724 333 / 01 - 873 1241  
Web [www.salvationarmy.ie](http://www.salvationarmy.ie)

Fax 01 - 889 7668  
Email [cedar.house@salvationarmy.ie](mailto:cedar.house@salvationarmy.ie)

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From O'Connell Bridge walk up O'Connell Street. Take the 2nd turn right onto Abbey Street Lower. At the church turn left onto Marlborough Street. Turn right into Marlborough Place which is a cul-de-sac. The project is in the red brick building in front of you.

## Salvation Army - Lefroy House Nightlight

12-14 Eden Quay  
Dublin 1

Tel 01 - 874 3762  
Web [www.salvationarmy.ie](http://www.salvationarmy.ie)

Fax 01 - 874 3769  
Email [nightlightcentre@salvationarmy.ie](mailto:nightlightcentre@salvationarmy.ie)

### Target group

Young single homeless people aged 12-18 needing emergency night shelter accommodation.

### Will not accept

No automatic exclusions.

### Age

Min 12 Max 18 Ave 15-16

### Referral procedure

Named agency or self referral. Only young people already known to Nightlight may make self referrals. All other referrals must come through a Garda Station, then referred on to the Out of Hours Service. Informal interview upon admission.

### Referral agencies

Accept referrals from the Out of Hours Service and self referrals from young people already known to Nightlight.

### Policies

Written complaints procedure and confidentiality policy.

### Tenure and house rules

No formal agreement. No alcohol or drugs allowed on the premises.

### Resident access

Arrive 8pm-2am, reception centre. Leave by 9.30am Mon-Fri, 2pm Sat-Sun & bank holidays.

### Visitors

Not allowed.

### Vacancies

Daily. No waiting list.

### Length of stay

Min 1 night

Max 7 nights

Ave 3 nights

### Accommodation

**Total spaces** **7**

### Rooms (cost per week)

Single: 7 at Free

No charge is made to residents.

### Facilities

Baths None

Showers 2 per 7 people

Toilets 3 per 7 people

Laundry Yes

TV Yes

Other Games room, lockers.

Furnishings Rooms have beds only.

Disabled facilities None.

Food Evening meal and breakfast provided.

Cooking facilities Kitchen with staff supervision.

### Support services

1 project manager, 7 childcare workers, 2 childcare leaders. Waking cover during shelter opening hours. Staff provide basic support and information. Staff help to link residents with a social worker and provide access to an addictions counsellor/other services.

### Access to move-on

Staff provide basic information on accommodation options.

### Further information

Lefroy House Nightlight provides nightly emergency accommodation for 7 young single homeless people aged 12-18. There are 7 single rooms. People can refer themselves in person (8pm-2am) if already known to the service or by agency referral through the Out of Hours Service for young people. After 2am referrals will still be accepted but only through the Out of Hours Service. The Nightlight project also has a reception centre (8pm-2am) where up to 14 young people can access emergency accommodation. The project is open until 9.30am Mon-Fri and 2pm Sat-Sun & bank holidays. Nightlight is run by the Salvation Army in cooperation with the HSE crisis intervention.

### Group

The Salvation Army.

### Travel

Connolly and Tara train stations - 4 minutes walk. City centre buses.

## Salvation Army - Lefroy House Nightlight

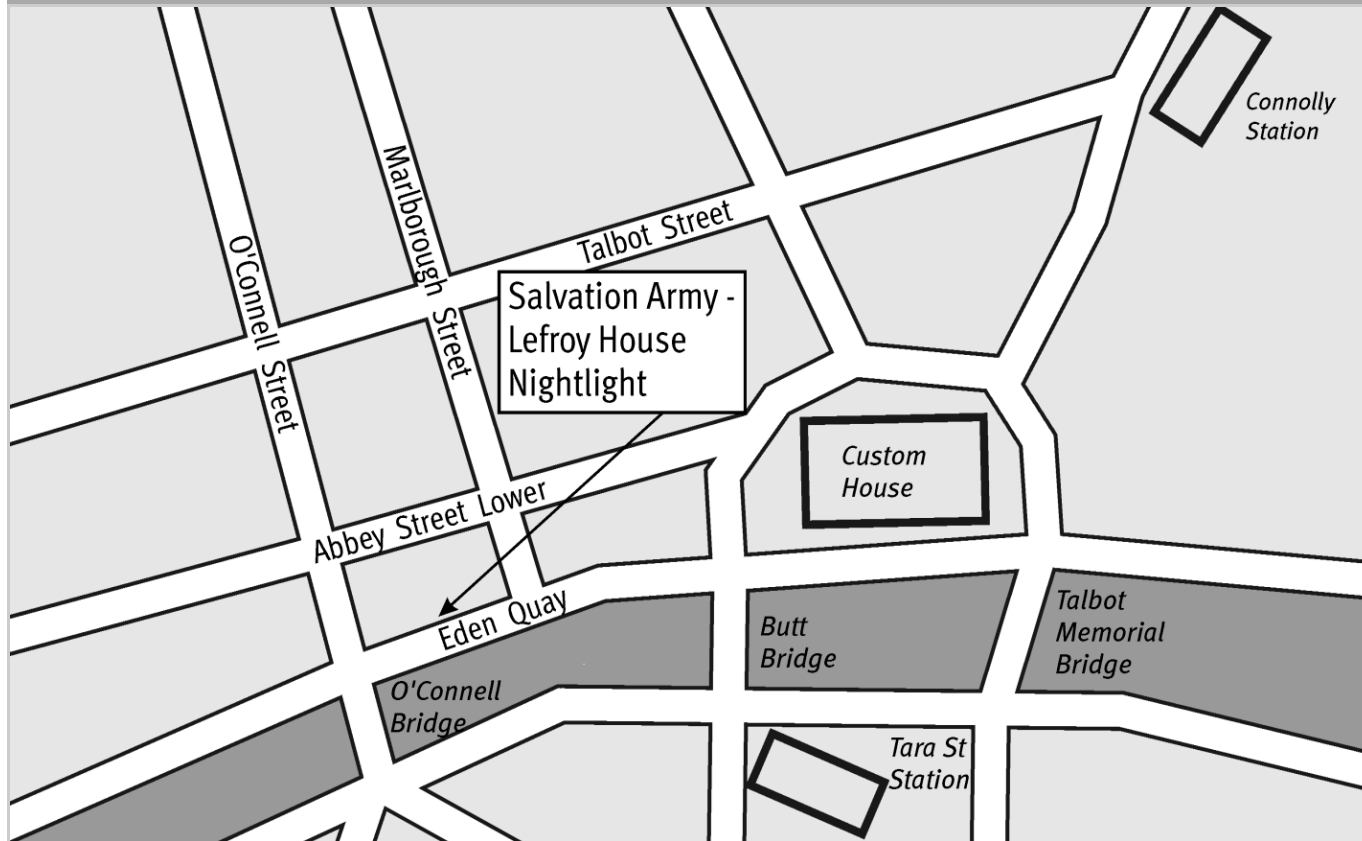
12-14 Eden Quay  
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Web [www.salvationarmy.ie](http://www.salvationarmy.ie)

Fax 01 - 874 3769  
Email [nightlightcentre@salvationarmy.ie](mailto:nightlightcentre@salvationarmy.ie)

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From O'Connell Bridge turn right onto Eden Quay. Lefroy House is a grey stone building on your left. Nightlight has an intercom beside the door.

## Sancta Maria

c/o Homeless Persons Unit  
149 James's Street  
Dublin 8

Tel 01 - 475 0674

Fax 01 - 603 6903

### Target group

Single homeless men with low support needs. Can accept those with mental health, alcohol and/or drug dependencies.

### Will not accept

No automatic exclusions. Men with a mobility problem.

### Age

Min 18 Max None Ave 18-45

### Referral procedure

HPU referrals only. Call in or phone HPU (Mon-Fri 2pm-4pm) or phone after hours freephone on 1800 724 724 (5pm-1am). Residents must present at the hostel between 6pm and 8pm. Refundable locker key deposit.

### Referral agencies

Only accept referrals from the Homeless Persons Unit.

### Policies

Written harassment policy, complaints procedure and confidentiality policy.

### Tenure and house rules

No formal agreement. No alcohol allowed on the premises.

### Resident access

Must be in by 11pm and leave by 10am.

### Visitors

Not allowed.

### Vacancies

Daily. No waiting list.

### Length of stay

Min 1 night

Max None

Ave -

### Accommodation

**Total spaces** 56

### Rooms (cost per week)

Dormitory: 7 at €4.50 per night

### Facilities

Baths None

Showers 1 per 11 people

Toilets 1 per 6 people

Laundry No

TV Yes

Other Lounge.

Furnishings Individual lockers with keys provided.

Disabled facilities None.

Food Breakfast and light evening meal provided.

Cooking facilities None.

### Support services

4 full time staff, waking cover. 1 care worker on duty at all times.

### Health

A.A. meetings every Thursday.

### Access to move-on

None.

### Further information

Sancta Maria provides night shelter accommodation in dormitories for 56 single homeless men with low support needs. All referrals must come through the Homeless Persons Unit. Residents must present at the hostel between 6pm and 8pm. Dormitories contain 4-8 bunk beds with shared facilities. Residents are provided with a secure locker to store their belongings. Breakfast and a light evening meal is provided. The shelter is "dry" to allow those who wish to break with addiction to live in an alcohol and drug free environment. The project is located at the corner of Harcourt Street and Charlemont Street, Dublin 2.

### Group

Dublin City Council.

### Travel

Buses: 14, 14A, 15, 15A, 15B, 16, 44, 48A, 88.

Luas: Stephen's Green to Harcourt Street.

## Sancta Maria

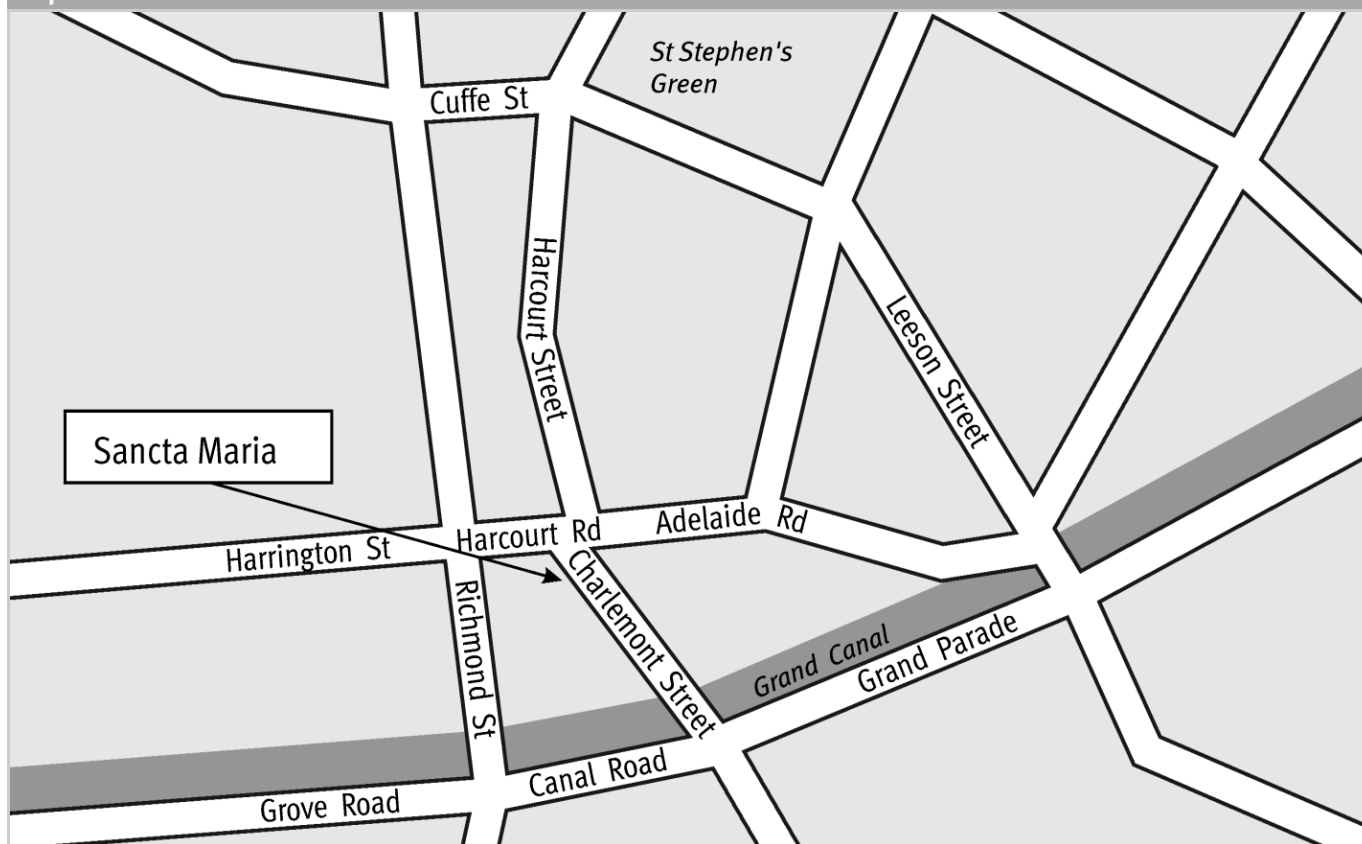
c/o Homeless Persons Unit  
149 James's Street  
Dublin 8

Tel 01 - 475 0674

Fax 01 - 603 6903

EMERGENCY HOSTELS

### Map and directions



### Travel directions

The night shelter is in Charlemont Street, Dublin 2 at the corner with Harcourt Street.

From Dame Street turn left onto Georges Street and walk up Aungier Street, Wexford Street and Camden Street (15 minutes walk) until Kellys Corner. Turn left into Harcourt Road, cross the road and take the first right into Charlemont Street. Sancta Maria is on the right hand side before Charlemont Street Flats.

## Women's Emergency Accommodation & Support

Cromwell Lodge  
1 Mount Brown  
Dublin 8

Tel 061 468035  
Web [www.novas.ie](http://www.novas.ie)

Fax 061 467608  
Email [tracey.ryan@novas.ie](mailto:tracey.ryan@novas.ie)

### Target group

Single adult women with high support needs.

### Will not accept

### Age

Min 18 Max - Ave -

### Referral procedure

Direct by phone or in person from referral agencies.

### Referral agencies

Accept self referrals and referrals from any agency. Many referrals come from Homeless Persons Unit and Dublin City Council Nightbus.

### Policies

Needs Assessment, Keyworking, Risk Assessment, Drugs Management, Protection from Abuse, Anti Bullying and Harassment, Equality and Diversity, Complaints and Health and Safety policies in place

### Tenure and house rules

Agreement to, and reviews of, personal care / support plan and participation in its implementation

### Resident access

24 hour access.

### Visitors

Yes, with prior arrangement with staff.

### Vacancies

Varies

### Length of stay

Min	1 night
Max	6 months
Ave	-

### Accommodation

**Total spaces** **22**

### Rooms (cost per week)

Single: 22 at See below  
New service - please enquire for details.

### Facilities

Baths	
Showers	1 per person
Toilets	1 per person
Laundry	Yes
TV	Yes
Other	Meeting/interview facilities.
Furnishings	Room fully furnished.
Disabled facilities	None.
Food	Full board.
Cooking facilities	None.

### Support services

24 hour cover. Keyworker system.

### Access to move-on

Staff help residents to contact external move-on support agencies.

### Further information

Women's Emergency Accommodation & Support Services is a low threshold, harm reduction service for vulnerable single women in a safe environment with a range of support services and external linkages.

### Group

Novas Initiatives.

### Travel

Bus: 21, 123.



## Women's Emergency Accommodation & Support

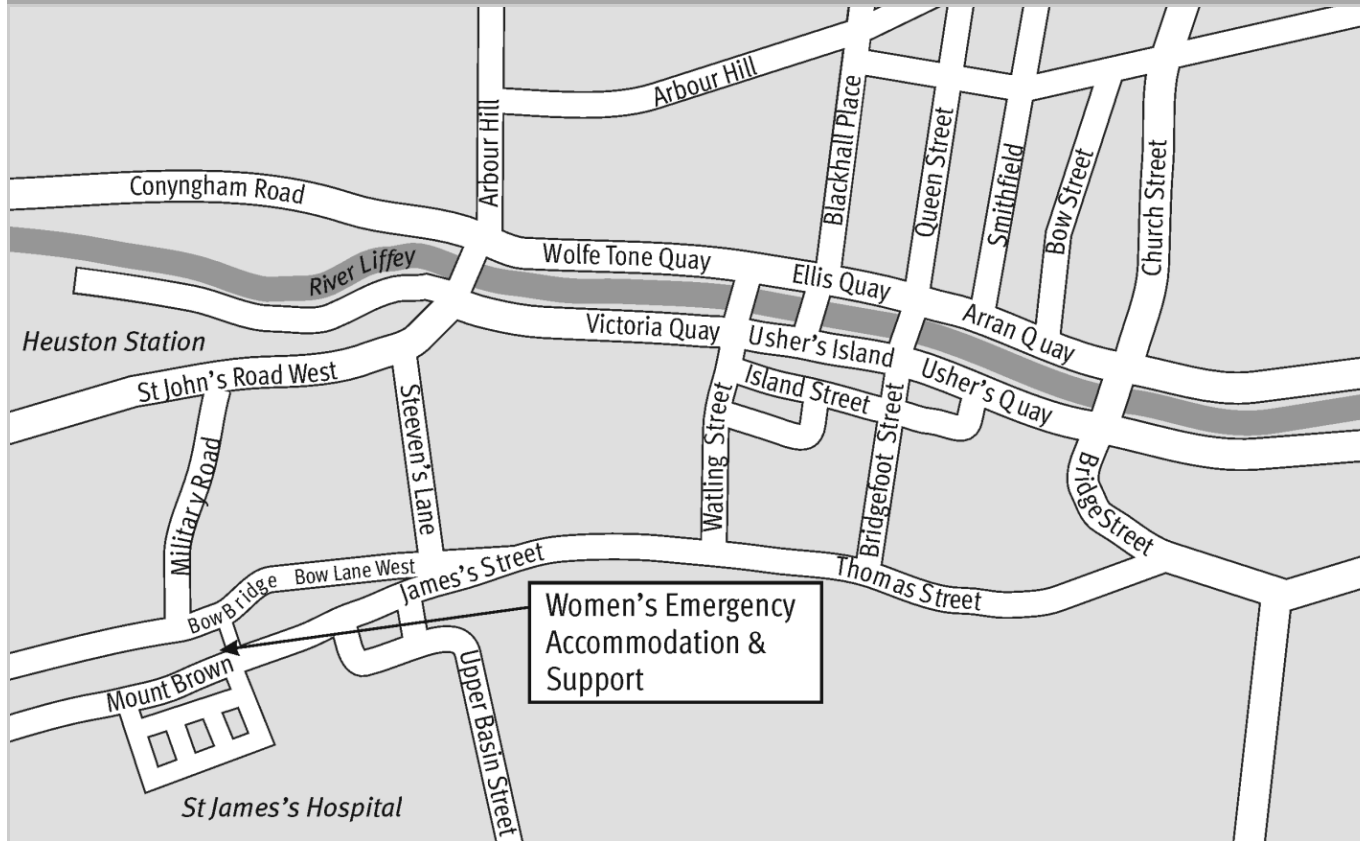
Cromwell Lodge  
1 Mount Brown  
Dublin 8

Tel 061 468035  
Web [www.novas.ie](http://www.novas.ie)

Fax 061 467608  
Email [tracey.ryan@novas.ie](mailto:tracey.ryan@novas.ie)

EMERGENCY HOSTELS

### Map and directions



### Travel directions

From Heuston Station, walk up Steeven's Lane (as if you were walking up to St James's Hospital). Walk down James's Street to the hospital but walk past it. James's Street changes name and becomes Mount Brown. The hostel is on the north side of the street.

## Focus Ireland - Off the Streets

7 Stanhope Street  
Dublin 7

Tel 01 - 838 6054  
Web [www.focusireland.ie](http://www.focusireland.ie)

Fax 01 - 868 3086

### Target group

Young single homeless people aged 16-18 who are in need of emergency or short term stay accommodation.

### Will not accept

No automatic exclusions.

### Age

Min 16    Max 18    Ave 17

### Referral procedure

Agency only. Phone (9am-5pm daily) to make initial enquiry. Require social work report and formal request for placement. Interview.

### Referral agencies

Accept referrals from the Out of Hours Service and Social Work Department only.

### Policies

Maintain a balance of men and women. Written harassment policy, complaints procedure and confidentiality policy.

### Tenure and house rules

Licence agreement. Must attend weekly resident meetings and participate in cleaning rota. No alcohol, drugs or violence allowed on the premises.

### Resident access

Must be in by 11pm (Sun-Thurs), 1am (Fri-Sat).

### Visitors

Yes, between 7pm-9pm (Mon-Fri). Family visits on Saturday.

### Vacancies

Weekly. Waiting list of 1 week.

### Length of stay

Min 1 night

Max 6 months

Ave 3 months

### Accommodation

**Total spaces 8**

### Rooms (cost per week)

Single: 4 at Varies

2 bed: 2 at Varies

One 2 bed room and two single rooms are for women.

Rents are determined by means testing.

### Facilities

Baths None

Showers 1 per 4 people

Toilets 1 per 4 people

Laundry Yes

TV Yes

Other Pool table, PC.

Furnishings Rooms furnished.

Disabled facilities None.

Food Breakfast and evening meal provided.

Cooking facilities One shared kitchen.

### Support services

10 full time staff, 1 community service volunteer, sleep-in cover. Individual care plan. Each resident assigned 2 keyworkers, weekly compulsory meetings. Staff provide support on addressing addiction, emotional issues, education, training, family relationships, health and developing life skills. All residents must engage in a constructive daytime activity.

### Health

Referrals to local GP, dentist and opticians.

### Access to move-on

Keyworker provides help to secure move-on accommodation and makes referrals to long stay projects. Aftercare support provided through the Focus Ireland Community Settlement team.

### Further information

Focus Ireland's Off the Streets project provides emergency and short term accommodation for 8 young single homeless people aged 16-18 years old. The 2 emergency beds (1 male, 1 female) are assessed through the Out of Hours Service and have a maximum stay of 3 nights. If residents book in on Thursday they can stay until Sunday. For the 6 short term beds all referrals come through social workers. Support is provided through a keywork system and residents are "provided with the environment to address their personal issues". Aftercare support is offered by referral to Focus Ireland's Community Settlement team who have a youth worker.

### Group

Focus Ireland.

### Travel

Directions will be given on acceptance of referral.

## Parkview Residential Unit

492 North Circular Road  
Dublin 1

Tel 01 - 855 7208 / 855 6840

Fax 01 - 855 6624

### Target group

Young single homeless people aged 15-17 with support needs.

### Will not accept

People with a mental health problem or who are suicidal. People with a history of sexual offenses.

### Age

Min 15 Max 17 Ave 16-17

### Referral procedure

Nominated agencies only. By phone (daily) or write. No application form. Interview. May seek additional information from social worker.

### Referral agencies

Accept referrals from day team Out of Hours Service only.

### Policies

Written complaints procedure.

### Tenure and house rules

No formal written agreement. Compulsory keywork system. No alcohol or drugs on premises.

### Resident access

No key. Staff permission required at all times when leaving the premises.

### Visitors

Yes, Monday to Friday, family only. No overnight guests.

### Vacancies

Varies. No waiting list.

### Length of stay

Min	1 night
Max	4 months (negotiable)
Ave	3 months

### Accommodation

**Total spaces** **8**

### Rooms (cost per week)

Single: 8 at Free  
No charge is made to residents.

### Facilities

Baths	1 per person
Showers	1 per person
Toilets	1 per person
Laundry	Yes
TV	Yes
Other	Lounge.
Furnishings	Rooms partly furnished, with own bathroom.
Disabled facilities	None.
Food	Full board provided.
Cooking facilities	One shared kitchen for staff and residents.

### Support services

12 full time and 3 part time staff, manager, 24 hour waking cover. Compulsory keywork system (1 resident per worker), fortnightly meetings. Support around accessing counselling and education. Regular residents' meetings.

### Health

Addiction counsellor.

### Access to move-on

Social worker, with assistance from staff, establishes links with other agencies to secure move-on accommodation. Follow-up support according to individual need.

### Further information

Parkview provides emergency and short term accommodation for young homeless people aged 15-17 with support needs. All referrals must come from the day team Out of Hours Service. Couples can be accommodated but must stay in separate bedrooms. Support is provided through a keywork system and staff provide 24 hour waking cover. People with addiction problems will be supported to become drug free. "The team acknowledge that some young people may present challenging behaviours but we endeavour to work with young people in a positive and flexible way."

### Group

Health Service Executive - Dublin/North East.

### Travel

Drumcondra or Connolly train stations. 2 minutes walk from any Dorset Street bus routes.



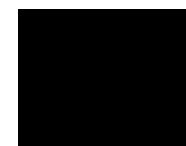
**This section contains details of accommodation projects for single women and/or women with children who are escaping domestic violence. Most services provide emergency short stay accommodation and take referrals 24 hours a day.**

The addresses of the projects are confidential and are only disclosed once an applicant has been accepted.

The Women's Aid freephone helpline (1800 341 900) provides advice, information and referrals to emergency accommodation from 10am to 10pm daily.

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## Aoibhneas Women and Children's Refuge

PO Box 5504  
Coolock  
Dublin 17

Tel 01 - 867 0701 / 867 0805  
Web [www.aoibhneas.org](http://www.aoibhneas.org)

Fax 01 - 867 0806  
Email [helpline@aoibhneas.org](mailto:helpline@aoibhneas.org)

### Target group

Single women and women with children, who are escaping domestic violence.

### Will not accept

Active drug users (Methadone users accepted).

### Age

Min 18 Max None Ave -

### Referral procedure

Self or agency. Phone (24 hours daily). Interview to obtain background information.

### Referral agencies

Accept self referrals and referrals from any agency.

### Policies

Limited confidentiality policy in accordance with the Children First guidelines. Complaints procedure in place.

### Tenure and house rules

Residents must sign agreement. No alcohol allowed on the premises. Must attend residents' meetings. Must take part in cleaning rota.

### Resident access

Access via entryphone.

### Visitors

Not allowed.

### Vacancies

Daily. No waiting list.

### Length of stay

Min	1 night
Max	None
Ave	3 weeks

### Accommodation

**Total spaces** **10**

10 units.

### Rooms (cost per week)

4 bed:	8 at €15
6 bed:	2 at €15

Each unit has a shower, toilet and kitchenette.

### Facilities

Baths	1 per 10 families
Showers	1 per family
Toilets	1 per family
Laundry	Yes
TV	Yes
Other	Lounge and playroom.
Furnishings	Units fully furnished.
Disabled facilities	One adapted bathroom (not within self contained unit).
Food	Self catering.
Cooking facilities	One shared kitchen. Snack making facilities in own room.

### Support services

2 support staff on duty at all times, 24 hour cover. Keyworker assigned to each family. Staff offer emotional support and training in life skills, in addition to making referrals to outside agencies as appropriate. Information provided on housing and legal issues. Playroom facility with three childcare workers from Monday to Friday 9am-5pm.

### Health

Access to local GP, CWO and referral to local counselling service.

### Access to move-on

Keyworker offers help with applications and settlement support. Follow-up support, visits from Outreach Worker and day caller service by appointment for support and information.

### Further information

Aoibhneas Women's Refuge provides emergency accommodation in 10 self contained units for single women and women with children, who are escaping domestic violence. The refuge accepts self referrals and referrals from any agency, by phone 24 hours a day. Support is provided through a keywork system. Three child care workers are available to residents. The length of stay depends on the support needs of each family.

### Group

Aoibhneas Limited.

### Travel

Confidential address. Directions are given once referral is accepted.

## Bray Women's Refuge

Confidential address

Tel 01 - 286 6163

Fax 01 - 286 3830

### Target group

Women with or without children, who are fleeing domestic violence.

### Will not accept

Women currently using drugs or alcohol (Methadone clients may be accepted). Women who have severe psychiatric problems or who would be a threat to other residents or staff. Families larger than 6 people. Boys over 15.

### Age

Min 18 Max None Ave Varies

### Referral procedure

Self or agency. Phone (24 hours) to check vacancies and get directions. Interview over the phone.

### Referral agencies

Accept self referrals and referrals from any agency.

### Policies

Written confidentiality policy.

### Tenure and house rules

Licence agreement. No alcohol or illicit drugs allowed on the premises or to be taken outside while resident. Compulsory residents' meetings.

### Resident access

Must be in by 11pm. No key.

### Visitors

None.

### Vacancies

Daily. No waiting list.

### Length of stay

Min	1 night
Max	6 months
Ave	11 nights

### Accommodation

**Total spaces** 4

### Rooms (cost per week)

Family room: 4 at €12.70  
Costs are per family.

### Facilities

Baths	1 to 2 people
Showers	1 to 2 people
Toilets	1 to 2 people
Laundry	Yes
TV	Yes
Other	Lounge, playroom, garden.
Furnishings	Rooms fully furnished, with washbasins. Cots provided.
Disabled facilities	None.
Food	Self catering.
Cooking facilities	1 shared kitchen.

### Support services

5 full time and 8 part time staff, 20 volunteers, 24 hour waking cover. Keywork system (2-3 residents per worker), daily keywork meetings. Emotional support and advice on housing issues, social welfare, money management and legal issues. Can accompany to court. Access to a child care worker. Counselling service can be arranged. 24 hour crisis telephone helpline and outreach service.

### Health

Attached to a GP service with two women doctors. Access to a counsellor.

### Access to move-on

Staff offer help with finding move-on accommodation, building community links and accessing services. An outreach worker provides follow-up support after settlement.

### Further information

Bray Women's Refuge provides emergency accommodation and a safe place to make decisions about the future, for women and their children who are fleeing domestic violence. The accommodation comprises 4 family rooms for women with up to five children. Methadone users may be accepted if they are linked in with a clinic and the clinic is prepared to release test results showing clear on a weekly basis. Referrals are accepted 24 hours a day through the helpline. Refuge staff provide information on legal procedures, housing and social welfare, aftercare support groups and an outreach service. Assistance with court papers for protection, safety or barring orders is available through local courts.

### Travel

Confidential address. Directions are given once referral is accepted.

## Rathmines Women's Refuge

Confidential address

Tel 01 - 496 1002 / 496 1322

Fax 01 - 496 1994

Email womensrefuge@eircom.net

### Target group

Women, with or without children, who are escaping domestic violence.

### Will not accept

Boys over 16 years. Women with alcohol or drug addiction problems (may require proof from applicants that they are drug/alcohol free), although women may be accepted if on a drug/alcohol programme. Women with a history of violent behaviour.

### Age

Min 18 Max None Ave 20

### Referral procedure

Self or agency. Phone (24 hours a day). Information required includes family details, PPS number, GPs name, maiden name and contact person.

### Referral agencies

Accept self referrals and referrals from any agency.

### Policies

Written harassment policy, complaints procedure and confidentiality policy.

### Tenure and house rules

No formal agreement. Compulsory keywork meetings. Must take part in cleaning rota. Must only attend the refuge's doctor. No alcohol or drugs.

### Resident access

Must be in by 12.30am (Sun-Thurs), 1.30am (Fri-Sat).

### Visitors

Yes, women visitors only in visitors room. No overnight guests.

### Vacancies

Varies. Waiting list of 4-5 families.

### Length of stay

Min 1 night

Max None

Ave 2 months

### Accommodation

**Total spaces 10**

### Rooms (cost per week)

3 bed: 1 at €15

4-5 bed: 3 at €15

6+ bed: 6 at €15

Families may be required to share a room.

### Facilities

Baths 1 per 2 families

Showers 1 per 2 families

Toilets 1 per 2 families

Laundry Yes

TV Yes

Other Women's sitting room.  
Doctors surgery.

Furnishings Rooms fully furnished including fridges and TVs.

Disabled facilities Rails in bathroom.

Food Self catering.

Cooking facilities 1 shared kitchen and shared dining room.

### Support services

12 full time and 2 part time staff, 2 volunteers, 24 hour waking cover. Compulsory keyworker system (6 residents per worker), meetings daily at first, then once a week. Individual care plans. Support for children provided by 2 child care workers. Specialist staff available to provide support on alcohol and drug issues.

### Health

Counsellor and community care social worker available. GP visits once weekly. PHN visits on request. Visits from CWOs. Domestic violence social workers on teams.

### Access to move-on

Counsellors offer support with finding move-on accommodation and follow-up support. Work closely with Sonas Housing to secure supported housing. Provide help with application forms, social welfare and furniture.

### Further information

Rathmines Women's Refuge provides emergency accommodation for up to 10 women, with or without children, who are escaping domestic violence. The refuge accepts self referrals and referrals from any agency by phone 24 hours a day. Support is provided through a compulsory keyworker system with daily meetings initially. An individual care plan is drawn up for each family. Residents have access to a crisis counsellor, a free legal advice service, child care workers, community care social workers, GP, PHN, and CWOs. Residents must hand in medication to staff on arrival and must use the refuge's GP. All school age children must attend school daily. A back garden and playroom is available for use.

### Group

Health Service Executive - Dublin/North East.

### Travel

Address and travel directions given on acceptance.



## Saoirse Women's Refuge

PO Box 10819  
Dublin 24

Tel 01 - 463 0000 or 01 - 463 0400

Fax 01 - 452 6371

### Target group

Women with or without children who are escaping from domestic violence. Generally 18+ but can accept younger women under some circumstances.

### Will not accept

No automatic exclusions.

### Age

Min 18 Max None Ave -

### Referral procedure

Self or agency referrals. Phone any time via 24 hour helpline.

### Referral agencies

Accept self referrals and referrals from any agency. Would need to speak to applicant if referred via an agency.

### Policies

Written harassment policy and complaints procedure.

### Tenure and house rules

Must participate in programme of support and attend residents' meetings. No alcohol allowed on the premises.

### Resident access

Must be in by 10pm.

### Visitors

Not allowed.

### Vacancies

Daily. No waiting list.

### Length of stay

Min	1 night
Max	None
Ave	1 week

### Accommodation

**Total spaces** **6**

### Rooms (cost per week)

Single: 6 at €15  
Family units can accommodate total of up to 30 children.  
There are no additional costs.

### Facilities

Baths	1 per person
Showers	1 per person
Toilets	1 per person
Laundry	No
TV	Yes
Other	Lounge, garden.
Furnishings	Rooms fully furnished, with washbasins.
Disabled facilities	1 of the units is accessible to wheelchair users. Intercom for emergencies and grab rails in bathroom.
Food	Self catering.
Cooking facilities	Own kitchen.

### Support services

11 full time and 4 part time staff. 2 support staff on-site at all times, 24 hour cover at refuge and for helpline. Compulsory keywork system (1 resident per keyworker), meetings 2-3 times a week. Action plans with agreed outcomes, reviewed fortnightly. Staff provide emotional and practical support, including parenting skills, form filling and making referrals to other agencies.

### Access to move-on

Staff give support with finding move-on accommodation. Help with applications, making referrals and attending interviews. Outreach worker provides follow-up support for as long as necessary.

### Further information

Saoirse Women's Refuge provides accommodation for women with or without children who are escaping from domestic violence. Access to the refuge is via a 24 hour helpline. A keyworker is assigned to each family on arrival to develop a care plan and two support staff are on-site at all times. There are 6 self contained family units, in which up to 30 children can also be accommodated. The project has an on-site playroom where two full time childcare staff work therapeutically with resident children. Staff provide practical information and emotional support, and there is an outreach service for women who may not want or be able to stay at the refuge, or who need to attend outside appointments.

## Sonas Housing Association Ltd

148 Phibsboro Road  
Dublin 7

Tel 01 - 830 9088

Fax 01 - 830 9095

Email [info@sonashousing.ie](mailto:info@sonashousing.ie)

### Target group

Women on their own or women with children who have been made homeless primarily because of domestic violence or for whom violence has been a significant factor in recurring social exclusion.

### Will not accept

No automatic exclusions.

### Age

Min 18 Max None Ave 25-40

### Referral procedure

Agency only. Phone or write. Application form jointly completed by applicant and person working with applicant for a minimum of one month. Interview. Will only accept applications if vacancy arising.

### Referral agencies

Accepts referrals from women's refuges, homeless services, social workers and other agencies.

### Policies

Range of policies in tenants' handbook.

### Tenure and house rules

Sole tenancies for women.

### Resident access

Own key, No access restrictions.

### Visitors

Restricted overnight visits.

### Vacancies

Phone to check before making referral.

### Length of stay

Min 6 months

Max 2 years

Ave 20 months

### Accommodation

**Total spaces 155**

Total of 65 units (43 transitional, 22 permanent).

### Rooms (cost per week)

Transitional 26 at Varies

Permanent 26 at Varies

House or apartment units provided in 6 complexes.

Rent based on % of income.

### Facilities

Baths 1 per family

Showers 1 per family

Toilets 1 per family

Laundry No

TV No

Other Community building, play area.

Furnishings Units unfurnished.

Disabled facilities 3 units fully adapted for wheelchair users.

Food Self catering.

Cooking facilities Own kitchen.

### Support services

9 full time and 10 part time staff (Mon-Fri 9am-5pm). Compulsory keyworker support contract including childcare support service. Individual support plans. Staff provide advice and support on personal development, living skills, counseling, advocacy, children's schooling, education & training, legal issues, including court accompaniment.

### Access to move-on

Staff provide help with moving on to permanent accommodation. Sonas makes move-on and nomination agreements with local authorities and general needs housing providers for all tenants who have completed the supported transitional accommodation period.

### Further information

Sonas Housing Association provides good quality supported transitional housing for women and children who are homeless primarily as a result of violence and who need a period of focused holistic support. The aim is to empower women and children to regain control over all aspects of their lives. The service does not provide emergency accommodation but welcomes referrals from agencies who believe that a woman and her family would be assisted to return to independent living with support from Sonas.

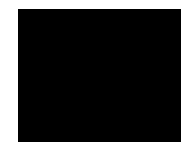
### Travel

Addresses are confidential. Travel directions given on application.

This section contains details of transitional supported housing projects for homeless people.

A number of people who are experiencing homelessness are able to move directly from emergency accommodation into long-term housing. Others may need more time to prepare for independent living. Transitional housing provides individuals with accommodation with supports to help them develop the skills and capacity to live independently.

The level of support varies between projects but is linked directly to the needs of the service user. The period in which a person stays in transitional housing is limited. Rental assistance is available to people in transitional housing.



TRANSITIONAL HOUSING

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## 5+11 Belvedere Road

5 Belvedere Road  
Dublin 1

Tel 01 - 703 6122

Fax 01 - 703 6164  
Email [fran.devereux@dublincity.ie](mailto:fran.devereux@dublincity.ie)

### Target group

Single homeless people and couples, who have been living in hostels long-term, and who are able and motivated to live independently.

### Will not accept

People with personal care needs or mobility problems that mean they are not able to live independently.

### Age

Min 18 Max None Ave 40

### Referral procedure

Self or agency. Phone Maple House on above number (Mon-Fri 9am-5pm) to check vacancies. Require background information from current accommodation provider.

### Referral agencies

Accept self referrals and referrals from any agency. Most referrals come from hostel providers.

### Policies

No written policies.

### Tenure and house rules

Licence agreement. Residents must maintain their flat in good order.

### Resident access

Own key. No restrictions.

### Visitors

Yes, must leave by 11pm. No overnight guests.

### Vacancies

Infrequently. No waiting list.

### Length of stay

Min	-
Max	Long term
Ave	2 years

### Accommodation

**Total spaces** **7**

Including 2 flats for couples.

### Rooms (cost per week)

Flat: 7 at See below  
Rents are determined by means testing.

### Facilities

Baths	None
Showers	1 per person
Toilets	1 per person
Laundry	No
TV	No
Other	
Furnishings	Flats are fully furnished.
Disabled facilities	None.
Food	Self catering.
Cooking facilities	Flats have own kitchen facilities.

### Support services

1 part time member of staff visits twice a week, emergency on-call system. Staff offer support with budgeting and household management.

### Access to move-on

Staff provide help and advice with housing applications.

### Further information

Belvedere Road provides accommodation for single homeless people and couples, who have been living in hostels long-term, and who are able and motivated to live independently. The accommodation consists of 7 self contained flats, 5 of which are single and 2 for couples. Support is provided with managing the flat, paying the rent and housing applications. Please note that the phone number given is for Maple House who deal with all referral enquiries.

### Group

Dublin City Council.

### Travel

Connolly train station - 2 minutes walk.

## Aislinn Aftercare Service

2 Pottery Road  
Grange Crescent  
Kill o the Grange

Tel 01 - 285 5161

Fax 01 - 284 0639

### Target group

Young single women aged 17-23, with or without children, who have left HSE care and need support to move towards independent living. Must be working, on a course or actively seeking either.

### Will not accept

Women with a drug dependency problem.

### Age

Min 17    Max 23    Ave 20

### Referral procedure

Nominated agencies only. Application form completed by social worker and applicant. Require medical and educational reports. Applicants offered outreach service or accommodation. Interview to develop individual aftercare plan.

### Referral agencies

Only accept referrals from HSE social workers, Community Care areas 1,2,10. Priority given to applicants on 'preparation to leave care' programme.

### Policies

Written harassment policy, complaints procedure and confidentiality policy.

### Tenure and house rules

Assured tenancy. No alcohol or drugs allowed on the premises.

### Resident access

Own key. No restrictions.

### Visitors

Yes. Must leave at 12 midnight.

### Vacancies

Infrequently. Operate waiting list.

### Length of stay

Min	6 months
Max	18 months
Ave	18 months

### Accommodation

**Total spaces** 5

### Rooms (cost per week)

Single:	4 at
Flat:	1 at
Rent dependent on resident's financial circumstances.	
Avg €20 per week.	

### Facilities

Baths	1 per 4 people
Showers	1 per 4 people
Toilets	1 per 4 people
Laundry	Yes
TV	Yes
Other	Garden.
Furnishings	Rooms fully furnished, with washbasins.
Disabled facilities	None.
Food	Evening meal provided on some weekdays.
Cooking facilities	4 residents share a kitchen. Own kitchen in flat.

### Support services

1 full time and 3 part time staff, sleep-in cover 2 nights per week. Unit manager available (Mon-Fri 9am-5pm). Keywork system (2 residents per worker), weekly keywork meetings. Care plans and regular reviews. Support with developing life skills, accessing services and securing move-on accommodation.

### Access to move-on

Staff provide help with finding move-on accommodation. Outreach service provides follow-up support.

### Further information

Aislinn Aftercare Service provides supported accommodation and an outreach service for young women who were living in Health Executive care. The accommodation consists of 4 single units with shared facilities and one self contained flat. All referrals must come from HSE social workers. Applicants involved in preparation programmes are given priority when vacancies arise. A keywork system is in place and individual aftercare plans are developed for each resident. Settlement support is provided through an outreach service, which is also available to non-residents.

### Group

HSE - Dublin Mid Leinster/Dublin North East

### Travel

Buses: 46A, 75, 45, 45A - 5 minutes walk. Dun Laoghaire DART station - 20 minutes walk.

## Balcurris Boys Home

Tel 01 - 862 5234

Fax 01 - 862 5233

### Target group

Young homeless men aged 16-18 with support needs, from the Ballymun area, who are under a care order and are motivated towards independent living. Must be involved in productive activity during the day.

### Will not accept

Those actively involved in serious substance abuse or with serious mental health problems.

### Age

Min 16    Max 18    Ave 17

### Referral procedure

Agency only. Phone to make an initial enquiry (24 hours daily). Require all relevant reports and birth certificate. Application forms completed by referral agency and applicant prior to interview.

### Referral agencies

Accept referrals from any agency. Do not accept self referrals.

### Policies

Written complaints procedure and confidentiality policy. Full policies as required under the Children's Residential Guidelines.

### Tenure and house rules

Licence agreement. Must participate in programme of support. Must take part in cooking and household chores rotas. No alcohol allowed on premises.

### Resident access

Must be in by 11pm (Mon-Thurs), 12.30am (Fri-Sat).

### Visitors

Yes, must leave by 9.30pm.

### Vacancies

Varies. No waiting list.

### Length of stay

Min	None
Max	3 years
Ave	Not yet known

### Accommodation

**Total spaces** **5**

### Rooms (cost per week)

Single:	5 at €1
	€1 if at school or 5% of income if waged or on a paid course
	Half of rent is returned at end of placement in furnishings.

### Facilities

Baths	1 per 5 people
Showers	1 per 5 people
Toilets	1 per 5 people
Laundry	Yes
TV	Yes
Other	Fully furnished living room, group room.
Furnishings	Rooms fully furnished.
Disabled facilities	Wheelchair accessible but no adapted facilities.
Food	Full board. Residents must participate in cooking rota.
Cooking facilities	One shared kitchen.

### Support services

8 full time staff, 24 hour waking cover. Compulsory keywork system (2 workers per resident), weekly meetings. Staff are actively involved and provide support with life and social skills, family relationships, health needs and developing independent living skills. An individual development programme is tailored to suit the client's needs. Residents must participate in a structured house schedule.

### Access to move-on

Residents have an individual settlement programme. Formal aftercare support policy and procedure operates for as long as client requires support after leaving Balcurris Boys Home.

### Further information

Balcurris Boys Home provides community based residential care to young homeless men aged 16-18 with support needs, from the Ballymun area, who are under a care order and are motivated towards independent living. Residents must be involved in productive activity during the day. Referrals are only accepted from agencies. Individual care plans are devised for each resident. Support is provided through a key working system and the development of individual placement plans that reflect the differing needs of each individual young person. The aim is to provide a safe place to live and to support the development of independent living skills utilising the through care model.

### Group

Arrupe Society.

### Travel

Directions will be given on acceptance of referral.

## Belvedere Social Services

62 Botanic Road  
Glasnevin  
Dublin 9

Tel 01 - 830 5661

Fax 01 - 860 1247

### Target group

Young single men aged 17-20 homeless and/or previously in care, who are motivated towards independent living and currently in or actively seeking employment or education.

### Will not accept

Those with special medical care needs. Young men not motivated or willing to participate in the programme of support. Active drug users.

### Age

Min 17    Max 20    Ave 18

### Referral procedure

Nominated agencies only. Write for application form, completed by referring social worker and applicant prior to interview. All relevant reports submitted. 4-6 week preparation programme; if successfully completed, offered place.

### Referral agencies

Accept referrals from HSE social workers. May also accept referrals from probation and other agencies within the HSE Eastern Region.

### Policies

Comprehensive policy document.

### Tenure and house rules

Licence agreement. Must participate in programme of support and attend keywork and residents' meetings. No drugs or alcohol allowed on the premises.

### Resident access

12am curfew. Must be working or on a course during the day. 1am curfew at weekends (negotiable).

### Visitors

Yes, between 4pm-11.30pm Mon-Fri and 10am-11.30pm weekends. No overnight guests.

### Vacancies

Infrequently.

### Length of stay

Min	1 year
Max	2 years (flexible)
Ave	18 months

### Accommodation

**Total spaces** **6**

### Rooms (cost per week)

1 bed flat: 6 at Varies  
Rent dependent on resident's financial circumstances.

### Facilities

Baths	None
Showers	1 per 1-2 people
Toilets	1 per 1-2 people
Laundry	Yes
TV	Yes
Other	Recreation room.
Furnishings	Flats are fully furnished.
Disabled facilities	None.
Food	Self catering. Breakfast provided on Saturday. Dinner provided on Sunday.
Cooking facilities	Own kitchen in each flat.

### Support services

8 full time staff, sleep-in cover. Compulsory keywork system (2 keyworkers per resident), weekly meetings. Individual placement plans agreed to help residents develop independent living skills. Staff provide help with self development, budgeting and accessing education, training and employment, and offer emotional and practical support.

### Access to move-on

Care leaving programme includes help with developing support networks, linking with support services and developing housing options. Aftercare outreach programme offered to all former residents for as long as needed.

### Further information

Belvedere Social Services provides transitional accommodation and support for young single men aged 17-20, homeless and/or previously in care, who are motivated towards independent living, currently in or actively seeking employment or education. The accommodation is in one building divided into 6 self contained flats. All referrals come from within the HSE Eastern Region. Support is provided through a compulsory keywork system and individual placement plans. The aim of the project is to provide support to move people towards fully independent living in the community. Aftercare is provided to residents through an outreach service which is not time limited.

### Travel

Buses: 19, 13A.

## BOND Transitional Residential Facility

Padua House  
Dunsink Lane, Ranelagh Bridge  
Castleknock

Tel 01 - 815 7444  
Web [www.bondproject.ie](http://www.bondproject.ie)

Fax 01 - 8208446  
Email [info@bondproject.ie](mailto:info@bondproject.ie)

### Target group

Young men 18-25 from the Blanchardstown area with criminal justice issues who are homeless or are at risk of becoming homeless.

### Will not accept

All residents are subject to individual assessment criteria.

### Age

Min 18    Max 25    Ave -

### Referral procedure

Nominated agencies only. Referral form completed by applicant and referral agency. Assessment interview.

### Referral agencies

The Probation Service, or registered as Homeless with the Homeless Persons Unit and registered with Fingal County Council Housing List. Upon request, referrals from other Homeless Service Providers will be considered.

### Policies

Written residents' handbook including Charter of Rights and complaints procedure.

### Tenure and house rules

Written contract. Compulsory keywork and residents' meetings. No drugs or alcohol allowed on premises.

### Resident access

Between 10am and 4pm. Residents must leave premises (Mon-Fri only). Must be in by 12 midnight.

### Visitors

By arrangement. No overnight guests.

### Vacancies

Varies. Operate waiting list.

### Length of stay

Min            3 months

Max            18 months

Ave            -

### Accommodation

**Total spaces** **7**

In 4 rooms.

### Rooms (cost per week)

Single:            1 at Varies

2 bed:            3 at Varies

Please enquire about costs.

### Facilities

Baths            None

Showers        1 per 4 people

Toilets          1 per 4 people

Laundry        Yes

TV                Yes

Other            Lounge, garden.

Furnishings    Rooms fully furnished.

Disabled facilities    Wheelchair accessible.

Food            Full board.

Cooking facilities    Shared kitchen.

### Support services

6 full time staff and relief panel. Compulsory keywork system (2 residents per worker). Individual care plan.

### Access to move-on

Staff offer resettlement advice. Can provide follow-up support.

### Further information

BOND Residential offers transitional accommodation to young male participants aged between 18-25. During their time in this accommodation, participants will learn independent living skills, will be assisted in identifying future accommodation.

### Group

BOND Residential Housing Association Ltd.

### Travel

Buses: 38, 39, 39x, 70, 70x, 237 - all stop nearby.



## Crosscare - Residential Project

64 Eccles Street  
Dublin 7

Tel 01 - 830 4353  
Web [www.crosscare.ie](http://www.crosscare.ie)

Fax 01 - 830 6842

### Target group

Young single men aged 12-18 with support needs "who are out of home or need to be taken out of home for social work reasons." Residential Aftercare programme can accept men aged 16-21.

### Will not accept

No automatic exclusions.

### Age

Min 12    Max 18    Ave 15

### Referral procedure

Social worker referrals only. Phone daily to make an initial enquiry. Application form completed by social worker. Interview. May require additional information. Sometimes meet with existing residents before moving in.

### Referral agencies

HSE social workers only. 2 beds for Out of Hours Service. Do not accept self referrals or referrals from any other agency. Accept referrals from any agency for Residential Aftercare programme.

### Policies

Written harassment policy and complaints procedure.

### Tenure and house rules

No formal written agreement. No alcohol allowed on premises.

### Resident access

Must be in by 10.30pm. Exceptions by prior arrangement.

### Visitors

Yes, in visitors room. No overnight guests.

### Vacancies

Weekly/Monthly. No waiting list.

### Length of stay

Min	-
Max	3 months
Ave	3 months

### Accommodation

**Total spaces** **18**  
in 3 buildings

### Rooms (cost per week)

Single: 18 at Free  
No charge made to residents.

### Facilities

Baths	1 per 9 people
Showers	1 per 3 people
Toilets	1 per 2 people
Laundry	Yes
TV	Yes
Other	Lounge, garden.
Furnishings	Rooms fully furnished.
Disabled facilities	None.
Food	Full board.
Cooking facilities	None.

### Support services

15 full time staff, 24 hour waking cover. Keywork system (2 residents per worker). Staff provide counselling, advocacy, liaison with outside agencies, family support, education and employment support and primary care. Independent living and life skills training programmes.

### Access to move-on

Staff offer support with move-on options. Resettlement support also available.

### Further information

Crosscare's Residential Project provides residential care to 11 young single men aged 12-18 "who are out of home or need to be taken out of home for social work reasons". All referrals must come through HSE social workers. The project also provides residential aftercare for 7 men aged 16-21. Referrals to the Aftercare project are accepted from any agency. The project operates a keyworker system and staff provide 24 hour waking cover. Non-residential aftercare support is available to residents who have stayed at least 1 month at the hostel.

### Group

Crosscare.

### Travel

Drumcondra - Arrow. Buses: 122, 121, 16, 13, 11.

## Daisyhouse Housing Association

6 Emor Street  
Portobello  
Dublin 8

Tel 01 - 454 6078  
Web [www.daisyhouse.org](http://www.daisyhouse.org)

Fax 01 - 454 6033  
Email [daisyhouse@gmail.com](mailto:daisyhouse@gmail.com)

### Target group

Single people aged 18-60 with support needs who are homeless or at risk of homelessness. Must be motivated towards independent living.

### Will not accept

People with a drug or alcohol dependency. Will consider applicants who have achieved 6 months drug or alcohol free status and are actively working on maintaining their recovery.

### Age

Min 18    Max 60    Ave -

### Referral procedure

Agency referrals only. Phone 9am-5pm Mon-Fri for referral form completed by agency and application form completed by applicant. Interview. Require proof of ID (birth certificate, passport, driving licence).

### Referral agencies

Accept referrals from any agency.

### Policies

Equal Opportunity Policy, harassment policy and complaints procedure.

### Tenure and house rules

Must participate in programme of support. No alcohol allowed on the premises. Licence agreement and house rules.

### Resident access

Own key, no access restrictions.

### Visitors

Yes, until 11pm. No overnight guests.

### Vacancies

Infrequently. Waiting list.

### Length of stay

Min	1 month
Max	18 months
Ave	11 months

### Accommodation

**Total spaces** **14**

In 3 buildings.

### Rooms (cost per week)

Bedsit:	4 at €43
Flat:	10 at €43
4 flats are reserved for men.	
€11 required from residents in receipt of benefits.	

### Facilities

Baths	1 to 8 people
Showers	1 to 2 people
Toilets	1 to 2 people
Laundry	Yes
TV	Yes
Other	Common room with TV, video, PC, gardens.
Furnishings	Rooms fully furnished, with washbasins and fridges.
Disabled facilities	None. 1 flat has visual alarm for people with hearing difficulties.
Food	Self catering.
Cooking facilities	Own kitchen.

### Support services

1 full time member of staff available Mon-Fri 9am-5pm, volunteer live-in house manager, emergency on-call system. Compulsory keywork system (14 residents per support worker), meetings as required. Action plans with agreed outcomes, reviewed monthly. Staff provide support around addiction problems, access to training and education, family relationships, mental health issues,

### Access to move-on

Full resettlement programme. Support worker provides information and support to secure permanent move-on accommodation, including contact with other agencies. Follow-up support available for as long as necessary.

### Further information

Daisyhouse Housing Association provides transitional accommodation for single homeless people with support needs. All referrals must come through an agency and applicants must agree to participate in the programme of support. The accommodation consists of 10 self contained flats and 4 bedsits. "Residents receive support from Daisyhouse's Senior Support Worker and are linked in with specialist services where necessary. Support needs are addressed through an individually tailored support plan." The project provides a full resettlement programme, including follow-up support for as long as necessary.

### Travel

Buses from city centre: 19, 122 to South Circular Rd; 16, 16a, 19, 19a, 122 to Emor St.

## Depaul Trust - Tus Nua Apartments

136 North Circular Road  
Dublin 7

Tel 01 - 838 4677

Fax 01 - 838 9343

Email tusnua@depaultrust.net

### Target group

Female ex-offenders who are leaving prison.

### Will not accept

Women currently using unprescribed drugs as Tus Nua is a drug free project. Women who have a recent history of extreme violence or arson.

### Age

Min 18 Max None Ave 20-40

### Referral procedure

Nominated agencies only.

### Referral agencies

Referrals through probation at the Dochas female prison and a limited number through community probation. Women who have a history of offending through the Womens Support Team.

### Policies

Written EOP and complaints procedure.

### Tenure and house rules

Licence agreement. No unprescribed drugs, responsible use of alcohol in own areas. Cleaning Rota. Weekly residents' meetings.

### Resident access

11pm curfew. Own key to private room. Front door swipe card.

### Visitors

Max 3 at any time. Must be booked in. Max 4hr stay. No male visitors in rooms. No overnight guests.

### Vacancies

Regularly throughout the year. No waiting list.

### Length of stay

Min 1 month

Max 12 months

Ave -

### Accommodation

**Total spaces** 6

Fully equipped self catering bedrooms/flatlets.

### Rooms (cost per week)

Flatlets: 6 at €35

### Facilities

Baths -

Showers 1 per 3 people

Toilets 1 per 3 people

Laundry Yes

TV Some

Other Lounge with cable TV, internet, garden.

Furnishings Fully furnished.

Disabled facilities Project space is wheelchair accessible but living space is not.

Food Self catering. Some meals provided up to 3 times a week as part of communal activities programme.

Cooking facilities Own kitchen and communal kitchen. Regular cooking and shopping activities.

### Support services

Manager, deputy manager, 4 project workers + volunteers. Keyworker system, weekly sessions and personal care plans. Training and employment opportunities. Support with developing and sustaining positive family relationships. Information sessions, weekly house meetings and meal time activities. Involvement in issue-based work. Away trips are organised throughout the year.

### Access to move-on

Information and support to resettle into more suitable accommodation. Some follow-up meetings, but staff seek to arrange support with other resettlement teams for longer term support. Tus Nua has a strong commitment to re-referral.

### Further information

"Tus Nua Apartments strives to provide women, on leaving Dochas with safe housing and a positive environment. The project aims to support women to make positive choices over offending behaviour and to move on to more suitable accommodation. The project is committed to working in partnership with relevant agencies Probation and Welfare, Prison service and women housing providers to ensure our services are responding appropriately to the needs of women ex-offenders. The project strives to address the barriers that women face when they leave prison and to develop responses to women with extra support needs."

### Group

Managed in partnership by the Depaul Trust & SVP.

### Travel

Buses: 10, 37. Stop on corner of Aughrim St opposite Drumalee estate on North Circular Rd.

## Don Bosco House - 53 Blessington Street

53 Blessington House  
Dublin 7

Tel 01 - 830 4204

Fax 01 - 830 4204

### Target group

Young men 17-19 with low support needs who cannot remain in their family home. Must be in full time education, training or employment.

### Will not accept

Those actively involved in serious substance abuse, criminal activities or those with mental health problems. Can not accept men with physical disabilities.

### Age

Min 17 Max 19 Ave 18-19

### Referral procedure

Through a Central HSE Placement Committee only.

### Referral agencies

Through the Central HSE Placement Committee. Social workers involved in developing a care plan.

### Policies

Written house rules, harassment policy and complaints procedure.

### Tenure and house rules

Written signed contract. Must participate in support programme and residents meetings. Must be in full time training, education or employment.

### Resident access

Own key, 24 hour access.

### Visitors

Yes. No overnight guests.

### Vacancies

Infrequently.

### Length of stay

Min 6 months

Max 2 years

Ave 1-2 years

### Accommodation

**Total spaces** **6**

### Rooms (cost per week)

Single: Varies

No charge made to residents.

### Facilities

Baths 1 per 6 people

Showers 1 per 2 people

Toilets 1 per 2 people

Laundry Yes

TV No

Other Lounge and Garden

Furnishings Fully furnished self-contained flats

Disabled facilities None.

Food Self catering.

Cooking facilities Kitchen in own flat.

### Support services

5 staff with 24 hour sleep in cover. Each resident has an individual care plan developed with a support worker. Care plan is developed which focuses on short and long term goals, life skills, dealing with past experiences and supporting education and training. Regular residents' meetings.

### Access to move-on

Support system provides help around independent living skills, linking with support services and developing housing options. Provide follow-up support through an outreach service.

### Further information

Don Bosco House provides residential housing for young single men aged 17-19 years, who cannot live at home and are involved in full time education, training or employment.

The accommodation is in one building with 6 supervised flats.

### Group

Teenage Care Foundation Housing Association

### Travel

Walking distance of city centre.

## Don Bosco House - Nephin Road

17 Nephin Road  
Cabra  
Dublin 7

Tel 01 - 838 4879

Fax 01 - 838 7488

### Target group

Young men 18-25 with low support needs who cannot remain in their family home. Must be in full time education, training or employment.

### Will not accept

Those actively involved in serious substance abuse, criminal activities or those with mental health problems. Can not accept men with physical disabilities.

### Age

Min 18 Max 25 Ave 21-22

### Referral procedure

Through a Central HSE Placement Committee only.

### Referral agencies

Through the Central HSE Placement Committee. Social workers involved in developing a care plan.

### Policies

Written house rules, harassment policy and complaints procedure.

### Tenure and house rules

Written signed contract. Must participate in support programme and residents meetings. Must be in full time training, education or employment.

### Resident access

Own key, 24 hour access.

### Visitors

Yes. No overnight guests.

### Vacancies

Infrequently.

### Length of stay

Min 6 months

Max 5 years

Ave 2-3 years

### Accommodation

**Total spaces** 4

### Rooms (cost per week)

Single: Varies

No charge made to residents.

### Facilities

Baths

Showers 1 per person

Toilets 1 per person

Laundry Yes

TV No

Other Garden

Furnishings Fully furnished self-contained flats

Disabled facilities None.

Food Self catering.

Cooking facilities Kitchen in own flat.

### Support services

Part time staff, shared with Don Bosco House, Phibsboro Road. Care plan is developed which focuses on short and long term goals, life skills, dealing with past experiences and supporting education and training.

### Access to move-on

Support system provides help around independent living skills, linking with support services and developing housing options. Provide follow-up support through an outreach service.

### Further information

Don Bosco House provides residential housing for young single men aged 18-25 years, who cannot live at home and are involved in full time education, training or employment.

The accommodation is in one building split into 4 supervised flats.

### Group

Teenage Care Foundation Housing Association

### Travel

Bus 38, 39, 39X, 122

## Don Bosco House - Phibsboro Road

136/137 Phibsboro Road  
Dublin 7

Tel 01 - 860 1261

Fax 01 - 860 1261

### Target group

Young men 18-25 with low support needs who cannot remain in their family home. Must be in full time education, training or employment.

#### Will not accept

Those actively involved in serious substance abuse or criminal activities. People unable to cope with the level of support offered by the project.

#### Age

Min 18    Max 25    Ave 19-20

### Referral procedure

Through a Central HSE Placement Committee only.

#### Referral agencies

Through the Central HSE Placement Committee. Social workers are involved in developing a care plan.

### Policies

Written house rules, harassment policy and complaints procedure.

#### Tenure and house rules

Written signed contract. Must participate in support programme and residents meetings. Must be in full time training, education or employment.

#### Resident access

Own key, 24 hour access.

#### Visitors

Yes. No overnight guests.

### Vacancies

Infrequently.

### Length of stay

Min	6 months
Max	2 years
Ave	1-2 years

### Accommodation

**Total spaces** **7**

#### Rooms (cost per week)

Single: 7 at Varies  
No charge made to residents.

### Facilities

Baths	
Showers	1 per person
Toilets	1 per person
Laundry	Yes
TV	No
Other	Garden
Furnishings	Flats are fully furnished.
Disabled facilities	None.
Food	Self catering.
Cooking facilities	Kitchen in own flat.

### Support services

4.5 staff, shared with Don Bosco House, Nephin Road. Each resident has an individual care plan developed with a support worker. Care plan is developed which focuses on short and long term goals, life skills, dealing with past experiences and supporting education and training.

#### Access to move-on

Support system provides help around independent living skills, linking with support services and developing housing options. Provide follow-up support through an outreach service.

### Further information

Don Bosco House provides residential housing for young single men aged 18-25 years, who cannot live at home and are involved in full time education, training or employment. The accommodation is in two buildings split into 7 supervised flats.

#### Group

Teenage Care Foundation Housing Association.

#### Travel

Bus 19, 19a, 83, 10.

## Dublin Simon - Transitional Housing Dorset Street

1 Georges' Place  
Dorset Street  
Dublin 1

Tel 01 - 878 8790  
Web [www.dubsimon.ie](http://www.dubsimon.ie)

Fax 01 - 814 6701  
Email [dorsetst@dubsimon.ie](mailto:dorsetst@dubsimon.ie)

### Target group

Single people who are homeless and motivated to move into independent living.

### Will not accept

People who are not motivated or willing to address the cause of their homelessness.

### Age

Min 18 Max None Ave 25-45

### Referral procedure

Agency referrals only. Referral agencies notified when vacancy arises. Application form completed by applicant and agency prior to interview.

### Referral agencies

All Homeless Service agencies. Contact above number to be included on database of referral agencies.

### Policies

Policies cover all aspects of the project, service users' rights and responsibilities. Residents are only permitted to consume alcohol while in their rooms.

### Tenure and house rules

Licence agreement. Residents must keep apartment clean and follow guidelines in residential handbook. No drugs allowed.

### Resident access

24 hour access. Residents have their own keys.

### Visitors

Overnight visitors are not permitted.

### Vacancies

Referrals sought as vacancies arise.

### Length of stay

Min	6 months
Max	9 months
Ave	9 months

### Accommodation

**Total spaces** **14**

14 self contained apartments.

### Rooms (cost per week)

Apartment: 14 at €19

### Facilities

Baths	-
Showers	1 per person
Toilets	1 per person
Laundry	No
TV	No
Other	
Furnishings	Apartments fully furnished.
Disabled facilities	None.
Food	Self catering.
Cooking facilities	Kitchen in each apartment.

### Support services

Two full time staff and project manager. Keyworking system in place. Residents are asked to attend residents meetings when organised. Staff offer support and advice with personal development, training, education and employment, social welfare claims, social services probation and health.

### Access to move-on

Settlement programme. Individual work. Referred to Dublin city Tenancy Sustainment on moving. Aftercare service can be provided with alcohol addiction.

### Further information

Dublin Simon's Dorset Street project provides accommodation for 14 single homeless people on a nine month programme. Move-on options at the end of the stay are private rented or if offered, a Council tenancy. The aim of the project is directing individuals to sustainable accommodation offering or referring to appropriate services in the community. Active participation in the keyworking system is essential to success.

### Group

Dublin Simon Community.

### Travel

Buses: 16, 41.

## Focus Ireland - Single Men's Transition Programme

George's Hill  
Halston Street  
Dublin 7

Tel 01 - 878 6514  
Web [www.focusireland.ie](http://www.focusireland.ie)

Fax 01 - 872 0515  
Email [georghill@focusireland.ie](mailto:georghill@focusireland.ie)

### Target group

Single homeless men with support needs who are motivated towards independent living and are willing to participate in a support programme. Can accept people with alcohol, drug and mental health problems. Must have a local connection.

### Will not accept

People with convictions for sex offences or arson. People unable to live independently or unable to cope with the levels of support offered by the project.

### Age

Min 18    Max 60    Ave 40

### Referral procedure

Agency referrals only. Phone (9.30am-5pm Mon-Fri) with initial enquiry and to register on waiting list. When a vacancy arises, an application form is sent for completion by agency and applicant prior to interview.

### Referral agencies

Accept referrals from any agency.

### Policies

Written complaints procedure.

### Tenure and house rules

Must participate in programme of support. Licence agreement.

### Resident access

Own key, no access restrictions.

### Visitors

Yes, with staff permission in residents' own flats. Can stay overnight.

### Vacancies

Infrequently. Waiting list of up to 9 months.

### Length of stay

Min	-
Max	12 months
Ave	-

### Accommodation

**Total spaces** **13**

### Rooms (cost per week)

Flat: 13 at See below  
Contact project for details of rent.  
Residents responsible for own utility bills.

### Facilities

Baths	None
Showers	1 per person
Toilets	1 per person
Laundry	Yes
TV	No
Other	Public phone.
Furnishings	Flats are fully furnished.
Disabled facilities	None.
Food	Self catering.
Cooking facilities	Own kitchen.

### Support services

2 full time staff available Mon-Fri 9am-8pm, Sat-Sun 9am-5pm, emergency on-call system and night reception. Compulsory keywork system, (7 residents per keyworker), weekly meetings. Care plans with agreed outcomes, reviewed at least quarterly. Staff provide individual and group support with life and social skills, communication, housing issues, money and debt, access to employment and education.

### Access to move-on

Full move-on and resettlement programme. Staff give advice on move-on options and provide support with applying for local authority housing. Referral to Focus Ireland's tenancy settlement support service for ongoing support.

### Further information

Focus Ireland's Transition Programme for single men provides a support programme and accommodation in self contained flats for 13 men with some support needs and a history of homelessness, who are motivated towards independent living. The project accepts agency referrals only. Participants have individual support programmes and must attend keywork and group meetings. Staff provide advice and support with home management, skills building, personal development and establishing links with specialist agencies and services. "The aim of the service is to provide a housing programme for a period of 9 months to enable men who have been out of home to move into more appropriate housing."

### Group

Focus Ireland.

### Travel

Buses: 36, 36a, 16, 16a, 19, 19a - 5 minutes walk.



## Focus Ireland - Step Down from Drug Rehab

Focus Ireland  
George's Hill  
Halston Street Dublin 7

Tel 01 - 878 6514  
Web [www.focusireland.ie](http://www.focusireland.ie)

Fax 01 - 872 0515  
Email [georghill@focusireland.ie](mailto:georghill@focusireland.ie)

### Target group

Men and women who are coming out of drug rehab and who are homeless.

### Will not accept

No automatic exclusions.

### Age

Min 18 Max None Ave 20-30

### Referral procedure

HSE drug rehab.

### Referral agencies

HSE.

### Policies

Written complaints procedure and confidentiality policy.

### Tenure and house rules

Licence agreement. Must participate in support programme. Keywork and group meetings.

### Resident access

Own key. No restrictions.

### Visitors

Yes.

### Vacancies

Infrequently.

### Length of stay

Min 6 months

Max 6 months

Ave 6 months

### Accommodation

**Total spaces** **7**

1 bed apts.

### Rooms (cost per week)

Apartment: 7 at Varies

Contact project for details of rent.

Residents responsible for own utility bills.

### Facilities

Baths 1 per unit

Showers 1 per unit

Toilets 1 per unit

Laundry Yes

TV No

Other

Furnishings Apartments are fully furnished.

Disabled facilities None.

Food Self catering.

Cooking facilities Own kitchen.

### Support services

2 full time staff available Mon-Sun 9am-8pm, emergency on-call system and night reception. Keywork system, one keywork and three group meetings per week. Individual support programme for each person includes personal development, decision making and skills building. Referrals to appropriate agencies for counselling and addiction treatment.

### Health

Public health nurse, access to GP.

### Access to move-on

Move on to private rented accommodation. Follow-up support provided by referral to Focus Ireland's Tenancy Sustainment/Community Settlement Team.

### Further information

Focus Ireland's Step Down from Drug Rehab is a new service for men and women coming out of drug rehab. The project only accepts referrals from the HSE only.

### Group

Focus Ireland.

### Travel

Buses: 19, 19a, 36, 36a, 16, 16a - 5 minutes walk.

## Focus Ireland - Young Women's Project

402 North Circular Road  
Dublin 7

Tel 01 - 860 0401  
Web [www.focusireland.ie](http://www.focusireland.ie)

Fax 01 - 860 0401  
Email [youngwomenproject@focusireland.ie](mailto:youngwomenproject@focusireland.ie)

### Target group

Young single women aged 18 with support needs, who have left care and/or are homeless and who are motivated towards independent living. Accept referrals for under 18s to prepare them for move in. This project is an aftercare programme.

### Will not accept

Women not motivated or willing to participate in the support programme. Women 19 years old and over.

### Age

Min 18    Max 18    Ave 18

### Referral procedure

Agency only. Phone during office hours or write to arrange an informal visit. Social care reports and basic details will be accepted afterwards. Submit referral and application forms once notified of a pending vacancy. Formal interview will follow.

### Referral agencies

Accept referrals from any agency.

### Policies

Written harassment policy, complaints procedure and confidentiality policy. Policies on safeguarding young people, child protection, anti harassment and others.

### Tenure and house rules

Licence agreement. Must participate in programme of support, compulsory keywork, group meetings and residents meeting. No alcohol in communal areas.

### Resident access

Must be in by 12 midnight. Exceptions by prior arrangement.

### Visitors

Yes, must leave by 11pm. Overnight guests with staff permission.

### Vacancies

Infrequently. Operate a waiting list.

### Length of stay

Min 6 months

Max 2 years

Ave 1 year

### Accommodation

**Total spaces** **4**

### Rooms (cost per week)

Flats: 4 at €44.44

### Facilities

Baths None

Showers 1 per person

Toilets 1 per person

Laundry Yes

TV Yes

Other Garden.

Furnishings Flats fully furnished. Access to NTL.

Disabled facilities None.

Food Self catering.

Cooking facilities Own kitchen in each flat.

### Support services

4 full time staff, sleep-in cover. Compulsory keywork system (1-2 residents per worker), with weekly meetings and twice weekly group work. Provide an induction preparation period with each resident prior to move in so move is in phases. Individual care plans for each resident. Support with developing living skills and accessing education and training.

### Access to move-on

Staff provide help with finding move-on accommodation. Provide settlement service from within the team and referral to Focus Ireland Community Settlement if desired.

### Further information

Focus Ireland's Young Women's Project provides a transitional programme with accommodation in self contained flats for 4 young single women aged 18 with support needs, who have left care and/or are homeless and who are motivated towards independent living. The project aims to prepare residents for independent living and residents must be motivated and willing to participate in a support programme. The project accepts agency referrals only. Residents must attend compulsory weekly keywork meetings and group work sessions. Each resident has a development plan around life skills and preparation for moving on. Aftercare support is provided by Focus Ireland Community Settlement team.

### Group

Focus Ireland.

### Travel

Buses: 10, 16, 3, 11 - 3 minutes walk.  
Connolly train station - 20 minutes walk.

## Miss Carr's - Ecclesville

Miss Carr's Home Housing Association  
5 Northbrook Road  
Ranelagh Dublin 6

Tel 01 - 497 0334

Fax 01 - 497 0409

Email ecclesville@hotmail.com

### Target group

Homeless women with one child who are motivated to make change in their lives. Must be registered on local authority housing list.

### Will not accept

Women with more than one child. Women with high support needs or drug use problems.

### Age

Min 18 Max None Ave 24

### Referral procedure

Agency only. Phone (Mon-Fri 9am-2pm) or write. Require social work report prior to informal interview. Application form completed by applicant and referral form from referral agent. Interview when vacancy arises. Notified within 3 weeks.

### Referral agencies

Accept referrals from any agency. Most referrals come through social workers. May request additional information from applicants.

### Policies

Written Equal Opportunity Policy and complaints procedure.

### Tenure and house rules

Licence agreement. Must participate in programme of support. Compulsory keywork and residents' meetings. No alcohol / drugs allowed in communal areas.

### Resident access

Own key. No restrictions.

### Visitors

Yes, between 10am-10.30pm. Female only overnight guests with staff permission.

### Vacancies

Infrequently. No waiting list.

### Length of stay

Min	1 night
Max	1 year
Ave	1 year

### Accommodation

**Total spaces** 7

### Rooms (cost per week)

Bedsit: 7 at €43

### Facilities

Baths	1 per 2-3 people
Showers	1 per 2-3 people
Toilets	1 per 2-3 people
Laundry	Yes
TV	Yes
Other	Resource room, garden.
Furnishings	Bedsits fully furnished, with kitchen.
Disabled facilities	None.
Food	Self catering.
Cooking facilities	Own kitchen.

### Support services

1 full time and 1 part time staff available Mon-Fri 8.30am-2.30pm and evenings, emergency on-call system. Compulsory keyworker system (7 residents per worker), weekly meetings and reviews. Weekly informal meetings. Personal life plans focused on parenting skills, home management and self development. Regular residents' meetings.

### Health

Public health nurse visits once a month.

### Access to move-on

Staff provide advice on finding move-on accommodation, including help with application forms. Provide informal follow-up support.

### Further information

Ecclesville provides transitional housing for 7 women with one child, who are homeless and have support needs. Only agency referrals are accepted. Potential residents must be on a local authority housing list. Accommodation is in bedsits with 3 shared bathrooms. Residents are assigned a keyworker who they meet with regularly and who offers help with parenting skills, self development and skills building. The maximum length of stay is one year.

### Group

Miss Carr's Home Housing Association.

### Travel

Bus: 11 - 2 minutes walk.

## PACE - Priorswood House

100 Clonshaugh Avenue  
Coolock  
D. 17

Tel 01 - 847 4296

Fax 01 - 847 4296

### Target group

Single homeless male ex-offenders.

### Will not accept

Men with convictions for arson or sex offences.

### Age

Min 18 Max None Ave -

### Referral procedure

Accept referrals from Probation Officers. Phone daily. Application form completed by Probation Officer and applicant. Interview and assessment.

### Referral agencies

All referrals must come from the Probation Service either in the prison or in the community.

### Policies

Written complaints procedure and confidentiality policy.

### Tenure and house rules

Licence agreements. Compulsory personal development programme, keyworking system and residential meetings. No alcohol or drugs.

### Resident access

Must be in by 12 midnight (Sun-Thurs), 2am (Fri-Sat).

### Visitors

Visitors allowed between 9am-5pm, 7pm-10pm. No overnight guests.

### Vacancies

Operate waiting list.

### Length of stay

Min	3 months
Max	18 months
Ave	8 months

### Accommodation

**Total spaces** **22**

### Rooms (cost per week)

Single:	14 at	See below
Apartment:	8 at	See below

Contact project for details of charges.

### Facilities

Baths	1 per 2 people
Showers	1 per 2 people
Toilets	1 per 2 people
Laundry	Yes
TV	Yes
Other	Lounge, quiet room, meeting room, garden.
Furnishings	Rooms fully furnished.
Disabled facilities	2 units fully wheelchair adapted.
Food	Full board in single rooms. Self catering in apartments.
Cooking facilities	One shared kitchen. Own kitchen in apartments.

### Support services

10 full time and 2 part-time, 24 hour cover. Keywork system is compulsory. Individual support plan is developed with each resident and is reviewed monthly. Staff provide support on institutionalisation, addiction, offending behaviour, mental health issues, relationship breakdown and lifeskills. Programmes are run covering personal, social and lifeskills development.

### Health

Specialist staff offer support with alcohol, drug and mental health problems.

### Access to move-on

Staff provide help with finding move-on and provide a voluntary Aftercare Programme to all ex-residents. This provides ongoing support for a 12-month period after moving on from the project. This can be extended where necessary.

### Further information

PACE Priorswood House provides transitional accommodation in 14 single rooms and 8 apartments for single homeless men leaving prison. The project only accepts referrals from the Probation Service. The project provides full board and 24-hour cover. The 8 apartments are designed for independent living. A full support programme is operational within the project with relapse management and prevention policies in place. The residents can access training and education programmes through the PACE Training for Employment Project. The project aims to assist the men to move on from homelessness, addiction and offending.

### Group

PACE.

### Travel

Bus: 27 stops outside.

## Peter McVerry Trust Residential Drug Aftercare

Referral and Assessment Team  
29 Mountjoy Square  
Dublin 1

Tel 01 - 823 0776  
Web [www.pmvtrust.ie](http://www.pmvtrust.ie)

Fax 01 - 823 0778  
Email [info@pmvtrust.ie](mailto:info@pmvtrust.ie)

### Target group

People making a genuine commitment to recovery from their drug misuse who would otherwise be homeless upon completion of a Residential Drug Treatment programme.

### Will not accept

### Age

Min 18    Max -    Ave -

### Referral procedure

Agency referrals only. Referral form available. Assessment must be completed prior to acceptance. Applicants must be registered on Dublin City Council Homeless List.

### Referral agencies

Residential Treatment Centres

### Policies

Health and safety statement that includes drug, alcohol and procedural policies.

### Tenure and house rules

Formal contract agreement. Compulsory keyworking system and residents weekly meetings.

### Resident access

Must be in by 11pm Sun-Thurs, 12 midnight Fri-Sat.

### Visitors

No visitors allowed.

### Vacancies

Varies. No waiting list.

### Length of stay

Min	-
Max	6 months
Ave	-

### Accommodation

**Total spaces** **10**

In 2 buildings.

### Rooms (cost per week)

Single:	10 at €120
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Weekly charge is inclusive of rent supplement.

### Facilities

Baths	-
Showers	-
Toilets	1 per 2 people
Laundry	Yes
TV	Yes
Other	Lounge and dining room.
Furnishings	Rooms fully furnished.
Disabled facilities	None.
Food	Half board.
Cooking facilities	1 shared kitchen.

### Support services

10 full time staff, sleep-in cover. Individual placement plans. Staff provide help regarding personal development, budgeting, accessing education, training, employment, and offer emotional and practical support.

### Access to move-on

Staff provide help with finding long term accommodation. Resettlement support also available.

### Further information

Peter McVerry Trust's Residential Drug Aftercare provides supported aftercare housing for people making a genuine commitment to recovery from their drug misuse who would otherwise be homeless upon completion of a Residential Drug Treatment programme. Keyworkers provide support to develop independent living skills and coping mechanisms through individually tailored support plans in the transition to living in drug free and independent living.

### Travel

Buses: 40, 40a, 40b, 13 .

## Peter McVerry Trust Residential Service

29 Mountjoy Square  
Dublin 1

Tel 01 - 823 0776  
Web [www.pmvtrust.ie](http://www.pmvtrust.ie)

Fax 01 - 823 0778  
Email [info@pmvtrust.ie](mailto:info@pmvtrust.ie)

### Target group

Young single homeless men. Under 18s only accepted when a HSE placement cannot be secured. Can accept drug users if on a methadone maintenance or other drug programme.

#### Will not accept

Active drug users. Men with mental health problems.

#### Age

Min -      Max 18      Ave -

### Referral procedure

Self or agency referrals. For referrals contact referral service by phone, fax, e-mail or in writing to above.

#### Referral agencies

Accept self referrals and referrals from any agency.

### Policies

Health and safety statement that includes drug, alcohol and procedural policies.

#### Tenure and house rules

Formal contract agreement. Compulsory keyworking system and regular residents meetings.

#### Resident access

8am-11am & 3pm-12am weekdays. 8am-12am weekends. Later access by prior arrangements at weekends.

#### Visitors

By prior arrangement in the lounge area only. No overnight guests.

### Vacancies

Infrequently. No waiting list.

### Length of stay

Min	1 night
Max	None
Ave	2 years

### Accommodation

**Total spaces** **5**

### Rooms (cost per week)

Single: 5 at See below  
Charges depend on income levels.

### Facilities

Baths	None
Showers	1 per 5 people
Toilets	2 per 5 people
Laundry	Yes
TV	Yes
Other	Lounge.
Furnishings	Rooms fully furnished.
Disabled facilities	None.
Food	Breakfast and evening meal provided.
Cooking facilities	One shared kitchen.

### Support services

Manager and 5 full time keyworking staff, sleep-in cover. Individual personal plans for each resident to include support needs in relation to education and training, employment, health and living skills. Access to the Education, Training and Development Centre in 12-13 Berkley Street. Dublin 7.

#### Access to move-on

Staff provide help with finding move-on accommodation. Resettlement support also available - see entry for Peter McVerry Trust in Advice and Support (Settlement) for details.

### Further information

Peter McVerry Trust's Residential Service provides accommodation and support for young single homeless people. Keyworkers provides support to develop independent living skills and coping mechanisms through individually tailored support plans in the transition to living in drug free and independent living.

#### Travel

Buses: 40, 40a, 40b, 13 .

## Pim Street

3 Pim Street  
Dublin 8

Tel 01 - 703 6100

### Target group

Homeless people capable of independent living. Must be currently engaged with Dublin City Council's Settlement Team. Can accept couples, may accept single parents or couples with one young child.

### Will not accept

No automatic exclusions.

### Age

Min 18 Max None Ave -

### Referral procedure

Nominated agency only. All referrals come through Dublin City Council Settlement Team.

### Referral agencies

Only accept referrals from Dublin City Council Settlement Team. Do not accept self referrals or referrals from any other agency.

### Policies

Written Equal Opportunity Policy and complaints procedure.

### Tenure and house rules

Licence agreement. Compulsory keywork and residents' meetings.

### Resident access

Must be in by 11pm.

### Visitors

Yes. Must leave by 11pm. No overnight guests.

### Vacancies

Infrequently. No waiting list.

### Length of stay

Min	3 months
Max	1 year
Ave	8 months

### Accommodation

**Total spaces** **6**

### Rooms (cost per week)

Bedsit:	1 at	See below
Flat:	5 at	See below

Rents based on means testing.

### Facilities

Baths	1 per person
Showers	1 per person
Toilets	1 per person
Laundry	Yes
TV	No
Other	
Furnishings	Fully furnished.
Disabled facilities	None.
Food	Self catering.
Cooking facilities	Own kitchen in each bedsit or flat.

### Support services

2 part time staff, available at off-site office Mon-Fri 9am-5pm, emergency on-call system. Dublin City Council Settlement Team provide support, including keywork system with weekly meetings, advice, and help with benefits and independent living skills.

### Access to move-on

Settlement Team provide support around move-on and follow-up support for as long as required.

### Further information

Pim Street provides transitional housing for homeless people who are currently engaged with Dublin City Council Settlement Team. The project can accept couples and may accept single parents or couples with a young child. The accommodation consists of one bedsit and five 1-bed self contained flats. All residents have a settlement worker who develops individual settlement plans. Residents mainly move on to Dublin City Council housing.

### Group

Dublin City Council.

### Travel

Buses: 50, 56a, 77 - 3 minutes walk.

## Respond! - Conrath House

High Park  
Grace Park Road  
Drumcondra Dublin 9

Tel 01 - 804 0240

Fax 01 - 857 2066  
Email [info@respond.ie](mailto:info@respond.ie)

### Target group

Single men over 30 with support needs who are motivated towards independent single living and are willing to participate in a support programme.

#### Will not accept

Those with substance or alcohol abuse. Individuals who are not willing to address identified issues.

#### Age

Min 30 Max None Ave -

### Referral procedure

Agency only. Organisations that want to refer individuals need to contact the project for referral guidelines.

#### Referral agencies

Accept referrals from any agency that has visited the project and received a copy of our referral procedure.

### Policies

Copies of all policies and procedures available on request.

#### Tenure and house rules

Licence agreement. Compulsory keyworking and residents meetings. No drugs or alcohol permitted on the premises.

#### Resident access

24 hour reception.

#### Visitors

Yes, with staff permission.

### Vacancies

Varies. Operate a limited waiting list.

### Length of stay

Min 6 months

Max 2 years

Ave -

### Accommodation

**Total spaces** **48**

### Rooms (cost per week)

Single: 48 at €85

13 rooms ensuite.

€85 for full time employed. €45 with Rent Allowance.

### Facilities

Baths -

Showers 1 per 2 people

Toilets 1 per 2 people

Laundry Yes

TV Yes

Other Communal TV rooms.

Furnishings Rooms and communal areas fully furnished.

Disabled facilities None.

Food Canteen as well as shared facilities.

Cooking facilities Shared kitchen.

### Support services

2 full time project workers available until 10pm. One project worker overnight. Manager and deputy manager available Mon-Fri. Additional back up ancillary staff. Staff offer advice and support with employment, training and life skills. Keyworker assigned to each resident.

#### Access to move-on

Staff provide assistance with finding long term solutions.

### Further information

Conrath House provides accommodation for men aged over 30 with a history of homelessness who are motivated towards independent living. The project accepts relevant referrals from all agencies. "We particularly target referrals currently living in emergency accommodation. Our aim is to free up places for those individuals that require emergency accommodation, while at the same time being able to support those living in Conrath House, to move to independent living." Participants are allocated a named worker and must attend keyworking as well as other programmes put in place by staff. Assistance with life skills and personal development leading on to longer term accommodation is also provided.

#### Group

Respond! Housing Association.

#### Travel

Buses: 16, 16a, 33, 41, 41a, 42 - 10 minutes walk.



## Salvation Army - Granby Centre

9-10 Granby Row  
Dublin 1

Tel 01 - 872 5500  
Web [www.salvationarmy.ie](http://www.salvationarmy.ie)

Fax 01 - 872 5516  
Email [manager@salvationarmy.ie](mailto:manager@salvationarmy.ie)

### Target group

Single homeless people aged 21+ with support needs, including mental health problems. Must be registered on Dublin City Council's housing list. Will accept hospital patients requiring housing with care.

### Will not accept

No automatic exclusions.

### Age

Min 21 Max None Ave 45

### User profile

70% of residents are men.

### Referral procedure

Agency only. Phone or call in (Mon-Fri 8am-5pm). Application form completed by applicant and referral agency. Interview followed by assessment.

### Referral agencies

Accept referrals from any agency for independent apartments. Most referrals for care flats come from St Brendan's or St Vincent's hospitals.

### Policies

Written complaints procedure.

### Tenure and house rules

Licence agreement. Must participate in programme of support. No drugs or alcohol allowed on the premises.

### Resident access

Own key in apartments. 24 hour access via entryphone in flats.

### Visitors

Yes, must leave by 11pm. No overnight guests.

### Vacancies

Infrequently for care.

### Length of stay

Min	3 months
Max	2 years
Ave	18 months

### Accommodation

**Total spaces** **106**

Including 46 care flats, 12 care apts, 46 transitional apts.

### Rooms (cost per week)

Single: 106 at €63  
Electricity meter card system in apartments, €10 per card.  
HSE pay care fee for residents in care flats.

### Facilities

Baths	-
Showers	1 per person
Toilets	1 per person
Laundry	Yes
TV	Yes
Other	Games room, library, lounge, garden.
Furnishings	Rooms are fully furnished, with ensuite facilities, kitchens in apartments.
Disabled facilities	Two rooms are fully adapted for wheelchair use. 2 adapted baths.
Food	Full board in the flats. Self catering in apartments, residents can purchase a meal in the canteen.
Cooking facilities	No cooking facilities in the flats. Own kitchen in apartments.

### Support services

1 full time and 2 part time care workers, 2 full time project staff, 24 hour waking cover. Keywork system (6 residents per worker), twice weekly meetings. Staff provide support with personal care and life skills. Nursing care is provided for residents in care flats. Provides a counselling service, rehabilitation workshop and group work. Some residents may be required to attend addiction treatment.

### Health

Community Psychiatric Nurse visits once per week.

### Access to move-on

Transitional manager/project staff provide support and information on move-on options.

### Further information

The Granby Centre provides accommodation for 106 single people with support needs who are homeless or living in unsuitable housing. Intensive support and full board is provided to residents in the care flats. The apartments are self catering with lower support. Most referrals come through social workers and CPNs and applicants must be on Dublin City Council's housing list. Residents are assigned a keyworker to develop a care programme. Staff offer counselling, a rehabilitation workshop, resettlement programme and group work. Some residents may be required to attend alcohol addiction treatment as part of their licence agreement.

### Group

The Salvation Army.

### Travel

Buses: 10, 11. Connolly train station - 10 minutes walk.

## Salvation Army - Lefroy House Support Flats

Lefroy House  
12-14 Eden Quay  
Dublin 1

Tel 01 - 874 3762  
Web [www.salvationarmy.ie](http://www.salvationarmy.ie)

Fax 01 - 874 3769

### Target group

Young people aged 17-18 who are in need of stable accommodation and supported services.

#### Will not accept

No automatic exclusions.

#### Age

Min 17    Max 18    Ave

### Referral procedure

Referral forms completed by social worker. All medical, psychiatric and other relevant reports must accompany application. Referrals received through centralised referrals committee. Admission subject to an interview and assessment period.

#### Referral agencies

Priority given to referrals from agencies working with the most vulnerable young people.

### Policies

Written complaints procedure and confidentiality policy.

#### Tenure and house rules

Licence agreement. No alcohol/drug use allowed on the premises.

#### Resident access

24 hour access.

#### Visitors

Yes, with time restrictions.

### Vacancies

Weekly. No waiting list.

### Length of stay

Min	-
Max	-
Ave	Not yet known

### Accommodation

**Total spaces** **7**

#### Rooms (cost per week)

Single: 7 at See below

Charges vary according to individual circumstances.

#### Facilities

Baths	-
Showers	1 per person
Toilets	1 per person
Laundry	Yes
TV	Yes
Other	
Furnishings	Flats are fully furnished.
Disabled facilities	None.
Food	Self catering.
Cooking facilities	Own cooking facilities.

### Support services

8 full time staff + 2 childcare leaders, 24 hour cover. Keyworking system and individual placement plans for each resident.

#### Access to move-on

Staff provide information and support on move-on options. Limited aftercare provided.

### Further information

Salvation Army's Lefroy House Support Flats provide accommodation and support for young people aged 17-18 who are in need of stable accommodation and support services. Residents must be involved in/show willingness to work, attend a course, or any other individual daily programme.

#### Group

Salvation Army.

#### Travel

Connolly and Tara train stations - 4 minutes walk. City centre buses.

## Salvation Army - York House

Longford Street Little  
Dublin 2

Tel 01 - 476 3337  
Web [www.salvationarmy.ie](http://www.salvationarmy.ie)

Fax 01 - 475 1165  
Email [cora.whitney@salvationarmy.ie](mailto:cora.whitney@salvationarmy.ie)

### Target group

Single homeless men aged over 25.

### Will not accept

No automatic exclusions.

### Age

Min 25    Max 60    Ave 35-40

### Referral procedure

Agency only. Fax 24 hours a day. Assessment form. Interview prior to offer of accommodation.

### Referral agencies

Accept referrals from any agency.

### Policies

Written complaints procedure.

### Tenure and house rules

Written agreement on house rules and regulations must be signed. No alcohol or drugs allowed. Smoke free building but there is a smoking room.

### Resident access

Curfew from 12 midnight to 7am.

### Visitors

Brief visits in reception at the discretion of staff. Must leave before evening meal.

### Vacancies

Frequently

### Length of stay

Min	1 night
Max	18 months approx
Ave	6-9 months

### Accommodation

**Total spaces** **80**

### Rooms (cost per week)

Single:	79 at €63
Flat:	1 at €84

Common room for every 7-10 bedrooms.  
Residents in stable employment pay €84.

### Facilities

Baths	1 per 9 people
Showers	1 per 8 people
Toilets	1 per 4 people
Laundry	Yes
TV	Yes
Other	Activity room, music, books, computer.
Furnishings	Rooms have basic furnishing.
Disabled facilities	None.
Food	Breakfast included in rent. Tea on a regular basis. Dinner €3. Residents must arrange own lunch.
Cooking facilities	Limited. Mainly supervised.

### Support services

8 full time project workers. 6 project workers during day, 4 in evening, 2 at night. 24 hour cover, project workers on duty, managers on call. Staff offer information on welfare rights and counselling.

### Health

Specialist alcohol and drugs staff. Alcohol recovery unit. Substance misuse team.

### Access to move-on

Resettlement worker on staff team. Staff provide advice on finding move-on, more permanent accommodation, including help with housing applications.

### Further information

York House provides direct access accommodation for 80 single homeless men aged over 25. Accommodation is in 79 single rooms and one resettlement flat. Staff offer a level of support and some help with finding move-on accommodation.

### Group

The Salvation Army.

### Travel

Buses: 16, 16a, 19, 19a, 122.

## Sherrard House

Homeless Girls Society  
19 Upper Sherrard Street  
Dublin 1

Tel 01 - 874 3742

Fax 01 - 873 0281

### Target group

Young women aged 12-18 with support needs.

### Will not accept

Active drug users. Those with a history of violence.

### Age

Min 12    Max 18    Ave 15-16

### Referral procedure

Accept referrals from HSE social workers only. Phone daily. Application form completed by social worker and applicant. Require social work report. Interview.

### Referral agencies

Accept referrals from HSE, Out of Hours social workers on an emergency basis.

### Policies

Complaints procedure. "Living in Sherrard" book agreed with young person on admittance. Care and placement plan completed by social worker, young person and family and reviewed on a regular basis.

### Tenure and house rules

Compulsory mentor system and residential meetings. No alcohol or drugs consumed by residents. Each young person attends school or educational course.

### Resident access

Staff permission required when leaving the premises at all times.

### Visitors

Visitors allowed. Overnight guests with staff permission.

### Vacancies

Varies. As beds become available.

### Length of stay

Min 1 night

Max 6 months

Ave -

### Accommodation

**Total spaces** **7**

### Rooms (cost per week)

Single: 7 at Free

7 full time beds.

There is no charge to residents.

### Facilities

Baths 1 to 7 people

Showers 3 to 7 people

Toilets 7 to 7 people

Laundry Yes

TV Yes

Other Lounge, garden, recreational rooms.

Furnishings Rooms fully furnished.

Disabled facilities None.

Food Full board.

Cooking facilities 2 shared kitchens.

### Support services

12 full time and 3 part-time staff, 1 volunteer, sleep-in cover. Compulsory mentor system, each resident has 3 mentors on the staff team. Weekly meetings. Individual care plans. Staff provide support with developing independent living skills and education. Referrals to counselling where necessary.

### Access to move-on

Staff provide help with finding move-on accommodation. Aftercare support is provided by Focus Ireland and Barnardo's. Former residents are encouraged to phone or visit.

### Further information

Sherrard House provides transitional housing for 7 young women aged 12-18 with support needs. The project only accepts referrals from HSE social workers. Girls aged 18 may be permitted to stay if they are in full time education. "Where possible the girls will have a lot of contact with their families and friends." The aim of the project "is to encourage the girls to become mature, self sufficient young ladies and to achieve their education to the best of their ability". Staff encourage residents to take part in productive extra curricular activities.

### Travel

Connolly train station - 15 minutes walk.  
Buses: 11, 16, 40, 120, 121, 122.

## Sophia Housing Association - Ballymun

2 Longdale Terrace  
Ballymun  
Dublin 9

Tel 01 - 862 4562  
Web [www.sophia.ie](http://www.sophia.ie)

Fax 01 - 886 7944  
Email [info@sophia.ie](mailto:info@sophia.ie)

### Target group

Families who are homeless or need short or long term support and who are resident or have been resident in Ballymun.

### Will not accept

Single people.

### Age

Min 18 Max None Ave 30

### Referral procedure

Agency only. Office open Mon-Fri 9am-5pm. Referral agency form and applicant application form to be submitted. Interview. Decision made on suitability. Offer made when vacancy arises.

### Referral agencies

Accept referrals from any agency.

### Policies

#### Tenure and house rules

Tenancy agreement. Personal contract related to individual family and needs. Probationary period of 3 months or longer.

#### Resident access

Own key and hall door. No restrictions.

#### Visitors

Please enquire.

### Vacancies

Infrequently. Operate waiting list.

### Length of stay

Min 12 months

Max 2 years

Ave 18-24 months

### Accommodation

**Total spaces** 8

In 5 3-bed houses and 3 2-bed apartments.

### Rooms (cost per week)

Apt: 3 at See below

House: 5 at See below

Rent varies according to Local Authority scaled income.

### Facilities

Baths -

Showers 1 per unit

Toilets 1 per unit

Laundry No

TV No

#### Other

Furnishings Unfurnished. Units are plumbed for washing machine etc.

Disabled facilities None.

Food Self catering.

Cooking facilities Own kitchen.

### Support services

1 full time staff. Provides support to the families on a daily or weekly basis and as the need arises. The families are linked into necessary agencies including health services, treatment clinics, childcare etc.

### Access to move-on

Staff provide move-on support.

### Further information

Sophia Housing's Ballymun project provides accommodation for families who are resident or have been resident in Ballymun and who are homeless or need short or long term support. The project is part of the Ballymun Regeneration Programme and has eight units of accommodation.

### Group

Sophia Housing Association Ltd.

### Travel

Buses: 13, 13a, 16.

## Sophia Housing Association - Camberley House

c/o 25 Cork Street  
Dublin 8

Tel 01 - 473 8300  
Web [www.sophia.ie](http://www.sophia.ie)

Fax 01 - 473 6229  
Email [info@sophia.ie](mailto:info@sophia.ie)

### Target group

Single men, women and families who are homeless. People who have addiction issues must be linked into a related support program.

#### Will not accept

No automatic exclusions.

#### Age

Min 18 Max None Ave

### Referral procedure

Nominated agencies only.

#### Referral agencies

Only accept referrals through Dun Laoghaire / Rathdown County Council.

### Policies

Standard policies and procedures in place.

#### Tenure and house rules

Licence agreement.

#### Resident access

Own key, no access restrictions.

#### Visitors

Yes but overnight guests are not encouraged.

### Vacancies

Infrequently. Operate waiting list.

### Length of stay

Min 12 months

Max 18 months

Ave Not yet known

### Accommodation

**Total spaces** **12**

#### Rooms (cost per week)

2 bed apt: 6 at See below

Cost is same standard rate as local authority rent.

#### Facilities

Baths 1 per person

Showers 1 per person

Toilets 1 per person

Laundry Yes

TV No

Other

Furnishings Apartments fully furnished with own washing machine.

Disabled facilities None.

Food Self catering.

Cooking facilities Kitchen.

### Support services

1 full time staff and 1 part time staff. Staff provide help with resettlement, make referrals to specialist agencies. Individual and group sessions.

#### Health

Community Public Health Nurse.

#### Access to move-on

Residents will be re-housed by Dun Laoghaire / Rathdown County Council. Resettlement work will be undertaken in Camberley House before residents move on to new accommodation.

### Further information

Sophia Housing Camberley House provides transitional accommodation for homeless single people and families over the age of 18. The house consists of six 2 bedroom apartments. Staff provide support and information on living independently.

#### Group

Sophia Housing Association Ltd.

#### Travel

Buses: 14, 16, 16a. Routes 44, 48a will leave you in Dundrum 1.5 miles from Camberley.

## St Catherine's Foyer

Marrowbone Lane  
Dublin 8

Tel 01 - 453 9396

Fax 01 - 453 9397

Email [terry.brophy@carahousing.com](mailto:terry.brophy@carahousing.com)

### Target group

Young people aged 18 to 25 who are homeless or in serious need of housing. Accommodation, support and training provided to those ready to commit to a programme of personal development. Must be drug free for 1 year prior to admittance.

### Will not accept

Those incapable of independent living in a low support environment.

### Age

Min 18 Max 25 Ave -

### Referral procedure

Self referrals preferred. Phone to arrange a formal tour, held every Monday at 2.30pm. Application form and interview.

### Referral agencies

Self referrals preferred but any agency is encouraged to refer those who would benefit from the project. All applicants must visit first for a tour. Referral agencies are also encouraged to visit for the tour.

### Policies

Policies and procedures include EOP, policies around lettings, confidentiality, health & safety, repairs and maintenance, move on strategy etc.

### Tenure and house rules

Licence agreement. Residents expected to take part in education, training or employment.

### Resident access

24 hour access.

### Visitors

Yes, but overnight visitors need to be signed in.

### Vacancies

Varies. Operate waiting list.

### Length of stay

Min	None
Max	2 years
Ave	Varies

### Accommodation

**Total spaces 48**

### Rooms (cost per week)

Single: 48 at €55

### Facilities

Baths	1 to 6 people
Showers	1 to 2 people
Toilets	1 to 2 people
Laundry	Yes
TV	Yes
Other	Computer, conference/counselling rooms.

Furnishings Fully furnished with washbasin.

Disabled facilities 4 disabled access bedrooms.

Food Self catering.

Cooking facilities A shared kitchen for every 6 people.

### Support services

4 housing support workers, 2 night support workers, 1 senior HSW and 1 Foyer Director, 24 hour cover. Keyworking system. A personal development plan will be completed with every resident and reviewed at regular intervals. If not already in employment, training or education, residents are expected to pursue these aims with staff support.

### Access to move-on

Through local authority, homeless register and private landlords.

### Further information

St Catherine's Foyer aims to provide quality safe and supportive accommodation to homeless 18-25 year olds who are ready to move towards becoming more independent in their lives. The Foyer shares the building with St. Catherine's Sports Centre which offers a gym, a wide range of different sports and indoor and outdoor pitches that can be accessed at reduced rates by Foyer residents (and used twice a week by them for free). The Sports Centre hosts a Sports Development Office which organises sports projects for residents on a regular basis.

### Group

Cara Housing Association.

### Travel

Buses: 77, 77a, 150. Luas: Fatima stop.

## Vincentian Housing Partnership - Rendu Apartments

North William Street  
Dublin 1

Tel 01 - 836 3548 / 874 5374  
Web [www.vincentians.ie](http://www.vincentians.ie)

Fax 01 - 888 1718  
Email [renduapartments@daughtersofcharity.ie](mailto:renduapartments@daughtersofcharity.ie)

### Target group

Single homeless people, couples and families with support needs who are motivated towards independent living.

### Will not accept

People with an active alcohol/drug dependency. People with a mobility problem due to the physical structure of the building in relation to access.

### Age

Min 20 Max 50 Ave 20-40

### User profile

50% of residents are women.

### Referral procedure

Agency only. Phone (Mon-Fri 9am-5pm) or write. Agency completes referral form, applicant completes an application form. Placed on waiting list. Interview when vacancy arises, at which applicant sets goals. Three formal interviews with referring agency.

### Referral agencies

Accepts agency referrals only. Referral agency must agree to provide ongoing support.

### Policies

Written harassment policy.

### Tenure and house rules

Licence agreement, reviewed every 3 months. No alcohol allowed on the premises.

### Resident access

Own key. No restrictions.

### Visitors

Yes, must leave by 11pm. Overnight guests with staff permission.

### Vacancies

Infrequently. Waiting list of 6 months.

### Length of stay

Min	3 months
Max	18 months
Ave	12 months

### Accommodation

**Total spaces** **35**

### Rooms (cost per week)

1 bed flat:	8 at €53
2 bed flat:	1 at €53
Bedsit:	10 at €53
€17 heat and electricity charge for all residents.	

### Facilities

Baths	1 per person
Showers	1 per person
Toilets	1 per person
Laundry	Yes
TV	Yes
Other	Lounge, computer room, garden.
Furnishings	Flats and bedsits are fully furnished.
Disabled facilities	None.
Food	Self catering.
Cooking facilities	Own kitchen.

### Support services

4 full time resettlement workers and 4 part time staff, 63 part time volunteers, emergency on-call system. Monthly meetings to review goals which resident, keyworker and referral agency must attend. Staff initially provide a high level of support with accessing benefits, linking into services and homemaking.

### Health

Counsellor available.

### Access to move-on

Staff provide support and advice on housing options, making applications, referrals to housing associations and help with the move. Staff liaise with City Council and other housing bodies. Provide follow-up and post settlement support.

### Further information

Rendu Apartments provide short term housing for single homeless people, couples, and families with support needs, who are motivated towards independent living. The accommodation is in eight 1-bed flats, one 2-bed flat and 10 bedsits in one building. Only agency referrals are accepted and the referral agency provides ongoing support to the resident. Staff provide support to link into services and secure move-on accommodation. A review meeting is held at least once a month between the resident, keyworker and referral agency to set and review the resident's goals. A massage and counselling room is available.

### Group

Vincentian Housing Partnership.

### Travel

Buses: 132, 123, 51A. Connolly train station - 5 minutes walk.



## YMCA

St Peters Row  
Dublin 2

Tel 01 - 4791619  
Web www.ymca.ie

Fax 01 - 4791618  
Email info@ymca.ie

### Target group

Young people aged 18-30 years with low support needs who are homeless or at risk of becoming homeless. Must be motivated and committed to moving on towards independent living.

### Will not accept

Young people incapable of independent living in a low support environment or not motivated to participate in the support programme.

### Age

Min 18 Max 30 Ave -

### Referral procedure

Self referral. Phone (9am-9pm daily) or drop in for tour of accommodation. Referral pack includes self application and two supporting information applications and general information on programme provided. Interview will follow.

### Referral agencies

Agencies are encouraged to support young adults in their application and to encourage young people they feel would benefit from the accommodation, but applications will only be accepted from young adults themselves.

### Policies

Complaints procedure and confidentiality policy.

### Tenure and house rules

No alcohol or drugs on premises. Licence agreement and personal licence agreement.

### Resident access

24 hour access.

### Visitors

Yes but must be booked in and leave by 10.30pm.

### Vacancies

Weekly. No waiting list

### Length of stay

Min	6 months
Max	2-3 years
Ave	-

### Accommodation

<b>Total spaces</b>	<b>55</b>
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### Rooms (cost per week)

Flat:	€55
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Fully equipped bed-sit/self catering bedrooms.

### Facilities

Baths	1 on premises
Showers	1 per person
Toilets	1 per person
Laundry	No
TV	Yes
Other	Activity room.
Furnishings	Fully furnished rooms.
Disabled facilities	3 rooms accessible for wheelchair users.
Food	Self catering.
Cooking facilities	Own kitchen, with cooking support available.

### Support services

Services Manager, Accommodation Co-Ordinator, 5 key workers, 3 night porters/security and relief staff, 24 hour cover. Personal goals and personal licence agreement agreed before residency. Through weekly keyworking personal development plans are devised with each individual. If not already in employment/education they will be supported into it.

### Access to move-on

Resettlement and outreach support from key workers. Accommodation accessed through local authority, homeless register and private landlord. Referrals to community settlement or tenancy sustainment if needed.

### Further information

"YMCA strives to provide quality, safe and supportive accommodation to homeless or at risk young adults aged 18-30 year old. To provide people with an opportunity to make a lifestyle change that will last, incorporating health, education and fitness as an ethos of living and becoming independent in their lives." The maximum length of stay is normally 2-3 years but there is some flexibility.

### Group

YMCA.

### Travel

16, 16A, 19, 19A, 83.



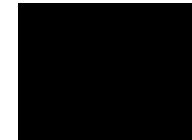
**This section includes details of projects providing long term supported or sheltered accommodation.**

**In 2007, Depaul Trust is set to open Bow Lane Supported Housing, a new long term supported housing project for people with a history of long term homelessness and alcohol use issues. Phone the central office for details (01 – 453 7111).**

This accommodation is provided for those who have difficulty in living independently in mainstream accommodation and who need some level of support on an ongoing basis. Long-term supported housing offers a person a home for as long as is needed, with support as necessary. Some projects target people with particular care needs (eg mental health). All projects for people with alcohol or drug issues, including residential services, are listed in the Alcohol and Drugs section of this directory.

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**LONG TERM SUPPORTED HOUSING**

## Aids Fund Housing Project

Baggot Street Community Hospital  
18 Upper Baggot Street  
Dublin 4

Tel 01 - 660 5141

Fax 01 - 660 5157

Email [info@aidshousing.ie](mailto:info@aidshousing.ie)

### Target group

Single people and couples in the later stages of Aids related illness who are homeless or unsuitably housed.

#### Will not accept

Those with advanced Aids related dementia who are not capable of independent living.

#### Age

Min 18 Max None Ave 30-50

### Referral procedure

Named agencies only. Contact in writing. Application form completed by agency and applicant prior to interview. Placed on waiting list. Must provide periodic social and medical reports.

#### Referral agencies

Accept referrals from named agencies including the social work department of St James, Mater and Beaumont Hospitals.

### Policies

Written confidentiality policy.

#### Tenure and house rules

Assured shorthold tenancy.

#### Resident access

Own key. No restrictions.

#### Visitors

Yes. Overnight guests with staff permission.

### Vacancies

Infrequently. Waiting list of 130 people.

### Length of stay

Min	None
Max	Permanent
Ave	3.5 years

### Accommodation

**Total spaces** **15**

In 2 buildings.

### Rooms (cost per week)

Flat: 15 at €14

### Facilities

Baths	1 per person
Showers	1 per person
Toilets	1 per person
Laundry	Yes
TV	Yes
Other	Garden.
Furnishings	Flats fully furnished.
Disabled facilities	9 flats adapted for wheelchair users.
Food	Self catering.
Cooking facilities	Own kitchen in each flat.

### Support services

5 full time staff, available daily 9am-9pm and emergency on-call system. 33 volunteers provide sleep-in cover. Staff visit as agreed between staff and resident. High level of support including help with living skills, medical requirements, access to training and employment.

#### Health

2 staff are specialists in primary health care needs.

#### Access to move-on

Accommodation is intended to be permanent housing.

### Further information

The Aids Fund Housing Project provides 15 self contained flats for single people and couples in the later stages of Aids related illness, who are homeless or unsuitably housed. Staff and volunteers provide 24 hour care, advice on living skills, cooking, housekeeping and medical regimens. They also support residents to access training and employment. Referrals must come through the hospital social work department. All applications must have a social and medical report completed by the relevant professional. "Tenants are normally offered an apartment for life."

#### Travel

Bus: 10. Connolly Train Station - 10 minutes walk.

## Clonmore Villas

c/o HSE Central Support Office  
Castle Shopping Centre  
Swords

Tel 01 - 840 3401

Fax 01 - 840 3463

### Target group

People who are Homeless under the 1988 Housing Act, and have an Intellectual Disability.

### Will not accept

Alcohol or substance abusers.

### Age

Min 18 Max None Ave 25

### Referral procedure

Referrals through the Health Service Executive - Central Support Office.

### Referral agencies

Self Referral, HSE, Focus Ireland and other agencies.

### Policies

### Tenure and house rules

### Resident access

5pm - 8.30am - Monday to Friday. Open at weekends.

### Visitors

Visitors must report to staff and sign in and out. No visitors allowed after 10pm.

### Vacancies

Infrequently. Operate waiting list.

### Length of stay

Min	-
Max	2 years+
Ave	6 Months-2 years

### Accommodation

**Total spaces** 5

### Rooms (cost per week)

Single	5 at €90
All rooms ensuite.	

### Facilities

Baths	-
Showers	1 per person
Toilets	1 per person
Laundry	Yes
TV	Yes
Other	
Furnishings	Rooms fully furnished.
Disabled facilities	None.
Food	Half board weekdays, full board at weekends.
Cooking facilities	Kitchen facilities are available.

### Support services

Supports available through the Health Service Executive and Focus Ireland.

### Further information

Clonmore Villas provides accommodation for 5 people who have an Intellectual Disability and are homeless under the 1988 Housing Act. Support is provided by staff from the Health Service Executive and Focus Ireland. All residents are expected to become involved in the day service or further education.

### Group

Health Service Executive.

## Dublin Simon - Hazelwood House

Hazel Wood House  
Canal Road  
Ranelagh

Tel 01 - 406 2314  
Web [www.dubsimon.ie](http://www.dubsimon.ie)

Fax 01 - 406 2339  
Email [canalroad@dubsimon.ie](mailto:canalroad@dubsimon.ie)

### Target group

Homeless men and women over the age of 18.

### Will not accept

Sex offenders.

### Age

Min 18 Max None Ave 55

### Referral procedure

Homeless services only. A full referral procedure and form available on request. Form must be completed prior to interview.

### Referral agencies

Accept referrals from homeless service providers/agencies only.

### Policies

#### Tenure and house rules

Licence agreement. Residents are allowed to drink alcohol in their own apartment.

#### Resident access

Own key. 24 hour access.

#### Visitors

Yes, overnight guests are allowed.

### Vacancies

Infrequently. No waiting list.

### Length of stay

Min	-
Max	Long term
Ave	-

### Accommodation

**Total spaces** **19**

Self-contained studio apartment with ensuite.

### Rooms (cost per week)

Apartment: 19 at €35

### Facilities

Baths	None
Showers	1 per person
Toilets	1 per person
Laundry	Some
TV	Yes
Other	Communal facilities for laundry.
Furnishings	Apartment wired for TV and phone.
Disabled facilities	Full wheelchair access.
Food	Self-catering.
Cooking facilities	Own kitchen.

### Support services

Single staff cover 9am - 5pm. 7 days a week.

### Health

Residents assisted under case management system. Referrals to alcohol support works possible. Good links with local health services - occupational therapist, community psychiatric nurse, etc.

### Access to move-on

Accommodation is long term and residents are encouraged to be independent but can be referred to the resettlement team if they are interested in moving.

### Further information

The ethos of Hazelwood House is to maximize the potential of residents and to encourage independence. The project attempts to address issues brought about by long term institutionalisation and addiction. Many of the residents can and do manage to work or participate in training projects during the daytime.

### Group

Dublin Simon Community.

### Travel

Buses: 15, 15a, 15b, 16a, 48a, 83, 86.

## Dublin Simon - North Circular Road

Dublin Simon Community  
81-83 North Circular Road  
Dublin 7

Tel 01 - 869 0826  
Web [www.dubsimon.ie](http://www.dubsimon.ie)

Fax 01 - 868 9419  
Email [ncr@dubsimon.ie](mailto:ncr@dubsimon.ie)

### Target group

Single homeless men and women aged over 18 with mental health, alcohol addiction or personal care needs.

### Will not accept

Sex offenders, men and women with high medical care needs.

### Age

Min 18 Max None Ave 50+

### Referral procedure

Full referral procedure and form available on request. Application form must be completed prior to interview.

### Referral agencies

Accept referrals from homeless services only.

### Policies

### Tenure and house rules

Alcohol is allowed on the premises. Residents may consume alcohol in their own rooms.

### Resident access

Own key, 24 hour access.

### Visitors

Yes, must leave by 10.30pm. No overnight guests.

### Vacancies

Infrequently.

### Length of stay

Min None

Max None

Ave Varies

### Accommodation

**Total spaces** **22**

### Rooms (cost per week)

Single: 22 at €44

9 rooms ensuite.

### Facilities

Baths 1 per 4 people

Showers 1 per 4 people

Toilets 1 per 4 people

Laundry Yes

TV Yes

Other Lounge, games & music rooms, garden.

Furnishings Rooms fully furnished, with washbasins.

Disabled facilities 5 rooms accessible to wheelchair users. Grab rails and warden call system in the bathrooms.

Food Full board. Snack making facilities available.

Cooking facilities 10 people share a kitchen.

### Support services

8 full time staff, 2 volunteers, 5 CE, sleep-in cover. Keyworking system. Staff assist residents to access health and social welfare entitlements. Provide social interaction, support with daily living skills, laundry and meal service (8am-11pm).

### Health

Nurse visits weekly.

### Access to move-on

Accommodation can be permanent. Referrals to Dublin Simon Resettlement.

### Further information

North Circular Road supported housing project provides permanent housing for 22 single homeless people aged over 18 with mental health, alcohol addiction or personal care needs. Staff support residents with social welfare and medical entitlement claims, daily living and social interaction. Full board is provided. Accommodation is in single rooms, some with ensuite bathrooms.

### Group

Dublin Simon Community.

### Travel

Buses: 10 stops right outside, 37 and 39 - 5 minutes walk.

## Dublin Simon - Sean McDermott Street

Dublin Simon Community  
35-36 Sean McDermott Street  
Dublin 1

Tel 01 - 836 3450  
Web [www.dubsimon.ie](http://www.dubsimon.ie)

Fax 01 - 855 3211  
Email [seanmc@dubsimon.ie](mailto:seanmc@dubsimon.ie)

### Target group

Single homeless men and women aged 18+ who are unable to live independently but do not need continuous/daily on-site medical or mental health care.

### Will not accept

Sex offenders. People with on-site nursing care needs.

### Age

Min 18 Max None Ave 55

### Referral procedure

Full reference procedure & form available on request. Application form must be completed prior to interview.

### Referral agencies

Only accept referrals from homeless agencies.

### Policies

A full set of policy and procedures are available carrying all aspects of the project and service users rights and responsibilities.

### Tenure and house rules

Alcohol is permitted in the project. Residents may consume alcohol in their own rooms.

### Resident access

24 hour access, own key.

### Visitors

Yes, must leave by 10.30pm.

### Vacancies

Infrequently. No waiting list.

### Length of stay

Min	None
Max	None
Ave	Varies

### Accommodation

**Total spaces** **21**

In 2 buildings.

### Rooms (cost per week)

Single: 21 at €44

### Facilities

Baths	1 per 4 people
Showers	1 per 4 people
Toilets	1 per 4 people
Laundry	Yes
TV	Yes
Other	Lounge, games & music rooms, garden.
Furnishings	Rooms fully furnished, with washbasins.
Disabled facilities	Ramp to front door. Lift, grab rails on all floors. All rooms accessible to wheelchair users. Adapted toilets with nurse/warden call system.
Food	Full board.
Cooking facilities	1 shared kitchen and dining room.

### Support services

8 full time staff, 2 household staff, 2 volunteers and 5 CE staff. Keywork system. Staff help residents to access services and realise their full potential.

### Health

Public Health Nurse visits regularly and Community Psychiatric Nurse visits weekly.

### Access to move-on

Accommodation is intended as a permanent home.

### Further information

The Sean McDermott Street project provides supported housing for single homeless people aged over 18. The project is suitable to many groups including people with long term alcohol dependency, psychiatric conditions, physical health care needs and more vulnerable people who need support. Accommodation is in single rooms with shared bathroom, kitchen and dining facilities. Meals are provided.

### Group

Dublin Simon Community.

### Travel

Connolly trains station or buses to O'Connell St, Gardiner St, or Busaras - 5 mins walk.



## Focus Ireland - George's Hill LT Supported Housing

Focus Ireland  
George's Hill  
Halston Street Dublin 7

Tel 01 - 878 6514  
Web [www.focusireland.ie](http://www.focusireland.ie)

Fax 01 - 872 0515  
Email [georghill@focusireland.ie](mailto:georghill@focusireland.ie)

### Target group

Families, couples and single people with housing and some support needs who are able to live independently with minimal support.

### Will not accept

People with personal care needs who are not capable of independent living.

### Age

Min 18 Max None Ave

### Referral procedure

Agency or professional person only. Phone Singles Team, Stanhope Green on 671 1219 (Mon-Fri 9am-5pm) or write. Applicant put on waiting list, apply when vacancy arises. Form completed by agency and applicant. Interview. May require additional information.

### Referral agencies

Accept referrals from any agency. Most referrals come from the health boards, local authorities and Focus Ireland.

### Policies

Written complaints procedure and confidentiality policy.

### Tenure and house rules

Tenancy agreement.

### Resident access

Own key. No restrictions.

### Visitors

Yes, can stay overnight.

### Vacancies

Infrequently. Operate waiting list.

### Length of stay

Min	None
Max	Permanent
Ave	-

### Accommodation

**Total spaces** **36**

In 26 single apartments and 10 family apartments.

### Rooms (cost per week)

Flat: 36 at See below  
Details of charges given at interview.

### Facilities

Baths	Some
Showers	1 per apartment
Toilets	1 per apartment
Laundry	Yes
TV	No
Other	Creche, public phone.

Furnishings Apartments are unfurnished. Baths in family apartments only.

Disabled facilities 6 apartments fully adapted for wheelchair users.

Food Self catering.

Cooking facilities Own kitchen.

### Support services

Staff provide housing support service to long term residents Mon-Fri 9am-5pm. Emergency on-call system and night reception. Housing support service. Level of support depends on need.

### Access to move-on

Accommodation is intended as permanent housing. Move-on is at resident's volition.

### Further information

George's Hill Supported Housing project provides permanent housing for 36 families, couples and single people with some support needs, who are capable of independent living. The accommodation comprises 26 single and 10 family apartments. The project "aims to achieve a balance of needs and a healthy, positive environment". A housing support system is provided with the amount of support varying with need. Residents are encouraged to take part in managing the project to "promote community development and participation".

### Group

Focus Ireland.

### Travel

Buses: 36, 36a, 16, 16a, 19, 19a - 5 minutes walk.

## Focus Ireland - Stanhope Green Long Term Housing

Stanhope Green  
Stanhope Street  
Dublin 7

Tel 01 - 671 1219 / 671 8543  
Web [www.focusireland.ie](http://www.focusireland.ie)

Fax 01 - 677 8563

### Target group

Single homeless people, families and couples with low support needs.

### Will not accept

People with care or high support needs, or those who are unable to live independently.

### Age

Min 18 Max None Ave -

### Referral procedure

When a vacancy arises, Dublin City Council Homeless Services are informed, who then refer people who are on the Homeless List and who are particularly interested in Supported Housing. Following a completed application form, an interview arranged.

### Referral agencies

Accept self referrals and referrals from any agency.

### Policies

No set targets but aim to maintain an equal balance of women and men. Written harassment policy, complaints procedure and confidentiality policy.

### Tenure and house rules

Assured tenancy. Residents must agree support needs with support worker.

### Resident access

24 hour access. No restrictions.

### Visitors

Visitors are allowed. Overnight guests can stay two nights per week.

### Vacancies

Infrequently. No waiting list.

### Length of stay

Min None

Max Permanent

Ave -

### Accommodation

**Total spaces 82**

### Rooms (cost per week)

1 room flat: €53

2 room flat: €63

Houses €68

### Facilities

Baths Yes

Showers 1 per person

Toilets 1 per person

Laundry Yes

TV Yes

Other Lounge, garden.

Furnishings Flats are fully furnished.  
House are unfurnished.

Disabled facilities 4 flats wheelchair accessible. Visual alarms in flats.

Food Self catering. Canteen available weekdays.

Cooking facilities Self contained kitchen in each flat and house.

### Support services

4 full time support workers cover during the day with monitoring staff covering at night. Support workers and residents decide on how frequently meetings are held between them. Staff offer support and advice on living skills, employment, training and links with outside support services. There are bi-monthly resident meetings.

### Access to move-on

Accommodation is permanent. However, move on assistance is provided if requested. After care support is provided by Focus Ireland Community Settlement Team for up to one year after move on.

### Further information

Stanhope Green long term housing provides permanent accommodation for singles, couples and families with low support needs. Supporting agencies to the referral are encouraged to continue to be actively involved with residents for the first 12 months. Residents are assigned a support worker who carries out a needs assessment and provides support with living skills, employment, training and referrals to other agencies for specialist help. The level of support is higher at the start of the tenancy.

### Group

Focus Ireland.

### Travel

Buses: 39, 97, 70.

## HAIL - Housing Association for Integrated Living

59-61 Dame Street  
Dublin 2

Tel 01 - 671 8444  
Web www.hail.ie

Fax 01 - 670 3265  
Email info@hail.ie

### Target group

People with mental health needs. Must be on the local housing or homeless list where the accommodation is based. Can accept people with dogs.

### Will not accept

People who are not capable of independent living. People with alcohol or drug addiction problems.

### Age

Min 18 Max None Ave 35-40

### Referral procedure

Agency referrals only. Phone (9.30am-3pm Mon-Fri) or write for application form, completed by agency and applicant prior to interview. Assessment by HAIL and referral agency. Applicants meet with existing residents before moving in.

### Referral agencies

Accept referrals from any agency. Most referrals come from Community Mental Health Teams, local authorities and homeless service providers.

### Policies

Written Equal Opportunity Policy, harassment policy and complaints procedure.

### Tenure and house rules

Full tenancy agreement.

### Resident access

Own key, no access restrictions.

### Visitors

Yes, can stay overnight.

### Vacancies

Infrequently. Operate waiting list.

### Length of stay

Min	-
Max	Permanent
Ave	-

### Accommodation

**Total spaces** **147**

In apartments, family houses and shared houses.

### Rooms (cost per week)

Houses/flats 147 at Varies  
Rents are determined by annual income review.

### Facilities

Baths	1 to 2 people
Showers	1 to 2 people
Toilets	1 to 2 people
Laundry	Yes
TV	Yes
Other	Lounge, garden.
Furnishings	All accommodation is unfurnished.
Disabled facilities	11 units are fully adapted for wheelchair users.
Food	Self catering.
Cooking facilities	Own kitchen.

### Support services

3 full time and 1 part time staff provide mainly visiting support Mon-Fri 9am-4.30pm. Keywork system (20-30 residents per keyworker), meetings weekly or more often, as necessary. Action plans with agreed outcomes, reviewed monthly. Staff offer advice and practical support around tenancy sustainment, money management, access to education and employment and links with specialist support agencies.

### Access to move-on

Staff provide advice on move-on options and help with housing applications and forms. Referral to accommodation providers, including local authority schemes, housing associations, supported housing and hostels. Short term follow-up support.

### Further information

HAIL provides permanent accommodation and support for people with mental health needs to help them sustain their tenancies and live independently, comprising flats, family houses and shared houses in a number of locations. The project has 147 tenancies for single people, couples and families, and are currently housing over 300 residents. The project accepts referrals from agencies only, and applicants must be on the housing list of the local authority where the housing is located. HAIL staff and the referral agency provide support to residents and advice on move-on options. If tenants do move on, the project arranges handover to the new agency and liaises with the Local Mental Health Team.

### Group

Housing Association for Integrated Living.

## Oak House

55 Benburb Street  
Dublin 7

Tel 01 - 677 0689

Fax 01 - 677 0689  
Email mary.hayes@dublincity.ie

### Target group

Single homeless men over 40 years (exceptions can be made) in need of supported accommodation.

### Will not accept

Men with a history of violence or aggression. Active drug users not linked to a treatment programme.

### Age

Min 40 Max None Ave 55

### User profile

55% of residents are over 60 years of age.

### Referral procedure

Referrals from agencies only. Agencies notified via e-mail when vacancy occurs.

### Referral agencies

Accept referrals from any agency.

### Policies

Confidentiality policy and complaints procedure.

### Tenure and house rules

Residents must meet with keyworker on a regular basis. No drugs or alcohol on the premises.

### Resident access

24 hour access. No restrictions.

### Visitors

Yes, on ground floor only. No overnight visitors.

### Vacancies

Infrequently.

### Length of stay

Min	1 night
Max	Long term
Ave	-

### Accommodation

<b>Total spaces</b>	<b>34</b>
---------------------	-----------

### Rooms (cost per week)

Single:	34 at €50
Two single rooms designated for 1 night / night bus use only	

### Facilities

Baths	None
Showers	1 per 4 people
Toilets	1 per 4 people
Laundry	Yes
TV	Yes
Other	Lounge, pool table, garden.
Furnishings	Rooms fully furnished with washbasins.
Disabled facilities	Wheelchair lift to all rooms. Adapted toilet and showers.
Food	Breakfast and evening meal provided. Snack making facilities.
Cooking facilities	5 residents share each kitchen.

### Support services

9 full time staff, 24 hour waking cover. Staff provide support with care and welfare needs.

### Access to move-on

Residents can be referred to resettlement team if move-on is desired.

### Further information

Oak House provides long term accommodation for 34 single homeless men in single rooms with shared facilities. The project accepts referrals from any agency. Staff provide basic support to residents to help them maintain their accommodation. Staff also assist with care and welfare needs.

### Group

Dublin City Council.

### Travel

Heuston train station, or buses from quays - 5 minutes walk from either.

## Sisters of Our Lady of Charity - Beechlawn

Beechlawn Complex  
Gracepark Road  
Dublin 9

Tel 01 - 836 8887 / 087 - 6581638

Email olcservices@eircom.net

### Target group

Elderly women who have been in care for many years.

### Will not accept

No automatic exclusions.

### Age

Min 35 Max None Ave 40-65

### Referral procedure

Nominated agency referrals only.

### Referral agencies

Referrals through Local Authority or Health Service Executive.

### Policies

#### Tenure and house rules

Minimum essential rules to encourage responsibility and family like atmosphere.

#### Visitors

Must be arranged with house managers.

### Vacancies

Infrequently. No waiting list.

### Length of stay

Min	-
Max	Long term
Ave	Long term

### Accommodation

**Total spaces** **16**

### Rooms (cost per week)

Single: 16 at €50

### Facilities

Baths	1 to 4 people
Showers	1 to 4 people
Toilets	1 per person
Laundry	Yes
TV	Yes
Other	
Furnishings	Rooms fully furnished.
Disabled facilities	None.
Food	Full board.
Cooking facilities	None.

### Support services

Medical and Nursing care on premises as required.

### Further information

Beechlawn provides long term accommodation for 16 elderly women who have been in care for many years. "We make a corporate commitment to work with others in struggling against whatever degrade or diminishes women. Respecting the gifts of each person we try to be along side those who are marginalised as bearers of hope, empowering them to regain their dignity and orientate them towards rehabilitation as much as possible. The residents travel in groups on holidays, outings and visits to other old folk homes, go out shopping, attend day care services and work shops."

### Group

Sisters of Our Lady.

## Sisters of Our Lady of Charity - Sean McDermott St

62 Lower Sean McDermott  
Dublin 1

Tel 01 - 836 3482 / 087 - 7546263

Fax 01 - 836 3566  
Email [olcburke@eircom.net](mailto:olcburke@eircom.net)

### Target group

Elderly women who have been in care for many years.

### Will not accept

Premises are not accessible to people with different forms of disability i.e. women exhibiting overt psychiatric behaviour, moderate/severe or physical handicap or women with a drug or alcohol addiction.

### Age

Min 50 Max None Ave 55-80

### Referral procedure

Nominated agency referrals only. Phone Monday-Friday 9.30am-6pm for application form.

### Referral agencies

Only accept referrals from Dublin City Council, Homeless Agencies and Health Board..

### Policies

We make a corporate commitment to work with others in struggling against whatever degrade or diminishes women.

### Resident access

Visitors are welcome, especially family members and residents friends.

### Vacancies

Infrequently. No waiting list.

### Length of stay

Min	-
Max	Permanent
Ave	Long term

### Accommodation

**Total spaces** **31**

### Rooms (cost per week)

Single: 31 at €95-€100

### Facilities

Baths	-
Showers	1 per person
Toilets	1 per person
Laundry	Yes
TV	Some
Other	
Furnishings	Rooms fully furnished.
Food	Full board.
Cooking facilities	None.

### Support services

Caring Staff, Nurse, Doctor week visits. Chiropodist visits every three weeks, Access to psychiatric clinics and social services.

### Access to move-on

Long term residents - move to Nursing home when they require nursing care.

### Further information

Sisters of Our Lady of Charity's Sean McDermott Street provides long term accommodation for elderly women who have been in care for many years. "We make a corporate commitment to work with others in struggling against whatever degrade or diminishes women. Respecting the gifts of each person we try to be along side those who are marginalised as bearers of hope, empowering them to regain their dignity and orientate them towards rehabilitation as much as possible. The residents travel in groups on holidays, outings and visits to other old folk homes, go out shopping, attend day care services and work shops."

### Group

Sisters of our Lady.

## Sophia Housing Association - Cork Street

25 Cork Street  
Dublin 8

Tel 01 - 473 8300  
Web [www.sophia.ie](http://www.sophia.ie)

Fax 01 - 473 6229  
Email [info@sophia.ie](mailto:info@sophia.ie)

### Target group

Single homeless people with support needs, including those with mental health problems. Must have a local connection.

### Will not accept

People convicted of sex offences or arson.

### Age

Min 18 Max None Ave 60

### Referral procedure

Agency only. Phone, call in (Mon-Fri 9am-5pm) or write. Agency completes referral form and applicant completes application form before interview. Placed on waiting list. Offer made when vacancy arises. Three month probation period.

### Referral agencies

Accept referrals from any agency.

### Policies

Written Equal Opportunity Policy, harassment policy and complaints procedure.

### Tenure and house rules

Licence agreement.

### Resident access

Own key, no access restrictions.

### Visitors

Yes. No overnight guests.

### Vacancies

Infrequently.

### Length of stay

Min	-
Max	Long term
Ave	-

### Accommodation

**Total spaces** **21**

### Rooms (cost per week)

Flat: 21 at See below  
Contact project for details of charges.

### Facilities

Baths	1 per person
Showers	1 per person
Toilets	1 per person
Laundry	Yes
TV	Yes
Other	Lounge.
Furnishings	Fully furnished.
Disabled facilities	Some rooms are accessible to wheelchair users.
Food	Lunch and evening meals provided.
Cooking facilities	Own kitchen.

### Support services

4 full time and 1 part time staff plus 1 volunteer based on-site and available on daily basis. Emergency on-call system. Keywork system. Staff provide support with daily living skills.

### Access to move-on

Staff give advice on move-on options and help with applications and forms.

### Further information

Sophia Housing Association provides long term accommodation for single homeless people with support needs, including mental health problems. The accommodation consists of 21 self contained flats. The project operates a keywork system, and staff provide support around daily living skills. Residents are given advice on move-on options and help with applications and forms.

### Group

Sophia Housing Association.

### Travel

Buses: 50, 56, 77, 77a, 150.







This section contains details of services which provide food and other practical support for people who are experiencing homelessness.

Food and Day centres provide high quality food free of charge or at a nominal charge to people experiencing homelessness.

The range of services provided in day centres varies. Some offer meals only. Others provide showers, recreation, social and educational activities. Some also offer keyworking and crisis intervention services, including assessment, advice and referral. Health services are provided on an outreach basis in some of the day centres.

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## Capuchin Day Centre

29 Bow Street

Dublin 7

Tel 01 - 872 0770

Fax 01 - 872 4565

### Target group

Homeless men, women and children and people who cannot cook for themselves.

### Area served

Dublin inner city.

### Service offered

Food centre providing free breakfast and hot lunch Monday to Saturday, and food parcels Wednesday 10am-12 noon.

### How to contact

Drop in.

### Opening hours

Mon 10.30am - 11.30am, 2pm - 3pm

Tue 10.30am - 11.30am, 2pm - 3pm

Wed 10.30am - 11.30am, 2pm - 3pm

Thu 10.30am - 11.30am, 2pm - 3pm

Fri 10.30am - 11.30am, 2pm - 3pm

Weekend Sat 10.30am - 11.30am,  
2pm - 3pm

### Disabled access

Limited wheelchair access. Adapted toilets. Small step at entrance. No ramp.

### Type of organisation

Voluntary organisation

### Staffing

9 full time staff and 40 volunteers.

## Crosscare - Food Centre

Longford Lane

Dublin 8

Tel 01 - 475 5299

### Target group

Anybody in need.

### Area served

Dublin city centre.

### Service offered

Food centre providing a three course meal on weekdays. Charge of €2.

### How to contact

Drop in.

### Opening hours

Mon 12 noon - 1pm

Tue 12 noon - 1pm

Wed 12 noon - 1pm

Thu 12 noon - 1pm

Fri 12 noon - 1pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets. Steps into the building.

### Public transport

Buses: 16, 19, 65, 65b, 122, 123 - stop outside. Behind Carmelite Church, Aungier St.

### Type of organisation

Registered Charity

### Staffing

1 full time and 3 part time staff, 1 FAS participant.

## Dun Laoghaire Day Centre

1 Bentley Villas

Dun Laoghaire, Co Dublin

Tel 01 - 284 1983

Fax 01 - 284 1983

Email [crosscaredaycentre@hotmail.com](mailto:crosscaredaycentre@hotmail.com)

### Target group

Homeless people in contact with Dun Laoghaire Night Service on Tivoli Road and the Outreach Service.

### Area served

Dun Laoghaire Rathdown.

### Service offered

Range of services for people who are homeless. Daily mid-day meal, shower facilities. Mental health team, GP clinic, settlement/outreach services. VEC facilitator. The day centre is funded by Dun Laoghaire Rathdown County Council and the HSE and is managed by Crosscare.

### How to contact

Phone.

### Opening hours

Mon 8.30am - 8pm

Tue 8.30am - 8pm

Wed 11am - 8pm

Thu 8.30am - 8pm

Fri 8.30am - 8pm

Weekend Sat, Sun 12 noon - 8pm

### Public transport

Buses: 7, 46a. DART.

### Type of organisation

Statutory Service

### Staffing

3 full time staff.

## Focus Ireland - Childcare Centre

Augustine Street  
John's Lane West (off Thomas Street),  
Dublin 8  
Tel 01 - 677 0691  
Fax 01 - 677 6864  
Email info@focusireland.ie  
www.focusireland.ie

### Target group

Children of families in emergency accommodation (aged 7 months-school age or older in emergency).

### Area served

Dublin 8.

### Service offered

Support for homeless families living in emergency accommodation. Day care support and meals for 15 children per day aged 7 months-school age (or older in emergency). Range of activities in child-centred, fun-filled environment, with focus on self awareness, confidence building, creative, play and communication skills. Advice and support for families on parenting and other local childcare services.

### How to contact

By referral only.

### Opening hours

Mon 11am - 1pm

Tue 10am - 3.30pm

Wed 10am - 3.30pm

Thu 10am - 3.30pm

Fri 10am - 3.30pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets. Access to ground floor only.

### Public transport

Buses: 54a, 123.

### Type of organisation

Registered Charity

### Staffing

4 full time, 1 CE, 2 CSVs and part time cook.

## Focus Ireland - Coffee Shop

15 Eustace Street  
Temple Bar, Dublin 2  
Tel 01 - 671 2555  
Fax 01 - 679 6843  
Email info@focusireland.ie  
www.focusireland.ie

### Target group

People aged 18+ who are homeless, at risk of homelessness or in insecure or emergency accommodation.

### Area served

Dublin city centre

### Service offered

Drop-in centre with low cost food for people aged 18+ who are homeless, at risk of homelessness or in insecure/emergency accommodation. Lunch served 12 noon-3pm Monday-Friday, 11.30am-3pm weekends. Recreational and educational activities 2 days a week. The service is a drug and alcohol free area. Centre also provides support, advocacy, keyworking and referral services.

### How to contact

Drop in or phone.

### Opening hours

Mon 10.15am - 3pm, 4pm - 5.15pm

Tue 10.15am - 3pm, 4pm - 5.15pm

Wed 12 noon - 3pm, 4pm - 5.15pm

Thu 10.15am - 3pm, 4pm - 5.15pm

Fri 10.15am - 3pm, 4pm - 5.15pm

Weekend Sat, Sun 11.30am - 3pm

### Office hours

9.30am-6.30pm Monday-Friday

### Languages

French, German, Irish, Spanish, Swahili.

### Disabled access

Limited wheelchair access. No adapted toilets. Level entrance.

### Public transport

All city centre buses. Beside Farrington's pub in Temple Bar.

### Type of organisation

Registered Charity

### Staffing

8 full time + 3 volunteers.

## Focus Ireland - Extension Day Service

4-5 John's Lane West  
Dublin 8  
Tel 01 - 677 0691  
Fax 01 - 677 0694  
Email info@focusireland.ie  
www.focusireland.ie

### Target group

Young people aged 16-25 who are homeless or at risk of homelessness.

### Area served

Dublin inner city.

### Service offered

Drop-in service for homeless people aged 16-25. Provides food, showers, laundry, recreational and storage facilities. Keywork appts Mon, Tues, Thurs, Fri 2.30pm-5pm to address issues that led to homelessness, explain options and help form links to appropriate services. Group activities. Lunch served 12 noon-12.45pm. The service works in conjunction with Focus Ireland - Extension Outreach Service

### How to contact

Drop in, or phone during opening hours.

### Opening hours

Mon 9.30am - 1pm, 2.30pm - 5pm appts

Tue 9.30am - 1pm, 2.30pm - 5pm appts

Wed 9.30am - 1pm

Thu 9.30am - 1pm, 2.30pm - 5pm appts

Fri 9.30am - 1pm, 2.30pm - 5pm appts

Weekend 10am - 2pm

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Buses: 51b, 78a, 121, 123.

### Type of organisation

Registered Charity

### Staffing

6 project workers, 1 childcare worker, 1 project leader, 2 resource workers.

**Guild of the Little Flower**

11 Meath Street  
Dublin 8  
Tel 01 - 453 6621  
Email srbrigid@eircom.net

**Target group**

Older people, families and homeless people.

**Area served**

Meath Street, Oliver Bond, The Coombe, Pimlico, Watling Street, Patrick Street, Robinsons Court.

**Service offered**

Food centre providing a meal 12 noon-1pm, meals-on-wheels and laundry service. Bingo and other evening social activities. AA meetings on Tues and Fri 8pm.

**How to contact**

Drop in or phone.

**Opening hours**

Mon 9am - 2pm

Tue 9am - 2pm

Wed 9am - 2pm

Thu 9am - 2pm

Fri 9am - 2pm

Weekend

**Office hours**

9am - 4pm

**Disabled access**

Full wheelchair access. Adapted toilets.

**Public transport**

Buses: 51, 77, 121, 123 - 2 minutes walk.

**Type of organisation**

Registered Charity

**Staffing**

6 part time staff and 6 volunteers, 2 Fas participants.

**LINX Project**

66 Woodhazel Terrace  
Ballymun, Dublin 9  
Tel 01 - 842 2426

**Target group**

Sick, elderly and needy people living alone, single homeless people, psychiatric patients.

**Area served**

Ballymun and surrounding area.

**Service offered**

Drop in centre for single older people living in the Ballymun area. Range of services, including daily meals (except Thursday), advice on money management, counselling, mediation, befriending, recreation facilities and social interaction. There is a nominal charge for the meals.

**How to contact**

Drop in or phone.

**Opening hours**

Mon 11am - 5pm

Tue 11am - 5pm

Wed 11am - 5pm

Thu Closed

Fri 11am - 5pm

Weekend

**Disabled access**

Limited wheelchair access. No adapted toilets. Access by lift.

**Public transport**

Buses: 4, 13, 13a to Ballymun Shopping Centre.

**Type of organisation**

Voluntary organisation

**Staffing**

3 full time and 16 part time staff.

**Mendicity Institution Trust**

Island Street  
Dublin 8  
Tel 01 - 677 3308

**Target group**

The poor of Dublin or anybody that cannot afford a meal.

**Area served**

Dublin inner city.

**Service offered**

Food centre providing two meals a day for the homeless and poor of Dublin. Breakfast served Mon-Sat 9am-9.30am. Dinner served Mon-Sat 10.30pm-11.30pm. Lunch served Sun 10am-11am.

**How to contact**

Drop in.

**Opening hours**

Mon 9am - 9.30am, 10.30pm - 11.30pm

Tue 9am - 9.30am, 10.30pm - 11.30pm

Wed 9am - 9.30am, 10.30pm - 11.30pm

Thu 9am - 9.30am, 10.30pm - 11.30pm

Fri 9am - 9.30am, 10.30pm - 11.30pm

Weekend see under service offered

**Disabled access**

No wheelchair access. No adapted toilets.

**Public transport**

Bus: 123 to Thomas Street. Walk to the end of Bridgefoot Street, turn left and the centre is on the right hand side.

**Type of organisation**

Registered Charity

**Staffing**

4 part time staff.

## Merchants Quay - Open Access (Homelessness)

Cook Street  
Dublin 8

Tel 01 - 645 6524

Fax 01 - 671 3738

Email [info@mqi.ie](mailto:info@mqi.ie)

[www.mqi.ie](http://www.mqi.ie)

### Target group

Homeless people aged 18+ and people in need of social support.

### Area served

Dublin city.

### Service offered

Drop in, advice and crisis intervention. Meal services: breakfast Mon-Sun 7.15am-9am; lunch Mon-Fri 1.45pm-2.45pm, Sat 11.30am-1pm, Sun 11am-1pm. Shower facilities. Primary health care, including counselling, chiropody, nursing, GP and dental services. Group projects. Creative, practical and educational workshops. Keyworking. Individual literacy tuition. Women's group.

### How to contact

Drop in or contact for an appointment.

### Opening hours

Mon 7.15am - 12.45pm, 1.45pm - 4.30pm

Tue 1.45pm - 4.30pm

Wed 7.15am - 12.45pm, 1.45pm - 4.30pm

Thu 7.15am - 12.45pm, 1.45pm - 4.30pm

Fri 7.15am - 12.45pm, 1.45pm - 4.30pm

Weekend 7.15am - 1.15pm

### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Buses: 25, 26, 39, 51a, 51b, 66, 67, 78, 79, 90, 91. Across the river from the Four Courts - Cook St runs parallel to Merchants Quay.

### Type of organisation

Registered Charity

### Staffing

19 full time and 20 part time / CE staff.

## Missionaries of Charity

223 South Circular Road

Dublin 8

Tel 01 - 454 0163 or 453 4141

### Target group

People who are homeless or in need.

### Area served

Dublin city.

### Service offered

Food centre for homeless people and others in need. Full meals provided Mon, Tues, Weds, Fri, Sat 11am-12 noon and Sun 3pm-4pm. Free clothing and washing facilities. Also short-term emergency accommodation for up to 6 men in two rooms.

### How to contact

Drop in.

### Opening hours

Mon 11am - 12 noon

Tue 11am - 12 noon

Wed 11am - 12 noon

Thu Closed

Fri 11am - 12 noon

Weekend Sat 11am - 12 noon, Sun 3pm - 4pm

### Type of organisation

Voluntary organisation

## Ronanstown Youth Service

Neilstown Resource Centre

Clondalkin, Dublin 22

Tel 01 - 457 0363

Fax 01 - 457 8505

Email [info@rys.ie](mailto:info@rys.ie)

### Target group

People of any age who are homeless or insecurely housed.

### Area served

North Clondalkin.

### Service offered

Range of services for people who are homeless or insecurely housed. Food, showers, health care, blankets, clothes, advice, referral and advocacy.

### How to contact

Drop in or phone for an appointment.

### Opening hours

Mon 9.30am - 11pm

Tue 9.30am - 11pm

Wed 9.30am - 11pm

Thu 9.30am - 11pm

Fri 9.30am - 11pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Buses: 76b from Tallaght, 78a from Liffey Valley and City Centre, 210 from Crumlin.

### Type of organisation

Voluntary organisation

### Staffing

14 full time and 34 part time staff, approximately 20 volunteers.

## Salvation Army - Cedar House Day Services

Cedar House  
Marlborough Place, Dublin 1  
Tel 01 - 874 1241  
Fax 01 - 874 0239  
Email cedar.house@salvationarmy.ie  
www.salvationarmy.ie

### Target group

Homeless people aged over 18 years. Day centre facilities targets rough sleepers.

### Area served

Dublin city centre.

### Service offered

Day centre support for homeless people aged 18+, especially rough sleepers. Range of practical help, including clothing, showers, sleeping bags during cold weather periods, advice & information, AA and NA meetings, social welfare outreach clinics. Health centre on site and access to IT facilities and educational programmes. Pastoral and spiritual support with resident male and female chaplains.

### How to contact

Drop in during opening hours.

### Opening hours

Mon 10am - 2.30pm, 3.30pm - 7pm

Tue 10am - 2.30pm, 3.30pm - 7pm

Wed 10am - 2.30pm, 3.30pm - 7pm

Thu 10am - 2.30pm, 3.30pm - 7pm

Fri 10am - 2.30pm, 3.30pm - 7pm

Weekend 10am - 2.30pm, 3.30pm - 7pm

### Disabled access

Limited wheelchair access. Adapted toilets. Fully adapted toilet and shower facilities.

### Public transport

Tara and Connolly train stations - 3 minutes walk.

### Type of organisation

Registered Charity

### Staffing

5 full time staff.

## St Agtha's Food Centre

Portland Row  
Dublin 1  
Tel 01 - 855 5577

### Target group

Homeless adults living in emergency or basic accommodation and anyone in need.

### Area served

Dublin North inner city.

### Service offered

Food centre providing a four course meal from Monday to Saturday for homeless adults living in hostels, bed and breakfast or basic accommodation. Meals-on-wheels service also provided in Marino and North William Street parish. Minimal charge of €2 applies.

### How to contact

Drop in.

### Opening hours

Mon 11am - 1pm

Tue 11am - 1pm

Wed 11am - 1pm

Thu 11am - 1pm

Fri 11am - 1pm

Weekend Sat 11am - 1pm

### Disabled access

Limited wheelchair access. No adapted toilets. Ramp entrance to dining area.

### Public transport

Buses: 20a, 20b, 27a, 27b, 28 - 5 mins walk from the "5 Lamps" on Amiens Street.

### Type of organisation

Registered Charity

### Staffing

2 paid staff and 6 volunteers.

## St Brigid's Food Centre

Holles Row  
Dublin 2  
Tel 01 - 676 5707

### Target group

Homeless people living in hostels or emergency accommodation and rough sleepers.

### Area served

Dublin 2.

### Service offered

Food centre providing a four course meal Monday to Saturday. Minimum charge of €2 applies.

### How to contact

Drop in.

### Opening hours

Mon 12 noon - 1.20pm

Tue 12 noon - 1.20pm

Wed 12 noon - 1.20pm

Thu 12 noon - 1.20pm

Fri 12 noon - 1.20pm

Weekend Sat 12 noon - 1.20pm

### Disabled access

Full wheelchair access. No adapted toilets. Staff available to assist.

### Public transport

Entrance via archway at Holles Street hospital.

### Type of organisation

Registered Charity

### Staffing

2 full time and 20 part time staff.

## St Joseph's Penny Dinners

Avondale House  
Cumberland Street, Dublin 1  
Tel 01 - 874 3297

### Target group

Homeless people and local people who cannot provide for themselves.

### Area served

Dublin 1.

### Service offered

Food centre providing a four course meal Monday to Friday. €1 charge.

### How to contact

Drop in during opening hours.

### Opening hours

Mon 12 noon - 1.30pm

Tue 12 noon - 1.30pm

Wed 12 noon - 1.30pm

Thu 12 noon - 1.30pm

Fri 12 noon - 1.30pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Bus: 123, city centre buses - 5 min walk from O'Connell Street.

### Type of organisation

Registered Charity

### Staffing

11 part time staff.

## St Vincent de Paul - Vincent's Shops

91-92 Sean McDermott Street  
Dublin 1

Tel 01 - 855 0022

Fax 01 - 855 9168

Email [info@svpshops.ie](mailto:info@svpshops.ie)

### Target group

People in need and the general public.

### Area served

Dublin.

### Service offered

Supplies furniture, books and household goods to the St Vincent de Paul conferences in the Dublin region and to the general public.

### How to contact

Phone.

### Opening hours

Mon 9.30am - 5pm

Tue 9.30am - 5pm

Wed 9.30am - 5pm

Thu 9.30am - 5pm

Fri 9.30am - 5pm

Weekend Sat 10am - 4pm

### Languages

Irish and French.

### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Buses: 20b, 27, 27b, 29a, 31, 32, 42b, 43, 51a, 53.

### Type of organisation

Registered Charity

### Staffing

3 full time and 3 part time staff.





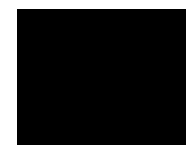
**This section contains information on agencies which provide advice, information and referrals for people who are experiencing homelessness or in housing need.**

Local authorities are responsible for meeting the housing needs of people who are experiencing homelessness. People who are assessed as eligible on the homeless list are provided with suitable housing when it becomes available. In addition to providing housing, local authority housing departments provide advice and information to all applicants on the range of housing options available to them.

Private rented accommodation is an important source of accommodation for people who are experiencing homelessness and the voluntary agencies included in this section have expertise on this sector, and will usually assist people to find private rented accommodation

The Homeless Persons Unit service is for single people, couples and families. It provides social welfare payments and information and referral to emergency accommodation. Private emergency accommodation can only be accessed through the Homeless Persons Unit. The unit operates a freephone number (1800 724 724) between 10am-1am every day.

The Out of Hours Service is for young people under 18 who are out of home. It provides an emergency and out of hours social work service and has sole referral rights to emergency accommodation for young people.



HOMELESS AND HOUSING ADVICE

**Included in this section**

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**CentreCare**

1 Cathedral Street

Dublin 1

Tel 01 - 872 6775 / 874 6915

Fax 01 - 872 7003

Email [info@centrecare.ie](mailto:info@centrecare.ie)[www.centrecare.ie](http://www.centrecare.ie)**Target group**

People who are homeless or at risk of homelessness.

**Area served**

Dublin.

**Service offered**

Information and advocacy services for people who are homeless or socially excluded. Drop-in information and advocacy on behalf of service users and referrals to specialist services and agencies. Outreach service at 7 food centres and other projects in Dublin.

**How to contact**

Drop in or phone.

**Opening hours**

Mon 9.30am - 1pm, 2pm - 5pm

Tue 9.30am - 1pm, 2pm - 5pm

Wed 2pm - 5pm

Thu 9.30am - 1pm, 2pm - 5pm

Fri 9.30am - 1pm, 2pm - 5pm

Weekend

**Office hours**

9.30am-1pm and 2pm-5pm Monday-Friday

**Disabled access**

Full wheelchair access. Adapted toilets.

**Public transport**

City centre buses to O'Connell Street. Located beside the Pro Cathedral.

**Type of organisation**

Registered Charity

**Staffing**

6 full time staff.

**Dublin City Council -  
Homeless Section**

Parkgate Hall

6-9 Conyngham Road

Dublin 8

Tel 01 - 703 6100

Fax 01 - 703 6165

**Target group**

General public and people who are homeless or at risk of becoming homeless.

**Area served**

Dublin City Council area.

**Service offered**

Information and advice for anyone with housing problems. Refers people in need of emergency accommodation to the Homeless Persons Unit and provides accommodation to those homeless people who are assessed as being in priority need.

**How to contact**

Drop in, phone, write or contact for an appointment.

**Opening hours**

Mon 9.30am - 4pm

Tue 9.30am - 4pm

Wed 9.30am - 4pm

Thu 9.30am - 4pm

Fri 9.30am - 4pm

Weekend

**Disabled access**

Full wheelchair access. Adapted toilets.

**Public transport**

LUAS and Heuston train station. Buses 66, 90, 92.

**Type of organisation**

Statutory Service

**Dun Laoghaire-Rathdown  
Housing Department**

County Hall

Marine Road, Dun Laoghaire

Co Dublin

Tel 01 - 205 4700

Fax 01 - 280 1856

Email [gp@dlrcoco.ie](mailto:gp@dlrcoco.ie)[www.dlrcoco.ie](http://www.dlrcoco.ie)**Target group**

General public and people who are homeless or at risk of becoming homeless.

**Area served**

Dun Laoghaire - Rathdown County Council area.

**Service offered**

Information and advice for anyone with housing problems. Refers people in need of emergency accommodation to the Homeless Persons Unit and provides accommodation for those homeless people who are assessed as being in priority need. Tenancy sustainment, outreach and resettlement. Local information office located in Dundrum Village.

**How to contact**

Drop in, phone, contact for an appointment or write.

**Opening hours**

Mon 10am - 4pm

Tue 10am - 4pm

Wed 10am - 4pm

Thu 10am - 4pm

Fri 10am - 4pm

Weekend

**Disabled access**

Full wheelchair access. Adapted toilets.

**Public transport**

Buses: 7, 7a, 8, 45a, 46a, 59, 75, 111. Dun Laoghaire DART station.

**Type of organisation**

Statutory Service

## Fingal County Council Housing Dept/Threshold

Grove Road  
Blanchardstown, Dublin 15  
Tel 01 - 890 5000  
Fax 01 - 890 5425  
Email [housing@fingalcoco.ie](mailto:housing@fingalcoco.ie)  
[www.fingalcoco.ie](http://www.fingalcoco.ie)

### Target group

General public and people who are homeless or at risk of becoming homeless.

### Area served

Fingal County Council area.

### Service offered

Information and advice to anyone with housing problems. Refers people in need of emergency accommodation to the Homeless Persons Unit and provides accommodation to those homeless people who are assessed as being in priority need. Tenancy sustainment service. Additional branches at Swords, Main Street (01 890 5000).

### How to contact

Drop in, phone, contact for an appointment or write.

### Opening hours

Mon 9.30am - 4.30pm

Tue 9.30am - 4.30pm

Wed 9.30am - 4.30pm

Thu 9.30am - 4.30pm

Fri 9.30am - 4pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Bus 39 from City Centre to Blanchardstown.

### Type of organisation

Statutory Service

## Focus Ireland - Open Access Service

15 Eustace Street  
Temple Bar, Dublin 2  
Tel 01 - 671 2555  
Fax 01 - 679 6843  
Email [info@focusireland.ie](mailto:info@focusireland.ie)  
[www.focusireland.ie](http://www.focusireland.ie)

### Target group

People aged 18+ who are homeless, at risk of homelessness or in emergency accommodation.

### Area served

Dublin.

### Service offered

Information and crisis management service for people who are homeless or at risk of homelessness. Needs assessments and referrals to emergency accommodation and support services. Crisis enquiry service. Advice and advocacy on housing and social welfare issues. Keyworking service. Low cost food can be purchased in the coffee shop.

### How to contact

Drop in, phone or make an appointment.

### Opening hours

Mon 10.15am - 4.30pm

Tue 10.15am - 4.30pm

Wed 12 noon - 4.30pm

Thu 10.15am - 4.30pm

Fri 10.15am - 4.30pm

Weekend

### Office hours

9.30am-5.30pm Monday-Friday

### Languages

French, German, Irish, Spanish, Swahili.

### Disabled access

Limited wheelchair access. No adapted toilets. Level entrance.

### Public transport

Any city centre bus.

### Type of organisation

Registered Charity

### Staffing

6 full time and 1 part time staff.

## HSE - Homeless Persons Unit (Men)

149 James's Street  
Dublin 8  
Tel 01 - 881 5200  
Fax 01 - 881 5215

### Target group

Homeless men.

### Area served

HSE Mid and North Leinster.

### Service offered

Support services for homeless men around welfare, accommodation and income maintenance. Referrals to other support services. Works in cooperation with other services to help homeless men towards reintegration. Outreach CWOs provide support for those already placed in emergency accommodation.

### How to contact

Drop in.

### Opening hours

Mon 10am - 12 noon

Tue 10am - 12 noon

Wed 10am - 12 noon

Thu 10am - 12 noon

Fri 10am - 12 noon

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Buses - 68a, 78a, 123.

### Type of organisation

Statutory Service

### Staffing

4 CWOs.

## HSE - Homeless Persons Unit (Women and Families)

16-19 Wellington Quay  
Dublin 2  
Tel 01 - 881 5180  
Fax 01 - 881 5197

### Target group

Homeless women, families and under 18s under the direction of social workers.

### Area served

HSE Mid and North Leinster.

### Service offered

Support services for homeless women, families and under 18s around welfare, accommodation and income maintenance. Referrals to other support services. Works in cooperation with other services to help homeless people towards reintegration. Outreach CWOs deal with those already placed in emergency accommodation.

### How to contact

Drop in.

### Opening hours

Mon 10am - 12 noon  
Tue 10am - 12 noon  
Wed 10am - 12 noon  
Thu 10am - 12 noon  
Fri 10am - 12 noon

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Any city centre bus, short walk down the quays.

### Type of organisation

Statutory Service

### Staffing

3 CWOs.

## HSE - Homeless Persons Unit Freephone Service

Confidential Address  
Tel 1800 724 724  
Fax 01 - 838 3475

### Target group

Homeless people.

### Area served

HSE Mid and North Leinster.

### Service offered

Information and referral service for people who are homeless. Facility for making appointments with other homeless services and accommodation referrals.

### How to contact

Ring freephone number. Not a public office.

### Opening hours

Mon 10am - 1am  
Tue 10am - 1am  
Wed 10am - 1am  
Thu 10am - 1am  
Fri 10am - 1am  
Weekend 10am - 1am

### Type of organisation

Statutory Service

## South Dublin County Council Housing Department

County Hall  
Town Centre, Tallaght  
Dublin 24  
Tel 01 - 414 9090  
Fax 01 - 414 9202  
Email [htalloc@sdblincoco.ie](mailto:htalloc@sdblincoco.ie)  
[www.sdcc.ie](http://www.sdcc.ie)

### Target group

General public and people who are homeless or at risk of becoming homeless.

### Area served

South Dublin County Council area.

### Service offered

Offers information and advice to anyone with housing problems. Refers people in need of emergency accommodation to the Homeless Persons Unit and provides accommodation to those homeless people who are assessed as being in priority need. Tenancy sustainment and outreach services. Regional office in Clondalkin Civic Centre, Clondalkin, Dublin 22 (phone 01-414 9000, fax 01- 467 0233).

### How to contact

Drop in, phone, write or contact for an appointment.

### Opening hours

Mon 9am - 12.45pm, 2pm - 5pm  
Tue 9am - 12.45pm, 2pm - 5pm  
Wed 9am - 12.45pm, 2pm - 5pm  
Thu 9am - 12.45pm, 2pm - 5pm  
Fri 9am - 12.45pm, 2pm - 4.30pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets. Ramped entrance to the building, access to all floors by lifts.

### Public transport

Buses: 65, 65a, 65b, 77, 77a, 149, 149a.

### Type of organisation

Statutory Service

## Tallaght Homeless Advice Unit

510 Main Street  
Tallaght  
Dublin 24  
Tel 01 - 494 0224  
Fax 01 - 466 7446  
Email info@thau.ie

### Target group

People who are homeless or staying in insecure accommodation.

### Area served

Tallaght and South Dublin.

### Service offered

Advice, information and advocacy on housing, homelessness and related issues. Support for people sleeping rough or in emergency accommodation. Crisis support for people at risk of eviction. Community outreach service. Privately rented accommodation finding service. Referral to other agencies when necessary.

### How to contact

Drop in, phone or write for an appointment. Emergency out of hours service phone 087 222 5742.

### Opening hours

Mon 9.30am - 1pm, 2pm - 4.40pm

Tue 9.30am - 1pm, 2pm - 4.40pm

Wed 9.30am - 1pm, 2pm - 4.40pm

Thu 9.30am - 1pm, 2pm - 4.40pm

Fri 9.30am - 1pm, 2pm - 4.40pm

Weekend

### Office hours

Mon-Fri 9am-1pm and 2pm-5pm

### Disabled access

Limited wheelchair access. No adapted toilets. Stepped entrance. Home visits by arrangement.

### Public transport

Buses: 49, 49a, 65a, 77, 77a from city centre; 65, 77, 77a from West Tallaght; 76 from Clondalkin; LUAS from city centre.

### Type of organisation

Registered Charity

## Threshold

21 Stoneybatter  
Dublin 7  
Tel 01 - 678 6096  
Fax 01 - 677 2407  
Email info@threshold.ie  
www.threshold.ie

### Target group

People with housing problems.

### Area served

Dublin.

### Service offered

Housing information, advice and advocacy service on housing rights and options. Also campaigns to secure a right to access good quality, suitable, secure and affordable housing. Open late Thursday evenings 5.30pm-7.30pm.

### How to contact

Drop in, phone, write, or contact for an appointment.

### Opening hours

Mon 9.30am - 5pm

Tue 9.30am - 5pm

Wed 9.30am - 5pm

Thu 9.30am - 5pm, 5.30pm - 7.30pm

Fri 9.30am - 5pm

Weekend

### Languages

Leaflets in Chinese Mandarin, French, Polish and Russian.

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Bus: 39, 39a, 70, 70x.

### Type of organisation

Registered Charity

### Staffing

2 full time and 2 part time staff, 13 CE participants.

## Threshold - Access Housing Unit

21 Stoneybatter  
Stoneybatter, Dublin 7  
Tel 01 - 678 6094  
Email ahu@threshold.ie  
www.accesshousingunit.com

### Target group

Homeless people who have shown a capacity for independent living in the private rented sector.

### Area served

Dublin.

### Service offered

The Unit increases availability of private rented accommodation by sourcing suitable landlords, accompanying potential tenants on viewings and helping to arrange deposits and rent supplement. The Unit helps ensure sustainable tenancies by providing a post-settlement support service provided by the referrer or a third party, and by helping to mediate disputes between landlord and tenant.

### How to contact

No self referral. Agency referrals by written application form.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Type of organisation

Voluntary organisation

### Staffing

5 full time staff.

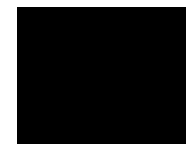


This section contains details of settlement services available in Dublin.

Settlement services aim to provide support and other interventions to people who are in temporary accommodation with a view to supporting them and enabling them to settle successfully into long-term housing. Support includes help in addressing issues that may prevent a person from settling into accommodation. Some settlement services are provided in temporary accommodation.

Tenancy Sustainment Services support individuals by enabling them to maintain their tenancy where there is an identified risk that, without support, they may risk losing it. Tenancy sustainment seeks to engage the individual with existing mainstream and community based services, which can continue to provide support required after the tenancy sustainment service has concluded. Tenancy sustainment services offer preventative support to those who are at risk of homelessness and also to those who have experienced homelessness and are now being resettled.

Each local authority has established a tenancy sustainment service. To contact the tenancy sustainment officer in the relevant local authority, phone Dun Laoghaire/ Rathdown County Council (01-205 4700), Fingal County Council (01- 890 5000) and South Dublin County Council (01-414 9000)



SETTLEMENT SERVICES

Included in this section

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Dublin Simon - Resettlement Service.....	112	Focus Ireland - Intensive Family Settlement.....	113
Focus Ireland - Tenancy Support & Settlement Services.....	113	Merchants Quay - Settlement Service.....	113
Peter McVerry Trust - Outreach & Tenancy Sustainment.....	114		

## Dublin City Council - Resettlement Service

Parkgate Hall  
6-9 Conyngham Road, Dublin 8  
Tel 01 - 703 6100  
Fax 01 - 703 6165

### Target group

Homeless people aged over 18 years who are motivated to move out of homelessness.

### Area served

Dublin City Council area.

### Service offered

Provides pre and post settlement support to homeless rough sleepers, families in private accommodation and people in emergency hostels, who are motivated to move out of homelessness. Services include assessment of housing need, keyworking, referral to housing providers, advocacy, information and help with linking into other appropriate services.

### How to contact

Phone or contact for an appointment.

### Opening hours

Mon 9am - 5pm  
Tue 9am - 5pm  
Wed 9am - 5pm  
Thu 9am - 5pm  
Fri 9am - 5pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets. Lift in the building.

### Public transport

Buses: 25, 25a, 26, 51, 66, 67.

### Type of organisation

Statutory Service

### Staffing

12 full time staff.

## Dublin City Tenancy Sustainment Service (DCTS)

Callaghan House  
13-16 Dame Street, Dublin 2  
Tel 01 - 674 9225 or 9228  
Fax 01 - 674 9229  
Email [information@dcts.ie](mailto:information@dcts.ie)  
[www.dubsimon.ie](http://www.dubsimon.ie)

### Target group

Dublin City Council and private tenants aged 18+ who have experienced homelessness or are at risk.

### Area served

Dublin City.

### Service offered

Tenancy support service for people in Dublin City Council or private rented accommodation who have experienced homelessness or are at risk of homelessness. Keyworker system with needs assessment, support plan and weekly or fortnightly home visits. Support around tenancy rights, budgeting, arrears management, form filling, health, access to employment and training. Volunteer befriending service.

### How to contact

Phone for information or referral form. Will accept self referrals and referrals from any agency.

### Opening hours

Mon 9am - 8pm  
Tue 9am - 8pm  
Wed 9am - 8pm  
Thu 9am - 8pm  
Fri 9am - 8pm  
Weekend Sat 9am-5pm

### Disabled access

Service is normally via home visits. Can arrange to meet at alternative office (119 Capel Street) or other convenient location.

### Type of organisation

Registered Charity

### Staffing

13 full time staff.

## Dublin Simon - Resettlement Service

119 Capel Street  
Dublin 1  
Tel 01 - 872 0519  
Fax 01 - 872 2378  
Email [resettlement@dubsimon.ie](mailto:resettlement@dubsimon.ie)  
[www.dubsimon.ie](http://www.dubsimon.ie)

### Target group

Single homeless, couples and families. All referrals from Simon Projects.

### Area served

Inner and greater Dublin.

### Service offered

Resettlement service for single people, couples and families who are homeless. Support for clients to move into independent accommodation, offering a structured pre- and post-resettlement plan.

### How to contact

Phone or email.

### Opening hours

Mon 9am - 5pm  
Tue 9am - 5pm  
Wed 9am - 5pm  
Thu 9am - 5pm  
Fri 9am - 5pm  
Weekend

### Languages

Spanish, Gaelic, Swahili, Urdu, Hindi and Punjabi.

### Disabled access

No wheelchair access. No adapted toilets. Can arrange to meet service users at a convenient location.

### Public transport

Any city centre bus along the quays.

### Type of organisation

Voluntary organisation

### Staffing

Project manager and 7 project staff.



## Focus Ireland - Intensive Family Settlement

14a Eustace Street  
Dublin 2  
Tel 01 - 671 2555  
Fax 01 - 679 6843  
Email [info@focusireland.ie](mailto:info@focusireland.ie)  
[www.focusireland.ie](http://www.focusireland.ie)

### Target group

Families who have been homeless and are moving into long term accommodation.

### Area served

Co Dublin.

### Service offered

Support for families who have experienced homelessness and are moving into long term accommodation. Community based programme of support, advice and training for up to 12 months. Service aims to motivate families to deal with issues of concern and to help them develop life skills so that they can live independently in the community.

### How to contact

Drop in, phone, make an appointment, email or write. Service also by referral.

### Opening hours

Mon 9.30am - 5.30pm

Tue 9.30am - 5.30pm

Wed 9.30am - 5.30pm

Thu 9.30am - 5.30pm

Fri 9.30am - 5.30pm

Weekend

### Disabled access

Service users are visited in their own home.

### Type of organisation

Registered Charity

### Staffing

4 full time staff.

## Focus Ireland - Tenancy Support & Settlement Services

14a Eustace Street  
Dublin 2  
Tel 01 - 671 2555  
Fax 01 - 679 6843  
Email [info@focusireland.ie](mailto:info@focusireland.ie)  
[www.focusireland.ie](http://www.focusireland.ie)

### Target group

Homeless people who have secured long term housing. People whose tenancies are at risk.

### Area served

Dublin and parts of Kildare and Meath (depending on distance).

### Service offered

Settlement support for families and individuals who have been homeless and recently secured long term accommodation. Home visits for practical and emotional support, including help to access local services. Befriending by volunteers. Tenancy support service for people at risk of homelessness. The services aim to enhance service-users' life skills in order to help them sustain their tenancies.

### How to contact

Drop in, phone, make an appointment, email or write. Service also by referral.

### Opening hours

Mon 9.30am - 5.30pm

Tue 9.30am - 5.30pm

Wed 9.30am - 5.30pm

Thu 9.30am - 5.30pm

Fri 9.30am - 5.30pm

Weekend

### Languages

Spanish.

### Disabled access

No wheelchair access. No adapted toilets. Staff provide support to service-users in their own homes.

### Public transport

Any city centre bus.

### Type of organisation

Registered Charity

### Staffing

11 full time and 3 part time staff plus 8 befriending service volunteers.

## Merchants Quay - Settlement Service

4 Merchants Quay  
Dublin 8  
Tel 01 - 679 0044  
Fax 01 - 671 3738  
Email [info@mqi.ie](mailto:info@mqi.ie)  
[www.mqi.ie](http://www.mqi.ie)

### Target group

People who are homeless or at risk of homelessness. People leaving residential drugs treatment.

### Area served

Dublin.

### Service offered

Settlement support and assistance with accommodation, training and employment issues for homeless users of MQI - Open Access Services. Dedicated settlement service for people leaving residential drugs treatment facilities. Tenancy sustainment service for people newly accommodated but at risk of renewed homelessness.

### How to contact

Phone for an appointment.

### Opening hours

Mon 10am - 4.30pm

Tue 10am - 4.30pm

Wed 10am - 4.30pm

Thu 2pm - 4.30pm

Fri 10am - 4.30pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets. Ramps and lifts available.

### Public transport

Buses - 37, 39, 39a, 51, 51b, 70, 70x.

### Type of organisation

Registered Charity

### Staffing

4 full time and 3 part time staff.

## **Peter McVerry Trust - Outreach & Tenancy Sustainment**

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26 Upper Sherrard Street (basement)

Dublin 1

Tel 01 - 823 0776 or 087 296 5527

Fax 01 - 823 0778

Email [info@pmvtrust.ie](mailto:info@pmvtrust.ie)

[www.pmvtrust.ie](http://www.pmvtrust.ie)

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### **Target group**

Residents/ex-residents of Peter McVerry Trust and people needing support to access their services.

### **Area served**

Dublin.

### **Service offered**

Support for marginalised and disadvantaged young people who are homeless or at risk of homelessness, active or recovering drug users, those with criminal justice issues and people with mental/physical health issues. Advice & support for people who need help to find suitable accommodation and to sustain their tenancies.

### **How to contact**

Drop in. Referral agencies phone, fax, email or write.

### **Opening hours**

Mon 9am - 5pm

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Tue 9am - 5pm

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Wed 9am - 5pm

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Thu 9am - 5pm

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Fri 9am - 4pm

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Weekend

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### **Disabled access**

Can arrange to meet service users off-site if necessary.

### **Type of organisation**

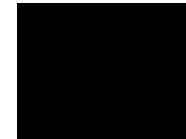
Registered Charity

**This section contains information on services which work specifically with people who are sleeping rough.**

Street outreach teams engage with people who are sleeping rough and link them into accommodation and other support services, with a view to helping them move off the streets and into long term accommodation.

**Included in this section**

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Dublin Simon - Soup Run.....	116	Focus Ireland - Extension Outreach Services.....	117
Salvation Army - Cedar House Night Reception.....	117		



**STREET SERVICES**

## Dublin City Council - Night Bus Service

Parkgate Hall  
6-9 Conyngham Road, Dublin 8  
Tel 01 - 703 6100  
Fax 01 - 703 6164

### Target group

Rough sleepers.

### Area served

Dublin city.

### Service offered

Provides assistance to rough sleepers at night time. Services include finding accommodation, transporting people to accommodation where vacancies exist and offering sleeping bags and blankets for harm minimisation.

### How to contact

Phone 9am-5pm (01 703 6100). After 5pm phone 1800 724 724 or 086 815 0763.

### Opening hours

Mon 10pm - 2am

Tue 10pm - 2am

Wed 10pm - 2am

Thu 10pm - 2am

Fri 10pm - 2am

Weekend 10pm - 2am

### Disabled access

Full wheelchair access.

### Type of organisation

Statutory Service

### Staffing

4 staff.

## Dublin Simon - Outreach Team

Callaghan House  
13-16 Dame Street, Dublin 2  
Tel 01 - 677 8114  
Fax 01 - 674 9229  
Email outreach@dubsimon.ie  
www.dubsimon.ie

### Target group

Homeless adults aged 18+.

### Area served

Dublin city.

### Service offered

Information and support for rough sleepers. Identifies and assesses the needs of rough sleepers aged 18+ and intervenes as necessary. Provides information and support to rough sleepers and those in danger of losing unsupported emergency accommodation. Develops case management approach to enable service users to progress from rough sleeping to suitable accommodation.

### How to contact

Phone 8am-12 midnight Mon-Fri, 4pm-12 midnight Sat-Sun.

### Opening hours

Mon 8am - 12 midnight

Tue 8am - 12 midnight

Wed 8am - 12 midnight

Thu 8am - 12 midnight

Fri 8am - 12 midnight

Weekend 4pm - 12 midnight

### Type of organisation

Voluntary organisation

### Staffing

1 project manager and 10 full time staff.

## Dublin Simon - Soup Run

119 Capel Street  
Dublin 1  
Tel 01 - 671 5363  
Email dublinsimon@gmail.com  
www.dubsimon.ie

### Target group

Adult rough sleepers.

### Area served

Dublin city centre.

### Service offered

Nightly soup run service in the city centre. Volunteers make and maintain contact with rough sleepers, provide basic information about services and link them to the Outreach team for further support.

### How to contact

Outreach service run by volunteers. Phone the office or email for information.

### Opening hours

Mon 8.30pm - 12 midnight

Tue 8.30pm - 12 midnight

Wed 8.30pm - 12 midnight

Thu 8.30pm - 12 midnight

Fri 8.30pm - 12 midnight

Weekend 8.30pm - 12 midnight

### Office hours

Monday-Friday 9am-5pm

### Type of organisation

Registered Charity

### Staffing

90-100 volunteers.

## Focus Ireland - Extension Outreach Services

4-5 John's Lane West  
off Thomas Street, Dublin 8  
Tel 01 - 677 0691  
Fax 01 - 677 0694  
Email info@focusireland.ie  
www.focusireland.ie

### Target group

Primarily young rough sleepers aged 26 and under.

### Area served

Dublin.

### Service offered

Street outreach service establishing trusting relationships with people sleeping rough and encouraging them to link into Focus Ireland's day services. Outreach staff provide advocacy, information, practical help and food. The service works in conjunction with Focus Ireland - Extension Day Service.

### How to contact

Phone during office hours.

### Opening hours

Mon 3pm - 12 midnight

Tue 11am - 8pm

Wed 3pm - 12 midnight

Thu 3pm - 12 midnight

Fri 11am - 8pm

Weekend Sat 11am - 8pm, Sun 3pm - 11pm

### Office hours

Monday - Friday 9am-7pm

### Disabled access

No wheelchair access. Adapted toilets.

### Public transport

Any city centre bus.

### Type of organisation

Registered Charity

### Staffing

Project leader, 2 assistant project leaders and 12 project workers.

## Salvation Army - Cedar House Night Reception

Marlborough Place  
Dublin 1  
Tel 01 - 874 1241  
Fax 01 - 874 0239  
Email cedar.house@salvationarmy.ie  
www.salvationarmy.ie

### Target group

Homeless adults sleeping rough.

### Area served

Dublin city centre.

### Service offered

Assistance to rough sleepers at night. Staff liaise with statutory and voluntary agencies to secure accommodation or provide emergency assistance if no accommodation is available. In winter periods and extreme weather conditions, some emergency sleeping bags/blankets are available. Shower facilities available.

### How to contact

Drop in during opening hours.

### Opening hours

Mon 11pm - all night

Tue 11pm - all night

Wed 11pm - all night

Thu 11pm - all night

Fri 11pm - all night

Weekend 11pm - all night

### Disabled access

Limited wheelchair access. Adapted toilets. Fully adapted toilet and shower facilities.

### Public transport

Tara and Connolly train stations - 3 minutes walk.

### Type of organisation

Registered Charity



This section contains details of health and mental health services available to people who are experiencing homelessness.

People who are experiencing homelessness are entitled to access mainstream health services, but this can often be difficult because they do not have a stable lifestyle or address. As a response to this, a number of health services have been developed to work specifically with people who are experiencing homelessness.

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## ACCES - Assertive Community Care Evaluation Services

Parkgate Hall  
6-9 Conyngham Road, Dublin 8  
Tel 01 - 703 6158  
Fax 01 - 703 6179  
Email [acces@mailm.hse.ie](mailto:acces@mailm.hse.ie)

### Target group

Homeless people aged 18-65 with a severe and enduring mental illness, including dual diagnosis.

### Area served

HSE Mid Leinster.

### Service offered

Community mental health services for homeless people with a severe and enduring mental illness. Advice, advocacy, assessments, treatment and medication management. Stabilisation and relapse prevention. Support and education for carers and front line staff. Services are available at Parkgate Hall and on an outreach basis.

### How to contact

By referral only. Phone, email or write for referral form.

### Opening hours

Mon 8am - 5pm

Tue 8am - 5pm

Wed 8am - 5pm

Thu 8am - 5pm

Fri 8am - 5pm

Weekend

### Languages

Access to interpreters.

### Disabled access

Full wheelchair access. Adapted toilets. Level entrance. Lift. Can arrange home/outreach visits

### Type of organisation

Statutory Service

### Staffing

6 full time staff.

## Dental Service for Homeless People

Cornmarket Dental Clinic  
10 Cornmarket, Dublin 8  
Tel 01 - 677 7671 or 645 5424  
Fax 01 - 645 5420

### Target group

People registered as homeless.

### Area served

Dublin, Mid Leinster, Wicklow.

### Service offered

Dental consultations & full dental treatment for homeless people. Phone Cornmarket Weds & Thurs 9am-12.30pm, 2pm-4.30pm for referral appts. Service also at Primary Health Unit Open Access, Merchants Quay, D8 Mon & Fri: call in 1.45pm to register for emergency treatment, tel 01-677 0185 10am-4.30pm for referral appts (10am-12.45pm). Screening in hostels and day centres. Outreach health promotion.

### How to contact

Phone Cornmarket (mobile numbers for appts also available). Phone/drop in at Merchants Quay (MQ).

### Opening hours

Mon 1.45 drop-in, 10am-4.30pm phone MQ

Tue Closed

Wed 9am-12.30pm, 2pm-4.30pm  
Cornmarket

Thu 9am-12.30pm, 2pm-4.30pm  
Cornmarket

Fri 1.45 drop-in, 10am-4.30pm phone MQ

Weekend

### Disabled access

No wheelchair access. No adapted toilets. Access for wheelchair users at Merchants Quay.

### Public transport

Buses: 51b, 78a, 121, 123.

### Type of organisation

Statutory Service

## Gay Men's Health Project - Outreach & Counselling

Outhouse  
LGBT Community Centre, 105 Capel Street  
Dublin 1  
Tel 01 - 873 4952  
Fax 01 - 873 4954  
Email [gmpoutreach@eircom.net](mailto:gmpoutreach@eircom.net)  
[www.gaymenshealthproject.ie](http://www.gaymenshealthproject.ie)

### Target group

Gay men, bisexual men and men who have sex with men.

### Area served

Dublin City and County and surrounding areas.

### Service offered

Sexual health services for gay and bisexual men and men who have sex with men. Waiting list for counselling appts (interpreters available and ISL by prior arrangement). Outreach sexual health information, advice, support and referrals. Personal development and other workshops. Agency training on sexual health, safer sex, homophobia, heterosexism. Safer sex packs. STI clinic (see separate entry).

### How to contact

Drop in, phone, make an appointment, email or write.

### Opening hours

Mon 12.30pm - 5pm

Tue 12.30pm - 5pm

Wed 12.30pm - 5pm

Thu 12.30pm - 5pm

Fri 12.30pm - 5pm

Weekend

### Office hours

Monday-Friday 10am-5pm

### Languages

Access to interpreters and ISL (text 48 hrs in advance 087 - 941 0934).

### Disabled access

Limited wheelchair access. No adapted toilets. Accessible car parking. Ramped entrance.

### Public transport

Luas to Jervis St. Buses to city centre.

### Type of organisation

Statutory Service

### Staffing

Full and part time staff.



## Gay Men's Health Project - STI Clinic

19 Haddington Road  
Dublin 4  
Tel 01 - 669 9553  
Fax 01 - 668 0050  
Email gmhpadmin@maild.hse.ie  
www.gaymenshealthproject.ie

### Target group

Gay men, bisexual men and men who have sex with men.

### Area served

Dublin City and County.

### Service offered

Sexual health services for gay and bisexual men and men who have sex with men. Information, counselling, outreach, research. Walk-in blood tests Tues & full walk-in STI screening (including swabs) Weds for HIV, syphilis, hepatitis. Return appts for results and treatment, including genital warts and hepatitis vaccine. Safer sex packs (lube/condoms). Charges for some services.

### How to contact

Drop in during opening times, or phone during office hours, email or write for an appointment.

### Opening hours

Mon

Tue 6pm - 7.30pm

Wed 5.30pm - 7pm

Thu

Fri

Weekend

### Office hours

Monday-Thursday 9.30am-5pm

### Languages

Access to interpreters and ISL (text in advance 087 - 941 0934).

### Disabled access

Full wheelchair access. Adapted toilets. Accessible car parking. Level entrance. Lift. Loop system.

### Public transport

Bus: 10 to Baggot Street hospital.

### Type of organisation

Statutory Service

### Staffing

Full and part time staff.

## HSE - Community Services Area 1

Community Care Services  
Tivoli Road, Dun Laoghaire  
Co Dublin  
Tel 01 - 284 3579  
Fax 01 - 280 8785

### Target group

General public.

### Area served

Little Bray to Stillorgan.

### Service offered

Head office in Community Services Area 1 responsible for the delivery of a range of community based health services and schemes through a number of local health centres. Public office open to deal with all applications and queries on the services provided.

### How to contact

Drop in or phone for an appointment.

### Opening hours

Mon 9am - 1pm, 2.15pm - 5pm

Tue 9am - 1pm, 2.15pm - 5pm

Wed 9am - 1pm, 2.15pm - 5pm

Thu 9am - 1pm, 2.15pm - 5pm

Fri 9am - 1pm, 2.15pm - 5pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Buses: 7, 7a, 7b, 8, 45a, 46a, 111 - 5 minutes walk.

### Type of organisation

Statutory Service

## HSE - Community Services Area 2

Community Services Office  
Vergemount Hall, Clonskeagh  
Dublin 6  
Tel 01 - 268 0300

### Target group

General public.

### Area served

South east Dublin.

### Service offered

Head office in Community Services Area 2 responsible for the delivery of a range of community based health services and schemes through a number of local health centres. Public office open to deal with all applications and queries on the services provided.

### How to contact

Drop in, phone or contact for an appointment.

### Opening hours

Mon 9am - 1.15pm, 2.15pm - 5pm

Tue 9am - 1.15pm, 2.15pm - 5pm

Wed 9am - 1.15pm, 2.15pm - 5pm

Thu 9am - 1.15pm, 2.15pm - 5pm

Fri 9am - 1.15pm, 2.15pm - 5pm

Weekend

### Disabled access

Limited wheelchair access. Adapted toilets.

### Public transport

Buses: 11b, 62.

### Type of organisation

Statutory Service

**HSE - Dublin North**

Local Health Office  
Coolock Health Centre, Cromcastle Road,  
Coolock  
Dublin 5  
Tel 01 - 847 6122  
Fax 01 - 847 9944

**Target group**

General public.

**Area served**

North Dublin.

**Service offered**

Head office responsible for the delivery of a range of community based health services and schemes through a number of local health centres. Public office open to deal with applications and queries on the service provided.

**How to contact**

Drop in, phone or contact for an appointment.

**Opening hours**

Mon 9am - 1pm, 2.15pm - 5pm

Tue 9am - 1pm, 2.15pm - 5pm

Wed 9am - 1pm, 2.15pm - 5pm

Thu 9am - 1pm, 2.15pm - 5pm

Fri 9am - 1pm, 2.15pm - 5pm

Weekend

**Disabled access**

Full wheelchair access. Adapted toilets.

**Public transport**

Buses: 27, 27b.

**Type of organisation**

Statutory Service

**HSE - Dublin North Central**

Local Health Office  
Civic Centre, Ballymun  
Dublin 9  
Tel 01 - 846 7000  
Fax 01 - 846 7518

**Target group**

General public.

**Area served**

North central Dublin.

**Service offered**

Head office responsible for the delivery of a range of community based health services and schemes through a number of local health centres. Public office open to deal with all applications and queries on the services provided.

**How to contact**

Drop in or phone for an appointment.

**Opening hours**

Mon 9am - 1pm, 2.15pm - 5pm

Tue 9am - 1pm, 2.15pm - 5pm

Wed 9am - 1pm, 2.15pm - 5pm

Thu 9am - 1pm, 2.15pm - 5pm

Fri 9am - 1pm, 2.15pm - 5pm

Weekend

**Disabled access**

Full wheelchair access. No adapted toilets.

**Public transport**

Buses: 4, 13, 13a, 17a, 40N, 220.

**Type of organisation**

Statutory Service

**HSE - Dublin North West**

Local Health Office  
Rathdown Road, Dublin 7  
Tel 01 - 882 5000

**Target group**

General public.

**Area served**

North west and north inner city Dublin, Cabra, Finglas and Phibsborough.

**Service offered**

Head office responsible for the delivery of a range of community based health services and schemes through a number of local health centres. Public office open to deal with all applications and queries on the services provided.

**How to contact**

Drop in, phone or contact for an appointment.

**Opening hours**

Mon 9am - 12.30pm, 2pm - 5pm

Tue 9am - 12.30pm, 2pm - 5pm

Wed 9am - 12.30pm, 2pm - 5pm

Thu 9am - 12.30pm, 2pm - 5pm

Fri 9am - 12.30pm, 2pm - 5pm

Weekend

**Office hours**

Mon-Fri 9am-1pm and 2pm- 5pm

**Languages**

Irish

**Disabled access**

No wheelchair access. No adapted toilets.

**Public transport**

Buses: 10, 39.

**Type of organisation**

Statutory Service

## HSE - Dublin South / Mid Leinster

Community Services Office  
Carnegie Centre, 1-25 Lord Edward Street  
Dublin 2

Tel 01 - 648 6500  
Fax 01 - 648 6600

### Target group

General public.

### Area served

South central Dublin.

### Service offered

Head office in Dublin South City responsible for the delivery of a range of community based health services and schemes through a number of local health centres. Public office open to deal with all applications and queries on the services provided.

### How to contact

Drop in, phone or contact for an appointment.

### Opening hours

Mon 9am - 1pm, 2.15pm - 4pm

Tue 9am - 1pm, 2.15pm - 4pm

Wed 9am - 1pm, 2.15pm - 4pm

Thu 9am - 1pm, 2.15pm - 4pm

Fri 9am - 1pm, 2.15pm - 4pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Type of organisation

Statutory Service

## HSE - Dublin South West / Mid Leinster

Community Services Office  
Health Centre, Old County Road  
Dublin 12

Tel 01 - 415 4700  
Fax 01 - 415 4701

### Target group

General public.

### Area served

South west Dublin.

### Service offered

Head office in Dublin South West responsible for the delivery of a range of community based health services and schemes through a number of local health centres. Public office open to deal with all applications and queries on the services provided.

### How to contact

Drop in, phone or contact for an appointment.

### Opening hours

Mon 9am - 1pm, 2.15pm - 5pm

Tue 9am - 1pm, 2.15pm - 5pm

Wed 9am - 1pm, 2.15pm - 5pm

Thu 9am - 1pm, 2.15pm - 5pm

Fri 9am - 1pm, 2.15pm - 5pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Buses: 56, 56a, 77, 150.

### Type of organisation

Statutory Service

## HSE - Dublin West / Mid Leinster

Community Services Office  
The Lodge, Cherry Orchard Hospital,  
Ballyfermot  
Dublin 10

Tel 01 - 620 6300  
Fax 01 - 620 6358

### Target group

General public.

### Area served

Dublin West - from Inchicore to Rathcoole, Newcastle, Saggart.

### Service offered

Head office in Dublin West responsible for the delivery of a range of community based health services and schemes through a number of local health centres. Public office open to deal with all applications and queries on the services provided.

### How to contact

Drop in, phone or contact for an appointment.

### Opening hours

Mon 9am - 1pm, 2.15pm - 5pm

Tue 9am - 1pm, 2.15pm - 5pm

Wed 9am - 1pm, 2.15pm - 5pm

Thu 9am - 1pm, 2.15pm - 5pm

Fri 9am - 1pm, 2.15pm - 5pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Buses: 76, 76a, 76b, 78a.

### Type of organisation

Statutory Service

## HSE - Social Inclusion Service (North)

### Confidential Address

Tel See below

### Target group

Homeless people, travellers, refugees and asylum seekers.

### Area served

Dublin (and particularly Dublin North).

### Service offered

Planning & development of services for clients with social inclusion (SI) issues, including homelessness. Links those having difficulty accessing health services into local health services. Contact SI Director 01-813 1800, Dublin North West SI Manager 01-882 5000, Dublin North Central SI manager 01-846 7000, Dublin North SI Manager 01-847 6122. Contact other HSEs for public health service details.

### How to contact

Phone.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Type of organisation

Statutory Service

## HSE - Social Inclusion Service (South)

### Confidential Address

Tel See below

### Target group

Homeless people, travellers, refugees and asylum seekers.

### Area served

Dublin (and particularly Dublin South).

### Service offered

Links homeless people and others having difficulty accessing health services into local health services. Director 045-880 400, Dublin South City manager 01-402 0374, Dublin West manager 01-620 6300, Kildare and West Wicklow manager 045-876 001.

### How to contact

Phone.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Type of organisation

Statutory Service

## Mental Health Information Centre

### St Pats

James Street, Dublin 8

Tel 01 - 249 3469

Email [jhealy@stpatsmail.com](mailto:jhealy@stpatsmail.com)

### Target group

People with mental health problems and their families.

### Area served

Ireland.

### Service offered

Information service for people with mental health needs and their families. Information on mental health problems, treatments and support groups.

### How to contact

Drop in or phone.

### Opening hours

Mon 10am - 4pm

Tue 10am - 4pm

Wed 10am - 7pm

Thu 10am - 4pm

Fri 10am - 4pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Type of organisation

Registered Charity

### Staffing

1 full time staff + volunteers.

## Mental Health Ireland

Mensana House  
6 Adelaide Street, Dun Laoghaire  
Co Dublin  
Tel 01 - 284 1166  
Fax 01 - 284 1736  
Email info@mentalhealthireland.ie  
www.mentalhealthireland.ie

### Target group

People with mental health problems and their families.

### Area served

Ireland.

### Service offered

National organisation with a network of over 90 local mental health associations throughout the country. MHI aims to promote positive mental health and to actively support people with a mental illness and their families by identifying their needs and advocating their rights.

### How to contact

Phone, email or write.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Type of organisation

Voluntary organisation

## Multi-Disciplinary Healthlink Teams

### Confidential Address

Tel 01 - 874 7503 (North) / 703 6100 (South)

Fax 01 - 814 6104 (North) / 703 6171 (South)

### Target group

Homeless people with unmet health needs.

### Area served

Dublin.

### Service offered

Helps homeless people to access health services. Outreach needs assessments in centres providing homeless services. Referrals to range of healthcare services, including doctor, nurse, chiropodist, dentist, counsellor, optician, drug and mental health projects. Health promotion and harm reduction. Fast track medical cards. Teams respond to calls from agencies in contact with homeless people.

### How to contact

Contact team leader for a referral form.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Languages

Access to interpreters.

### Disabled access

Full wheelchair access. Adapted toilets.

### Type of organisation

Statutory Service

### Staffing

4 full time and 1 part time staff.

## Open Access Primary Health Care Unit

4 Merchants Quay

Dublin 8

Tel 01 - 604 0070

Fax 01 - 671 3738

Email info@mqi.ie

www.mqi.ie

### Target group

Homeless people aged 18+.

### Area served

Dublin city centre.

### Service offered

Full time nursing service and sessional GP, counselling, chiropody and dentistry services.

### How to contact

Drop in or phone to make initial contact and appointment.

### Opening hours

Mon 10am - 12.45pm, 1.45pm - 4.30pm

Tue 1.45pm - 4.30pm

Wed 10am - 12.45pm, 1.45pm - 4.30pm

Thu 10am - 12.45pm, 1.45pm - 4.30pm

Fri 10am - 12.45pm, 1.45pm - 4.30pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Any city centre bus - short walk down the quays.

### Type of organisation

Registered Charity

### Staffing

1 full time, 2 part time nurses, GP, counsellor, sessional chiropodist, dentist.

## Salvation Army - Cedar House Health Centre

Marlborough Place  
Dublin 1  
Tel 01 - 873 1241  
Fax 01 - 889 7668  
Email cedar.house@salvationarmy.ie  
www.salvationarmy.ie

### Target group

Homeless people aged over 18 years.

### Area served

Dublin city centre.

### Service offered

Nursing service 7 days a week. GP & counsellors available by making appointment with nurse. Chiropodist available Mondays from 10.30am-12.30pm. Referral services to Dublin Simon Alcohol Detox Unit, medical cards, hospital etc. The Health Centre is funded by the HSE and managed by the Salvation Army.

### How to contact

Drop in.

### Opening hours

Mon 10am - 2.30pm, 3.30pm - 5pm

Tue 10am - 2.30pm, 3.30pm - 5pm

Wed 10am - 2.30pm, 3.30pm - 5pm

Thu 10am - 2.30pm, 3.30pm - 5pm

Fri 10am - 2.30pm, 3.30pm - 5pm

Weekend

### Disabled access

Limited wheelchair access. Adapted toilets. Fully adapted toilet and shower facilities.

### Public transport

Tara and Connolly train stations - 3 minutes walk.

### Type of organisation

Registered Charity

### Staffing

1 full time and 1 part time nurse, 2 doctors, 1 chiropodist and 2 counsellors.

## Schizophrenia Ireland

38 Blessington Street  
Dublin 7  
Tel 1890 621 631 helpline / 860 1620 admin  
Fax 01 - 860 1602  
Email info@sirl.ie  
www.sirl.ie

### Target group

People with schizophrenia, their carers and relatives.

### Area served

National.

### Service offered

National organisation providing a range of services including information, advice, counselling, telephone helpline and an employment support programme. Campaigns to enhance the quality of life of people with schizophrenia and their families.

### How to contact

Phone or email.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets. Parking at rear. Steps leading to front door. Three storey building with no lifts.

### Public transport

Bus: 10, 16, 19.

### Type of organisation

Registered Charity

### Staffing

15 full time and 5 part time staff.

## Tallaght Mental Health Service

Sheaf House  
The Exchange Building, Belgardt Square North, Tallaght  
Dublin 24  
Tel 01 - 463 5200  
Fax 01 - 463 5201

### Target group

People with mental health problems.

### Area served

Tallaght.

### Service offered

Mental health services for people in the Tallaght area. Services offered include a day centre, day hospital and alcohol support service. Day centre provides activities for people with long term mental health problems.

### How to contact

Phone or write.

### Opening hours

Mon 9am - 4.45pm

Tue 9am - 4.45pm

Wed 9am - 4.45pm

Thu 9am - 4.45pm

Fri 9am - 4.45pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets. Ramp for ground floor access. Internal lift.

### Public transport

Buses: 50, 50x, 76, 76a, 76b, 202.

### Type of organisation

Statutory Service

## Trust

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Bride Road

Dublin 8

Tel 01 - 454 3799

Fax 01 - 454 3799

Email [info@trust-ireland.ie](mailto:info@trust-ireland.ie)

[www.trust-ireland.ie](http://www.trust-ireland.ie)

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### Target group

People who are homeless.

### Area served

National.

### Service offered

Social and health service for people who are homeless.

### How to contact

Service users may drop in. All others must phone for appointment.

### Opening hours

Mon 9am - lunch time

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Tue 9am - lunch time

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Wed 9am - lunch time

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Thu 9am - lunch time

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Fri 9am - lunch time

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Weekend

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### Disabled access

No wheelchair access. No adapted toilets. The Centre is located in a basement.

### Public transport

All buses through Patrick Street, High Street, Thomas Street and Werburgh Street.

### Type of organisation

Registered Charity

### Staffing

5 staff + volunteers.

## Women's Health Project for Women in Prostitution

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Baggot Street Clinic

19 Haddington Road, Dublin 4

Tel 1800 201 187 or 01 - 669 9505

Fax 01 - 668 0050

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### Target group

Women involved in prostitution.

### Area served

National.

### Service offered

Outreach service for women involved in prostitution on the street and in parlours. Drop-in clinic providing a medical service which includes STI screening, HIV, hepatitis and smear testing. Harm reduction addiction service available. No appointment is necessary and there is no waiting list.

### How to contact

Drop in or phone.

### Opening hours

Mon

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Tue

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Wed 2pm - 4pm

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Thu 8.30pm - 10.30pm

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Fri

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Weekend

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### Languages

Access to interpreters.

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Bus: 10 to first stop over Baggot Street Bridge.

### Type of organisation

Statutory Service



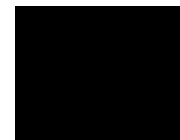


**This section contains details of non-residential and some residential services for people with drug, alcohol or gambling problems, provided by voluntary and statutory services and available to people who are experiencing homelessness.**

For more information on services in your area contact your local Drug Task Force co-ordinators.

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## Addiction Response Crumlin

101 Cashel Road  
Crumlin, Dublin 12  
Tel 01 - 456 3111 or 3131  
Fax 01 - 456 3231  
Email [arcrumlin@eircom.net](mailto:arcrumlin@eircom.net)  
[www.addictionresponsecrumlin.com](http://www.addictionresponsecrumlin.com)

### Target group

People who are misusing drugs in the Dublin 12 area, and their families.

### Area served

Dublin 12.

### Service offered

Treatment and support centre for people with drug problems in the Crumlin area. Methadone maintenance programmes, detox, and counselling. Complementary/holistic therapies, including acupuncture, massage and stress management. Drop-in service 2pm-9pm Mon-Fri (10pm Thurs), appointments 9am-2pm Mon-Fri. Outreach support networks for families, relapse prevention and men's and women's groups.

### How to contact

Drop-in from 2pm, phone or write.

### Opening hours

Mon 8am - 9pm

Tue 8am - 9pm

Wed 8am - 9pm

Thu 8am - 10pm

Fri 8am - 9pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets. Accessible car parking. Ramped entrance.

### Public transport

Buses: 50, 56a, 77, 77a, 121, 150 from city centre; 50, 56a, 77, 77a from Tallaght; 18 from RDS.

### Type of organisation

Registered Charity

### Staffing

15 full time and 12 part time staff + 17 volunteers.

## Alcohol Treatment Unit

Baggot Street Community Hospital  
18 Upper Baggot Street, Dublin 2  
Tel 01 - 660 7838  
Fax 01 - 660 7982

### Target group

People aged over 18 years with an alcohol problem.

### Area served

Community Services Areas 1, 2 and 10.

### Service offered

Non-residential abstinence based alcohol addiction treatment. Services offered include detox by GP or psychiatric services, 5 week educational programme, individual counselling, group therapy, aftercare, lifeskills and relapse prevention programme. Referrals to residential treatment can be arranged.

### How to contact

Phone.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 4pm

Weekend

### Disabled access

Access can be arranged.

### Public transport

Buses: 10, 18.

### Type of organisation

Statutory Service

### Staffing

1 senior counsellor and 5 counsellors.

## Ana Liffey Project

48 Middle Abbey Street  
Dublin 1  
Tel 01 - 878 6899  
Fax 01 - 878 6828  
Email [info@alp.ie](mailto:info@alp.ie)

### Target group

Drug users.

### Area served

Dublin.

### Service offered

Support for drug users and their families based on an understanding attitude and a harm reduction policy. Drop-in Mon-Fri 10am-12 noon, 2pm-5pm (except closed Tues morning). Services include help with literacy and money management, writing and art group. Peer support training programme. Work with drug users and their children. Outreach, prison work and skills training within the community.

### How to contact

Phone or contact for an appointment.

### Opening hours

Mon 9.30am - 5.30pm

Tue 9.30am - 5.30pm

Wed 9.30am - 5.30pm

Thu 9.30am - 5.30pm

Fri 9.30am - 5.30pm

Weekend

### Languages

Access to interpreters.

### Disabled access

Limited wheelchair access. Adapted toilets.

### Public transport

Any city centre bus.

### Type of organisation

Registered Charity

### Staffing

14 full time staff.

## Baggot Street Addiction Service

19 Haddington Road  
Dublin 4  
Tel 01 - 669 9500  
Fax 01 - 668 0050

### Target group

Drug users, their families and other concerned persons.

### Area served

South East Dublin.

### Service offered

Provides methadone service, counselling, medical care and information.

### How to contact

Contact for an appointment (required).

### Opening hours

Mon 9am - 7pm  
Tue 9am - 5pm  
Wed 9am - 5pm  
Thu 9am - 5pm  
Fri 9am - 5pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Bus: 10 to Baggot Street - 1 minute walk.

### Type of organisation

Statutory Service

### Staffing

16 full time and 2 part time staff.

## Ballyfermot Advance Community Drug Team

36 Lefanu Road  
Ballyfermot  
Dublin 10  
Tel 01 - 623 8001  
Fax 01 - 620 8701

Email [info@ballyfermotadvance.ie](mailto:info@ballyfermotadvance.ie)  
[www.ballyfermotadvance.ie](http://www.ballyfermotadvance.ie)

### Target group

Drug users in Ballyfermot, especially those not accessing other services.

### Area served

Ballyfermot.

### Service offered

Drop-in centre for drug users in Ballyfermot, especially those not using other services. Individual keywork support and counselling. Outreach service.

### How to contact

Drop in.

### Opening hours

Mon 9.30am - 5pm  
Tue 9.30am - 5pm  
Wed 9.30am - 5pm  
Thu 9.30am - 5pm  
Fri 9.30am - 4pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets. Level entrance. Can arrange home visits.

### Public transport

Buses to Ballyfermot. Kylemore Road bus stop - 10 minutes walk.

### Type of organisation

Voluntary organisation

### Staffing

8 full time staff.

## Ballymun Youth Action Project

The Horizon Centre  
Balcurris Road, Ballymun  
Dublin 11  
Tel 01 - 842 8071  
Fax 01 - 846 7901

### Target group

Those living with and/or affected by drug or alcohol addiction.

### Area served

Ballymun and surrounding areas.

### Service offered

Provide one to one counselling, crisis intervention, support groups, referral, aftercare counselling, community education and prevention and complementary therapies. Drop-in facilities, and evening and weekend work.

### How to contact

Drop in or phone.

### Opening hours

Mon 10am - 5pm, 7.30pm - 9.30pm  
Tue 10am - 5pm  
Wed 10am - 5pm  
Thu 10am - 5pm  
Fri 10am - 5pm

Weekend

### Disabled access

No adapted toilets.

### Public transport

Buses: 13, 13a, 16, 17a, 103, 220.

### Type of organisation

Registered Charity

## Barrymore House

217 North Circular Road  
Dublin 7

Tel 01 - 677 3965 (Stanhope Centre)  
Fax 01 - 868 1411

### Target group

People aged 18+ with an alcohol problem.

### Area served

Dublin, Kildare and Wicklow.

### Service offered

Residential alcohol addiction treatment centre. Total abstinence therapeutic community. Four and a half week residential programme. Referral to Stanhope Centre for 12 week aftercare programme. All referrals come via Stanhope Centre (phone 01 - 677 3965 Mon-Fri 9am-5pm).

### How to contact

By referral to Stanhope Centre from ERHA alcohol treatment units, GPs and social workers.

### Opening hours

Mon 9am-1pm, 2pm-5pm (Stanhope Centre)

Tue 9am-1pm, 2pm-5pm (Stanhope Centre)

Wed 9am-1pm, 2pm-5pm (Stanhope Centre)

Thu 9am-1pm, 2pm-5pm (Stanhope Centre)

Fri 9am-1pm, 2pm-5pm (Stanhope Centre)

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Buses: 10, 14.

### Type of organisation

Statutory Service

## Bawnogue Youth and Family Support Group

Unit 11 & 13

Bawnogue Shopping Centre, Clondalkin  
Dublin 22

Tel 01 - 457 2938

Fax 01 - 457 2958

Email byfsg@eircom.net

### Target group

Drug users and their families, including people in recovery.

### Area served

South west Clondalkin.

### Service offered

Community drug team offering support to drug users and their families. Services include rehabilitation and aftercare, education and prevention programmes, counselling, information and alternative therapies. Drop-in Mon-Fri 10am-11am and 3.30pm-4.30pm (Fri 2.30pm-3.30pm). Also homeless drop-in Mon-Fri 9am-9.30am for breakfast and Mon 8pm-10pm. Parent support group meetings Weds 8pm-10pm.

### How to contact

Contact for an appointment.

### Opening hours

Mon 9am - 1pm, 2pm - 5pm

Tue 9am - 1pm, 2pm - 5pm

Wed 9am - 1pm, 2pm - 5pm

Thu 9am - 1pm, 2pm - 5pm

Fri 9am - 1pm, 2pm - 4pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Buses: 51b, 68, 210.

### Type of organisation

Company

### Staffing

6 full time and 15 part time staff.

## Chrysalis Community Drug Project

27 Benburb Street

Dublin 7

Tel 01 - 670 5544

Fax 01 - 672 9727

Email chrysalisdrugproject@eircom.net

### Target group

People living or working in the Stoneybatter area who are affected by drugs.

### Area served

Stoneybatter.

### Service offered

Support services for people affected by drugs in the Stoneybatter area. Casual and structured drop-ins, individual support and counselling, holistic therapies. Help with literacy. Street outreach support and Weds evening drop-in 7pm-9pm (with health promotion) for women working in prostitution.

### How to contact

Drop-in, phone or make an appointment.

### Opening hours

Mon 9.30am - 1pm, 2pm - 5pm

Tue 9.30am - 1pm, 2pm - 5pm

Wed 9.30am - 1pm, 2pm - 5pm

Thu 9.30am - 1pm, 2pm - 5pm

Fri 9.30am - 1pm, 2pm - 5pm

Weekend

### Languages

French.

### Disabled access

Limited wheelchair access. No adapted toilets. Accessible car parking. Level entrance.

### Public transport

Bus 37, 39. Luas.

### Type of organisation

Registered Charity

### Staffing

4 full time and 2 part time staff + 6 volunteers.

## Clondalkin Addiction Support Programme

Ballyowen Meadows  
Fonthill Road, Clondalkin  
Dublin 22  
Tel 01 - 623 8030 / 616 6750  
Fax 01 - 616 6755  
Email [casp@iol.ie](mailto:casp@iol.ie)

### Target group

Drug users and their families.

### Area served

North Clondalkin.

### Service offered

Drug treatment service for drug users and their families. Services offered include methadone treatment, needle exchange, counselling and support, prison links service, aftercare, outreach and community development.

### How to contact

Drop in or contact for an appointment.

### Opening hours

Mon 9.30am - 9pm

Tue 9.30am - 9.30pm

Wed 9.30am - 9.30pm

Thu 9.30am - 8pm

Fri 9.30am - 5.30pm

Weekend

### Disabled access

Limited wheelchair access. Adapted toilets.

### Public transport

Bus: 78a.

### Type of organisation

Company

### Staffing

14 full time and 20 part time staff, 2 volunteers.

## Community Lynks Project

Oblate Basketball Arena  
Tyrconnell Road, Inchicore  
Dublin 8  
Tel 01 - 402 0326  
Fax 01 - 402 0263  
Email [lynks@eircom.net](mailto:lynks@eircom.net)

### Target group

People recovering from drug abuse who are at least 3 months stable on Methadone or drug free.

### Area served

Inchicore, Rialto, Bluebell.

### Service offered

Community employment project for people in recovery from drug abuse. Training, education and work experience.

### How to contact

Phone or make an appointment.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 4pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets. Accessible car parking. Stepped entrance.

### Type of organisation

Voluntary organisation

### Staffing

4 full time staff.

## Coolmine House

19 Lord Edward Street  
Dublin 2  
Tel 01 - 679 4822  
Fax 01 - 679 3430  
[www.coolminetc.ie](http://www.coolminetc.ie)

### Target group

Women, homeless people and others aged 17+ with alcohol/drug problems, their families and friends.

### Area served

National.

### Service offered

Drugs/alcohol support. Outreach assessment & referral. Group abstinence therapy/keywork Mon-Fri 11am-4pm, Cork St. Group drug free therapy/keywork Mon-Fri 9am-4pm, Lord Edward St. Residential community rehab (6-9 month group therapy & individual counselling), Blanchardstown & Clonee. Individual & fortnightly group support for family & others affected, Lord Edward St. Relapse prevention. Training.

### How to contact

Drop in, phone or make an appointment.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Languages

French, Flemish, Czech, Spanish and access to interpreters.

### Disabled access

Limited wheelchair access. Adapted toilets. Level entrance. Home visits.

### Public transport

Any city centre bus.

### Type of organisation

Registered Charity

### Staffing

24 full time and 6 part time staff + 3 volunteers.

## Cuan Dara - Drug Detoxification Unit

Cherry Orchard Hospital  
Ballyfermot, Dublin 10

Tel 01 - 620 6050

Fax 01 - 623 5835

### Target group

People addicted to opiates and/or benzodiazepines who wish to become drug free.

### Area served

Dublin and some surrounding counties.

### Service offered

A 17 bed residential unit for men and women over 16 who want to address drug addiction by detoxifying or stabilizing. Clients are referred by associated community services onto the programme, which usually runs for 6 weeks. Provides nursing, counselling and medical support using a holistic approach. Admission criteria apply.

### How to contact

Contact for an appointment.

### Opening hours

Mon 24 hours

Tue 24 hours

Wed 24 hours

Thu 24 hours

Fri 24 hours

Weekend 24 hours

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Buses: 18, 26, 76a, 76b, 78a.

### Type of organisation

Statutory Service

## Cumas

The Old Supermarket  
Neilstown Shopping Centre, Clondalkin  
Dublin 22

Tel 01 - 457 3515

Fax 01 - 457 3122

Email [cumas@indigo.ie](mailto:cumas@indigo.ie)

### Target group

Family members of drug users and individuals at risk of drug use.

### Area served

Clondalkin.

### Service offered

Community based drug project that provides support to families affected by drug use. Services offered include individual and family support, information and education, linking with relevant agencies, group work and aural acupuncture.

### How to contact

Drop in, phone or write.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Bus: 78a.

### Type of organisation

Voluntary organisation

### Staffing

5 full time and 2 part time staff.

## Depaul Trust - Case Management Team (Ballymun)

Shangan Road

Ballymun, Co Dublin

Tel 01 - 862 3728

Fax 01 862 3733

### Target group

People aged 18+ with alcohol problems who are homeless or at risk of homelessness.

### Area served

Ballymun.

### Service offered

Support services for people aged 18+ who have alcohol problems and are homeless or at risk of homelessness. Advice and practical help to prevent homelessness, including support to maintain tenancies, secure independence and access services. Outreach advocacy service.

### How to contact

By referral only. Phone for information or make an appointment.

### Opening hours

Mon 8.30am - 4.30pm

Tue 8.30am - 4.30pm

Wed 8.30am - 4.30pm

Thu 8.30am - 4.30pm

Fri 8.30am - 4.30pm

Weekend

### Type of organisation

Registered Charity

### Staffing

3 full time staff + 1 volunteer.

**Domville House**

Ballymun Road  
Ballymun, Dublin 9  
Tel 01 - 862 0111 or 862 0299  
Fax 01 - 862 0297

**Target group**

Drug users.

**Area served**

Ballymun.

**Service offered**

HIV prevention/drug treatment centre. Services include methadone maintenance, detoxification and HIV counselling, addiction counselling, family therapy, medical care, HIV and Hep C testing. Also provides an outreach service to the community, prisons and hospitals.

**How to contact**

Drop in Thurs morning or phone. Drop in to Needle Exchange in Ballymun Health Centre Mon 6.30pm-8pm.

**Opening hours**

Mon 9am-12noon, 2pm-4pm, 5pm-6pm  
Tue 9am-12noon, 2pm-4pm, 5pm-6pm  
Wed 9am-11.30am, 2pm-4pm, 5pm-6pm  
Thu 9am-12noon, 2pm-4pm, 5pm-6pm  
Fri 9am-12noon, 2pm-4pm, 5pm-6pm  
Weekend 9.30am - 11.30am

**Languages**

Spanish.

**Disabled access**

Limited wheelchair access. No adapted toilets. Ground level access.

**Public transport**

Buses: 13, 13a, 17a.

**Type of organisation**

Statutory Service

**Staffing**

30 full time and 11 sessional staff.

**Drugs / HIV Helpline****Confidential Address**

Tel 1800 459 459  
Fax 01 - 620 6086

**Target group**

Anyone with a question or concern related to substance use and/or HIV or sexual health.

**Area served**

Ireland.

**Service offered**

Freephone, confidential helpline offering support, information, guidance and referral.

**How to contact**

Phone.

**Opening hours**

Mon 10am - 5pm  
Tue 10am - 5pm  
Wed 10am - 5pm  
Thu 10am - 5pm  
Fri 10am - 5pm  
Weekend Sat, Sun 10am - 5pm

**Type of organisation**

Statutory Service

**Staffing**

1 full time and 6 part time staff.

**Dublin Mid-Leinster -  
Addiction Service****Head Office**

Centenary House, 35 York Road, Dun  
Laoghaire  
Co Dublin

Tel 01 - 280 3335  
Fax 01 - 230 0690

**Target group**

Individuals and their families affected by addiction.

**Area served**

HSE Dublin Mid-Leinster (Dublin South, Wicklow and Arklow).

**Service offered**

Prevention, treatment, rehabilitation and aftercare programmes for people affected by addiction. Outpatient or inpatient services at an addiction centre, 3 drop-in clinics (Patrick St, Baggot St and Killarney Rd, Bray) and 5 community based satellite clinics. Multi-disciplinary teams include psychiatrists, nurses, GPs, counsellors, outreach staff, pharmacists, general assistants and CWOs.

**How to contact**

Phone or drop-in at clinics (Patrick St 280 8472, Baggot St 669 9500, Killarney Rd 276 2918).

**Opening hours**

Mon 9am - 5pm  
Tue 9am - 5pm  
Wed 9am - 5pm  
Thu 9am - 5pm  
Fri 9am - 5pm

Weekend

**Disabled access**

Some services have disabled access. Phone for details of addiction centre, 3 treatment centres and 5 satellite clinics in Little Bray, Ballywaltrim, Sallynoggin, Dundrum & Loughlinstown.

**Public transport**

Buses: 46a, 75 or DART services to Dun Laoghaire; 10 to Baggot St; 84 or DART service to Killarney Rd.

**Type of organisation**

Statutory Service

## Dublin Simon - Alcohol Support & Aftercare Service

Ushers Island  
Dublin 8  
Tel 01 - 679 2391 (ask for Aftercare)  
Email [aftercare@dubsimon.ie](mailto:aftercare@dubsimon.ie)  
[www.dubsimon.ie](http://www.dubsimon.ie)

### Target group

Homeless or recently resettled people aged 18+ whose primary addiction is alcohol.

### Area served

Dublin.

### Service offered

Support for people before and after DSC's Detox and/or Residential Alcohol Service. Individual keywork. Group work, with twice weekly relapse prevention and open support groups. Aftercare House Programmes: abstinence based residential houses with a structured aftercare programme (for those who have completed the Residential Alcohol Service).

### How to contact

Phone or email.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Public transport

Buses 25a, 26, 66a, 67a, 79, 90, 91.

### Type of organisation

Voluntary organisation

### Staffing

4 aftercare workers.

## Finglas Addiction Support Team

c/o St Helena's Family Resource Centre  
St Helena's Road, Finglas South  
Dublin 11  
Tel 01 - 811 0595  
Textphone 086 404 4845  
Email [fast-ltd@eircom.net](mailto:fast-ltd@eircom.net)

### Target group

People with drug or alcohol problems (including street drinkers) and their families.

### Area served

Greater Finglas.

### Service offered

Support services for people affected by drug or alcohol misuse in the greater Finglas area. Information and advice, counselling, complementary therapies, crisis intervention, referrals. Drug-free group Weds 7.30pm-9.30pm. Outreach service in prisons.

### How to contact

Drop in, phone, make an appointment, email or write.

### Opening hours

Mon 9am - 1pm, 2pm - 5pm

Tue 9am - 1pm, 2pm - 5pm

Wed 9am - 1pm, 2pm - 5pm

Thu 9am - 1pm, 2pm - 5pm

Fri 9am - 1pm, 2pm - 5pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets. Accessible car parking. Ramped entrance. Adapted toilets in nearby building.

### Public transport

Buses 40a, 40c, 40d from Parnell Street to St Helena's Road (St Helena's Family Resource Centre bus stop).

### Type of organisation

Voluntary organisation

### Staffing

5 full time and 1 part time staff.

## Fusion Project

Bridge House  
Cherry Orchard Hospital, Ballyfermot  
Dublin 10  
Tel 01 - 623 1499  
Fax 01 - 623 1518  
Email [info@fusioncpl.ie](mailto:info@fusioncpl.ie)  
[www.fusioncpl.ie](http://www.fusioncpl.ie)

### Target group

People who are now drug free or stabilised, living in the community or held in a place of detention.

### Area served

Ballyfermot, Dublin 10.

### Service offered

Rehabilitation service for drug users who wish to change their drug using lifestyle. Provides support around education, training, employment and reintegration. Second office at Cherry Orchard Health Centre, Cherry Orchard Grove, Ballyfermot.

### How to contact

By referral from doctor or counsellor. Phone for information.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Arrow train service. Buses 18, 78a and 79.

### Type of organisation

Voluntary organisation

### Staffing

4 staff.



**Hanly Centre**

The Mews  
Eblana Avenue, Dun Laoghaire  
Co Dublin  
Tel 01 - 280 9795 / 280 7269  
Fax 01 - 230 2716  
Email info@hanlycentre.com  
www.thehanlycentre.com

**Target group**

People with alcohol related problems.

**Area served**

National.

**Service offered**

Non-residential alcohol addiction treatment programme lasting for up to 25 weeks. Services include individual counselling, total abstinence, Minnesota model/12 step programme and group therapy. Intervention.

**How to contact**

Phone.

**Opening hours**

Mon 10am - 1pm, 2pm - 4pm

Tue 10am - 1pm, 2pm - 4pm

Wed 10am - 1pm, 2pm - 4pm

Thu 10am - 1pm, 2pm - 4pm

Fri 10am - 1pm, 2pm - 4pm

Weekend

**Disabled access**

Full wheelchair access. No adapted toilets.

**Public transport**

Buses: 7, 7a, 45a, 46a, 111. DART.

**Type of organisation**

Company

**HSE - Addiction Service**

Head Office  
2nd Floor, Phibsboro Tower, Phibsboro  
Dublin 7  
Tel 01 - 882 0300  
Fax 01 - 882 0330

**Target group**

People who have a drug problem or who are infected with the HIV virus or at risk.

**Area served**

Dublin West, North and North Central.

**Service offered**

Provides a range of services including prevention, treatment, rehabilitation and aftercare programmes. Services provided on an outpatient or in-patient basis at community based satellite clinics and two detoxification centres. Multi-disciplinary teams include psychiatrists, nurses, GPs, counsellors, outreach workers and CWOs. Freephone helpline 1800 459 459.

**How to contact**

Phone or write.

**Opening hours**

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

**Disabled access**

Limited wheelchair access. No adapted toilets. Some services have disabled access.

**Type of organisation**

Statutory Service

**HSE - Drugs and Aids Service**

Head Office  
Cherry Orchard Hospital, Ballyfermot  
Dublin 10  
Tel 1800 459 459 or 01 - 620 6400  
Fax 01 - 620 6401

**Target group**

People who have addictions problems.

**Area served**

Dublin, Kildare and Wicklow.

**Service offered**

Education, prevention, treatment, rehabilitation and aftercare services.

**How to contact**

Phone or write.

**Opening hours**

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

**Disabled access**

Limited wheelchair access. No adapted toilets. Some services have disabled access.

**Type of organisation**

Statutory Service



## HSE - Rehabilitation/Integration Service

2nd Floor, Phibsboro Tower  
Phibsboro, Dublin 7

Tel 01 - 882 0300  
Fax 01 - 882 0330

### Target group

People with drug problems who wish to move on.

### Area served

North Dublin.

### Service offered

Provides comprehensive rehabilitation/integration planning to clients who want to move on from problem drug use. Brokers services on behalf of the client where appropriate. Service available in 5 local drug task force areas of Ballymun, Blanchardstown, Finglas/Cabra, Dublin north east (Coolock, Darndale, Howth) and north inner city.

### How to contact

Contact for an appointment.

### Opening hours

Mon 9am - 1pm, 2pm - 5pm

Tue 9am - 1pm, 2pm - 5pm

Wed 9am - 1pm, 2pm - 5pm

Thu 9am - 1pm, 2pm - 5pm

Fri 9am - 1pm, 2pm - 5pm

Weekend

### Disabled access

Access varies at different locations.

### Type of organisation

Statutory Service

### Staffing

14 full time staff.

## HSE - Soilse

1-2 Henrietta Place  
off North King Street, Dublin 1

Tel 01 - 872 4922

Fax 01 - 872 4891

Email soilsehp@eircom.net

### Target group

Stabilised drug addicts aged 18+.

### Area served

Mainly North Leinster.

### Service offered

Addiction rehabilitation programme for drug-free and medically prescribed drug users. Holistic, adult learning approach to addiction and developing skills/knowledge for personal enhancement. Structured daytime programmes allied to vocational guidance and aftercare. Also drug-free education day programme held at 6-7 North Frederick Street - see separate entry. Part of the Health Service Executive.

### How to contact

Phone or contact for an appointment.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Any city centre bus.

### Type of organisation

Statutory Service

### Staffing

14 full time and 11 part time staff.

## Inchicore Community Drug Team

Kavanagh House  
135 Emmet Road, Inchicore  
Dublin 8

Tel 01 - 473 6502

Fax 01 - 453 9379

Email icdt@eircom.net

### Target group

Drug users and their families.

### Area served

Inchicore.

### Service offered

Community based drug services, including assessment for treatment on methadone programme, counselling, holistic healing, personal development courses and group work. Drop-in, outreach service and community work. Prison links worker, family support and youth outreach services, children's project. Ongoing support to GPs in local area. Information and referrals.

### How to contact

Drop in or contact for an appointment.

### Opening hours

Mon 9.30am - 5.30pm

Tue 9.30am - 5.30pm

Wed 9.30am - 5.30pm

Thu 9.30am - 5.30pm

Fri 9.30am - 5.30pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Bus: 51b, 78a.

### Type of organisation

Registered Charity

### Staffing

9 full time and 4 part time staff.

**Merchants Quay - Drugs Stabilisation Services**

Riverbank  
Merchants Quay, Dublin 8  
Tel 01 - 679 0044  
Fax 01 - 671 3738  
Email info@mqi.ie  
www.mqi.ie

**Target group**

Current street drugs users or those engaged in treatment seeking more stability/structure.

**Area served**

Dublin city.

**Service offered**

Methadone prescribing, treatment and support (for people in local catchment area). Therapeutic groups, life skills training, personal development work and pre-employment training to help drug users re-integrate into society. Gateway programme offering individual support link to leisure and learning opportunities. Individual counselling for emotional and psychological drug-related issues.

**How to contact**

Contact for an appointment.

**Opening hours**

Mon 10am - 4.30pm

Tue 10am - 4.30pm

Wed 10am - 4.30pm

Thu 2pm - 4.30pm

Fri 10am - 4.30pm

Weekend

**Disabled access**

No wheelchair access. No adapted toilets.

**Public transport**

Buses: 25, 26, 39, 51a, 51b, 66, 67, 78, 79, 90, 91. Across the river from the Four Courts.

**Type of organisation**

Registered Charity

**Staffing**

4 full time and 1 part time staff.

**Merchants Quay - Open Access Drugs Service**

Riverbank  
Merchants Quay, Dublin 8  
Tel 01 - 679 0044  
Fax 01 - 671 3738  
Email info@mqi.ie  
www.mqi.ie

**Target group**

Drug users, particularly those using heroin and cocaine.

**Area served**

Dublin city.

**Service offered**

Drugs health promotion service and crisis support for drugs users and those getting treatment. Needle exchange. Access to methadone prescribing (Dublin 8 only). Access to long and short term residential drug-free treatment programmes. Re-integration and settlement support. Outreach.

**How to contact**

Drop in or contact for an appointment.

**Opening hours**

Mon 10am - 12.45pm, 1.45pm - 4.30pm

Tue 1.45pm - 4.30pm

Wed 10am - 12.45pm, 1.45pm - 4.30pm

Thu 10am - 12.45pm, 1.45pm - 4.30pm

Fri 10am - 12.45pm, 1.45pm - 4.30pm

Weekend

**Disabled access**

Limited wheelchair access. No adapted toilets.

**Public transport**

Buses: 25, 26, 39, 51a, 51b, 66, 67, 78, 79, 90, 91. Across the river from the Four Courts.

**Type of organisation**

Registered Charity

**Staffing**

6 full time and 15 part time / CE staff.

**Merchants Quay - Residential Drug Treatment**

High Park  
Gracepark Road, Drumcondra  
Dublin 9  
Tel 01 - 837 7883  
Fax 01 - 837 8258  
Email info@mqi.ie  
www.mqi.ie

**Target group**

Drug users seeking to become drug free.

**Area served**

Ireland.

**Service offered**

13-17 week fully residential programme to help participants become and remain drug free. Clients gain insight into issues underpinning their drug use and develop realistic measures to prevent relapse. Individual care plans incorporate in-house detoxification in partnership with community GPs, individual counselling, group therapy, educational groups, work assignments and recreational activities.

**How to contact**

Contact for an appointment.

**Opening hours**

Mon 24 hours

Tue 24 hours

Wed 24 hours

Thu 24 hours

Fri 24 hours

Weekend 24 hours

**Disabled access**

No wheelchair access. No adapted toilets.

**Public transport**

Buses: 3, 11, 11a, 11b, 16a, 746 from Westmoreland St/O'Connell St; 41, 41a, 41b, 41c from Eden Quay/Gardiner St - 5-10 mins walk to Drumcondra main road.

**Type of organisation**

Registered Charity

**Staffing**

6 full time and 5 part time staff.

## Merchants Quay - St Francis Farm

Tullow  
Co Carlow

Tel 05991 51369

Fax 05991 51612

Email [stfrancisfarm@eircom.net](mailto:stfrancisfarm@eircom.net)

[www.mqi.ie](http://www.mqi.ie)

### Target group

Drug users seeking to become drug free.

### Area served

Dublin and the South East.

### Service offered

Therapeutic facility which offers a 6 month programme for people with a history of problematic drug use. Situated in a working farm environment, clients gain work experience in animal care, vegetable production and in general farming. One to one counselling, group therapy, educational and personal development opportunities.

### How to contact

Contact for an appointment.

### Opening hours

Mon 24 hours

Tue 24 hours

Wed 24 hours

Thu 24 hours

Fri 24 hours

Weekend 24 hours

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Bus - Eireann service to Tullow.

### Type of organisation

Registered Charity

### Staffing

6 full time and 2 part time staff.

## Patrick Street Clinic

99 Patrick Street

Dun Laoghaire, Co Dublin

Tel 01 - 280 8472

Fax 01 - 284 1169

### Target group

Opiate users in the Dun Laoghaire area.

### Area served

Dun Laoghaire, Shankhill, North Down.

### Service offered

Methadone substitution service for people addicted to opiates. Counselling.

### How to contact

Phone.

### Opening hours

Mon 9am - 12.15pm, 2pm - 4pm

Tue 9am - 12.15pm, 2pm - 4pm

Wed 9am - 12.15pm, 2pm - 4pm

Thu 9am - 12.15pm, 2pm - 4pm

Fri 9am - 12.15pm, 2pm - 4pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Type of organisation

Statutory Service

### Staffing

Approx 20 staff.

## Peter McVerry Trust - Community Detox (The Lantern)

Referral & Assessment Team

29 Mountjoy Square

Dublin 1

Tel 01 - 823 0776

Fax 01 - 823 0778

Email [info@pmvtrust.ie](mailto:info@pmvtrust.ie)

[www.pmvtrust.ie](http://www.pmvtrust.ie)

### Target group

Drug users wishing to detox from methadone.

### Area served

Ireland.

### Service offered

6 week residential programme to help methadone users detox and become drug free. Psychosocial/relapse prevention groupwork. Keywork system, with individual support plans and horticultural programme. On-site detox in conjunction with GP. Individual counselling. Self and agency referrals. Pre-access and follow-up support from Peter McVerry's Outreach and Tenancy Sustainment - see separate entry.

### How to contact

Phone.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets.

### Type of organisation

Registered Charity

### Staffing

10 full time staff.

## Rialto Community Drug Team

St Andrew's Community Centre  
468 South Circular Road, Rialto  
Dublin 8  
Tel 01 - 454 0021  
Fax 01 - 454 1148  
Email rialtocommunitydrugteam@eircom.net

### Target group

Drug users and their families.

### Area served

Rialto - Dublin 8.

### Service offered

Community based drug team. Services include methadone programme for Dolphin House and Fatima Mansions, counselling, group work, child care services, information and advice, community and prison outreach welfare services. Also offer a homeless service and family support service. Homeless drop-in Tues 5pm-7pm, alternative therapies Sat 10am-1pm.

### How to contact

Drop in, phone or write.

### Opening hours

Mon 2.15pm - 4.30pm

Tue 10am - 4.30pm, 5pm - 7pm

Wed 10am - 4.30pm

Thu 10am - 3.30pm

Fri 10am - 4pm

Weekend Sat 10am - 1pm

### Office hours

9.30am-5pm Mon-Fri

### Languages

Irish

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Buses: 19 from city centre. 77, 150, 156 to Dolphin's Barn - 3 min walk. 123 to Rialto Gate, St James Hospital.

### Type of organisation

Voluntary organisation

### Staffing

15 full time and 4 part time staff, 1 volunteer.

## SAOL Project Ltd

58 Amiens Street  
Dublin 1  
Tel 01 - 855 3391 or 3393  
Fax 01 - 855 3395

### Target group

Women in treatment for drug addiction.

### Area served

Dublin 1.

### Service offered

Education and rehabilitation for women in treatment for drug addiction from the North Inner City of Dublin. Creche available for participants (€25 per week). Service users must be referred by drug treatment centre or other agency and be eligible for Community Employment.

### How to contact

By referral only.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 4pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Connolly train station.

### Type of organisation

Voluntary organisation

### Staffing

8 full time and 2 part time staff.

## St Vincent's Hospital - Substance Abuse Service

The Lodge  
Richmond Road, Fairview  
Dublin 3

Tel 01 - 884 2401

Fax 01 - 837 0801

### Target group

People (18+) with an alcohol, prescribed drugs or gambling problem. May have mental health problems.

### Area served

Community Services Area 7.

### Service offered

Provides detoxification and prescribed medication, individual and group counsellors for abstinence and a controlled drinking programme. Aftercare support group, assessment and information. The Substance Abuse Service (Lodge) is a separate building within the grounds of the hospital and has different opening hours.

### How to contact

By referral from GPs, psychiatrists and by self referral with GP's letter (must present sober).

### Opening hours

Mon 24 hours / Lodge: 8.30am - 4.30pm

Tue 24 hours / Lodge: 8.30am - 4.30pm

Wed 24 hours / Lodge: 8.30am - 4.30pm

Thu 24 hours / Lodge: 8.30am - 4.30pm

Fri 24 hours / Lodge: 8.30am - 3.30pm

Weekend 24 hours / Lodge: closed

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Buses: 3, 11a, 11b, 16a, 16b, 33, 36, 41, 51a, 60, 123.

### Type of organisation

Voluntary organisation

## Stanhope Centre

Lower Grangegorman  
Dublin 7  
Tel 01 - 677 3965 / 677 9447  
Fax 01 - 677 8469

### Target group

People aged 18+ with an alcohol problem.

### Area served

Community Services Areas 6, 7 and 8.

### Service offered

Information, assessment, counselling and referrals for people aged 18+ with alcohol problems. Individual, couple, family and group counselling, including controlled drinking counselling. Outpatient treatment programme. Referral to Barrymore House for residential treatment programme.

### How to contact

Phone.

### Opening hours

Mon 9.30am - 5pm

Tue 9.30am - 5pm

Wed 9.30am - 5pm

Thu 9.30am - 5pm

Fri 9.30am - 5pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Buses: 37, 39, 39a, 70, 70x - 5 minutes walk.

### Type of organisation

Statutory Service

### Staffing

7 counsellors.

## Talbot Centre

29 Upper Buckingham Street  
Dublin 1  
Tel 01 - 836 3434  
Fax 01 - 855 3910  
Email talbotcentre@eircom.net

### Target group

Children and young people aged up to 20 years who are using drugs or at risk, and their families.

### Area served

Dublin north inner city.

### Service offered

Range of services for children and young people up to 20 years old who are using drugs or at risk, and their families. Support, information, individual counselling, family therapy, recreational activities, health education, prison visits to young people, home visits, educational support and preventative children's programmes.

### How to contact

Phone or contact for an appointment.

### Opening hours

Mon 9.30am - 5pm

Tue 9.30am - 5pm

Wed 9.30am - 5pm

Thu 9.30am - 5pm

Fri 9.30am - 5pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Any city centre bus. Amiens Street DART station - 5 minutes walk.

### Type of organisation

Statutory Service

### Staffing

4 full time and 1 part time staff.

## Tallaght Community Drug Team

Addiction Services  
Glen Abbey Centre, Belgard Road,  
Tallaght  
Dublin 24  
Tel 01 - 451 3894 or 451 3745

### Target group

Drug users and their families.

### Area served

Tallaght.

### Service offered

Health Service Executive run drug team. Services include a CWO, methadone programme, medical care, counselling, outreach, drop in service, advice, information, referrals and needle exchange.

### How to contact

Drop in, phone or write.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Disabled access

Full wheelchair access. No adapted toilets.

### Public transport

Buses: 49a, 50, 50x, 76, 76a, 76b, 202.

### Type of organisation

Statutory Service

## Teach Mhuire

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38-39 Lower Gardiner Street

Dublin 1

Tel 01 - 878 8877

Fax 01 - 878 8047

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### Target group

Recovering alcoholics and drug addicts.

### Area served

National.

### Service offered

Residential and non-residential addiction treatment service for alcohol and drug abuse. Accommodation for 25 residents who are homeless and have completed treatment programmes. Drop-in coffee bar and appointments for referral and assessment service. Weekly aftercare programme and family support group. On-site Narcotics Anonymous, AA and Women in Sobriety meetings.

### How to contact

Drop in or phone for an appointment.

### Opening hours

Mon 9am - 9pm

Tue 9am - 9pm

Wed 9am - 9pm

Thu 9am - 9pm

Fri 9am - 9pm

Weekend 9am - 9pm

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### Disabled access

Limited wheelchair access. Adapted toilets.

### Public transport

Any city centre bus. 5 minutes walk from O'Connell Street, Busaras and Connolly Station.

### Type of organisation

Registered Charity

## Traveller Specific Drugs Initiative

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c/o Pavee Point Travellers Centre

46 Great Charles Street

Dublin 1

Tel 01 - 878 0255

Fax 01 - 874 2626

Email [drugsawareness@pavee.iol.ie](mailto:drugsawareness@pavee.iol.ie)

[www.paveepoint.ie](http://www.paveepoint.ie)

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### Target group

Organisations working with Travellers.

### Area served

Ireland.

### Service offered

Community development work with traveller organisations, drug service providers and drug policy makers. Promoting Traveller inclusion in local, regional and national responses to drug use. Supporting Traveller organisations in tackling drug use within the Traveller community. FAS and CE training programmes.

### How to contact

Phone or email.

### Opening hours

Mon 9.30am - 5.30pm

Tue 9.30am - 5.30pm

Wed 9.30am - 5.30pm

Thu 9.30am - 5.30pm

Fri 9.30am - 5.30pm

Weekend

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### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Luas to Connolly.

### Type of organisation

Voluntary organisation

### Staffing

20 full time staff.







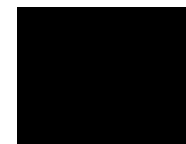
This section contains information on education and training programmes which have been specifically tailored for people who are experiencing homelessness, or which may be accessible to them.

Some of the programmes are stand-alone projects, others are provided as part of a wider service for people who are experiencing homelessness. These services are generally free of charge.

At the end of this section is a list of services for people who are unemployed. It includes details of Local Employment Services; organisations which provide welfare rights information and welfare to work services; Area Based Partnerships; and government and statutory employment rights agencies.

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**Carmelite Community Centre**

56 Aungier Street  
Dublin 2  
Tel 01 - 475 4673 or 4694

**Target group**

General public.

**Area served**

Dublin south inner city and surrounding areas.

**Service offered**

Adult education classes. Range of subjects, including computers, Irish, art and crafts, mediation, yoga, line dancing, bridge, indoor bowls, gardening, cookery. Weekly pastoral prayer meeting. Classes cost €3-€5.

**How to contact**

Drop in, phone or make an appointment.

**Opening hours**

Mon 9am - 10pm

Tue 9am - 10pm

Wed 9am - 10pm

Thu 9am - 10pm

Fri 9am - 10pm

Weekend 10am - 5pm

**Office hours**

Monday- Friday 9am-5pm

**Disabled access**

Full wheelchair access. Adapted toilets. Accessible car parking. Level entrance. Lift.

**Type of organisation**

Registered Charity

**Staffing**

3 full time + 28 volunteers.

**CDVEC Foundations Project**

1 Parnell Square  
Dublin 1  
Tel 01 - 878 6658 or 873 6012  
Fax 01 - 874 1414  
Email clare.schofield@  
parnell.cdvec.ie

**Target group**

People who are homeless, have experienced homelessness or at risk of homelessness.

**Area served**

Dublin.

**Service offered**

Programmes and activities for adults and children in hostels, B&Bs, day centres, community centres and education centres (including Parnell Adult Learning Centre). Adult programmes include art, literacy, photography, guitar, gym and gardening. Children's playgroups and afterschool clubs. Information and advice on further and community education, and access to education guidance services.

**How to contact**

Drop in or phone.

**Opening hours**

Mon 9.30am - 5pm

Tue 9.30am - 5pm

Wed 9.30am - 5pm

Thu 9.30am - 5pm

Fri 9.30am - 5pm

Weekend Sat 9.30am - 1.30pm

**Disabled access**

Limited wheelchair access. No adapted toilets.

**Public transport**

Any city centre bus - opposite Gate Theatre, Parnell Square.

**Type of organisation**

Statutory Service

**Staffing**

5 full time and 6 part time staff.

**Dolebusters**

18a Adelaide Road  
Dublin 2  
Tel 01 - 661 5922  
Fax 01 - 613 0040

**Target group**

People on benefits or their dependants who are long term unemployed/ wanting to return to education.

**Area served**

North and South Dublin.

**Service offered**

Education and employment support services for people who are long term unemployed and/or wanting to return to education. Computer classes. English language classes for refugees and asylum seekers. Job club, with support around CV presentation and interview skills (phone 01-814 6885 to join). Free legal advice appointments. Office also at 5 Gardner Row, Dublin 1 (phone 01-872 5103).

**How to contact**

Drop-in, phone, email or write.

**Opening hours**

Mon 9am - 4.30pm

Tue 9am - 4.30pm

Wed 9am - 4.30pm

Thu 9am - 4.30pm

Fri 9am - 4.30pm

Weekend

**Languages**

Information booklets in some Eastern European languages.

**Disabled access**

Full wheelchair access. Adapted toilets. Full access at Adelaide Road office, with street parking and lift. No access for wheelchair users in Gardner Road office.

**Public transport**

Adelaide Road: buses to Camden Street or Kelly's Corner. Gardner Row: buses to Parnell Square.

**Type of organisation**

Registered Charity

**Staffing**

36 part time staff in 2 offices.

**Dublin Adult Learning Centre**

3 Mountjoy Square  
 Dublin 1  
 Tel 01 - 878 7266  
 Fax 01 - 836 4755  
 Email info@dalc.ie  
 www.dalc.ie

**Target group**  
 Adults with reading and writing difficulties.

**Area served**

Dublin inner city.

**Service offered**

Basic education for adults who cannot read or write and those who want to improve their skills. Individual and group tuition. English literacy classes for speakers of other languages. Classes run during the day and evening. Creche facilities available.

**How to contact**

Drop in or phone.

**Opening hours**

Mon 9.30am - 9.30pm  
 Tue 9.30am - 9.30pm  
 Wed 9.30am - 9.30pm  
 Thu 9.30am - 9.30pm  
 Fri 9.30am - 5pm

Weekend

**Disabled access**

Limited wheelchair access.

**Public transport**

Any city centre bus - 10 minutes walk from O'Connell Street.

**Type of organisation**

Registered Charity

**Staffing**

11 full time and 10 part time staff, 29 tutors and 50 volunteers.

**Dublin Simon - Learning & Development Services**

Unit F2  
 Chapelizod Industrial Estate, Chapelizod  
 Dublin 20  
 Tel 01 - 623 7738  
 Fax 01 - 623 7740  
 Email training@dubsimon.ie  
 www.dubsimon.ie

**Target group**

Homeless service users.

**Area served**

Dublin.

**Service offered**

Training programme supported by FAS and VEC, including self development, computer studies, arts & crafts and woodwork at FETAC level.

**How to contact**

Drop in or phone and ask for project manager.

**Opening hours**

Mon 9am - 5pm  
 Tue 9am - 5pm  
 Wed 9am - 5pm  
 Thu 9am - 5pm  
 Fri 9am - 5pm

Weekend

**Disabled access**

Full wheelchair access. Adapted toilets.

**Public transport**

Buses: 25, 25a, 26, 66, 66a, 66b, 67, 67a - from Wellington Quay.

**Type of organisation**

Voluntary organisation

**FAS Access Service**

57-60 Jervis Street  
 Dublin 1  
 Tel 01 - 804 4600  
 Fax 01 - 872 6182

**Target group**

Unemployed people experiencing homelessness.

**Area served**

Greater Dublin area.

**Service offered**

Statutory agency responsible for increasing the employability, skills and mobility of job seekers and employees to meet labour market needs. Employment Services Officer links with Dublin based homeless service providers to facilitate and promote advocacy and improve access to FAS training and employment programmes for people who are homeless. Second office at D'Olier St, D2 phone 01-612 4800.

**How to contact**

Drop in , phone or fax.

**Opening hours**

Mon 9am - 5pm  
 Tue 9am - 5pm  
 Wed 9am - 5pm  
 Thu 9am - 5pm  
 Fri 9am - 4.45pm

Weekend

**Disabled access**

Full wheelchair access. Adapted toilets.

**Type of organisation**

Statutory Service



## Focus Ireland - Schoolmates Programme

Stanhope Green  
Stanhope Street, Dublin 7  
Tel 01 - 671 1219  
Fax 01 - 677 8563  
Email info@focusireland.ie  
www.focusireland.ie

### Target group

Children aged 4-16 who are living with their families in emergency or B&B accommodation.

### Area served

Dublin inner city area.

### Service offered

Support for children aged 4-16 who are living with their families in emergency or B&B accommodation to remain in education. After school club (with food) focusing on group educational and social activities. Developing links between child's school and family or other support workers. Advocacy on behalf of young people via school link service. Individual support sessions. Holiday programmes.

### How to contact

Phone or email for information. Service by referral.

### Opening hours

Mon 9am - 6.30pm

Tue 9am - 6.30pm

Wed 9am - 6.30pm

Thu 9am - 6.30pm

Fri 9am - 6.30pm

Weekend

### Disabled access

Full wheelchair access. No adapted toilets.

### Public transport

Buses 37, 39, 70 - 5 minutes walk.

### Type of organisation

Registered Charity

## Focus Ireland - Spokes Project

5-6 John's Lane West  
Dublin 8  
Tel 01 - 677 0691  
Fax 01 - 677 0694  
Email info@focusireland.ie  
www.focusireland.ie

### Target group

People aged 16+ who are homeless, have been homeless or who are at risk of homelessness.

### Area served

Dublin.

### Service offered

Education, employment & training support for people who are/have been homeless, or who are at risk of homelessness. Individual learning plans, FETAC accredited modules, literacy/numeracy tuition. Adult education, including lifelong learning, holiday programme, outings, relaxation, arts/crafts. Advice & information on job hunting, CVs & interviews. Referral to other agencies. Lunch 12 noon-12.45pm.

### How to contact

Drop-in, phone or email. Also by referral from Focus Ireland, Social Services and other agencies.

### Opening hours

Mon 10am - 1pm, 2pm - 4pm

Tue 10am - 1pm, 2pm - 4pm

Wed 10am - 1pm, 2pm - 4pm

Thu 10am - 1pm

Fri 10am - 1pm, 2pm - 4pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Buses 51b, 78a, 121, 123.

### Type of organisation

Registered Charity

## Francis Street Community Education Centre

St Catherine's Foyer  
Marrowbone Lane, Dublin 8  
Tel 01 - 453 0833  
Textphone 0879 046204  
Email francom1@eircom.net

### Target group

Adults in the Liberties area of Dublin.

### Area served

South West inner city Dublin (Liberties area).

### Service offered

'Second chance' education and training for adults whose previous experience of education may have been negative. Range of part-time courses, including basic English, computer skills, office procedures, computerised bookkeeping and payroll, job seeking and interview skills, personal development, art, crafts, history. Extensive ESOL (English for Speakers of Other Languages) programme.

### How to contact

Drop in, phone, make an appointment or email.

### Opening hours

Mon 9.30am - 1pm, 2pm - 4pm

Tue 9.30am - 1pm, 2pm - 4pm, 7pm - 9pm

Wed 9.30am - 1pm, 2pm - 4pm, 7pm - 9pm

Thu 9.30am - 1pm, 2pm - 4pm, 7pm - 9pm

Fri 9.30am - 1pm

Weekend

### Office hours

Mon-Fri 9am-5pm

### Disabled access

Full wheelchair access. No adapted toilets. Accessible car parking. Level entrance. Lift.

### Public transport

Buses: from O'Connell St - 123 to Thomas St; from Pearse St - 56, 77 to Cork St; from Fleet St - 150 to Cork St; from Aston Quay - 78 to Cork St.

### Type of organisation

Voluntary organisation

### Staffing

1 full time and 7 part time staff + 7 volunteers.

**HSE - Soilse (Drug Free Day Programme)**

6-7 North Frederick Street  
 Dublin 1  
 Tel 01 - 872 4535  
 Fax 01 - 872 4586  
 Email soilse@eircom.net

**Target group**

People aged 18+ who have been drug users but are now drug free.

**Area served**

Mainly HSE North Leinster area.

**Service offered**

Education programme for people who have been drug users but are now drug free. SETAC accredited structured day time programme. Vocational guidance for people wanting to pursue further or continuing education options. SOILSE also provide service for medically prescribed drug users at 1-2 Henrietta Place - see separate entry. Part of the Health Service Executive.

**How to contact**

Phone or contact for an appointment.

**Opening hours**

Mon 9am - 5pm  
 Tue 9am - 5pm  
 Wed 9am - 5pm  
 Thu 9am - 5pm  
 Fri 9am - 5pm  
 Weekend

**Disabled access**

No wheelchair access. No adapted toilets.

**Public transport**

Any city centre bus.

**Type of organisation**

Statutory Service

**Larkin Unemployed Centre**

57-58 North Strand Road  
 Dublin 3  
 Tel 01 - 836 5544  
 Fax 01 - 836 6819  
 Email info@larkinctr.com  
 www.larkinctr.com

**Target group**

Long term unemployed people or those at risk of becoming so.

**Area served**

Dublin city centre.

**Service offered**

Support services for people who are long term unemployed or at risk of becoming so. Information on welfare entitlements, guidance on developing skills, job club to prepare for employment and advice and support on self employment. Access to employment programme for refugees. Comprehensive adult education programme. Creche facility.

**How to contact**

Drop in, phone or write.

**Opening hours**

Mon 9am - 5pm  
 Tue 9am - 5pm  
 Wed 9am - 5pm  
 Thu 9am - 5pm  
 Fri 9am - 5pm  
 Weekend

**Disabled access**

Limited wheelchair access. No adapted toilets. Ramped access to lower part of building.

**Public transport**

Buses: 20a, 20b, 27a, 27b, 28 - 10 minutes walk from Amiens Street and Clontarf DART stations.

**Type of organisation**

Voluntary organisation

**Staffing**

18 full time and 48 part time staff, 10 volunteers.

**Liberties College - Part Time Courses (BTEI)**

Bull Alley Street  
 Dublin 8  
 Tel 01 - 454 0044  
 Fax 01 - 454 6348  
 Email info@liberties.cdvec.ie  
 www.libertiescollege.ie

**Target group**

People on long term benefits, low wages, FIS and medical card holders.

**Area served**

Dublin.

**Service offered**

Range of part time courses for people on benefits or low wages. Subjects include childcare, English for Speakers of Other Languages, social studies, healthcare, ECDL, art and catering. Classes are generally weekly and last 2-4 hours. Most courses are FETAC accredited. Brochure available.

**How to contact**

Phone.

**Opening hours**

Mon 10am - 2pm  
 Tue 10am - 2pm  
 Wed 10am - 2pm  
 Thu 10am - 2pm  
 Fri 10am - 2pm  
 Weekend

**Disabled access**

Limited wheelchair access. No adapted toilets.

**Public transport**

5 minutes walk from Christ Church.

**Type of organisation**

Statutory Service

**Staffing**

65 full time and 10 part time staff.



## Lourdes Youth and Community Services

c/o Lourdes Day Centre  
Sean McDermott Street, Dublin 1  
Tel 01 - 836 3416  
Fax 01 - 855 6445  
Email lycs@eircom.net

### Target group

General public.

### Area served

Dublin north east inner city.

### Service offered

Provides an adult education programme for (18+ years), community training workshop (16-21 years), youth programme that trains youth workers and runs clubs (10-16 years) and a community creche and childcare service.

### How to contact

Drop in or contact for an appointment.

### Opening hours

Mon 9am - 5.30pm

Tue 9am - 5.30pm

Wed 9am - 5.30pm

Thu 9am - 5.30pm

Fri 9am - 2pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Bus: 123 to junction of Summerhill and Rutland Street (100m). Connolly DART station (750m).

### Type of organisation

Company

### Staffing

21 full time and 10 part time staff, 3-4 volunteers.

## Merchants Quay Ireland - Education & Training

4 Merchants Quay  
Dublin 8  
Tel 01 - 645 6520  
Fax 01 - 677 1128  
Email info@mqi.ie

### Target group

People working in the drugs and homelessness sectors.

### Area served

Ireland.

### Service offered

Education and training around drugs and homelessness. Certificate/Diploma in Drugs Counselling Theory and Intervention Skills, in conjunction with UCD. Range of short courses for workers in drugs and homeless services, including training in drug awareness, homelessness, STIs & sexual health, cognitive behavioural therapy, motivational interviewing, needle exchange training. Contact for charges.

### How to contact

Phone or email for details of times and courses.

### Opening hours

Mon See How to Contact

Tue See How to Contact

Wed See How to Contact

Thu See How to Contact

Fri See How to Contact

Weekend

### Languages

Spanish.

### Disabled access

Limited wheelchair access. No adapted toilets. Accessible parking. Level entrance. Lift.

### Public transport

Luas. Buses 78, 78a, 79, 90, 91.

### Type of organisation

Registered Charity

### Staffing

80 full time, 60 part time + 20 volunteers.

## Ozanam House Community Resource Centre

53 Mountjoy Square West  
Dublin 1  
Tel 01 - 874 2804  
Fax 01 - 874 2890  
Email ozanamhouse@iol.ie

### Target group

General public.

### Area served

Dublin 1, 3 & 7.

### Service offered

Community centre with range of facilities, educational programmes and projects. Dedicated areas for children, computers, cookery, arts and crafts. Community hall, gym, meeting rooms. Active retirement group, men's group, yoga. Various classes, including computers, cookery, home furnishings, arts and crafts, art (painting), dancing. Youth groups for music and homework. €50 employed, €20 unemployed.

### How to contact

Drop-in, phone, make an appointment, email or write.

### Opening hours

Mon 9am - 9pm

Tue 9am - 9pm

Wed 9am - 9pm

Thu 9am - 9pm

Fri 9am - 9pm

Weekend

### Disabled access

Limited wheelchair access. Adapted toilets. Ramped entrance.

### Public transport

Bus 46a.

### Type of organisation

Registered Charity

### Staffing

20 full time staff + 40 volunteers.



**PACE Training for Employment Project**

Unit A3  
 Santry Hall Industrial Estate, Dublin 9  
 Tel 01 - 842 7997 / 842 8432  
 Fax 01 - 842 8438  
 Email pacesantry@eircom.net

**Target group**  
 Male and female offenders and ex-offenders aged 17+.

**Area served**

National.

**Service offered**

Provides training, education, personal and social development for offenders and ex-offenders. Programme also offers nationally recognised certification in education and training. Service has a focus on rehabilitation and reintegration with the objective of helping people to return to employment.

**How to contact**

By referral through the Probation Services in prisons and the community. Phone for information.

**Opening hours**

Mon 8.30am - 4.30pm

Tue 8.30am - 4.30pm

Wed 8.30am - 4.30pm

Thu 8.30am - 4.30pm

Fri 8.30am - 1.30pm

Weekend

**Disabled access**

No wheelchair access. No adapted toilets.

**Public transport**

Buses: 16, 16a, 33, 41, 103.

**Type of organisation**

Voluntary organisation

**Staffing**

5 full time and 4 part time staff.

**Peter McVerry Trust - Education, Training & Development**

12-13 Berkley Street  
 Dublin 7  
 Tel 01 - 830 8335  
 Fax 01 - 830 8388  
 Email info@pmvtrust.ie  
 www.pmvtrust.ie

**Target group**

Young homeless people aged 18+, including Peter McVerry Trust residents and ex-residents.

**Area served**

Dublin.

**Service offered**

Access to education and training for young homeless people aged 18+, including Peter McVerry Trust residents and ex-residents. Individual personal plans and support using adult educational principles.

**How to contact**

Drop in or phone.

**Opening hours**

Mon 10am - 4pm

Tue 10am - 4pm

Wed 12 noon - 8pm

Thu 10am - 4pm

Fri 10am - 4pm

Weekend

**Disabled access**

Limited wheelchair access. No adapted toilets.

**Public transport**

Buses 10, 10a, 38, 38a, 38b, 38c.

**Type of organisation**

Registered Charity

**Staffing**

5 full time staff.

**Ready for Work (RfW) Programme**

Business in the Community Ireland  
 32 Lower O'Connell Street, Dublin 1  
 Tel 01 - 874 7232  
 Fax 01 - 874 7637  
 Email rcarvill@bitc.ie  
 www.bitc.ie

**Target group**

Stable homeless people.

**Area served**

Dublin.

**Service offered**

Training and work placements for people affected by homelessness. Participants also receive ongoing support from a training and employment officer and/or a job coach. Separate Linkage Programme which places ex-offenders in employment, training and/or education.

**How to contact**

Accepts referrals from agencies. Phone or email for more information.

**Opening hours**

Mon 9.30am - 5.30pm

Tue 9.30am - 5.30pm

Wed 9.30am - 5.30pm

Thu 9.30am - 5.30pm

Fri 9.30am - 5.30pm

Weekend

**Type of organisation**

Registered Charity

## St Vincent's Trust - Community Training Centre

9 Henrietta Street  
Dublin 1  
Tel 01 - 887 4100  
Fax 01 - 872 3486  
Email info@stvincentstrust.ie  
www.stvincentstrust.ie

### Target group

Young people aged 15 and over who are out of school.

### Area served

Dublin north inner city. Accept referrals from outside catchment area.

### Service offered

Education, training and personal development services for young people aged 15 and over who are out of school. Target group includes early school leavers, young people in residential care, young offenders and young mothers.

### How to contact

Drop in, phone or write. Referrals from statutory agencies through Service Manager or Social Worker.

### Opening hours

Mon 9am - 4.30pm  
Tue 9am - 4.30pm  
Wed 9am - 4.30pm  
Thu 9am - 4.30pm  
Fri 9am - 1pm  
Weekend

### Disabled access

Limited wheelchair access. Adapted toilets. Lift and some ramps.

### Public transport

Any bus to O'Connell Street or Dorset Street - 5 minutes walk to Henrietta Street (off Bolton Street).

### Type of organisation

Registered Charity

## St Vincent's Trust - HACE

9 Henrietta Street  
Dublin 1  
Tel 01 - 887 4129 / 887 4100  
Fax 01 - 872 3486  
Email hace@stvincentstrust.ie  
www.stvincentstrust.ie

### Target group

Adults seeking to return to education.

### Area served

Dublin north inner city.

### Service offered

Evening programme of courses and activities. Support to local service providers involved in education.

### How to contact

Phone or email.

### Opening hours

Mon 2pm - 9pm  
Tue 2pm - 9pm  
Wed 2pm - 9pm  
Thu 2pm - 9pm  
Fri Closed  
Weekend

### Disabled access

Limited wheelchair access. Adapted toilets. Lifts and some ramps.

### Public transport

Any bus to O'Connell Street or Dorset Street - 5 minutes walk to Henrietta Street (off Bolton Street).

## St Vincent's Trust - Henrietta Street School

8 Henrietta Street  
Dublin 1  
Tel 01 - 887 4127  
Fax 01 - 874 7040  
Email school@stvincentstrust.ie  
www.stvincentstrust.ie

### Target group

Young people aged 11-16 who are at risk.

### Area served

Dublin inner city.

### Service offered

Special school for young people aged 11-16 who are at risk, including those with behavioural difficulties, school attendance problems and serious family difficulties. Provides an individualised, flexible programme. Accepts referrals of young homeless people from social workers and hostels.

### How to contact

Phone.

### Opening hours

Mon 9am - 4pm  
Tue 9am - 4pm  
Wed 9am - 4pm  
Thu 9am - 4pm  
Fri 9am - 2pm  
Weekend

### Disabled access

Limited wheelchair access. Adapted toilets. Wheelchair access to ground floor only.

### Public transport

Buses: 3, 11, 16, 19, 122 to Parnell Square (500m).

### Type of organisation

Statutory Service

### Staffing

8 full time and 3 part time staff.





**TURAS - Canal Communities Training Programme**

Unit C & C1  
 Bluebell Business Park, Old Naas Road  
 Dublin 12  
 Tel 01 - 450 5396 or 5069  
 Fax 01 - 450 5069  
 Email cctpturas@eircom.net

**Target group**

Stabilised drug users (with at least 3 months stabilised methadone use).

**Area served**

Canal Communities area (Bluebell, Rialto and Inchicore).

**Service offered**

Training programme for people affected by drug misuse, particularly those stabilised on methadone. Three phase holistic scheme, including personal development, complementary therapies, Stepping Stones Programme (outdoor education and personal development), Academic Programme, education and employment. Outreach support and education. Run in conjunction with Canal Communities Local Drugs Task Force.

**How to contact**

Phone, email or write.

**Opening hours**

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 8.45am - 4pm

Weekend

**Disabled access**

No wheelchair access. No adapted toilets. Accessible car parking. Can arrange home visits.

**Public transport**

Bus 18, 51b, 51c, 68, 69. Luas - Tallaght route.

**Type of organisation**

Company

**Staffing**

10 full time and 50 part time staff.

**URRUS - Ballymun Youth Action Project**

Horizons Centre  
 Balcurris Road, Ballymun  
 Dublin 11  
 Tel 01 - 846 7980  
 Fax 01 846 7981  
 Email urrus@iol.ie

**Target group**

Anyone interested in learning about drug and alcohol issues.

**Area served**

Dublin.

**Service offered**

Training for people working with or affected by drug or alcohol abuse. Work with parents and other family members and those who encounter addiction issues through their work. Work with groups and organisations who request training, including general addiction issues and motivational interviewing. Training for trainers. Research. Charges for services vary.

**How to contact**

Drop in, phone, make an appointment, email or write.

**Opening hours**

Mon 9.30am - 5pm

Tue 9.30am - 5pm

Wed 9.30am - 5pm

Thu 9.30am - 5pm

Fri 9.30am - 5pm

Weekend

**Disabled access**

Full wheelchair access. Adapted toilets. Level entrance. Lift.

**Public transport**

Buses: 4, 13, 13a, 16, 17a, 103, 104, 220.

**Type of organisation**

Registered Charity

**Staffing**

3 full time staff.

## Local Employment Services

The following services, while not specifically designed for people who are homeless offer a wide range of employment/support services to unemployed people. This information has been included with kind permission of the INOU.

### INOU affiliate organisations which provide welfare rights information and welfare to work services

Service Name	Address/Location	Telephone
Ballyfermot Local Employment Services	201a Decies Road, Ballyfermot, Dublin 10	6238088
Ballyfermot Youth Services	3 Drumfinn Park, Ballyfermot, Dublin 10	6237401
Ballymun Jobs Centre	Unit 36 , Ballymun Town Centre, Dublin 11	8425722
Ballymun Unemployed and Welfare Rights Centre	Axis Centre, Main Street, Ballymun, Dublin 11	8832138
Blanchardstown Centre for the Unemployed	1-2a Corduff Shopping Centre, Blanchardstown, Dublin 15	8210552
Bohernabreena Community Enterprise	14 Allenton Drive, Ballycragh, Tallaght, Dublin 24	4520685
Choices	3 Quinns Road, Shankill, Co. Dublin	2820110
Clondalkin Centre for the Unemployed	Áras Rualach, Neilstown Road, Clondalkin, Dublin 22	6233629
Connolly Centre	80/82 The Coombe, Dublin 8	4530803
Crumlin Citizen's Information Centre	146 Sundrive Road, Crumlin, Dublin 12	4546070
Dolebusters	5 Gardiner Row, Dublin 1	8725103
Dublin 12 Centre for the Unemployed	155a Drimnagh Road, Drimnagh, Dublin 12	4059377
Dublin 15 Citizen's Information Centre	Westend House, Westend Office Park, Snugborough Road Extension, Dublin 15	8220449
Emigrant Advice	1a Cathedral Street, Dublin 1	8732844
Fingal Centre for the Unemployed	7 Main Street, Finglas, Dublin 11	8641970
Fountain Resource Group	c/o Presbytery Group, James Street, Dublin 8	4731388
Irish Trade Union Trust	Liberty Hall, Eden Quay, Dublin 1	8787272 8787349
Larkin Unemployed Centre	57/58 North Strand Road, Dublin 3	8365544 8365404
Liberties CIC	90 Meath Street, Dublin 8	4735178
Mountwood Fitzgerald Park Resource Centre	71/73 Maple House, Mountown, Dun Laoghaire, Co Dublin	2845722
Northside Centre for the Unemployed	Glin Road, Bonnybrook, Dublin 17	8479463 8485630
Northside Community Law Centre	Northside Civic Centre, Bunratty Road, Coolock, Dublin 17	8477804
South Inner City Community Development Association (SICCCA)	90 Meath Street, Dublin 8	4536098
Tallaght Centre for the Unemployed	St. Dominic's Hall, Main Street, Tallaght, Dublin 24	4512983
West Tallaght Resource Centre	16 Glenshane Lawns, Tallaght, Dublin 24	4522533

## Local Employment Services

### Local Employment Services available in the Greater Dublin area

Local Employment Services provide guidance and information to help long term unemployed people access job seeking services and support. The Local Employment Service operates a special education and training fund to complement and fill the gaps in local training and education provision. Additional funding may also be available to mediators through the LES to help clients with additional training/education needs.

Area	Telephone
Ballyfermot	01 - 6235612
Ballymun	01 - 8622707
Blanchardstown	01 - 8206379
Bray	01 - 2868266
Canal Communities	01 - 4537229
Clondalkin	01 - 4577308
Dublin Inner City	01 - 8721321
Finglas/Cabra	01 - 8361666
KWCD (Kimmage, Walkinstown, Crumlin, Drimnagh)	01 - 4095082
Northside (Dublin)	01 - 8485630
Southside (Dun Laoghaire)	01 - 2841977
Tallaght	01 - 4622747

### Area Based Partnerships

These companies help combat unemployment and the causes of unemployment in their area by developing and supporting services to unemployed people and through involvement in special projects.

Area	Area Details	Telephone
Ballyfermot		6263416
Ballymun		8423612
Blanchardstown		8209550
Canal Communities	Kilmainham Bluebell Inchicore	4732196
Clondalkin		4576433
Dublin Inner City		8721321

Area	Area Details	Telephone
Finglas/Cabra		8361666
KWCD	Kimmage Walkinstown Crumlin Drimnagh	4567450
Northside (Dublin)	Coolock Darndale Kilbarrack	8485630
Southside (Dun Laoghaire)		2301011
Tallaght		4597990

### Employment Rights

Department/Authority	Address	Telephone	Email
Department of Enterprise, Trade and Employment	23 Kildare Street, Dublin 2	01 - 631 2121 Lo-call 1890 220222	<a href="mailto:erinfo@entemp.ie">erinfo@entemp.ie</a>
Department of Justice, Equality and Law Reform	94 St Stephen's Green, Dublin 2	01 - 602 8202	
Equality Authority	2 Clonmel Street, Dublin 2	01 - 417 3333	<a href="mailto:info@equality.ie">info@equality.ie</a>

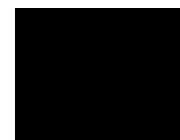


Many people who are experiencing homelessness have suffered trauma in their lives and may require access to professional counselling and support services.

Some of these services can be accessed directly by people themselves, others require referral from an agency and these requirements are specified in each entry. The services listed are either free of charge or available for a nominal charge.

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**ALBA Counselling Service**

2 McElwain Terrace  
Newbridge, Co Kildare  
Tel 1800 234 112 or 01 - 452 4519  
Fax 045 - 448 179

**Target group**

People aged over 18 who have experienced childhood physical, sexual, emotional abuse or neglect.

**Area served**

Dublin south inner city, Tallaght, Ballyfermot, Clondalkin, Kildare and West Wicklow.

**Service offered**

Counselling for adults who have experienced childhood abuse, particularly those who have experienced abuse in institutions. Dublin centres situated in Tallaght and Ormond Quay. For weekend enquiries contact the National Counselling freephone Helpline on 1800 235235.

**How to contact**

Phone or write for a referral form. No drop in service.

**Opening hours**

Mon 9am - 5pm  
Tue 9am - 5pm  
Wed 9am - 5pm / Tallaght: 9am - 8pm  
Thu 9am - 5pm  
Fri 9am - 5pm  
Weekend

**Disabled access**

Full wheelchair access. Adapted toilets. Disabled access at Tallaght and Newbridge only.

**Type of organisation**

Statutory Service

**Staffing**

7 full time and 2 part time staff.

**Clanwilliam Institute**

18 Clanwilliam Terrace  
Dublin 2  
Tel 01 - 676 1363  
Fax 01 - 676 2800  
Email office@clanwilliam.ie  
www.clanwilliam.ie

**Target group**

General public.

**Area served**

Dublin.

**Service offered**

Counselling and therapy on a range of issues, including relationship difficulties, child and adolescent problems, bereavement, stress and psychological problems, mediation, separation, personal difficulties. Individual, couple and family therapy and mediation. EAP programmes for companies. Organisational consultations. Training. Appointments also available outside office hours.

**How to contact**

Phone for an appointment.

**Opening hours**

Mon 9am - 5pm  
Tue 9am - 5pm  
Wed 9am - 5pm  
Thu 9am - 5pm  
Fri 9am - 5pm  
Weekend

**Languages**

Dutch, French.

**Disabled access**

Limited wheelchair access. No adapted toilets. Can provide service on the ground floor.

**Public transport**

Dart to Grand Canal Dock Station. Buses: 5, 7, 8, 45 from quays. 3 from outside Cleary's.

**Type of organisation**

Voluntary organisation

**Staffing**

Full time and part time staff.

**Deora Project**

Oasis Counselling Centre  
St. Laurence's Place East, Seville Place  
Dublin 1  
Tel 01 - 855 0730  
Fax 01 - 855 0730  
Email info@deora-project.org  
www.deora-project.org

**Target group**

People affected by addiction, bereavement, loss and suicide.

**Area served**

Dublin 1.

**Service offered**

Counselling service around addiction, bereavement, loss, suicide. Individual, group, family and couple counselling and psychotherapy. Home visits. No cost/low cost service or donations.

**How to contact**

Phone or make an appointment.

**Opening hours**

Mon 9am - 8pm  
Tue 9am - 8pm  
Wed 9am - 8pm  
Thu 9am - 8pm  
Fri 9am - 4pm  
Weekend

**Disabled access**

Full wheelchair access. Adapted toilets. Accessible car parking.

**Public transport**

Connolly train station - 5 minutes walk.

**Type of organisation**

Voluntary organisation

**Staffing**

2 full time and 2 part time staff plus 20 volunteers.

## Dublin Counselling and Therapy Centre

41 Upper Gardiner Street  
Dublin 1

Tel 01 - 878 8236

Fax 01 - 877 9069

### Target group

General public.

### Area served

Dublin.

### Service offered

Individual, couple and group counselling and psychotherapy. Issues covered include relationship problems, addictions, physical, emotional and sexual abuse, bereavement, anxiety and depression. Charge for service, sliding scale applies. Some free places available. Training also offered for suitable persons.

### How to contact

Contact for an appointment.

### Opening hours

Mon 9.30am - 9.30pm

Tue 9.30am - 9.30pm

Wed 9.30am - 9.30pm

Thu 9.30am - 9.30pm

Fri 9.30am - 9.30pm

Weekend By appointment

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Buses: 11, 11a, 16, 16a.

### Type of organisation

Registered Charity

### Staffing

2 full time and 20 part time staff, 12 volunteers.

## Hesed House

74 Tyrconnell Road

Inchicore, Dublin 8

Tel 01 - 454 9474

Fax 01 - 453 0077

Email hesedhouse@eircom.net

### Target group

General public, particularly those on low incomes and Social Welfare.

### Area served

Dublin.

### Service offered

Counselling and therapy service for individuals, families and groups within a community setting. Issues covered include separation, bereavement and domestic violence. Charge for service, sliding scale applies. Special rates for those on low incomes and Social Welfare. Waiting list of about 6-8 weeks.

### How to contact

Contact for an appointment.

### Opening hours

Mon 9.30am - 5.30pm

Tue 9.30am - 8pm

Wed 9.30am - 5.30pm

Thu 9.30am - 5.30pm

Fri 9.30am - 1pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Buses: 51b, 68, 69 stop outside.

### Type of organisation

Registered Charity

### Staffing

4 full time and 6 part time staff, 1 volunteer.

## Laragh Counselling Service

1 Prospect House

Prospect Road, Glasnevin

Dublin 9

Tel 1800 234 110 / 01 - 882 4100

Fax 01 - 882 4116

### Target group

Adults aged 18+ who were abused in childhood.

### Area served

HSE Dublin North East.

### Service offered

Individual and group counselling for adults who suffered sexual, physical or emotional abuse as children, including institutional abuse. Other branches at Park House and Clontarf.

### How to contact

Contact for an appointment.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Languages

German.

### Disabled access

No wheelchair access. No adapted toilets. Disabled access and adapted toilets available at Park House and Clontarf branches.

### Public transport

Bus: 19, 19a to Prospect House, Glasnevin.

### Type of organisation

Statutory Service

### Staffing

12 full time staff plus director and secretary.

## Newlands Institute for Counselling

2 Monastery Road  
Clondalkin, Dublin 22  
Tel 01 - 459 4573

### Target group

Adults aged 18+, particularly those who are financially disadvantaged.

### Area served

Clondalkin, Tallaght.

### Service offered

Counselling service for the general public. Does not cater for active alcoholics or drug users. Charge for service, sliding scale according to person's ability to pay.

### How to contact

Contact for an appointment. Phone and leave a message on answering machine, calls will be returned.

### Opening hours

Mon 9am - 9pm

Tue 9am - 9pm

Wed 9am - 9pm

Thu 9am - 9pm

Fri Closed

Weekend

### Languages

Portuguese.

### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Buses: 18, 51, 51b, 51x, 56a, 68, 69, 69x, 76, 76a, 76b, 210 - 5-10 mins walk from bus stop in Clondalkin Village.

### Type of organisation

Registered Charity

### Staffing

2 full time and 6 part time volunteers.

## Northside Counselling Service

Coolock Development Centre  
Bunratty Drive, Bonnybrook  
Dublin 17

Tel 01 - 848 4789

Fax 01 - 848 9999

Email [ncsl@eircom.net](mailto:ncsl@eircom.net)

### Target group

People aged over 18.

### Area served

North Dublin.

### Service offered

Individual counselling and group therapy. Issues covered include suicide, bereavement and life management skills. No charge, donations accepted.

### How to contact

Contact for an appointment.

### Opening hours

Mon 10am - 4pm, 6.30pm - 8.30pm

Tue 10am - 4pm, 6.30pm - 8.30pm

Wed 10am - 2pm, 6pm - 8pm

Thu 10am - 4pm, 6.30pm - 8.30pm

Fri 10am - 2pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Buses: 27, 27 Flyer Bus (from city centre) - 2 min walk. 42, 43 - 15 min walk.

### Type of organisation

Registered Charity

### Staffing

1 full time and 4 part time staff, 58 volunteers.

## Teen Counselling - Ballybrack

20 Church Road  
Ballybrack, Co Dublin

Tel 01 - 272 1411

Fax 01 - 272 1468

Email [ballybrack@teencounselling.com](mailto:ballybrack@teencounselling.com)

### Target group

Young people aged 12-18 and their families.

### Area served

Community Services Area 1.

### Service offered

Counselling service for young people and their families. Issues covered include alcohol and drug problems, domestic violence, relationship difficulties and emotional problems.

### How to contact

Phone for an appointment.

### Opening hours

Mon 9.30am - 5pm

Tue 9.30am - 5pm

Wed 9.30am - 1pm

Thu Closed

Fri Closed

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Buses: 7, 111. DART.

### Type of organisation

Voluntary organisation

### Staffing

3 part time staff.



## Teen Counselling - Ballygall

19 Glasilawn Avenue  
Ballygall, Dublin 11  
Tel 01 - 864 6014  
Fax 01 - 864 6015  
Email ballygall@teencounselling.com

### Target group

Young people aged 8-18 and their families.

### Area served

East Finglas.

### Service offered

Counselling service for young people and their families. Issues include problematic behaviour in school/home, developmental concerns, bullying, peer group difficulties, parenting, parental separation, bereavement, drug and alcohol misuse and self-harm. Information, advice and support for educators and parents.

### How to contact

Phone for an appointment.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm (alternate weeks)

Thu Closed

Fri Closed

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Buses: 19, 134.

### Type of organisation

Voluntary organisation

### Staffing

1 psychologist, 1 social worker and 1 secretary - all half time.

## Teen Counselling - Clondalkin

Quarryvale Community & Leisure Centre  
Greenfort Gardens, Clondalkin  
Dublin 22  
Tel 01 - 623 1398  
Email quarryvale@teencounselling.com

### Target group

Young people aged 12-18 and their families.

### Area served

Clondalkin, Ballyfermot, Palmerstown, Lucan. HSE South West.

### Service offered

Counselling service for adolescents, young people and their families. Issues covered include alcohol and drug problems, relationship difficulties, emotional problems, separation, behavioural problems and anxiety.

### How to contact

Phone for an appointment.

### Opening hours

Mon 9.30am - 5pm (in Quarryvale)

Tue 9.30am - 5pm (in Quarryvale)

Wed 9.30am - 5pm (in Bawnogue)

Thu 9.30am - 5pm (in Bawnogue)

Fri Closed

Weekend

### Disabled access

Limited wheelchair access. Adapted toilets. Access on Wednesday and Thursday when service is in Bawnogue Youth & Community Centre.

### Public transport

Buses: 76, 78a (from Ballyfermot) - 5 mins walk. 25, 25a, 66, 67, 78a (from Palmerstown) - 7 mins walk. 25, 25a, 66, 67 (from Lucan) - 7 mins walk.

### Type of organisation

Registered Charity

### Staffing

3 part time staff.

## Teen Counselling - Mater Dei

Mater Dei  
Clonliffe Road, Dublin 3  
Tel 01 - 837 1892  
Fax 01 - 837 2025  
Email materdei@teencounselling.com

### Target group

Young people aged 12-18 and their families.

### Area served

Northside of Dublin city and county.

### Service offered

Counselling service for young people and their families. Issues covered include alcohol and drug problems, domestic violence, relationship difficulties and emotional problems.

### How to contact

Phone for an appointment.

### Opening hours

Mon 9.30am - 5pm

Tue 9.30am - 5pm

Wed 9.30am - 5pm

Thu 9.30am - 5pm

Fri 9.30am - 5pm

Weekend

### Languages

Access to interpreters.

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Buses: 3, 11, 11a, 11b, 16, 16a, 33, 33b, 36, 36a, 41, 41a, 41b, 51a, 60.

### Type of organisation

Voluntary organisation

### Staffing

3 full time and 3 part time staff.



## Teen Counselling - Tallaght

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'Shallom'

Raheen Park, Springfield

Dublin 24

Tel 01 - 462 3083

Fax 01 - 462 7483

Email tallaght@  
teencounselling.com

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### Target group

Young people aged 12-18 and their families.

### Area served

Dublin 24.

### Service offered

Counselling service for young people and their families. Issues covered include alcohol and drug problems, domestic violence, relationship difficulties and emotional problems.

### How to contact

Phone for an appointment.

### Opening hours

Mon 9.30am - 5pm

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Tue 9.30am - 5pm

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Wed 9.30am - 5pm

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Thu 9.30am - 5pm

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Fri 9.30am - 5pm

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Weekend

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### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Buses: 77, 77a.

### Type of organisation

Voluntary organisation

### Staffing

1 full time psychologist, 1 full time social worker.

**This section contains details of the main Citizens Information Centres (CICs) and Money Advice and Budgeting Services (MABS) in Dublin.**

Citizens Information Centres (CICs) provide a range of advice and information for the general public on issues including social welfare entitlements, health services, housing, education and employment rights. CICs are also an important source of information on services in a local area. Many CICs also offer free legal or financial advice sessions.

MABS provide information and advice on money management, including debt management, negotiation with creditors, repayment schedules and planning for the future. This service is of particular relevance to people who have just settled or who are about to settle out of homelessness.

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## Ballymun Citizens Information Centre

c/o The Library  
Ballymun Road, Dublin 9  
Tel 01 - 816 5900 or 842 1890  
Email [ballymun.cic@comhairle.ie](mailto:ballymun.cic@comhairle.ie)

### Target group

General public.

### Area served

Ballymun and surrounding areas.

### Service offered

Provides an information service to the public on a wide range of subjects including social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. FLAC (Tuesday and Thursday 6.45pm-8pm) and FISC (1st and 3rd Thursday of month).

### How to contact

Drop in or phone.

### Opening hours

Mon Closed

Tue 7pm - 8pm

Wed Closed

Thu 10.30am - 12.30pm, 7pm - 8pm

Fri 10.30am - 12.30pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets. Ramped entrance.

### Public transport

Buses: 4, 13, 13a, 17a, 36, 36a.

### Type of organisation

Voluntary organisation

## Ballymun Money Advice & Budgeting Service

Unit 22 & 24, North Mall  
Ballymun Shopping Centre, Dublin 11  
Tel 01 - 862 0059  
Fax 01 - 862 2696  
Email [ballymun@mabs.ie](mailto:ballymun@mabs.ie)  
[www.mabs.ie](http://www.mabs.ie)

### Target group

People on a low income with debt problems.

### Area served

Ballymun, Popintree, Santry, Dublin 9 and 11.

### Service offered

Debt management advice service. Provides support to pay off debts at a rate that is realistic and affordable, negotiates with creditors and provides an opportunity to plan for credit in the future through the local credit union.

### How to contact

Drop in or contact for an appointment.

### Opening hours

Mon 2pm - 5pm

Tue 10am - 1pm, 2pm - 5pm

Wed 10am - 1pm, 2pm - 5pm

Thu 10am - 1pm, 2pm - 5pm

Fri 10am - 1pm, 2pm - 5pm

Weekend

### Disabled access

Full wheelchair access. No adapted toilets. Car parks at front and rear.

### Public transport

Buses: 13, 17, 103, 104.

### Type of organisation

Company

### Staffing

6 full time staff.

## Blanchardstown Money Advice & Budgeting Service

106 Roselawn Road  
Blanchardstown, Dublin 15  
Tel 01 - 820 6324  
Fax 01 - 822 0423  
Email [blanchardstown@mabs.ie](mailto:blanchardstown@mabs.ie)  
[www.mabs.ie](http://www.mabs.ie)

### Target group

People on a low income with debt problems.

### Area served

Dublin 15 and surrounding areas.

### Service offered

Advice on debt management. Provides support to pay off debts at a rate that is realistic and affordable, negotiates with creditors and provides an opportunity to plan for credit in the future through the local credit union.

### How to contact

Drop in, phone or contact for an appointment.

### Opening hours

Mon 9am - 4.30pm

Tue 9am - 4.30pm

Wed 9am - 4.30pm

Thu 9am - 4.30pm

Fri 9am - 4.30pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets. Ground floor reception, one step at entrance.

### Public transport

Bus: 39.

### Type of organisation

Company

### Staffing

5 full time staff.

## Blanchardstown/Dublin15 - Citizens Information Centre

Westend House, Westend Office Park  
Snugborough Road Extension,  
Blanchardstown  
Dublin 15  
Tel 01 - 822 0449  
Fax 01 - 812 8702  
Email blanch.cic@comhairle.ie  
www.blanchardstowncic.ie

### Target group

General public.

### Area served

Dublin 15.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations/services. Appts for free Legal Advice, Financial Advice and Eurojus European Legislation. Interpreting service in French, Portuguese, Polish, Arabic, Italian. Outreach at Connolly Hospital (Tues).

### How to contact

Drop in, phone, make an appointment (specialist services), email or write.

### Opening hours

Mon 9am - 1pm, 2pm - 5pm, 7.30pm - 9pm

Tue 9am - 1pm, 2pm - 5pm

Wed 9am - 1pm, 2pm - 5pm

Thu 9am - 1pm, 2pm - 5pm

Fri 9am - 1pm, 2pm - 5pm

Weekend

### Languages

French, Portuguese, Polish, Arabic and Italian.

### Disabled access

Full wheelchair access. Adapted toilets. Accessible car parking. Level entrance. Lift. Loop system.

### Public transport

Bus 39 to Blanchardstown Village - 10 min walk.

### Type of organisation

Registered Charity

### Staffing

2 full time staff, 1 part time and 18 volunteers.

## City Centre North West Information Service

Macro Community Resource Centre  
1 Green Street (off North King Street),  
Dublin 7  
Tel 01 - 865 6230  
Fax 01 - 865 6231  
Email citynwis@comhairle.ie

### Target group

General public.

### Area served

Dublin 7 and surrounding areas.

### Service offered

Information, advice and advocacy service for the public. Subjects include social welfare, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services.

### How to contact

Drop in, phone or email.

### Opening hours

Mon 9am - 1pm, 2pm - 5pm

Tue 9am - 1pm, 2pm - 5pm

Wed 9am - 1pm, 2pm - 3.30pm

Thu 9am - 1pm, 2pm - 5pm

Fri 9am - 1pm, 2pm - 5pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Bus: 83 to Church St from Bewleys on Westmoreland St.

### Type of organisation

Company

### Staffing

1 full time and 4 part time staff.

## Clondalkin Citizens Information Centre

Luke Cullen House  
Oakfield Industrial Estate, Clondalkin  
Dublin 22  
Tel 01 - 457 9045 / 457 0861  
Fax 01 - 457 0861  
Email clondalkin.cic@comhairle.ie

### Target group

General public.

### Area served

Clondalkin and surrounding areas.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. Legal advice (Tuesday 7pm-8.30pm) and financial advice by appointment only (Tuesday 7pm-8.30pm).

### How to contact

Drop in, phone or email.

### Opening hours

Mon 9am - 1pm, 2pm - 5pm

Tue 9am - 1pm, 2pm - 5pm, 7pm - 8.30pm

Wed 9am - 1pm, 2pm - 5pm

Thu 9am - 1pm, 2pm - 5pm

Fri 9am - 1pm, 2pm - 5pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets. Signers available.

### Public transport

Buses: 51, 51b, 68, 69 - 2 minutes walk.

### Type of organisation

Voluntary organisation

### Staffing

3 full time and 3 part time staff + 5 volunteers.



## Clondalkin Money Advice & Budgeting Service

Unit 5 Village Centre  
Clondalkin, Dublin 22  
Tel 01 - 457 5782 / 457 0550  
Fax 01 - 457 0512  
Email clondalkin@mabs.ie  
www.mabs.ie

### Target group

People with debt problems.

### Area served

Dublin 22, Rathcoole, Saggart, parts of Lucan.

### Service offered

Advice on debt management. Provides support to pay off debts at a rate that is realistic and affordable, negotiates with creditors and provides an opportunity to plan for credit in the future through the local credit union or household budget.

### How to contact

Phone for an appointment.

### Opening hours

Mon 10am - 1pm, 1.30pm - 4pm

Tue 10am - 1pm, 1.30pm - 4pm

Wed 10am - 1pm, 1.30pm - 4pm

Thu 10am - 1pm, 1.30pm - 4pm

Fri 10am - 1pm, 1.30pm - 4pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Buses: 51, 68, 68a, 76, 76a, 76b, 210.

### Type of organisation

Company

### Staffing

3 full time and 2 part time staff.

## Crumlin Citizens Information Centre

146 Sundrive Road  
Crumlin, Dublin 12  
Tel 01 - 454 6070 / 454 6080  
Fax 01 - 473 1749  
Email crumlin.cic@comhairle.ie

### Target group

General public.

### Area served

Dublin 12 and surrounding areas.

### Service offered

Public information service. Subjects include social welfare entitlements, health, housing, employment rights, consumer affairs, education, justice and local organisations and services. Legal advice Weds 7pm-8.30pm. Financial advice (FIS) by appointment 1st Tues of month. Branches at Walkinstown Library and Greenhills Community Centre.

### How to contact

Drop in, phone or email.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Buses: 17, 18, 19a, 83, 122.

### Type of organisation

Voluntary organisation

### Staffing

5 full time and 1 part time staff + 3 volunteers.

## Dublin 10 & 20 Money Advice & Budgeting Service

Ballyfermot Library  
Ballyfermot Road, Dublin 10  
Tel 01 - 623 5443 or 623 3900  
Fax 01 - 623 1295 or 623 4071  
Email ballyfermot@mabs.ie  
www.mabs.ie

### Target group

People on a low income with debt problems.

### Area served

Ballyfermot, Cherry Orchard, Palmerstown and Chapelizod.

### Service offered

Provides advice on debt management. Provides support to pay off debts at a rate that is realistic and affordable, negotiates with creditors and provides an opportunity to plan for credit in the future through the local credit union.

### How to contact

Phone or contact for an appointment.

### Opening hours

Mon 10am - 5pm

Tue 10am - 5pm

Wed 10am - 5pm

Thu 10am - 5pm

Fri 10am - 5pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets. Located on the ground floor.

### Public transport

Bus: 18, 76, 78, 79.

### Type of organisation

Company

### Staffing

6 staff.

## Dublin City Centre Citizens Information Service

13a Upper O'Connell Street  
Dublin 1  
Tel 01 - 809 0633  
Fax 01 - 809 0601  
Email [citycentre1@comhairle.ie](mailto:citycentre1@comhairle.ie)

### Target group

General public.

### Area served

Dublin city centre and surrounding areas.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services.

### How to contact

Drop in, phone or email.

### Opening hours

Mon 9.30am - 5pm

Tue 9.30am - 5pm

Wed 9.30am - 3.30pm

Thu 9.30am - 5pm

Fri 9.30am - 5pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Any city centre bus. Amiens Street and Tara Street DART stations - 5 mins walk.

### Type of organisation

Company

### Staffing

3 full time and 5 part time staff.

## Dublin North East Money Advice & Budgeting Service

Northside Civic Centre  
Bunratty Road, Dublin 17  
Tel 01 - 867 4892 / 848 5259  
Fax 01 - 867 4410  
Email [coolock@mabs.ie](mailto:coolock@mabs.ie)  
[www.mabs.ie](http://www.mabs.ie)

### Target group

People on a low income with debt problems.

### Area served

Coolock, Darndale and Kilbarrack.

### Service offered

Debt management advice service. Provides support to pay off debts at a rate that is realistic and affordable, negotiates with creditors and provides an opportunity to plan for credit in the future through the local credit union.

### How to contact

Contact for an appointment.

### Opening hours

Mon 9.30am - 5pm

Tue 9.30am - 5pm

Wed 9.30am - 5pm

Thu 9.30am - 5pm

Fri 9.30am - 5pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Bus: 27.

### Type of organisation

Company

### Staffing

2 full time and 1 part time staff.

## Dublin North West Citizens Information Centre

Unit 7 Main Street  
Finglas, Dublin 11  
Tel 01 - 864 3326 or 823 9151  
Fax 01 - 864 1980  
Email [finglas.cic@comhairle.ie](mailto:finglas.cic@comhairle.ie)

### Target group

General public.

### Area served

Finglas, Ballymun and Cabra.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer rights, taxation and financial concerns, education, family matters, disability issues and local organisations and services. Free legal advice and wills service.

### How to contact

Drop in, phone, email or write.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 4pm

Weekend

### Languages

Access to interpreters by appointment.

### Disabled access

Full wheelchair access. Adapted toilets. Accessible car parking. Level entrance. Loop system.

### Public transport

Buses: 40, 83, 220.

### Type of organisation

Voluntary organisation

### Staffing

3 full time and 9 part time staff.

## Dublin South East Money Advice & Budgeting Service

26-28 Lombard Street East  
Dublin 2  
Tel 01 - 670 6555  
Fax 01 - 670 5439  
Email [pearse\\_street@mabs.ie](mailto:pearse_street@mabs.ie)  
[www.mabs.ie](http://www.mabs.ie)

### Target group

People on a low income with debt problems.

### Area served

Dublin 2, 4 and 6.

### Service offered

Provides advice on debt management. Provides support to pay off debts at a rate that is realistic and affordable, negotiates with creditors and provides an opportunity to plan for credit in the future through the local credit union. Out of hours appointments and home visits by arrangement.

### How to contact

Phone or contact for an appointment.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets. Home visits by arrangement.

### Public transport

Buses: 2, 3. DART to Westland Row - 5 minutes walk.

### Type of organisation

Company

### Staffing

3 full time and 1 part time staff.

## Dun Laoghaire Citizens Information Centre

85-86 Patrick Street  
Dun Laoghaire, Co Dublin  
Tel 01 - 284 4544  
Fax 01 - 284 4582  
Email [dunlaoghaire.cic@comhairle.ie](mailto:dunlaoghaire.cic@comhairle.ie)

### Target group

General public.

### Area served

Dun Laoghaire and surrounding areas.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. Legal advice Weds 7.30pm-9pm, financial advice Thurs 7.30pm-9pm. Outreach at National Rehabilitation Hospital, Dun Laoghaire, Weds 12 noon-2pm.

### How to contact

Drop in or phone.

### Opening hours

Mon 9.30am - 4pm

Tue 9.30am - 4pm

Wed 9.30am - 4pm

Thu 9.30am - 4pm

Fri 9.30am - 4pm

Weekend

### Disabled access

Full wheelchair access. No adapted toilets.

### Public transport

Buses: 7, 7a, 8, 46a. Dun Laoghaire DART station - 5 mins walk.

### Type of organisation

Voluntary organisation

### Staffing

1 full time and 2 part time staff + 36 volunteers.

## Dun Laoghaire Money Advice & Budgeting Service

70b Patrick Street  
Dun Laoghaire, Co Dublin  
Tel 01 - 230 2002  
Fax 01 - 230 0310  
Email [dunlaoghaire@mabs.ie](mailto:dunlaoghaire@mabs.ie)  
[www.mabs.ie](http://www.mabs.ie)

### Target group

People on a low income with debt problems.

### Area served

Dun Laoghaire, Stillorgan, Blackrock, Shankill, Ballybrack and Loughlinstown.

### Service offered

Advice service on debt management. Provides support to pay off debts at a rate that is realistic and affordable, negotiates with creditors and provides an opportunity to plan for credit in the future through the local credit union.

### How to contact

Phone or contact for an appointment.

### Opening hours

Mon 9am - 1pm, 2pm - 4.30pm

Tue 9am - 1pm, 2pm - 4.30pm

Wed 9am - 1pm, 2pm - 4.30pm

Thu 9am - 1pm, 2pm - 4.30pm

Fri 9am - 1pm, 2pm - 4.30pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets. Home visits can be arranged.

### Public transport

Buses: 7, 8, 45, 46a. Dun Laoghaire DART station.

### Type of organisation

Company

### Staffing

3 full time staff.



## Dundrum Citizens Information Centre

Dom Marmion House  
Sandyford Road, Dundrum  
Dublin 14  
Tel 01 - 296 0713  
Fax 01 - 296 0713  
Email [dundrum.cic@comhairle.ie](mailto:dundrum.cic@comhairle.ie)

### Target group

General public.

### Area served

Dundrum and surrounding areas.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. FLAC (Thursday 7.30pm-9pm).

### How to contact

Drop in or phone.

### Opening hours

Mon 11am - 3pm

Tue 11am - 3pm

Wed 11am - 3pm

Thu 11am - 3pm, 7.30pm - 9pm

Fri 11am - 3pm

Weekend

### Disabled access

Limited wheelchair access. Adapted toilets. Ramped access.

### Public transport

Buses: 44, 44c, 48a.

### Type of organisation

Voluntary organisation

### Staffing

20 volunteers.

## Fingal Citizens Information Service

Unit 26, The Plaza  
Main Street, Swords  
Co Dublin  
Tel 01 - 840 6877  
Fax 01 - 840 9714  
Email [fingal.cis@comhairle.ie](mailto:fingal.cis@comhairle.ie)

### Target group

General public.

### Area served

Swords and north county.

### Service offered

Public information, advice and advocacy service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. Legal advice (Thursday 7pm-8pm by appointment only).

### How to contact

Call in or phone.

### Opening hours

Mon 9am - 5pm

Tue 9am - 4pm

Wed 9am - 5pm

Thu 9am - 5pm, 7pm - 8pm (appts only)

Fri 9am - 4pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets. Lift.

### Public transport

Buses: 33a 33b, 33n, 41a, 41b, 41c, 41x, 43, 230.

### Type of organisation

Voluntary organisation

### Staffing

1 full time and 4 part time staff, 6 volunteers plus community employment.

## Finglas/Cabra Money Advice & Budgeting Service (MABS)

5 Church Street  
Finglas, Dublin 11  
Tel 01 - 864 2148  
Fax 01 - 864 2245  
Email [finglas@mabs.ie](mailto:finglas@mabs.ie)  
[www.mabs.ie](http://www.mabs.ie)

### Target group

Individuals and families who have become or are at risk of becoming over-indebted.

### Area served

Finglas and Cabra.

### Service offered

Debt management advice service. Advice and support for people (including families) who need help to manage their finances in order to avoid getting into difficulties with creditors. The service is targeted at people on low incomes.

### How to contact

Phone or contact for an appointment.

### Opening hours

Mon 9.30am - 4pm

Tue 9.30am - 4pm

Wed 9.30am - 4pm

Thu 9.30am - 4pm

Fri 9.30am - 4pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Buses: 19a, 40, 83.

### Type of organisation

Company

### Staffing

5 full time staff.

## FLAC (Free Legal Advice Centres Ltd)

13 Lower Dorset Street  
Dublin 1  
Tel 01 - 874 5690 helpline  
Email info@flac.ie  
www.flac.ie

### Target group

General public.

### Area served

Ireland.

### Service offered

Free legal services for the public and campaigning on legal issues. Telephone information and referral helpline for people unable to afford legal advice (basic information on rights and entitlements, referral to FLAC or other centres for advice). FLAC maintains a network of legal advice centres across Ireland, either directly or via Citizens Information Centres.

### How to contact

Phone.

### Opening hours

Mon 9.30am - 1pm, 2pm - 5.30pm

Tue 9.30am - 1pm, 2pm - 5.30pm

Wed 9.30am - 1pm, 2pm - 5.30pm

Thu 9.30am - 1pm, 2pm - 5.30pm

Fri 9.30am - 1pm, 2pm - 5.30pm

Weekend

### Disabled access

Helpline service only. Phone for details of local advice centres.

### Type of organisation

Registered Charity

### Staffing

5 full time, 3 part time + volunteers.

## KARE Citizens Information Service

Social Services Centre  
2 Sybil Hill Road, Killester  
Dublin 5  
Tel 01 - 805 8574 / 805 8439  
Fax 01 - 805 8762

### Target group

General public.

### Area served

Killester and surrounding areas.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. FLAC (Monday 7pm-9pm by appointment) and bereavement counselling (Wednesday afternoons by appointment).

### How to contact

Drop in or phone.

### Opening hours

Mon 10am - 12.30pm, 2pm - 4.15pm

Tue 10am - 12.30pm, 2pm - 4.15pm

Wed 10am - 12.30pm, 2pm - 4.15pm

Thu 10am - 12.30pm, 2pm - 4.15pm

Fri 10am - 12.30pm

Weekend

### Disabled access

Limited wheelchair access. Adapted toilets.

### Public transport

Buses: 29a, 31, 31a, 31b, 32, 32a. Killester and Harmonstown DART.

### Type of organisation

Voluntary organisation

### Staffing

Development Manager, Information Officer + 15 volunteers.

## Liberties Citizens Information Centre

90 Meath Street  
Dublin 8  
Tel 01 - 473 5178  
Fax 01 - 473 5179  
Email liberties.cic@comhairle.ie

### Target group

General public.

### Area served

Dublin 8.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. Legal advice (Monday 6.30pm-8pm).

### How to contact

Drop in or phone.

### Opening hours

Mon 9am - 1pm, 2pm - 5pm

Tue 9am - 1pm, 2pm - 5pm

Wed 9am - 1pm, 2pm - 5pm

Thu 9am - 1pm, 2pm - 5pm

Fri Closed

Weekend

### Disabled access

Full wheelchair access. No adapted toilets.

### Public transport

Buses: 51, 78, 79, 121, 123.

### Type of organisation

Voluntary organisation

### Staffing

1 full time and 7 part time staff.

## Lucan Citizens Information Centre

c/o Lucan 2000  
1 Church View, Main Street  
Lucan  
Tel 01 - 624 1975  
Fax 01 - 624 1975  
Email [lucan.cic@comhairle.ie](mailto:lucan.cic@comhairle.ie)  
[www.comhairle.ie](http://www.comhairle.ie)

### Target group

General public.

### Area served

Lucan and surrounding areas.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. Legal advice and FISC by appointment.

### How to contact

Drop in or phone.

### Opening hours

Mon Closed

Tue 10.30am - 1pm, 2pm - 4pm

Wed 10.30am - 1pm, 2pm - 4pm

Thu 10.30am - 1pm, 2pm - 4pm

Fri 10.30am - 1pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Buses: 25, 66, 66a, 67, 67a.

### Type of organisation

Voluntary organisation

### Staffing

10 volunteers.

## Malahide Citizens Information Centre

St Sylvesters GAA Club  
2 Church Road, Malahide  
Co Dublin  
Tel 01 - 845 0627  
Email [malahide.cic@comhairle.ie](mailto:malahide.cic@comhairle.ie)

### Target group

General public.

### Area served

Malahide, Portmarnock and surrounding areas.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. Branch at Donaghmede Library (Tuesday 10.30am-12.30pm). Legal advice service on last Saturday of every month 10.30am-12.30pm.

### How to contact

Drop in or phone.

### Opening hours

Mon 2pm - 5pm

Tue 2pm - 5pm

Wed 2pm - 5pm

Thu 2pm - 5pm

Fri 2pm - 5pm

Weekend

### Disabled access

Full wheelchair access. No adapted toilets.

### Public transport

Bus: 32a, 42, 102, 230. DART.

### Type of organisation

Voluntary organisation

### Staffing

28 volunteers.

## Northside Citizens Information Centre

Northside Civic Centre  
Bunratty Road, Coolock  
Dublin 17  
Tel 01 - 867 4301 / 4302  
Fax 01 - 867 4304  
Email [northside.cic@comhairle.ie](mailto:northside.cic@comhairle.ie)

### Target group

General public.

### Area served

Coolock and surrounding areas.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. Free wills service appts every 2nd Thurs of the month. Office of Ombudsman 1st Weds of the month 10am-1pm. Social welfare appeals clinic (in conjunction with Northside Community Law Centre).

### How to contact

Drop in or phone.

### Opening hours

Mon 9.30am - 4.30pm

Tue 9.30am - 4.30pm

Wed 9.30am - 4.30pm

Thu 10am - 4.30pm

Fri 9.30am - 4.30pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets. Ramped entrance. Lift.

### Public transport

Bus: 27.

### Type of organisation

Voluntary organisation

### Staffing

2 full time and 2 part time staff.



## Rialto Citizens Information Centre

Rialto Parish Centre  
Old Boys National School, South Circular Road  
Dublin 8  
Tel 01 - 453 9965  
Fax 01 - 473 0865  
Email rialto.cic@comhairle.ie

### Target group

General public.

### Area served

Rialto and surrounding areas.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. FLAC (1st & 3rd Thursday of the month, 7pm-8pm) and refugee information service (every Wednesday 2pm-4pm).

### How to contact

Drop in or phone.

### Opening hours

Mon 10.30am - 12 noon

Tue 10.30am - 12 noon

Wed 10.30am - 12 noon

Thu 10.30am - 12 noon

Fri 10.30am - 12 noon

Weekend

### Disabled access

Limited wheelchair access. Adapted toilets.

### Public transport

Buses: 17,19, 50, 77.

### Type of organisation

Voluntary organisation

## Skerries Citizens Information Centre

Strand House Clinic  
Strand Street, Skerries  
Co Dublin  
Tel 01 - 849 4443  
Email skerries.cic@comhairle.ie

### Target group

General public.

### Area served

Skerries, Rush, Lusk, Loughshinney.

### Service offered

Public information, advice and advocacy service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. After hours calls transferred to Fingal Citizens Information Service.

### How to contact

Drop, phone, email or write.

### Opening hours

Mon 10am - 1pm

Tue 10am - 1pm

Wed Closed

Thu 10am - 1pm

Fri 10am - 1pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets. Accessible car parking.

### Public transport

Bus: 33.

### Type of organisation

Voluntary organisation

### Staffing

1 part time staff + 6 volunteers.

## Stillorgan Citizens Information Centre

St Laurence's Parish Centre  
Lower Kilmacud Road, Stillorgan  
Co Dublin  
Tel 01 - 288 5629  
Email stillorgan.cic@comhairle.ie

### Target group

General public.

### Area served

Stillorgan and surrounding areas.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services.

### How to contact

Drop in or phone.

### Opening hours

Mon 3pm - 4.30pm

Tue 10.30am - 12.30pm

Wed 10.30am - 12.30pm

Thu 3pm - 4.30pm

Fri 10.30am - 12.30pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets. Disabled parking available. Based on 1st floor, no lift. Can arrange to see people in lobby.

### Public transport

Buses: 11, 46b, 75.

### Type of organisation

Voluntary organisation

### Staffing

16 volunteers.

## Tallaght Citizens Information Centre

512 Main Street  
Tallaght, Dublin 24  
Tel 01 - 451 5887  
Email [tcic@eircom.net](mailto:tcic@eircom.net)  
[www.tcic.ie](http://www.tcic.ie)

### Target group

General public.

### Area served

Tallaght and surrounding areas.

### Service offered

Public information service. Subjects include social welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice and local organisations and services. Free legal advice every Tuesday 7.30pm-9pm. Refugee information service every Wednesday afternoon. Separate branch at The Square, Level 1.

### How to contact

Drop in or phone.

### Opening hours

Mon 9.30am - 5pm

Tue 9.30am - 5pm

Wed 9.30am - 5pm

Thu 9.30am - 5pm

Fri 9.30am - 4pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Buses: 65, 75, 77 - 2 minutes walk.

### Type of organisation

Voluntary organisation

### Staffing

1 full time and 8 part time staff + 2 volunteers.

## Tallaght Money Advice & Budgeting Service

Killinarden Enterprise Park  
Tallaght, Dublin 24  
Tel 01 - 451 9630 / 451 9736  
Fax 01 - 451 6438  
Email [tallaght@mabs.ie](mailto:tallaght@mabs.ie)  
[www.mabs.ie](http://www.mabs.ie)

### Target group

People on a low income with debt problems.

### Area served

Dublin 24.

### Service offered

Debt management advice service. Provides support to pay off debts at a rate that is realistic and affordable, negotiates with creditors and provides an opportunity to plan for credit in the future through the local credit union.

### How to contact

Drop in, phone or contact for an appointment.

### Opening hours

Mon 9am - 4pm

Tue 9am - 4pm

Wed 9am - 4pm

Thu 9am - 4pm

Fri 9am - 4pm

Weekend

### Disabled access

Limited wheelchair access. Adapted toilets.

### Type of organisation

Company

### Staffing

4 full time staff.

## Whitehall/Beaumont Citizens Information Centre

Pastoral Centre  
Montrose Park, Dublin 5  
Tel 01 - 847 7118  
Email [whitehall@comhairle.ie](mailto:whitehall@comhairle.ie)

### Target group

General public.

### Area served

Whitehall/Beaumont and surrounding areas.

### Service offered

Public information service. Subjects include welfare entitlements, health services, housing, employment rights, consumer affairs, education, justice, local organisations & services. Financial & legal advice 1st Weds of month 7pm-8.30pm. Free accountant appts. Outreach at Drumcondra Credit Union 3rd Thurs 10am-12 noon, Omni Park 2nd/4th Tues 10am-4pm, Whitehall Parish Centre 1st/3rd Weds 2pm-4pm.

### How to contact

Drop in or phone.

### Opening hours

Mon 10am - 12 noon

Tue 10am - 12 noon

Wed 10am - 12 noon

Thu 10am - 12 noon

Fri 10am - 12 noon

Weekend

### Disabled access

Full wheelchair access.

### Public transport

Buses: 16, 16a, 20.

### Type of organisation

Voluntary organisation

### Staffing

16 volunteers.



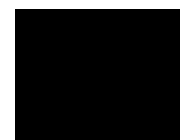


This section contains details of services specialising in a particular subject or targeting a particular group of people.

These services are not specifically for people who are experiencing homelessness. However, they are of relevance to people who are experiencing homelessness, have been homeless or who are at risk of homelessness. Included are services for young people, refugees and asylum seekers, travellers, ex-offenders and women escaping domestic violence.

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## Barnardos Family Support Centre

14 Tivoli Terrace South  
Dun Laoghaire  
Tel 01 - 284 2323  
Fax 01 - 280 6271  
[www.barnardos.ie](http://www.barnardos.ie)

### Target group

Children with social, emotional, language and developmental needs and their families.

### Area served

Dun Laoghaire, Ballybrack, Monkstown, Deansgrange, Blackrock, Bray.

### Service offered

Support services for young children and their families. Therapeutic groupwork with children aged 1-3. Pre-school groupwork with 3-5 year olds. After school support groups for 4-6 year olds. Family support service, with individual support for parents and carers. Individual support for children aged 3-16. Toy library with parent and toddler play sessions and toy borrowing service. Some charges made.

### How to contact

Drop-in, phone, make an appointment, email or write.

### Opening hours

Mon 9am - 5pm  
Tue 9am - 5pm  
Wed 9am - 5pm  
Thu 9am - 5pm  
Fri 9am - 5pm  
Weekend

### Disabled access

Limited wheelchair access. No adapted toilets. Accessible car parking. Level entrance. Can arrange home visits.

### Public transport

Bus 7, 7a, 45a, 46a, 75, 111. Dart.

### Type of organisation

Registered Charity

### Staffing

4 full time and 7 part time staff + 1 volunteer.

## Blakestown and Mountview Youth Initiative

Blakestown Road  
Dublin 15  
Tel 01 - 821 0055  
Fax 01 - 821 0677

### Target group

Young people at risk aged 14-18 and their families.

### Area served

Blakestown and Mountview.

### Service offered

Support for young people at risk aged 14-18 and their families. Primary focus is in the area of prevention. All referrals come from other agencies.

### How to contact

Contact for an appointment.

### Opening hours

Mon 8.45am - 6.30pm  
Tue 8.45am - 6pm  
Wed 8.45am - 6.30pm  
Thu 8.45am - 8.30pm  
Fri 8.45am - 4pm

### Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Bus: 39 - Blakestown stop.

### Type of organisation

Registered Charity

### Staffing

8 full time and 1 part time staff.

## Blanchardstown Youth Information Centre

Main Street  
Blanchardstown, Dublin 15  
Tel 01 - 821 2012  
Fax 01 - 821 1144  
Email [blanchyic@foroige.ie](mailto:blanchyic@foroige.ie)  
[www.youthinformation.ie](http://www.youthinformation.ie)

### Target group

Young people aged 15-25.

### Area served

Greater Blanchardstown area.

### Service offered

Information service for young people aged 15-25. Provides information on education, careers, health, employment, rights and entitlements, accommodation, sports, travel, social services and local services. Free Internet access available.

### How to contact

Drop in, phone or make an appointment.

### Opening hours

Mon 10am - 1pm, 2pm - 6pm  
Tue 10am - 1pm, 2pm - 6pm  
Wed 10am - 1pm, 2pm - 6pm  
Thu 10am - 1pm, 2pm - 6pm  
Fri 10am - 1pm, 2pm - 6pm

### Weekend

### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Buses: 38, 39.

### Type of organisation

Voluntary organisation

### Staffing

1 full time staff.



## BOND Day Service

37-37a Coolmine Industrial Estate  
Blanchardstown, Dublin 15  
Tel 01 - 820 8414  
Fax 01 - 820 8446  
Email [info@bondproject.ie](mailto:info@bondproject.ie)  
[www.bondproject.ie](http://www.bondproject.ie)

### Target group

Young people aged 16-25 who are in custody, leaving prison or with criminal justice issues.

### Area served

Blanchardstown.

### Service offered

Support service to help integrate young offenders back into the community. Individual needs analysis and personal planning, intensive personal support, including court support and ongoing contact. Professional counselling. Transitional residential accommodation. Prison/community links, outreach service and family support. Information and advocacy.

### How to contact

Phone or write for an appointment.

### Opening hours

Mon 2pm - 5.30pm

Tue 9.30am - 5.30pm

Wed 9.30am - 5.30pm

Thu 9.30am - 5.30pm

Fri 9.30am - 4.30pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Coolmine train station - 15 min walk.  
Buses 39, 76.

### Type of organisation

Company

### Staffing

6 full time and 5 part time staff.

## Bridge

125 Parnell Street  
Dublin 1  
Tel 01 - 878 0901  
Fax 01 - 878 0896  
Email [info@bridge.ie](mailto:info@bridge.ie)

### Target group

Young male and female offenders aged 18-30.

### Area served

Greater Dublin area.

### Service offered

Intensive probation supervision initiative for young adult offenders run in partnership with Probation and Welfare Service and VEC. Aims to prevent re-offending by young adult offenders who would otherwise serve substantial prison sentences. Works with individuals in improving their self-esteem, education and employment prospects.

### How to contact

Phone.

### Opening hours

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

### Disabled access

No wheelchair access. No adapted toilets.

### Public transport

Any city centre bus. Connolly and Tara Street DART stations. 5 minutes from O'Connell Street.

### Type of organisation

Company

### Staffing

12 full time staff.

## Clondalkin Youth Service and Information Centre

Monastery Road  
Clondalkin, Dublin 22  
Tel 01 - 459 4666  
Fax 01 - 459 3523  
Email [clondalkin.youth@hotmail.com](mailto:clondalkin.youth@hotmail.com)  
[www.youthinformation.ie](http://www.youthinformation.ie)

### Target group

Young people aged 8-25 and anyone who works with them. General public.

### Area served

Clondalkin and surrounding areas.

### Service offered

CYS provides and supports local clubs, youth groups and local schools. It also offers a range of public services which include CV typing, faxing, photocopying and laminating for a small fee. CYIC offers information on many topics, including education, careers, employment and training, travel and migration, sports and leisure. CYIC also provides free public internet access.

### How to contact

Drop in, phone or contact for an appointment.

### Opening hours

Mon 9.30am - 1pm, 2pm - 5pm

Tue 9.30am - 1pm, 2pm - 5pm

Wed 9.30am - 1pm, 2pm - 5pm

Thu 9.30am - 1pm, 2pm - 5pm

Fri 9.30am - 1pm, 2pm - 5pm

Weekend

### Disabled access

Full wheelchair access. No adapted toilets.

### Public transport

Buses: 51b, 68, 69, 76, 210.

### Type of organisation

Registered Charity

### Staffing

12 full time and 12 part time staff plus volunteers.

## Community Welfare Services for Travellers

41 Castle Street  
Dublin 2  
Tel 01 - 476 7000  
Fax 01 - 476 7001

### Target group

Travellers.

### Area served

Dublin.

### Service offered

Provides welfare services for travellers, including advice on income, advice on medical and social support entitlements, referral to emergency accommodation, and advocacy. Available to travellers living in official halting sites, in group housing schemes or by the road. Visits can be made to sites by appointment. Session in Dun Laoghaire employment exchange (Thurs 11.30am-12 noon).

### How to contact

Drop in, phone or contact for an appointment.

### Opening hours

Mon 2pm - 3pm  
Tue 2pm - 3pm  
Wed Home visits by appointment  
Thu 10am - 11.30pm  
Fri 2pm - 3pm emergencies only  
Weekend

### Languages

Gammon, Cant.

### Disabled access

Limited wheelchair access. No adapted toilets. One step at entrance and at counters. Home visits by appointment.

### Public transport

Any city centre bus.

### Type of organisation

Statutory Service

## Dublin Rape Crisis Centre

70 Lower Leeson Street  
Dublin 2  
Tel 1800 778 888 / 01 - 661 4911  
Fax 01 - 661 0873  
Email rcc@indigo.ie  
www.drcc.ie

### Target group

Men and women who have been raped or sexually abused, either past or present.

### Area served

Dublin.

### Service offered

Counselling service for victims of rape and sexual abuse. 24 hour freephone crisis helpline. Individual counselling, therapy and groupwork available for men and women. Sliding scale of charges for groups and therapy. Crisis counselling free.

### How to contact

Phone for an appointment.

### Opening hours

Mon 8am - 7pm  
Tue 8am - 7pm  
Wed 8am - 7pm  
Thu 8am - 7pm  
Fri 8am - 7pm  
Weekend Sat 9am - 4pm

### Languages

French. Access to interpreters.

### Disabled access

Limited wheelchair access. No adapted toilets. Ramped entrance and limited access to ground floor only.

### Public transport

Buses: 11, 46a.

### Type of organisation

Registered Charity

## Dun Laoghaire Youth Information Centre

137 Lower Georges Street  
Dun Laoghaire, Co Dublin  
Tel 01 - 280 9363  
Fax 01 - 284 3799  
Email yicdlys@iol.ie  
www.youthquest.ie

### Target group

Young people aged 15-25.

### Area served

Dun Laoghaire and surrounding areas.

### Service offered

Information centre for young people. Issues covered include education, careers, health, employment, rights and entitlements, accommodation, sports, travel and social services. Free Internet access and CV service.

### How to contact

Drop in, phone or email.

### Opening hours

Mon 9.30am - 5pm  
Tue 9.30am - 5pm  
Wed 9.30am - 5pm  
Thu 9.30am - 5pm  
Fri 9.30am - 5pm  
Weekend

### Disabled access

Limited wheelchair access. No adapted toilets. Ground floor accessible to wheelchair users.

### Public transport

Buses: 7, 8, 45a, 46a, 75, 111. Dun Laoghaire DART station.

### Type of organisation

Registered Charity

### Staffing

2 full time and 1 part time staff.

## Emigrant Advice

1 Cathedral Street  
Dublin 1  
Tel 01 - 873 2844 or 872 6171  
Fax 01 - 972 7003  
Email [info@emigrantadvice.ie](mailto:info@emigrantadvice.ie)  
[www.emigrantadvice.ie](http://www.emigrantadvice.ie)

### Target group

Emigrants from and immigrants to Ireland.

### Area served

Ireland. Organisations in other countries.

### Service offered

Information and advocacy for people planning to emigrate from or return to Ireland and for immigrants to Ireland. Drop-in information service (also phone/email). Advocacy service. Range of publications. Immigration outreach service in Polish and Islamic centres, emigration outreach via communication with Irish organisations abroad. Campaigning for policy changes.

### How to contact

Drop in, phone, email or write.

### Opening hours

Mon 9.30am - 1pm, 2pm - 5pm  
Tue 9.30am - 1pm, 2pm - 5pm  
Wed 2pm - 5pm  
Thu 9.30am - 1pm, 2pm - 5pm  
Fri 9.30am - 1pm, 2pm - 5pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Dart to Connolly train station - 5 minutes walk.

### Type of organisation

Voluntary organisation

## Exchange House

61 Great Strand Street  
Dublin 1  
Tel 01 - 872 1094  
Fax 01 - 872 1118  
Email [info@exchangehouse.ie](mailto:info@exchangehouse.ie)  
[www.exchangehouse.ie](http://www.exchangehouse.ie)

### Target group

Travellers.

### Area served

Dublin.

### Service offered

Provides a range of services for Travellers, including a resource centre, FAS training, social workers, information on welfare rights, youth service, education programmes and outreach.

### How to contact

Drop in, phone or contact for an appointment.

### Opening hours

Mon 9.30am - 1pm  
Tue 9.30am - 1pm  
Wed 9.30am - 1pm  
Thu 9.30am - 1pm  
Fri 9.30am - 1pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

LUAS to Jervis Street. Located at rear of Morrison Hotel, Ormond Quay.

### Type of organisation

Voluntary organisation

### Staffing

14 full time and 11 part time staff.

## Irish Commission for Prisoners Overseas (ICPO)

Columba Centre  
Maynooth  
Tel 01 - 505 3154 or 3156  
Fax 01 - 601 6401  
Email [icpo@iecon.ie](mailto:icpo@iecon.ie)  
[catholiccommunications.ie/icpo](http://catholiccommunications.ie/icpo)

### Target group

Irish prisoners serving sentences overseas, and their families.

### Area served

Prisoners mostly UK, families mainly in Ireland. Service also for prisoners in other countries.

### Service offered

Information, advocacy and support for Irish prisoners overseas and their families. As prisoners near completion of their sentence, ICPO makes referrals to homeless services (including accommodation for ex-offenders) in Dublin or elsewhere.

### How to contact

Phone, email or write.

### Opening hours

Mon 9am - 5pm  
Tue 9am - 5pm  
Wed 9am - 5pm  
Thu 9am - 5pm  
Fri 9am - 5pm

Weekend

### Type of organisation

Registered Charity

### Staffing

5 full time + 6 volunteers in two offices (Maynooth and London).



**LAB Project**

Loughlinstown Community Rooms  
Loughlinstown, Co Dublin  
Tel 01 - 282 6165  
Fax 01 - 282 6165  
Email info@dlys.ie

**Target group**

Young people aged 10-18.

**Area served**

Loughlinstown and Ballybrack.

**Service offered**

Community juvenile prevention programme. Offers young people the opportunity for personal development and encourages positive social behaviour through youth work programmes and other activities. Activities include music, computers, photography, multimedia and arts and crafts.

**How to contact**

Phone.

**Opening hours**

Mon 9am - 5pm

Tue 9am - 5pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 5pm

Weekend

**Disabled access**

Full wheelchair access. Adapted toilets.

**Public transport**

Buses: 7, 45, 84, 111 from Dun Laoghaire.

**Type of organisation**

Statutory Service

**Staffing**

1 full time and 2 part time staff + 2 volunteers.

**Migrant Rights Centre Ireland (MRCI)**

55 Parnell Square West  
Dublin 1  
Tel 01 - 889 7570  
Fax 01 - 889 7579  
Email info@mrci.ie  
www.mrci.ie

**Target group**

Migrant workers and their families.

**Area served**

Dublin. Ireland (for phone, email and written enquiries).

**Service offered**

Information, advice and advocacy services for migrant workers and their families. Drop-in centre and also phone, email and letter enquiry service.

**How to contact**

Drop-in, phone, email or write.

**Opening hours**

Mon 10am - 1pm, 2pm - 4pm

Tue 10am - 1pm, 2pm - 4pm

Wed 10am - 1pm, 2pm - 4pm

Thu 11am - 1pm, 2pm - 4pm

Fri Closed

Weekend

**Disabled access**

No wheelchair access. No adapted toilets.

**Public transport**

Lues: Jervis Street. Buses 10, 11, 13, 19, 38.

**Type of organisation**

Registered Charity

**Staffing**

3 full time staff plus caseworkers and volunteers.

**Mounttown Neighbourhood Youth Project**

c/o Holy Family School  
Dunedin Park, Monkstown Farm, Dun Laoghaire  
Co Dublin  
Tel 01 - 230 4086  
Fax 01 - 284 4596

**Target group**

Children aged 9-13 who are at risk of dropping out of home, school or community and their families.

**Area served**

Mounttown - Dun Laoghaire.

**Service offered**

Provides social, emotional and educational support. Works closely with schools. Operates a waiting list.

**How to contact**

Phone.

**Opening hours**

Mon 9.30am - 5pm

Tue 9.30am - 5pm

Wed 9.30am - 5pm

Thu 9.30am - 5pm

Fri 8am - 3pm

Weekend

**Disabled access**

Full wheelchair access. Adapted toilets.

**Public transport**

Bus: 46a from Dun Laoghaire - 5 min walk from stop at Monkstown Farm.

**Type of organisation**

Registered Charity

**Staffing**

3 full time staff.

## Outhouse

105 Capel Street  
Dublin 1  
Tel 01 - 873 4932  
Email [info@outhouse.ie](mailto:info@outhouse.ie)  
[www.outhouse.ie](http://www.outhouse.ie)

### Target group

People who are gay, lesbian, bisexual, transgendered or transvestites, their friends and families.

### Area served

Dublin.

### Service offered

Community and resource centre providing support, information, social and cultural services. Health clinic provided by the Gay Men's Health Project. Meeting space for 21 community groups: recovery, self-help, coming out, social, special interest. Cafe open Mon-Fri 12.30pm-5pm, evenings Tue-Fri 6.30pm-9.30pm and Sat 1pm - 5pm.

### How to contact

Phone or contact for an appointment.

### Opening hours

Mon 10am - 6pm

Tue 10am - 6pm

Wed 10am - 6pm

Thu 10am - 6pm

Fri 10am - 6pm

Weekend

### Disabled access

Limited wheelchair access. No adapted toilets. Ground floor access. Signers available.

### Public transport

Any city centre bus.

### Type of organisation

Registered Charity

### Staffing

4 full time and 7 part time staff, 20 volunteers.

## Pavee Point

Travellers Centre  
46 North Great Charles Street, Dublin 1  
Tel 01 - 878 0255  
Fax 01 - 874 2626  
Email [pavee@iol.ie](mailto:pavee@iol.ie)  
[www.paveepoint.ie](http://www.paveepoint.ie)

### Target group

Irish Travellers.

### Area served

National.

### Service offered

Information and training service for Travellers. Information on a range of subjects, including employment, education and training, housing, health, domestic violence and racial harassment. Training courses, including primary health care, culture and heritage. Community development organisation working to represent Travellers' issues at a national level.

### How to contact

Drop in, phone or write for an appointment.

### Opening hours

Mon 9.30am - 5.30pm

Tue 9.30am - 5.30pm

Wed 9.30am - 5.30pm

Thu 9.30am - 5.30pm

Fri 9.30am - 5.30pm

Weekend

### Languages

Cant, Irish, French, Spanish and Italian.

### Disabled access

Full wheelchair access. Adapted toilets. Parking available, lifts in the building.

### Public transport

Any city centre bus. Connolly DART station - 5 minutes walk.

### Type of organisation

Registered Charity

### Staffing

31 full time and 4 part time staff, 5 volunteers.

## Polish Information & Culture Centre

56-57 Gardiner Street Lower  
Dublin 1  
Tel 01 - 819 6535  
Fax 01 - 819 6536  
Email [info@polishcentre.ie](mailto:info@polishcentre.ie)  
[www.polishcentre.ie](http://www.polishcentre.ie)

### Target group

Polish people in Ireland and Polish institutions who deal with Polish citizens in Ireland.

### Area served

Dublin City and County.

### Service offered

Information and integration service for Poles in Ireland. Advice on law regulations and 'getting started' (PPSN, CV, FAS, accommodation). Consultancy in employment law and workers' rights. Information/seminars on Polish institutions in Ireland. Support to agencies dealing with Polish citizens eg FAS, Trade Unions. Concerts, exhibitions, other cultural events. Research eg use of homeless services.

### How to contact

Drop-in, phone, email or write.

### Opening hours

Mon 12 noon - 6pm

Tue 12 noon - 6pm

Wed 12 noon - 6pm

Thu 12 noon - 6pm

Fri 12 noon - 6pm

Weekend

### Languages

Polish.

### Disabled access

Limited wheelchair access. Adapted toilets. Stepped entrance.

### Public transport

Luas, Dart (Connolly station) and buses.

### Type of organisation

Voluntary organisation

### Staffing

2 full time staff + 10 volunteers.



## Probation Service

Smithfield Chambers (headquarters)  
Smithfield, Dublin 7  
Tel 01 - 817 3600  
Fax 01 - 872 2737  
Email [info@probation.ie](mailto:info@probation.ie)  
[www.pprobation.ie](http://www.pprobation.ie)

### Target group

Offenders.

### Area served

National. Offices in over 40 locations across ROI.

### Service offered

Probation and related services to courts, prisons, places of detention and children detention schools. Pre-sanction assessments for courts and assessment reports for the Dept of Justice, Equality and Law Reform, the Parole Board and other statutory agencies. Supervision for offenders in the community. Funding and other support for 70+ community based projects and initiatives.

### How to contact

Phone or email.

### Opening hours

Mon 9.15am - 5.30pm

Tue 9.15am - 5.30pm

Wed 9.15am - 5.30pm

Thu 9.15am - 5.30pm

Fri 9.15am - 5.15pm

Weekend

### Type of organisation

Statutory Service

## Refugee Information Service

27 Annamoe Terrace  
North Circular Road, Dublin 7  
Tel 01 - 838 2740  
Fax 01 - 838 2482  
Email [info@ris.ie](mailto:info@ris.ie)  
[www.ris.ie](http://www.ris.ie)

### Target group

Refugee and asylum seekers.

### Area served

Dublin and Galway.

### Service offered

Information, advocacy and referral service for refugees and asylum seekers. Outreach clinics at Dublin 246 CIC, Aungier St (Mon 2-4.30pm), City Centre North West Info Service, Green St (Tues 10.30-1pm), ICRG, Amiens St (Tues 2-4.30pm), Blanchardstown CIC (Weds 10-1pm), Tallaght CIC (Weds 2.15-4.30pm), Rathmines CIC (Thurs 10.30-1pm), Meath St CIC (Thurs 2-4.30pm). Service also in Galway City.

### How to contact

Drop in to information centre or phone.

### Opening hours

Mon 2pm-4.30pm (D8)

Tue 10.30am-1pm / 2pm-4.30pm (D7/D1)

Wed 10am-1pm / 2.15pm-4.30pm (D15/D24)

Thu 10.30am-1pm (D6) / 2pm-4.30pm (D8)

Fri Closed

Weekend

### Disabled access

Limited wheelchair access. Access varies at each clinic. Adapted toilets at Blanchardstown and Green St.

### Public transport

Buses: Green St, Amiens St - city centre. Blanchardstown 38, 39, 70 and (local) 237, 238, 239. Tallaght 49, 54, 65, 77, 77a. Rathmines 14, 14a, 15, 15a, 83.

### Type of organisation

Company

### Staffing

5 full time staff plus volunteers.

## Refugee Legal Service

48-49 North Brunswick Street  
George's Lane, Smithfield  
Dublin 7  
Tel 1800 238 343 or 01 - 646 9600  
Fax 01 - 671 0200  
Email [dublinrls@legallaidboard.ie](mailto:dublinrls@legallaidboard.ie)

### Target group

Refugees and asylum seekers.

### Area served

National.

### Service offered

Provides legal services to those applying for asylum in Ireland at all stages of the asylum process. Provides legal aid and advice in appropriate cases on immigration and deportation matters. Applicants must satisfy a means test and pay minimum fees.

### How to contact

Drop in or phone. Freephone is accessible from private or payphone only.

### Opening hours

Mon 9.30am - 5.30pm

Tue 9.30am - 5.30pm

Wed 9.30am - 5.30pm

Thu 9.30am - 5.30pm

Fri 9.30am - 5.15pm

Weekend

### Languages

Access to interpreters.

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Bus: 39, 66. All bus routes along quays.

### Type of organisation

Statutory Service

### Staffing

115 full time staff.

## Samaritans

112 Marlborough Street  
Dublin 1  
Tel 1850 609 090 / 01 - 872 7700  
Email jo@samaritans.org  
www.samaritans.org

### Target group

Anybody in distress or going through a crisis.

### Area served

Dublin branch of a national service.

### Service offered

Listening service providing emotional support to all those who are in distress or going through a personal crisis. Daily drop-in service and 24 hour reduced cost telephone helpline.

### How to contact

Phone, drop in, email or write.

### Opening hours

Mon 24hr helpline / 10am - 9pm drop in  
Tue 24hr helpline / 10am - 9pm drop in  
Wed 24hr helpline / 10am - 9pm drop in  
Thu 24hr helpline / 10am - 9pm drop in  
Fri 24hr helpline / 10am - 9pm drop in  
Weekend 24hr helpline / 10am - 9pm drop in

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Any city centre bus. Tara Street DART. The project is across the road from the Abbey Theatre.

### Type of organisation

Registered Charity

### Staffing

2 full time staff and 300 volunteers.

## Spirasi

213 North Circular Road  
Phibsboro, Dublin 7  
Tel 01 - 838 9664 / 868 3504  
Fax 01 - 868 6500  
Email info@spirasi.ie  
www.spirasi.ie

### Target group

Refugees, asylum seekers and survivors of torture.

### Area served

Dublin.

### Service offered

Assistance with the process of integration for refugees, asylum seekers and survivors of torture. Services include IT and language training, medical care and counselling for torture survivors, information, outreach, advocacy and practical support.

### How to contact

Drop in or contact for an appointment.

### Opening hours

Mon 9am - 5pm  
Tue 9am - 5pm  
Wed 9am - 5pm  
Thu 9am - 5pm  
Fri 9am - 5pm

Weekend

### Languages

Arabic, Amharic, Croatian, Farsi, Georgian, Persian, Punjabi, Serbian, Somali, Turkish, Ukranian.

### Disabled access

Limited wheelchair access. No adapted toilets.

### Public transport

Bus: 10 stops outside.

### Type of organisation

Registered Charity

### Staffing

25 full time and 15 part time staff, 65 volunteers, 30 sessional interpreters.

## Tallaght Probation Project

Court House Square  
West Park, Tallaght  
Dublin 24  
Tel 01 - 462 1361  
Fax 01 - 462 3875  
Email deonach@iol.ie

### Target group

Offenders and ex-offenders aged over 16 and their families.

### Area served

Tallaght area.

### Service offered

Provides individual training and education programmes to people with offending behaviour, helping them to return to education and employment, gain qualifications, link into appropriate services and examine their offending behaviour. Outreach work with people in prison from the Tallaght area. Services provided through two local projects: Deonach and Target.

### How to contact

Contact for an appointment.

### Opening hours

Mon 9.30am - 4pm  
Tue 9.30am - 4pm  
Wed 9.30am - 4pm  
Thu 9.30am - 4pm  
Fri 9.30am - 1pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets. Lift.

### Type of organisation

Registered Charity

## Tallaght Youth Information Centre

Mountain Park  
off Old Bawn Road, Tallaght  
Dublin 24  
Tel 01 - 404 9718  
Fax 01 - 451 6949  
www.youthinformation.ie

### Target group

Young people aged 13-25.

### Area served

Tallaght.

### Service offered

Information service for young people aged 13-25. Information on education, careers, health, employment, rights and entitlements, accommodation, sports, travel and social services. An Oige membership and free internet access. Passport photos and student travel cards.

### How to contact

Drop in, phone or email.

### Opening hours

Mon 10am - 6pm

Tue 10am - 6pm

Wed 10am - 6pm

Thu 10am - 6pm

Fri 10am - 6pm

Weekend

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Buses: 15n, 49, 49a, 49n, 75, 77x, 201.

### Type of organisation

Voluntary organisation

### Staffing

1 full time and 1 part time staff.

## Tower Project

St Marks Lane  
Neilstown Road, Clondalkin  
Dublin 22  
Tel 01 - 623 6230  
Fax 01 - 623 6237  
Email towerprogramme@eircom.net

### Target group

Young prisoners and ex-offenders aged 16-28 and their families.

### Area served

North Clondalkin.

### Service offered

Day and evening programmes for young offenders. Courses cover social skills and pre-employment training. Support provided to address offending behaviour, personal development, communication skills, numeracy, literacy and job training. Also run literacy programme and parent support group.

### How to contact

Drop in, phone or contact for an appointment.

### Opening hours

Mon 9am - 7pm

Tue 9am - 7pm

Wed 9am - 5pm

Thu 9am - 5pm

Fri 9am - 4pm

Weekend

### Languages

Irish and French

### Disabled access

Limited wheelchair access. Adapted toilets. Ground floor access only.

### Public transport

Buses: 76a, 78a, 210 - situated across from Findres Corner and 200m up towards Liffey Valley.

### Type of organisation

Registered Charity

### Staffing

6 full time and 3 part time staff.

## Vincentian Refugee Centre

St Peter's Church  
Phibsboro, Dublin 7  
Tel 01 - 810 2580  
Fax 01 - 838 9950  
Email refugeecentrephibsboro@eircom.net

### Target group

Refugees, asylum seekers and people with permission to remain in the State.

### Area served

Dublin.

### Service offered

Support centre for refugees and asylum seeker. Accommodation finding service, including settlement, follow-up, advocacy and mediation. Information on social welfare, education, health entitlements, employment, asylum and immigration law. English language classes. Specific support for unaccompanied minors and women.

### How to contact

Drop in or phone.

### Opening hours

Mon 10am - 5pm

Tue 10am - 5pm

Wed 10am - 5pm

Thu 10am - 5pm

Fri 10am - 4.30pm

Weekend

### Languages

French and Romanian. Access to interpreters.

### Disabled access

Full wheelchair access. Adapted toilets.

### Public transport

Buses: 10, 38, 120, 121, 122.

### Type of organisation

Registered Charity

### Staffing

4 full time staff and 50 volunteers.



## Women's Aid

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### Everton House

47 Old Cabra Road, Dublin 7

Tel 1800 341 900 / 01 868 4721

Fax 01 868 4722

Email [info@womensaid.ie](mailto:info@womensaid.ie)

[www.womensaid.ie](http://www.womensaid.ie)

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### Target group

Women who have been physically, emotionally and sexually abused in their own home.

### Area served

Ireland.

### Service offered

National freephone helpline providing support and information on legal, financial and accommodation issues to women who have experienced domestic violence. Individual support, advocacy and court accompaniment (Mon-Fri 9am-5pm by appointment). Outreach service to local health centres on north and south side of Dublin.

### How to contact

Phone or write.

### Opening hours

Mon 10am - 10pm

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Tue 10am - 10pm

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Wed 10am - 10pm

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Thu 10am - 10pm

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Fri 10am - 10pm

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Weekend 10am - 10pm

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### Disabled access

Full wheelchair access. Adapted toilets.

### Type of organisation

Registered Charity

### Staffing

25 full time and 5 part time staff, 40 volunteers.



## OUT OF HOURS SERVICES

These services operate outside normal office hours.

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The following projects are specifically for young people (usually aged under 25). Many other projects in this Directory can also offer a service to young people.

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The following projects are specifically for women or include accommodation for women only. Many other projects listed in this Directory can also offer a service to women.

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