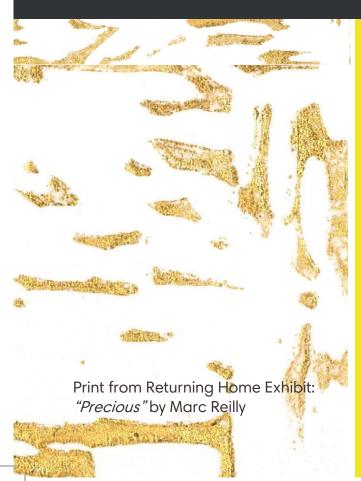


# ANNUAL REPORT 2021







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# ABOUT SIMON COMMUNITIES OF IRELAND

The Simon Communities support over 22,000 men, women, and children. We have 50 years of experience providing homeless, housing and treatment services to people facing the trauma and stress of homelessness.

We are a network of independent Communities based in Cork, Dublin, Dundalk, Galway, the Midlands, the Mid West, the Northwest and the Southeast, responding to local needs and supported by a National Office in the areas of policy, research, communications and best practice.

We share common values and ethos in tackling homelessness and, informed by our grassroots services, we campaign for more effective policies and legislation regionally, nationally and at European level.

Whatever the issue, Simon's door is always open for as long as we are needed. For more information, please visit <u>www.simon.ie.</u>



# **OUR SERVICES INCLUDE:**

- Early Intervention, Homelessness prevention, tenancy sustainment and resettlement
- Street outreach, emergency accommodation and harm reduction
- Housing with support and Housing First services
- Homeless specific health and well-being services (counselling; addiction treatment and recovery; and mental health supports)
- Personal development, education, training, and employment services
- Food banks, drop-in centres and soup runs.

The Scheme to Support National Organisations is funded by the Government of Ireland through the Department of Rural and Community Development





# A MESSAGE FROM OUR CHAIR

### **Mick Price**

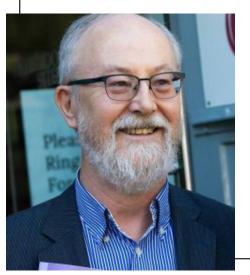


I am delighted to launch the Simon Communities of Ireland Annual Review for 2021.

2021 was another challenging year. The ongoing pressures of the Covid-19 pandemic continue to exacerbate the challenges. As we emerged from lockdowns and with the easing of Covid-19 restrictions, including the lifting of the moratorium on evictions, we witnessed the emergence of a relentless Housing and Homelessness crisis.

The lack of availability of safe, secure affordable homes across social, affordable and private housing continued to worsen throughout the year. Our 'Locked Out of the Market' research demonstrated the very low level of properties available to rent and even fewer available within the HAP limits. This is happening when a significant number of properties remain vacant nationwide. At the sharpest end of the housing crisis, we saw more people facing homelessness and the number of people in Emergency Accommodation increase again.

A core belief in Simon Communities of Ireland is that every person has a right to a secure and affordable place they can call home. The current climate is quite depressing in assessing where we are as a country in meeting this obligation. Our domestic homeless figures reach new highs every month. We have unprecedented refugee figures and there is now a generation who seem unlikely to ever own their own home. These are



stark realities.

My own concern is the realisation that we may be on the cusp of a perfect storm. We are seeing rapidly rising homelessness and tenancies under severe pressure as landlords exit the market. We are experiencing rising costs and funding contracting in the Sector both at a State and donor level. An energy crisis and a possible consequent recession loom large on the horizon.

This situation can rapidly see homeless numbers reach a multiple of where we are today and service providers reaching a state of overwhelming proportions.

In parallel to the pressure of funding and ever-increasing numbers, there is also the real issue of morale in the sector. As frontline service providers, our personnel have demonstrated a Trojan vocational work ethic throughout Covid-19. At the same time, the State has not seen fit to pay them the Covid-19 bonus and now the gap emerging in salary levels sees State agencies pay staff up to 10% more for similar roles in our sector. This just cannibalises the Sector. Apart from the obvious injustice of this approach, it is very demoralizing for staffs who continue to go the extra mile for the most ostracized in our Society. If the voluntary sector were not at the coal face, the homelessness numbers our politicians face daily would multiply beyond belief.

However, it is an imperative we remain hopeful and

positive as we work towards solutions. We will encourage the government and its Ministers to remember how we as a Nation worked through a Banking crash and a Covid-19 pandemic. The next challenge – HOMELESSNESS – requires the same energy and resources to provide a home for all.

I am proud that the Simon Communities of Ireland and all the Simon Communities around the country reacted very effectively to the challenge of providing a full range of essential services during the year. The organisations worked in very close partnership with the State and other partners. I want to recognise the work of the HSE, the Dublin Regional Homeless Executive, County and City Councils, Voluntary and Community organisations.

Contrary to popular beliefs, homelessness is not confined to our cities and urban centres. The importance of offering services to people in their locality or region, where they may have existing social networks and supports has become increasingly clear. In offering these essential, localised services, there are eight Communities throughout the State located in Cork, Dublin, Dundalk, Galway, the Midlands, the Mid-West, South-East and the North-West. The services offered by these Simon communities include:

- Emergency shelters, Outreach, Day-centres and ancillary support, Drug/alcohol treatment and support, Transitional accommodation and long-term supported housing, Tenancy sustainment and settlement services, Training and employment projects.

The National Office performs a coordinating role in terms of campaigning in the areas of housing/ homeless policy and the wider poverty and social inclusion agenda. Research and advocacy remain significant pillars of the work on behalf of our clients. Homelessness often begins long before the loss of a physical structure occurs. The inclusivity, community spirit and kindness that re-emerged in Society during Covid-19 must remain the driving force behind a broader vision of care to be provided for those in need as we go forward.

To all our donors, whether statutory, corporate, or

personal, we extend our heartfelt thanks. Because of your extraordinary generosity, many lives have been saved and many others improved through these most challenging times. With your support, we in Simon will continue to offer practical solutions to ending homelessness and to be creative and innovative in responding to needs as they arise.

Looking to the future, the Simon Communities of Ireland undertook a forensic Strategic Planning process this year. This process resulted in a robust and ambitious Strategic Plan which will support our organisation in achieving a high standard of excellence in our delivery to and on behalf of our clients.

I would like to take this opportunity to thank my fellow members of the Board for their time, expertise and guidance in supporting the work of the Simon Communities of Ireland throughout the year.

The staffs of the National Office and the local Communities deserve our thanks and praise for the highly skilled and dedicated manner in which they perform their roles. In addition, the enormous generosity of our volunteers is greatly appreciated and is at the heart of all we do at Simon. Finally, but most importantly, I want to thank the people who use Simon services throughout the State. The fact that people turn to us at such a vulnerable point in their lives is incredibly humbling and reinforces our faith in the high quality of the services we provide. We strive at all times to do justice to the faith you place in us.

Mick Price
CHAIRPERSON

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# LOOKING BACK ON 2021: A MESSAGE FROM OUR EXECUTIVE DIRECTOR

# **Wayne Stanley**

**Executive Director** 



2021 was an extraordinary year. In fact, when we pause to think of the work that the Simon Communities across Ireland undertook along with our colleagues in other NGO's, the HSE and Local Authorities, extraordinary does not capture it. To keep people experiencing homelessness safe during the global pandemic was a huge undertaking.

The year had two distinct halves. In the first five months, we saw the increasing momentum in the rollout of Covid-19 vaccinations and a continuing fall in the number of people in homeless emergency accommodation. In May of 2021, homelessness figures were at 7,991. Although these figures were still too high, this was the lowest level of homelessness seen since 2015 and represented a 24% reduction from 10,514 people in emergency accommodation recorded in October 2019.

The second half of the year saw the success of the vaccination program. This led to the reopening of society and with it, the lifting of the moratorium on evictions. The lifting of the moratorium was a turning point that saw families and individuals becoming homeless from the private rental market again. Along with this, there was an ongoing tightening of the private rental sector. That tightening was evidenced in our quarterly Locked Out of the Market reports. In December 2021, Locked Out found just 148 properties available to rent within standard and discretionary, down 87% from 1,160 in December 2020.

Homelessness began to rise in the second half of 2021 as the number of people entering homelessness increased to pre-pandemic levels. As well as this, the amount of opportunities for people to move on from homelessness, particularly into the private rental sectors, collapsed.

While we anticipated and highlighted the risk of increasing homelessness in the second half of the year, the momentum and pace of that increase was no less shocking, for the fact that is was anticipated.

Learning from the first half of the year, we developed the Simon Homeless Prevention Bill. The Bill seeks to empower Local Authorities, where an individual or family was at risk of homelessness, to extend a notice to quit. After a campaign during Simon Week, the Bill was introduced in the Dáil by all opposition parties and a number of Independent T.D.'s in December 2021. On introduction, the Bill received cross party support with a commitment from the Minister for Housing, Local Government and Heritage, Darragh O'Brien, to implement its provisions.

We also published a number of commissioned pieces of research undertaken by Joe Finnerty and his colleagues in University College Cork (UCC). The 'System Accelerant' series sought to examine and understand the reasons for the successes and failings of the response to the Covid-19 pandemic. It is striking how the successes were built upon the collective drive to meet the needs of those experiencing homelessness in a person-centered approach.

In 2021, Ireland signed the Lisbon Declaration on the European Platform on Combatting Homelessness, making a commitment to work towards end homelessness by 2030. This commitment was reflected in the Government's Housing for All strategy. I was proud to contribute to the development of the Lisbon Declaration in my role as Vice President of FEANTSA – the European Federation of National Organisations Working with the Homeless.

These moments of success are overshadowed by the fact 2021 closed with almost 9,000 men, women and children in homeless emergency accommodation. This unrelenting upward trajectory of homelessness continues still in 2022.

As we look back on 2021 and look to the future, we know that there are hard years ahead for those at the sharpest edge of the housing crisis. Yet there is still hope.

The acceptance of the Homeless Prevention Bill, the development and publication of a Youth Homelessness Strategy, and the hope for a referendum on the right to housing, do provide opportunities to turn on the proverbial light at the end of the tunnel.

Those opportunities are only as good as their implementation and the Simon Communities across Ireland will be working to ensure every opportunity is seized for the tens of thousands of people at risk of or experiencing homelessness each year. We cannot do that alone and I want to thank my colleagues across the Simon family, particularly those on the frontline of services with their inspiring dedication. Thanks to the board of Simon Communities of Ireland, led by Mick Price, who continue to provide expert governance and guidance. And I would like to thank and acknowledge the many people and organisations mentioned in this report who support us each year. Also the support, engagement and fruitful collaboration that we receive from colleagues in the NGO sector, the public officials in the Department of Housing and Local Authorities.

The success of Simon is a collective and collaborative effort, and together we will work to end homelessness

Wayne Stanley EXECUTIVE DIRECTOR

Hayne Stanley

# **KEY MOMENTS OF 2021**

#### Simon Week National Conference 2021

The Minister for Housing, Local Government and Heritage, Darragh O'Brien TD launched Simon Week 2021 at a Virtual Conference on the 27th September 2021. Following the release of the new 'Housing for All' plan, our conference examined some key elements of the plan to eliminate homelessness.

The Conference involved a panel discussion with a number of guest speakers: Lorcan Sirr (Lecturer and housing policy analyst), Orla Hegarty (Course Director for the Architecture Professional Diploma), Mel Reynolds (registered architect), Aoife Kelly Desmond (Managing Solicitor at Mercy Law Resource Centre), Freek Spinnewijn (director at FEANTSA), and Wayne Stanley (Head of Policy and Communications and National Spokesperson at the Simon Communities of Ireland)

### The Simon Bill

In 2021, we launched the Residential Tenancies Amendment Bill, also known as the Simon Bill. The aim of the Simon Bill is to provide increased protection for those facing eviction and deemed to be at risk of homelessness.

Homeless services and local authorities are regularly contacted by people who are coming to the end of a tenancy notice period, and are imminently at risk of homelessness, having been unable to source alternative accommodation.

In such a case a Local Authority determines a person or family are 'at risk of homelessness', the amendment will trigger an extension in the notice period for that household to prevent homelessness.

This determination and extension should be accompanied by a commitment to ensure that the individual or family effected will be given all available supports to take advantage of the extension and secure alternative accommodation as soon as possible.



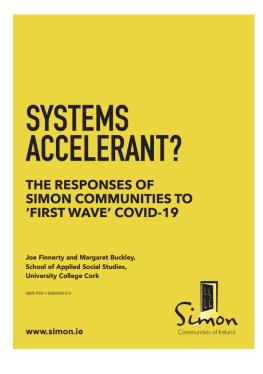
# LOCKED OUT OF THE MARKET

We continued our research into the gaps between the Housing Assistance Payment limits and market rates around the country in 2021 with our Locked Out of the Market series of reports. The reports take a regular snapshot look at Ireland's rental market in terms of the supply of affordable accommodation.

We published four Locked Out reports in 2021. Over the year, we saw the total number of properties available to rent half from 2,757 in Q1 to 1,349 in Q4. Properties affordable through HAP saw a ignificant drop, reducing from 1,055 in Q1 2021 to only 148 in Q4; an 86% reduction in the number of HAP properties available.



# RESEARCH



### Housing, Homelessness and the Covid-19 Pandemic.

At the Simon Communities of Ireland, we undertake and commission research, both qualitative and quantitative, to support and underpin our policy positions with evidence. In 2021, Simon Communities commissioned and published a three-part research series in partnership with Joe Finnerty and colleagues in UCC.

<u>Simon Systems Accelerant – Report on homeless services in first</u> <u>wave Covid-19</u>

<u>The Experiences of Simon Community Service Users during the Covid-19 Pandemic</u>

<u>Sustaining the Accelerant? The Responses of Simon Communities</u> to Four Waves of Covid-19

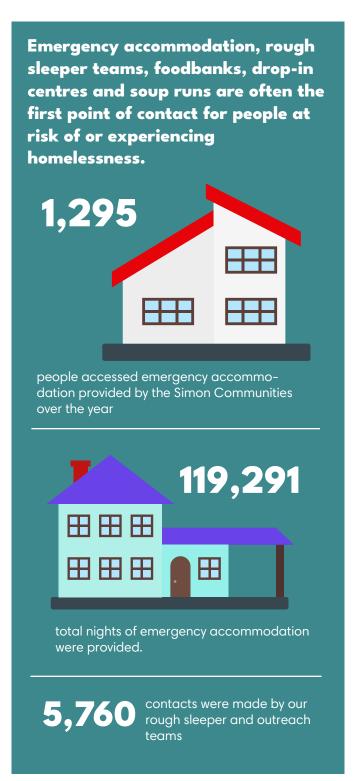
The reports add to the overall stock of knowledge about service users' experiences of housing and homelessness service provision during the Covid-19 pandemic, as well as to our understanding of the overall efficacy of the pandemic response by service providers such as the Simon Communities.

#### Finding the Way Home – Housing-led responses and the Homelessness Strategy in Ireland.

In light of the Government's commitment to end long term homelessness by implementing a housing-led approach, the Simon Communities of Ireland commissioned a piece of research to explore the potential effectiveness of housing-led services in meeting the needs of people who are homeless with support needs in Ireland. The research was undertaken by Nicholas Pleace and Joanne Bretherton and was designed to help inform and critically assess the use of housing-led services as response to homelessness at both a national and local level.

# SNAPSHOT OF THE SERVICES PROVIDED BY THE SIMON COMMUNITIES IN 2021









people availed of the soup run in Cork



# 1,550

people availed of drug and/or alcohol treatment services, of these:



There were **1,584** needle exchange contacts

**616**people accessed health specialist services



# POLICY, RESEARCH, AND COMMUNICATIONS

The Simon Communities of Ireland engages in evidence-based policy work to put forward solutions to the homelessness crisis, and improve public policy in the area. We seek to influence Government and other key decision makers in welfare, homeless and housing policy, and addiction and mental health policy.

Through stakeholder engagement, participation in meetings and interagency groups, policy submissions and responses to public consultations, we aim to put forward evidence-based solutions to influence the policy environment around homelessness. We also undertake and commission research, to support and underpin our policy positions with evidence, both qualitative and quantitative.

Throughout the year, we participated in a range of partnerships and networks with other organisations that share our aims including the Children's Rights Alliance, Community and

Voluntary Pillar, the European Anti-Poverty Network and Mental Health Reform, and the Irish Council for Social Housing.

We also continued as active members of the European Federation of National Organisations Working with the Homeless (FEANTSA).

In 2021 we continued to shine a public spotlight on homeless issues through our communications and media work. We raised our policy solutions through media appearances and engagement, and sought to keep homelessness as a priority issue for the public.

We reached a large national audience through the media over the course of the year, and continued to grow our strong presence on social media, particularly on Twitter, Instagram, and Facebook. The role of National Spokesperson is supported from within the National Office, speaking on behalf of all eight Simon Communities on national policy and strategy matters.



# **SIMON WEEK 2021**

Our annual week of campaigning and awareness raising – Simon Week – took place in October 2021, and involved a wide range of activities and events at a national and local level.

Simon Week 2021 sought to raise awareness of the homelessness challenge and the importance of homelessness prevention measures.

We launched two research reports during Simon Week and forwarded the Simon Bill aimed at preventing homelessness from eviction. Our annual national conference went online and featured a range of expert speakers.

We also used the occasion to launch our Pre-Budget Submission for Budget 2022.

# **RIGHT TO HOUSING**

Part of the Simon Communities' core philosophy is a commitment to the right to housing – the belief that everyone is entitled to live in secure and adequate accommodation, regardless of their background or circumstances.

In 2021, we continued our close collaboration with colleagues to build a campaign to secure political commitment for a referendum to insert a right to housing in the constitution. The Simon Communities are proud to chair Home for Good, a coalition to secure a referendum on a right to a housing. The Right to Housing will remain a crucial part of the National Office's policy and campaigning work in the future.



# OUR POLICY SUBMISSIONS AND WORK

# Simon Communities of Ireland Submission to the Oireachtas Committee on Housing, January 2021

The Simon Communities of Ireland made a submission on homelessness prevention; the term used to describe policy measures that help people avoid entering homelessness.

### Simon Communities of Ireland Submission on the National Recovery and Resilience Plan Public Consultation Simon April 2021

The Simon Communities of Ireland made a submission to the public consultation on the National Recovery and Resilience Plan. The plan presents an important opportunity for the Irish Government to strengthen efforts to address the homeless and housing crisis and to prevent a recurrence of the mistakes of the past.

# Simon Communities of Ireland Submission on Housing for All, October 2021

The Simon Communities of Ireland submission sought a firm commitment to ending homelessness. Calling for a housing led and housing first approach.

# Simon Communities of Ireland Submission to Low Pay Commission, March 2021

The Simon Communities of Ireland made a submission to the public consultation on what recommendations the Low Pay Commission should make to Government on the rate of the national minimum wage. This was an important opportunity to advocate that minimum income in Ireland must allow for an adequate standard of living.

### Pre Budget Submission 2022, September 2021

The Simon Communities of Ireland made its pre-budget submission to the relevant departments. This was launched in September 2021 during Simon Week.

#### **#SimonTalks**

In 2020 with the onset of the pandemic Simon Communities of Ireland began a series of online seminars. These events served as an opportunity to continue the development of policy and practice central to the work of Simon Communities of Ireland. In 2021, we continued the talks. #SimonTalks are regularly attended by policy makers and platform a variety of speakers across social and economic disciplines.

# NATIONAL FUNDRAISING SUCCESS

At the Simon Community of Ireland, we work on tackling the core issues driving homelessness through policy and advocacy work, and through our national fundraising partnerships, we support the frontline work of the Simon Communities across Ireland.

It is true to say that without the generosity of individuals and companies throughout Ireland Simon would not be able to continue our vital work. We rely on the assistance of corporate supporters and partners in a wide range of areas. 2021 was a very

difficult year but we were also received an outpouring of support from local and national partners who helped us to meet the needs of those experiencing homelessness in a variety of ways; financially, through donations of PPE, by organising events and by volunteering. We hope this wonderful support can continue in the future as we work through the challenges we continue to face.

While we would like to thank all our donors and volunteers who have helped in whatever way they could to support our work. In particular, we would like to recognise the contribution of:

# RIAI Simon Open Door in association with the Royal Institute of Architects of Ireland (RIAI)

In May 2021, still in the midst of the COVID-19 emergency that gripped the country, the Simon Communities and the Royal Institute of Architects of Ireland held the seventeenth annual RIAI Simon Open Door campaign. Certified RIAI architects offer an hour-long consultation, donating their time and expertise to the public, in return for a €95 donation to the Simon Communities of Ireland.

RIAI Simon Open Door 2021 was one of the most successful years since the campaign began. In total over €160,000 was raised for Simon. Funds raised through the campaign have supported specific projects in each Simon Community. Renowned architect Dermot Bannon was once again campaign ambassador, promoting the campaign publicly and across social media. We would like to thank the RIAI and their members, Dermot Bannon and Drury PR for their continued generosity, support and commitment to the work of Simon Communities across Ireland.



# **SSE Airtricity**

SSE Airtricity continued their 3-year partnership, which drew to a close in 2021, culminating in their sleepout in November. This support helped Simon Communities to fund the purchase of PPE, cleaning and sanitation products, equipping our services in their response to COVID-19. In total over the period of the partnership, SSE Airtricity donated over €220,759.79 to Simon Communities across Ireland. It is incredible that SSE Airtricity and their staff responded to our call to action in such an impactful way. We would like to express our gratitude to everyone involved in this partnership for their support.

# Kepak

Kepak donated meat products to support food cost savings in Cork, Dublin and Mid West Simon Communities. Meat is an essential product for the above Communities and we were delighted with Kepak's support. Kepak's 'National Burger Day' campaign on social media also raised awareness of the Simon Communities.



## **Lidl Period Poverty Initiative**

Lidl partnered with the Simon Communities of Ireland to offer free period products in stores nationwide to women and girls across the country affected by period poverty. The new initiative means that women and girls will be able to claim a dedicated coupon for a free box of sanitary pads or tampons per customer each month through your Lidl Plus app. Lidl also committed to quarterly donations of period products to the Simon Communities of Ireland to ensure people experiencing homelessness - who may not have access to a smartphone - can access these essential products.

#### **ESB**

We received a generous donation from the ESB of €51K.

#### The Art of Home

The Art of Home Exhibition was a collaboration between the Simon Communities of Ireland and Graphic Studio Dublin, kindly supported by HLB Sheehan Quinn. All proceeds from the exhibition were split between the artists and Simon Communities of Ireland. 'Architect Hugh Wallace launched the exhibition at CHQ Dublin'.



# FINANCIAL OVERVIEW

In 2021, the Simon Communities of Ireland generated income of €1,379,955. This compared to income of €1,231,734 in 2020. Donations from the general public and from our corporate partners accounted for the majority of our income (90%). It would be impossible for us to continue the work that we do without such generous support.

In 2019, a new grant was awarded by Pobal, funded by the Department of Rural and Community Development through the Scheme to Support National Organisations 2020 to 2022. The amount of grant awarded was €238,538 for the term 1 July 2019 to 30 June 2022. The funding is restricted to support a percentage of the salary and overhead costs of two posts; Policy Officer and Head of Policy and Communications. Total grants advanced from Pobal during the year ended 31 December 2021 and recognised in the financial statements for 2021 is €79,513 (2020 - €79,513).

No capital grants were received from Pobal and the Simon Communities of Ireland are fully tax compliant as per the relevant grant circulars including circular 44/2006 and DPER Cir 13/2014.

In 2020, Simon Communities of Ireland in collaboration with a number of European Organisations received funding from the ERASMUS+ Programme.

The funded project ran from 1st September 2019 to

31st August 2021. €3,679€ restricted grant income was accrued in the accounts at 31 December 2021 as the final grant instalment receivable.

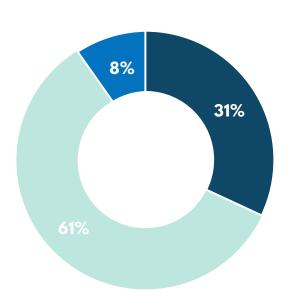
Total expenditure in 2021 was €1,327,734 (2020: €1,230,636). Included in expenditure are funds dispersed to the affiliated local Simon Communities to support their operational costs of €812,849 (2020:€837,040). Fundraising costs in total expenditure were €107,585.

One staff member received a salary in the range of €60,000 to €70,000. Pension contributions made by the organisation in 2021 amounted to €4,875. The Simon Communities of Ireland is committed to openness and transparency both within the organisation and externally with donors, funders, supporters and the public. The Board have signed up to the Governance Code for Voluntary Organisations. The annual financial statements are prepared in accordance with the Companies Act 2014 and FRS 102. In addition, the Simon Communities of Ireland adheres to the Statement of Guiding Principles for Fundraising and is registered with the Charity Regulatory Authority

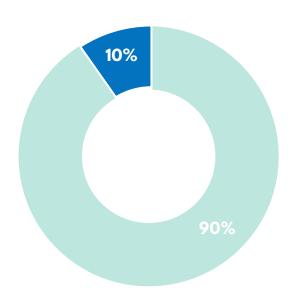
The Simon Communities of Ireland annual accounts are audited by ND Audit & Advisory, and the financial year runs from 1 January to 31 December.

The following extracts are taken from the audited accounts for the year ending 31 December 2021.

**2021 EXPENDITURE** 



**2021 INCOME** 



31% - Programmes & Activities Simon Communities of Ireland: €407,300

61% - Programmes & Activities
Affiliated Simon Communities €812,849

8% - Fundraising: **€107,585** 

Total Expenditure: €1,327,734

**90%** - Fundraising and Operational

Activities: **€1,239,503** 

10% - Grants: **€140,452** 

Total Income: € 1,379,955

Net Surplus: **€ 52,221** 

# **HOW YOU CAN HELP**

The invaluable work the Simon Communities do is only possible through the generosity of the public and our corporate supporters. If you would like to help tackle homelessness in Ireland, there are a number of ways that you can do so.





#### **DONATE OVER THE PHONE**

Using a Credit or Debit Card call our fundraising team on **01 671 1606** with your card details and your transaction will be handled in strictest confidence.



#### **LEAVE SIMON A LEGACY**

A legacy is a lasting gift that will ensure Simon Communities of Ireland can continue working toward a society where no one is homeless or at risk of becoming homeless. For further details on how to name the Simon Communities of Ireland or your local Simon Community as a beneficiary in your Will, contact the Fundraising Team on 01 671 1606.

### **NATIONAL CORPORATE PARTNERSHIPS**

The Simon Communities of Ireland work with a number of corporate partners and there are many ways your company can help and get involved. For queries on how to partner with us please contact us on 01 671 1606 to discuss tailoring projects and initiatives to match your company's interests and objectives.

Alternatively, email info@simoncommunity.com for more information



#### TAX EFFECTIVE GIVING

If you are a PAYE or self-assessed tax payer and have donated €250 or more in the course of the tax year or in previous years, the Simon Communities of Ireland can reclaim the tax paid on your donations. Donations from companies qualify the donor for tax relief.



