



Irish Council
for Social Housing

Irish Council for Social Housing **Annual Report** 2019



About the Irish Council for Social Housing

The Irish Council for Social Housing (ICSH) was established in 1982 and is the national social housing federation of non-profit voluntary and other national housing associations. The ICSH represents approximately 270 member organisations that manage almost 40,000 homes and house almost 1000,000 people including families on a low income, older people, people with disabilities and households experiencing homelessness. ICSH members operate in every local authority area in the country and in over 500 communities across Ireland.

Our Objectives

1

Promoting the role of housing associations in meeting housing need and addressing homelessness on local, regional, national and EU fora

2

Acting as the representative body for members with Government, statutory agencies and other stakeholders

3

Promoting best practice amongst members in relation to planning, provision and management of social housing

4

Providing a comprehensive information, advice, education and training service



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President's Address



The sector has very clearly ramped up delivery of new build construction projects and is leading the way on innovative, sustainable developments to meet the needs of the broader social housing list but also special need groups such as the elderly, disabled and people impacted by homelessness or mental health.

Our 2019 Annual Report is a wonderful reminder of the vibrancy and commitment of the social housing sector in Ireland and the important role that approved housing bodies play in meeting the needs of people and communities across the country. Throughout the ICSH's membership, we have hugely committed people and organisations, with housing associations of all sizes working to respond to the housing needs of their local communities and vulnerable groups in our society.

As President, I would like to take this opportunity to congratulate members of the ICSH on the record housing output achieved in 2019, which follows on from a very strong level of output in 2017 and 2018. There remains a clear need for greater delivery and I am sure that the voluntary housing sector can continue to play its part in growing the delivery of social and affordable housing right across the country. The sector has very clearly ramped up delivery of new build construction projects and is leading the way on innovative, sustainable developments to meet the needs of the broader social housing list but also special need groups such as the elderly, disabled and people impacted by homelessness or mental health.

I would like to commend the ICSH staff for their commitment and diligence in the way in which they carry out their work to support and represent members. There has been a sustained effort to advocate and progress the needs of the sector across Government agencies and departments as well as to support member organisations to overcome key developmental challenges. Whatever the path chosen, members can be confident of the expert advice and support from the ICSH staff.

For member organisations with plans to grow and respond on an ongoing basis to housing needs, a key issue remains access to public land. This issue continues to be at the fore of the advocacy and policy work of the ICSH and is frequently raised across platforms and in formal engagement with Ministers, officials from the Department of Housing, Planning and Local Government (DHPLG) as well as local government and public representatives. Ensuring a ready pipeline of land ring-fenced for social and affordable housing is critical to the ability of housing associations to grow their housing supply in the years to come.

As President of the ICSH, I would like to pay tribute to all those who volunteer, work and support the efforts of approved housing bodies across the country. It is these individuals, many of whom give their time freely and willingly, to help those in our communities whose housing needs have not, or will not be met by the housing market.

I would like to thank all Board Directors, Council Members and all representatives on the different working groups for their hard work and commitment to the sector in 2019. In particular, I would like to thank the following working group chairs: Padhraig McKernan, Operations Manager, Focus Ireland (Housing Management & Special Needs Working Group); Vincent Keenan, CEO, North & East Housing Association (Development & Supply); Martin Hannigan, Finance Director, Dublin Simon (Finance); Brian O Gorman, CEO Cluid (Tier 3); Frank Gunter, Inagh VHA, Co. Clare (Tier 1); Peter Fitzpatrick, Head of Strategy & Communications, The Iveagh Trust (Communications Working Group).

I would like to thank Donal McManus and all the ICSH Secretariat for all their ongoing work to support and represent the members and their needs. The ICSH Secretariat represents the sector on the different working groups in Rebuilding Ireland, which is a key role. The ICSH also participates on a number of SPC committees in different local authority areas relating to local housing policy. The secretariat has made very significant efforts to engage these SPCs and their members in order to better inform public representatives of the value and importance of the work undertaken by members of the ICSH.

I would also like to acknowledge the support of the Minister Eoghan Murphy TD and Minister of State, Damien English TD and the DHPLG, our key stakeholder, and to acknowledge the support of the Housing Agency, Housing Finance Agency and local authorities during 2019. This partnership approach between the ICSH and the statutory bodies is essential for the achievement of the housing programme detailed in Rebuilding Ireland. As a national federation of housing associations, the ICSH recognises that we have a vital role in the resolution of the homeless and housing crisis. We recognise the enormity of the challenge that we face as our members respond by providing high quality homes for those in need. But we are totally committed to overcoming the barriers we face in order to deliver the homes needed in communities throughout Ireland.

I conclude by acknowledging and thanking the membership of the ICSH for their engagement with the ICSH in 2019, and look forward to 2020 with hope of another record year of housing delivery by the sector.

Mr Pat Doyle

President ICSH

Chief Executive's Report



AHBs have different motivations for collaboration: from housing development to housing management/shared services and governance. The ICSH therefore facilitated and supported a number of more structured collaboration initiatives between AHBs.

Introduction

There were over 270 members affiliated during the year with only a small number of new housing associations being established. More detailed information on the various activities, outcomes and initiatives are included in further sections in this Annual Report.

The ICSH specialist working groups coordinated with members in the sector, and the ICSH Council developed key policy positions on behalf of members. This included policy work in relation to the new statutory AHB regulation and the RTB. In addition, ICSH regional and county meetings continued to play an important role in identifying and resolving local issues. Ongoing work in this area included bi-lateral engagement with members and local authorities focusing on housing development, housing management and particularly the range of regulatory and compliance requirements including the sign-ups to the Interim Regulatory Committee and the Residential Tenancies Board. There were also briefings with elected members in different regions throughout the year on the work of the sector and how the sector can be a key partner in delivery. Local authority elected members continue to play an important role in overseeing the delivery of housing at local level.

The ICSH role in supporting co-ordination and collaboration in the sector continued during the year and this will continue into 2020 and beyond with projects underway. AHBs have different motivations for collaboration including housing development, housing management/shared services and governance. The ICSH has facilitated and supported a number of more structured collaboration initiatives between AHBs. The ICSH insurance and Garda vetting group schemes continue to be well supported by members with over 200 members across all Tiers part of the Group Insurance Scheme, which is now over 15 years in operation. In addition, there are a growing number of members using the ICSH/Garda Vetting scheme, with over 600 people being processed in 2019, and with a turnaround time of less than 10 days. 2019 was the ICSH's busiest year yet for Garda vetting with 1,117 applications processed.

Promoting and Representing the Sector

The ICSH continued to focus on enhancing awareness and communication of the sector's role and the spread of activities and initiatives it undertakes. The ICSH Communications Working Group has also progressed key issues in the ICSH Communications Strategy. The ICSH Annual Activity Report and the ICSH Social Housing Newsletter are a rich source for both internal and external stakeholders. The ICSH has had a greater presence and improved linkages with members on our social media platforms. The ICSH Secretariat also communicated internally with ICSH members through monthly and regular information bulletins.

The ICSH continue to represent the sector on the various structures of Rebuilding Ireland and was invited to attend and present to a number of Dáil Committees including the Housing and Public Accounts Committees (PAC). Presentations focused on land supply and the Land Development Agency, the structure of the sector and regulatory issues, as well as reclassification of Tier 3 AHBs and intending Tier 2s.

A range of briefing papers and submissions were produced by the ICSH for relevant Government Departments, public bodies and the European Commission, which were formulated in consultation with members. The ICSH subsequently engaged with the relevant officials on foot of these.

Capacity Building for Delivery and Management

As part of its role in upskilling and building capacity in the sector, the ICSH has continued with the Chartered Institute of Housing (CIH) partnership, through the education and training programme, which produced 25 graduates. The ICSH also hosted a large number of successful and practical Continuing Professional Development (CPDs) seminars throughout the

year on issues such as CALF, CAS, and managing compassion fatigue, attended by more than 500. In October 2019, the ICSH Biennial Social Housing Conference (sponsored by AIB), and Community Housing Awards were held in Wexford with 350 participants attending from the public, private and non-profit sector. There were a range of delegates attending and speaking from the EU and Boston, USA.

The ICSH continue to represent the sector as members of Housing Europe (EU federation of social housing federations) and FEANTSA (European Federation of National Organisations working with the Homeless). At the end of 2019, the ICSH completed its involvement in a European Erasmus+ funded project called Tophouse, which aimed to develop standardised tools and training for the assessment of people accessing housing with support across Europe. The ICSH facilitated a meeting of the EU partners in Dublin.

Management Board

The ICSH Board of Directors met bi-monthly in 2019. The ICSH Board continues to deal with strategic direction and oversight of the ICSH. The Board comprises six people from the ICSH membership elected from the various Tiers and three external independent board members recruited and appointed in areas of public sector engagement, finance, and communications. (Due to a vacancy arising on the board on communications, Will Chambré was appointed in 2020).

Working under delegation from the ICSH Board, the ICSH Risk and Audit Committee met on six occasions. The Committee undertook an independent audit on how the ICSH informs and communicates with stakeholders, concluding a piece of work on consultation with key stakeholders, particularly ICSH stakeholders and AHB stakeholders.

The Board thank all members of the various ICSH specialist working groups and chairs, as well as the members of the ICSH Council for giving their time, attendance and input. The Board would also like to thank all the ICSH staff for their dedicated commitment in supporting ICSH members and work throughout the year. The funding support from members, the DHPLG, other Government/public bodies and the significant support from sponsors in 2019 was greatly appreciated and allows the ICSH to more comprehensively support members, lead on new initiatives and represent the sector.

Dr Donal McManus

Chief Executive Officer

6

4,127 homes

Approved housing bodies delivered 41% (4,127 homes) of all long-term social housing in 2019.

50%

Almost 50% of all new build social homes were delivered by housing associations.

11,000 homes

Almost 11,000 homes have been delivered by AHBs under *Rebuilding Ireland* since 2016.

1,312 homes

AHBs have increased their output from 1,312 homes in 2015 to 4,127 homes in 2019.

40,000 social homes

Almost 40,000 social homes are currently owned and managed by AHBs.

570

new supported housing homes were added in 2019 for special need groups, for older people and people with disabilities.

€694m

loan finance was approved by the Housing Finance Agency for the provision of 3,280 homes.

338

long-term homeless individuals were housed and supported under *Housing First* by the end of 2019.

196 homes

under *Mortgage to Rent* were completed in 2019 (660 applications have been completed to date and 1,324 are in progress).

**11,263
AHB homes**

The latest Construction Project Status Report shows there are 11,263 AHB homes in the construction pipeline.

Housing Association Sector Review 2019

Land is a key component for solving the housing crisis and without a clear commitment to the use of land for the public good, we will continue to deal with the issue in a piecemeal way.

The contribution of AHBs in the Government's housing plan *Rebuilding Ireland* was significant, with AHBs tasked with providing one-third of all long-term social housing under the strategy. To the end of 2019 AHBs have delivered 10,824 homes under *Rebuilding Ireland* and 41% (4,127 homes) in 2019.

In 2019, the ICSH addressed the Oireachtas Housing Committee calling for public lands to be made available to housing associations for the development of social and cost rental housing. Land is a key component for solving the housing crisis and without a clear commitment to the use of land for the public good, we will continue to deal with the issue in a piecemeal way. In addressing the Oireachtas Housing Committee, the ICSH called for the legislation underpinning the Land Development Agency to be strengthened, ensuring that social housing and cost rental are prioritised.

In 2019, the Housing (Regulation of Approved Housing Bodies) Act 2019 passed all stages in the Oireachtas and was enacted. This marks a significant turning point for the sector with regulation now on a statutory footing. The ICSH worked with members in representing the views of the sector during all stages of the passage of the legislation, in collaboration with the Minister, Department officials and Oireachtas members. The statutory regulator will provide additional assurances to the Government, elected representatives, public and funders regarding the high-quality housing provision by AHBs.

The ICSH is committed to reclassification of the sector as off-balance sheet and a focus on this policy arena will continue, given the significance of the need for AHBs to borrow off-balance sheet. The absence of affordable or cost rental housing is also still evident in the Irish housing system leaving people with severe affordability problems. AHBs are keen to provide affordable and secure housing for people above social housing income limits who are also locked out of private housing.

The ICSH has worked closely with members during 2019 across a range of key policy areas that are central to rebalancing our housing system including:

- AHB access to sites/land;
- cost rental delivery by AHBs;
- re-classification of sector as off-balance sheet;
- regulation on a statutory basis;
- support for special needs projects;
- integrated approach to housing management;
- improved mechanisms for Part V delivery;
- a housing first solution for homeless households; and
- the development of long-term financing arrangements.

The ICSH represents approximately 270 member organisations that manage almost 40,000 homes, housing almost 1000,000 people



Shaping Policy in Social Housing

Supporting Members

Housing associations are key providers of essential housing services in Ireland and their role has a positive impact on our housing system. Housing associations offer long term, stable, high quality accommodation at affordable rents for households who are locked out of the housing market. The ICSH seeks to promote and represent our members through strong collaboration and building partnerships. In 2019, our National Conference in Wexford (sponsored by AIB) and the ICSH Allianz Community Housing Award Winners of 2019 demonstrated the excellent quality of the homes developed and managed by housing associations and our key role in the Irish housing system.

ICSH Policy Activity, Submissions and Stakeholder Briefings in 2019

In 2019 the ICSH made numerous submissions/inputs on a range of important policy developments which had an impact on housing and homelessness. These included:

Submissions and Briefings

- Input to the AHB Housing (Regulation of Approved Housing Bodies) Act 2019
- Joint Oireachtas Housing Committee – Classification of AHBs
- Joint Oireachtas Housing Committee – Land Development Agency pre legislative scrutiny
- Public Accounts Committee – Role of AHBs
- Briefings with TDs and Senators
- Submission to Homeless Action Plan Framework for Dublin 2019 to 2022
- Pre-Budget Submission 2020
- Submission to Department of Social Protection on Budget 2020
- Input to the National Economic Dialogue, Dublin Castle
- Housing Options for Our Ageing Population Implementation Group
- AGE Friendly NGO Forum
- Meeting with European Commission Semester Mission

- Input to review of the CALF Model
- Liaison with DHPLG on CAS streamlining measures
- Submission on volunteering Strategy February
- DCC SPC – presentation to Councillors on AHBs
- Participation on Public Round Table Discussion on Public Housing



ICSH presenting to the Public Accounts Committee in respect of Vote 34 (Housing, Planning and Local Government) and to the Joint Committee on Housing, Planning & Local Government on the general scheme of the Land Development Agency Bill 2019

Research & Member Briefings

- HAPM
- Survey on Rightsizing in the AHB Sector
- Quarterly Development Survey
- RTA Advice Notes
- Board member seminar on classification
- Governance Advice Notes
- Housing Association Activity Report

The ICSH continued to liaise with elected members through invitations to regional meetings, elected representatives speaking at our national conference, presentations to SPC meetings and other communications platforms. The ICSH see national and local elected members as key partners in the delivery of social housing and value the input of elected representatives in serving households.

Tier 3/HFA Approved Working Group

The Tier 3/HFA Approved Working Group met eight times during 2019 and provided significant input to policy development on major issues and challenges facing the sector. The re-classification of Tier 3 AHBs is a central concern for the working group.

Classification of Approved Housing Bodies

In late 2017/early 2018 the CSO proposed to Eurostat that 14 Tier 3 AHBs should be re-classified to the 'local government sub-sector' thereby placing them on the Government's balance sheet. Until then, all AHBs were classified as private non-profit institutions in the non-market sector. During 2019, the ICSH met with the Oireachtas Housing Committee on this issue as well as the DHPLG. We will continue to prioritise this as a policy objective.

Legislation

The ICSH and Tier 3 working group analysed and made proposals to ensure the draft legislation that will underpin the Regulator for AHBs reflected the full scope of operation of AHBs. The statutory Regulator will provide a robust footing for AHB activities once established.

The ICSH also engaged with the Minister, the DHPLG, and the Oireachtas Housing Committee in relation to the Residential Tenancies (Amendment) Act 2019, which was signed into law on May 31st 2019. While the ICSH supported many of the changes introduced through this Act, we did not support the provision that requires AHBs to register their tenancies on an annual basis. The ICSH held the view that the sector was brought in under the RTB on the basis of free re-registration of tenancies and that this provision was therefore contrary to the long-term nature of new AHB tenancies. The Minister did, however, agree to a 50% reduction in the re-registration fee for AHB tenancies following ICSH proposals.

The Working Group also considered the draft legislation on the role of the Land Development Agency and in particular areas where the Agency could be strengthened to improve its operational footprint and capacity.

Long Term Policy Issues

The ICSH Tier 3 Working Group considered the implications and options for AHBs upon the release of mortgage charges where CAS & CLSS mortgages have reached the end of their term (which is currently 30 years) or are approaching it. An ad hoc working group met in 2019 and also met with the Department to discuss potential options. Further meetings are expected to develop proposals in this area. The Working group also provided feedback on a Dublin City Council (DCC) Memorandum of Understanding which puts in place an understanding regarding the communications, recognition and liaison in relation to schemes in the DCC area.



Tier 3 Briefing on AHB Reclassification
& Strategic Direction

Development & Supply Working Group

The Development & Supply Working Group met on four occasions over the course of 2019. The workplan for this working group focused on supply related issues with the objective of increasing the stock of social housing delivered by housing associations. 2019 was a record year in terms of development with the highest ever number of homes delivered by the housing association sector (4,127). The sector remains determined to continue to ramp up delivery and the latest Construction Project Status Report shows there are 11,263 homes in the AHB construction pipeline. There are also acquisitions which will be additional to this figure. The fourth meeting of the working group specifically looked at scoping out a targeted plan for retrofitting of AHB stock, which the working group will take forward in 2020.

Improving Delivery Mechanisms

Capital Advance Loan Facility & Payment & Availability Agreements 3,557 homes in 2019

In 2019 the Department concluded a review of the CALF and P&A with new guidance and applications processes introduced. The ICSH inputted to the review and held a seminar following the changes to ensure members were kept up-to-date on all changes.

Capital Assistance Scheme – 570 homes in 2019

The ICSH and members worked with the Department on issues arising out of the CAS applications process to address delays and inconsistencies within the system. In the autumn, the DHPLG produced a new circular on CAS including a new target timeframe for CAS construction projects. The new timescale for the applications process sets out the stages clearly and identifies deadlines within it for housing associations, local authorities, and the DHPLG in progressing all construction funding applications. This new 75-week timescale for CAS will assist in ensuring projects maintain momentum during all stages of construction. Additionally, the ICSH also highlighted recent problems with the development allowance which resulted in a circular being issued to clarify.

Finance Working Group

The Finance working group met on four occasions throughout the year and continued to work on some of the most pertinent financial issues affecting the sector with a particular attention on changes to state funding programmes including the CALF review and changes to the CAS programme.

Financial Standard

The Housing Regulation Office undertook a review of the *Financial Standard*, which was published originally in 2015. The finance working group contributed to the review of the standard. Towards the end of the process, the group invited the head of financial regulation, Miriam Kavanagh to attend. Finance Directors of AHBs also participated on the working groups established by the regulation office to review the financial standard. The revised *Financial Standard* and the financial templates were issued in October 2019.

CALF and P&A Model

Following the changes made to the CALF and P&A model on foot of a review that took place in 2019, the ICSH commissioned changes to the ICSH CALF & P&A Financial Model. The revised model is now compliant with the updated terms of the funding schemes and the Financial Model has been updated and training sessions on the revised CALF took place for members.

Other Issues for the Finance Working Group in 2019

Financing for Housing Delivery

Throughout the year the group kept abreast of financing opportunities for development and housing delivery. The working group invited Home Building Finance Ireland to attend its May meeting. Chief Commercial Officer, Michael Broderick gave an input on the role and purpose of the HBFI. HBFI was set up by the Minister for Finance due to a lack of funding for small to medium sized developers. It provides finance at commercial rates and cannot undercut lending markets and lends at a loan to cost rate of up to 80% whereas banks can only go to 60-65%.

Although there is a desire to increase the spread of loan finance from other financial bodies, to date the vast majority of capital finance for borrowing is from the Housing Finance Agency as state-supported borrowing. The working group continues to review other capital financing opportunities, cognisant that a greater spread of borrowing would help the classification issue.

Affordable/cost rental Housing Projects

The Finance WG continued its interest in affordable housing options and had discussions and speakers on affordable rental and purchase and cost rental models in the sector.

Housing SORP

The Working Group maintained a watching brief on the operation of the Housing SORP in other jurisdictions and its potential use in Ireland in the future.

Housing Management & Special Needs Working Group

The Housing Management and Special Needs Working Group supports the ICSH Council and Board in developing policies, and reviewing legislation and policy, relating to housing management and with particular regard to the management of housing for older persons, people with disabilities and households experiencing homelessness. The Working Group met on four occasions in 2019.

Residential Tenancies Board & the Residential Tenancies (Amendment) Act

Working group members were involved in examining and discussing the provisions of the Act and in particular how it relates to AHBs providing special needs housing. The ICSH fed into inputs from TDs and senators debating the legislation right up to Committee Stage, in order to lessen the burden on housing association registrations.

Housing for People with Disabilities

The group raised concerns around additional costs in the delivery of units for people moving from congregated setting, highlighting that threshold costs should be higher in certain high cost areas to cater for the needs of people with disabilities. The Working Group also monitored the progress of the Assisted Decision Making (Capacity) Act 2015, due to be commenced in 2019. And members participated in a special forum for special needs housing providers to discuss and share common challenges around current issues including regulation and development.

Housing for Older People

Working group members were invited to feed into the *Housing Options for Our Ageing Population Policy Statement* Steering Group on the outcomes and actions they would like to see prioritised. Rightsizing was highlighted as a key action and members were informed of ICSH's research on Rightsizing and invited to input their experience and case studies for inclusion in the report.



Actions on Homelessness

Working Group members continued to feed-in their expertise on housing for homeless households, noting that the biggest reason why families were becoming homeless was due to households having to leave their existing accommodation in the private landlord sector.

EU Erasmus+ Programme – Tophouse

Completed in 2019, ICSH had specific responsibility to develop a pack on allocation processes (with a focus on people with a disability or mental health issues) by drawing on best practice in Ireland and the other partnering countries. Some working group members participated in training workshops on Effective Interviewing Skills and Professional Boundaries, which was one of the key outputs of TopHouse. Group members were encouraged to participate in sharing best practice processes for the project and to participate in further training workshops being planned by ICSH.

The training and assessment tools that were developed as part of the project and piloted by the ICSH in 2019 are available to be delivered beyond 2019 and we hope to deliver this training again.



Tier 1 Working Group

In 2019, the Tier 1 Working Group continued its input into identifying and examining issues of relevance particularly for smaller community-based housing associations. The main areas of work for this group focused on issues around regulation, governance, board renewal and encouraging collaboration between housing associations.

Communications Working Group

The Group is made up of communications and policy staff representing ICSH members from all three tiers. Key discussion points for the group included sector messaging to the wider public, advancing core communication themes around finance, land and AHB capacity and contributing to the effectiveness of ICSH in communicating with member organisations and representing the sector. One of the key outputs of the year was a workshop for members to develop key messages to use when promoting their work to mainstream media and across social media channels.





Housing association
messaging Workshop,
March 2019

Representing and Promoting the Sector

- Housing for Older People Steering Group;
- Advisory Committee to new Multi Supplier Framework Agreement for the provision of Architect Led Design Team Services for the Provision of Social & Affordable Residential Developments;
- Steering Group for the Dublin City Festival of Public Housing, Department of Housing and Health;
- Dublin City Council Strategic Housing Policy Committee;
- Dublin City Council Disability Steering Group;
- Dublin City Council Housing with Care Steering Group;
- RTB Legislation, Practice & Procedures Committee;
- RTB Stakeholders Group;
- Dublin Regional Homeless Executive;
- Housing Agency Board;
- Interim Regulation Committee;
- Housing Training Network;
- HSE CHO7 Community Living Implementation Group;
- Community and Voluntary Pillar;
- Housing Subgroup of the National Housing Strategy for People with Disabilities State of Ireland Advisory;
- Group, Age Friendly NGO Forum; and
- Rebuilding Ireland Structures: Dublin Social Housing Taskforce, Galway Social Housing Taskforce, Cork City and County AHB/LA Forum, AHB Pillar 2 Working Group, AHB Services Unit Group.

European Bodies

- Housing Europe: Housing Europe is the European Federation of Public, Cooperative & Social Housing;
- Feantsa: European Federation of National Organisations working with the Homeless.





Services to Members 2019

ICSH National Social Housing Conference 2019

The Irish Council for Social Housing Biennial National Social Housing Conference 2019 (sponsored by AIB) - Innovation, Delivery & Sustainability - took place in the Clayton Whites Hotel, Wexford on the 10th and 11th of October. An expert lineup of speakers from Ireland, the United States and from across the EU spoke passionately about their work, with a focus on the themes of innovation, delivery and sustainability, successful delivery and how this can be replicated and mainstreamed. Almost 350 delegates attended, bringing together key players in the housing sector from approved housing bodies, local authorities, statutory bodies, government departments, private bodies, the health services and the wider voluntary sector.

Mr Eoghan Murphy TD, Minister for Housing, Planning and Local Government, opened the conference and welcomed a 20-strong delegation of affordable housing professionals from Boston. The sustainability focus of the conference was reflected in the numerous presentations that focused on addressing our energy challenges. Indeed, the ICSH issued a press release in advance of the conference identifying the importance of low carbon housing solutions and asserting that the housing association sector was geared to begin an ambitious retrofit programme of older AHB homes.

Key sessions at the conference included: Innovation & Affordability in Housing; New Housing Landscapes for Housing Providers; Sustainability in Housing; Strategic Direction for the Rental Sector; Regeneration, Revitalisation and Building Neighbourhoods.

350

delegates attended the ICSH National Social Housing Conference 2019



ICSH Community Housing Awards 2019

The ICSH Allianz Community Housing Awards 2019 were presented to winners on October 10th at our gala dinner in Wexford. Supported by Rebuilding Ireland, 2019 saw a record number of entries and schemes of truly outstanding quality. The awards were the most hotly contested ever with more than 50 entries received from local authorities and housing associations across the country.

Focus Housing Association took the Overall Winner Award for its 31 homes in Dublin 8. What stood out for judges was the high-quality design and excellent use of a very challenging site, and the delivery of 31 units of permanent housing in an area of huge demand for housing and homeless services. The ICSH were thrilled to have producer and broadcaster, Brendan Courtney, present the Community Housing Awards 2019. Alongside the overall winner, ten additional projects received awards for their excellence in a range of categories.

Focus Housing Association took the Overall Winner Award for its 31 homes in Dublin 8.



Group Insurance Scheme

The ICSH Group Insurance Scheme had another successful year in 2019 with 203 members benefitting from the comprehensive levels of coverage, competitive pricing and excellent service provided by BHP Insurance and the underwriters of the scheme, Allianz.



Garda Vetting

2019 was the ICSH's busiest year yet for Garda vetting with 1,117 applications processed. The use of online e-vetting has greatly improved processing times for vetting applications with most completed applications now being returned in 2-3 days.

Education and Training

The fifth ICSH/CIH Certificate in Housing course was delivered in 2019. Experienced housing practitioners from approved housing bodies and local authorities successfully completed modules in Housing Policy, Housing Management Services, Housing Law, Financing for Housing, Housing Need, Demand and Supply and Professional Practice Skills for Housing.

Seminars

2019 saw the ICSH deliver seminars throughout the year, including on the key social housing funding schemes – CAS and CALF – which proved hugely popular, a session for Tier 3 board members on the impact of the reclassification of the sector as well as workshops on practical issues impacting on our member organisations.



Our compassion fatigue seminar is always well attended



ICSH CAS Seminar, September 2019



Housing Association Performance Management (HAPM)

2019 was another successful year for HAPM with 59 housing associations taking part for the full year, providing data on half the tenancies in the sector. As ever, HAPM highlights the strong performance of the sector across a wide range of metrics capturing management functions.

Housing Association Activity Report 2018

ICSH launched the Housing Association Activity Report 2018 in May 2019. Ireland's housing association sector provided 3,219 social homes in 2018, 38% of the national total, and took more than 4,000 households off the social housing waiting list. 54% were new build social homes provided by ICSH members to households on the social housing waiting list, 33% were acquisitions and 13% were leased. Rebuilding Ireland's 2018 construction and acquisition target for the AHB sector was 2,460 and we exceeded this by delivering 2,805. On the occasion of the Launch, Donal McManus, ICSH Chief Executive, called for the Government to publish the legislation underpinning the Land Development Agency's (LDA) model of delivery. The LDA was initiated in September 2018 to develop State lands for housing development and regeneration.

ICSH Regional Member Meetings 2019

The ICSH completed a successful round of regional meetings with member organisations in spring 2019, with meetings in Cork, Limerick, Mayo, Kilkenny and Cavan. Michael Clohessy of the DHPLG spoke at our Mayo meeting on CAS, at which there was a valuable discussion on all aspects of the CAS process. Our wider regional meetings provided a dedicated forum for member interaction and an arena in which to raise issues of concern locally as well as providing the ICSH with opportunities to engage on local, individual and collective issues. We look forward to hosting another round of meetings later this year at the first opportunity.



ICSH AGM 2019

Damien English TD, Minister for Housing and Urban Development launched our Annual Report 2018 and the ICSH AGM on 19th June, and he spoke about the critical role for housing associations in delivering the 50,000 social homes committed to in Rebuilding Ireland. In particular, he stressed the need for the ICSH and our member organisations to communicate to communities, local authorities and councillors throughout the country that we are making an impact and playing a critical role in alleviating the housing crisis.

Impactful Communications 2019

As a membership body, we have continued to keep affiliated members up-to-date on policy, legislative, funding and governance changes as well as providing information on upcoming events by email and through our website and social media platforms. Members continued to receive regular eBulletins as well as the ICSH newsletters.

27 press releases were issued in 2019, and the ICSH gained significant media exposure on foot of the Activity Report 2018 Launch, the ICSH AGM 2019 as well as the ICSH national conference in Wexford. The ICSH website attracted almost 200,000 visitors in 2019, with particular interest in the ICSH activity report, newsletters, submissions, ICSH conference, housing vacancy pages and member organisation contact details. In terms of social media platforms, ICSH Twitter engagement grew in 2019, with close to 3,000 followers and a new ICSH Facebook profile was established 2019, which has proved particularly useful for promoting member activity and engaging content.



Minister Damien English at the ICSH AGM 2019

Member Activity 2019

New family homes launched in 2019 by Tuath Housing homes in Carlow, Meath and Louth.

Our housing landscape is evolving and responding to our changing household composition. More and more, we are designing and adapting our homes and the public realm to meet the needs of all our citizens. Housing associations are delivering these homes in partnership with the local authorities, the Housing Finance Agency (HFA) and under the stewardship of the Department of Housing Planning and Local Government (DHPLG) and the Housing Agency.

Housing for Families

Housing associations provide housing to families throughout the country offering choice to housing waiting list applicants and providing stability and a platform for families to access other public services such as health and education. By providing good quality and well managed social housing, our members have provided life changing opportunities for families.





1



2



3



3



4



5

1

2019 Respond development in Kilkenny City providing 39 family homes and 15 apartments and housing up to 180 people.

2

13 high quality and A3 energy rating three-bed homes, Fold Ireland was delighted to deliver these much-needed new homes which were fully occupied by tenants in October 2019.

3

50 family homes in Monaghan from Respond Housing in 2019.

4

26 families received keys to their new homes in Sleaty Park, Carlow Town in 2019, including Ger and Debbie Kearney.

5

Clúid Housing, purchased 18 one-bedroom apartments, 40 two-bedroom apartments and four three-bedroom apartments at Park Avenue, Cork for families and single people on Cork City Council's housing list.

Housing with Supports

Approved housing bodies have a long history of providing housing for people who need accommodation with some element of support. While the model of supported housing for older people can vary, the provision of accommodation with some level of support is at the heart of the service. And it's all about enabling people to rightsize and 'age-in-place' at the heart of their communities.

1

New housing for older people at the heart of the community at Cuan Barra, Kilmore, Béal Átha an Ghaorthaidh by the housing association Coiste Tithe Uibh Laoire Teo.

2

Fold Ireland's new Tonleegge Road, Dublin development contains 47 one-bed apartments providing independent living for older people.

3

Second Phase of Housing brings the total to 21 units in Rosscarbery Star Garden developed by Rosscarbery Housing Association a mixture of houses and apartments providing long-term accommodation for older people.

4

HAIL purchased 3 properties between 2018 and 2019 at Hampton Square in Dublin 7. HAIL provides quality housing and individually tailored services to support tenants and clients, primarily those with mental health difficulties, to integrate and live independent lives in the community.



Housing for Homeless Households

Housing Associations provide specialist housing and support for people who are exiting homelessness and for people at risk of homelessness. Our member AHBs are leading a 'housing led' response to homelessness through the *Housing First* model, a participant-centred model providing appropriate accommodation, with support as needed, to ensure sustainable tenancies and permanent exits from homelessness.

1

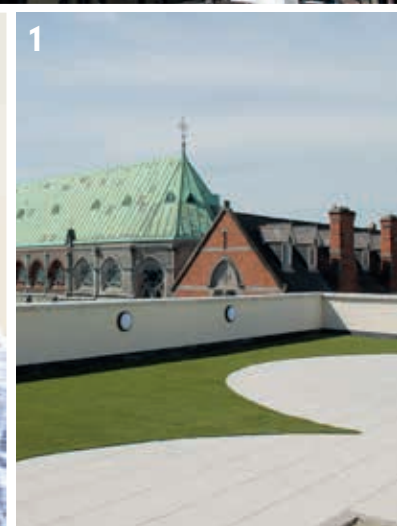
ICSH Community Housing Awards 2019 winner, Focus Ireland's 31-unit development at John's Lane West Dublin, providing independent living for families and individuals who were previously homeless.

2

Launched in February 2019, Peter McVerry Trust Ravenswood Dublin has eight one-bed housing units and a community building.

3

Anew provides support services for pregnant women and new mothers and manage the only emergency accommodation service that works specifically with pregnant women and new mothers. Anew Support Services won the award for Women's Support Group of the year at Irish Women's Awards 2019.





Tenant Engagement & Community Building

The housing association sector long and rich history, starting with philanthropic housing trusts in the 1870s. Our oldest member, the Iveagh Trust, has been providing social rental housing in Dublin since the 1890s. It is not just about brick and mortar; ICSH member organisations provide additional supports to tenants who need an extra hand. Operating in every local authority, in the country and in over 500 communities across Ireland, our members are helping to sustain vibrant and thriving communities.

1

New HAIL tenant signing the forms for her first home in Clonee in Dublin. HAIL purchased the property in 2019.

2

Tuath Housing go the extra mile working with tenants to organise fun family activities that help build strong communities.

3

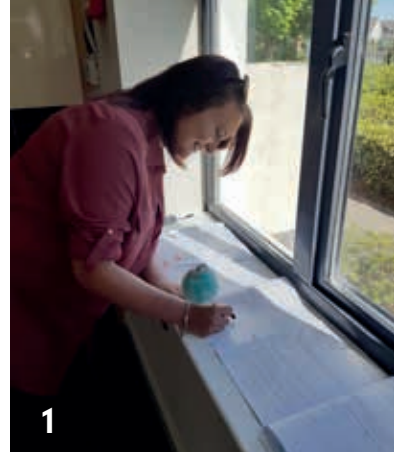
Clúid Housing is all about recognising the diversity of Irish households, delivering affordable homes to those who need them and helping to sustain new communities throughout Ireland.

500+

Operating in every local authority,
in the country and in over 500
communities across Ireland



1



1



2



2



3



3



3

Housing Innovation

Our housing association members are developing innovative solutions to keeping people in their homes: from struggling homeowners (Mortgage to Rent) to housing management solutions that combine both social housing tenants and households in the private rental sector. This can only happen through effective collaboration and communication with local authorities and the Department of Housing, Planning and Local Government.

1

iCare launched the 1st batch of 19 properties purchased to keep families in their homes and out of homelessness through the Mortgage to Rent scheme. iCare have planned for a further 580 properties over the course of 2019 and 2020.

2

Clúid Housing purchased 78 refurbished apartments in Cork City from an investment company in 2019. The units provide long-term, quality housing for people on Cork City Council's housing list and private tenants in the blocks benefit from Clúid's management of common areas as their tenancy switches to the organisation.



Regeneration and Renovation

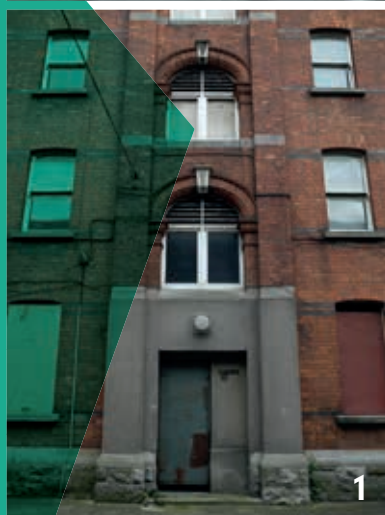
Our housing association members recognise the value of our built heritage and the need to preserve our landmark buildings where possible, in recognition of the rich history these buildings have and their role in community-building and contemporary placemaking. Housing associations are making innovative and sustainable choices when it comes to renovation and refurbishment.

1

Tuath Housing is refurbishing Ellis Court, a Victorian flat complex in Dublin's north-west inner city and is developing 22 one-, two- and three-bed homes. The four-storey complex of two redbrick blocks, constructed in the 1880s, was one of the first purpose-built Dublin Corporation flat complexes, and its social housing purpose is set to continue for another 100 years.

2

The Peter McVerry Trust launched nine social housing units in Kilbeggan, Co. Westmeath in 2019. The apartments were refurbished and converted from a number of unused commercial units. The mix of one and two-bed units will particularly benefit single people and couples who often find it harder to secure housing.



ICSH Governance 2019

ICSH Board Meeting Attendance Record 2019

Board Meetings 2019	Pat Doyle	Tina Donaghy	James Roche	Jackie Bonfield	Paula Kenny	Alison O’Gorman	Oliver O’Loughlin	Jack O’Keefe	Will Chambre 2020
1st March	✓	✓	✓	✓	✓	A	A	✓	
30th April	✓	✓	✓	A	A	✓	✓	✓	
29th May	✓	A	✓	A	✓	✓	✓	✓	
AGM 19.6.									
18th Sept.	✓	✓	✓	✓	✓	A	✓	✓	
7th Nov	✓	✓	A	A	A	A	✓	✓	
16th Dec.	A	✓	✓	A	✓	✓	✓	✓	

The ICSH Board was elected for a three-year tenure 2018/2019/2020

External Members of ICSH Board: Oliver O’Loughlin and Jack O’Keefe, joined the Board from 22nd March 2018. Will Chambre joined the Board from 22nd April 2020.

ICSH Council Members Attendance Record 2019

COUNCIL MEMBER	TIER	23rd Jan.	10th April	11th Sept.	16th Dec.
Jackie Bonfield	T1	A	P	A	P
Margaret Farrissey	T1	P	P	P	P
Regina MacCormack	T1	P	P	A	P
Jim Quinn	T1	P	P	P	A
James Roche	T1	P	P	P	P
Pat Doyle	T2	P	P	P	A
Tina Donaghy	T2	A	P	P	P
Ken O Heileagh	T2	P	P	P	P
Michael Haynes	T2	P	P	P	P
John Joe Higgins	T2	Post-election	P	P	P
Ned Brennan	T3	P	Retired from sector		
Niamh Randall	T3	Post-election	P	P	P
Liz Carey	T3	P	P	A	A
John Hannigan	T3	A	P	A	P
Paula Kenny	T3	P	A	P	P
Alison O’Gorman	T3	P	A	P	A

Independent Auditors' Report

to the Members of The Irish Council For Social Housing

We have audited the financial statements of Irish Council for Social Housing CLG (the 'Company') for the year ended 31 December 2019, which comprise the Income Statement, the Statement of Comprehensive Income, the Balance Sheet, the Statement of Changes in Reserves and the notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is Irish law and Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

In our opinion, the accompanying financial statements:

- give a true and fair view of the assets, liabilities and financial position of the Company as at 31 December 2019 and of its surplus for the year ended;
- have been properly prepared in accordance with Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'; and
- have been properly prepared in accordance with the requirements of the Companies Act 2014.

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are further described in the auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of financial statements in Ireland, including the Ethical Standard issued by the Irish Auditing and Accounting Supervisory Authority (IAASA), and the provisions available for small entities, in the circumstances set out in note 24 to the financial statements, and we have fulfilled our ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

We have nothing to report in respect of the following matters in relation to which ISA (Ireland) 570 requires us to report to you where:

- the Directors' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the Directors have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the Company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Harry O'Sullivan,

for and on behalf of
Crowleys DFK Unlimited Company
Chartered Accountants and Statutory Audit Firm
16/17 College Green
Dublin 2

3rd June 2020

Directors' Responsibilities Statement

For the Year Ended 31 December 2019

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with Irish Law and regulations.

Irish company law requires the directors to prepare the financial statements for each financial year. Under the law, the directors have elected to prepare the financial statements in accordance with the Companies Act 2014 and Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'.

Under company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the assets, liabilities and financial position of the Company as at the financial year end date, of the surplus or deficit for that financial year and otherwise comply with the Companies Act 2014.

In preparing these financial statements, the directors are required to:

- select suitable accounting policies for the Company's financial statements and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether the financial statements have been prepared in accordance with applicable accounting standards, identify those standards, and note the effect and the reasons for any material departure from those standards; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The directors are responsible for ensuring that the Company keeps or causes to be kept adequate accounting records which correctly explain and record the transactions of the Company, enable at any time the assets, liabilities, financial position and surplus or deficit of the Company to be determined with reasonable accuracy, enable them to ensure that the financial statements and Directors' Report comply with the Companies Act 2014 and enable the financial statements to be audited. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

On behalf of the Board: 3rd June, 2020

Patrick Doyle
Director

James Roche
Director

Balance Sheet

As at 31 December 2019

	2019		As restated 2018	
	€	€	€	€
Fixed assets		27,913		43,732
Tangible assets		27,913		43,732
Current Assets				
Debtors: amounts falling due within one year	25,948		6,274	
Cash at bank and in hand	796,221		661,694	
	822,169		667,968	
Creditors: amounts falling due within one year	(125,511)		(65, 959)	
Net current assets		696,658		602,009
Total assets less current liabilities		724,571		645,741
Net assets		724,571		645,741
Capital and reserves				
Income and expenditure reserve		724,571		645,741
Retained Earnings		724,571		645,741
Income		955,607		859,428
Gross surplus		955,607		859,428
Administration expenses		(876,777)		(854,072)
Operating surplus		78,830		5,356
Surplus for the year		78,830		5,356

The financial statements were approved and authorised for issue by the Board:

Pat Doyle
Director

3 June 2020

James Roche
Director

3 June 2020

Schedule to the Detailed Accounts

For the Year Ended 31 December 2019

	2019 €	As restated 2018 €
Income		
Seminars and conference	110,740	62,535
Affiliation fees	233,851	228,089
Grant-in-aid (Note 15)	429,500	427,000
Social partnership **	30,144	30,144
Pobal/White paper contract *	38,674	27,848
Sponsorships/Donations	48,000	38,885
Education and training programme fees	49,069	14,045
Sales/Service/Consultancy	10,988	25,486
Other income	4,641	5,396
	955,607	859,428
	2019 €	2018 €
Administration Expenses		
Staff salaries	342,411	343,678
Part salary of Dev Officer	38,674	27,848
Part salary of Compliance Officer	30,144	30,144
Employer's PRSI	40,812	38,788
Employer's Pension Cost	15,153	19,825
Education and training courses	21,592	13,921
Meetings, travel and subsistence	27,010	21,328
Consultancy	21,702	5,425
Printing, postage and stationery	48,086	26,781
Telephone and fax	5,311	6,543
General office expenses	43,180	40,352
Advertising and promotion	1,278	2,366
Legal and professional	13,018	53,376
Accountancy fees	6,114	6,365
Bank charges	454	748
Rent and rates	75,000	77,698
Light and heat	7,079	10,912
Insurances	14,458	6,100
Depreciation - fixture and fittings	13,054	13,054
Depreciation - leasehold improvements	2,765	3,348
Affiliation costs	9,200	7,260
Conference and seminars	66,850	56,714
Regional network	11,273	11,397
Other non-audit services	1,845	1,476
IT and other services contracts	20,314	28,624
	876,777	854,071

*** Scheme to Support National Organisations in the Community and Voluntary Sector**

The work of the ICSH is part - supported by the 'White Paper Contract' scheme which is administered by Pobal. ICSH received grants under the scheme amounting to €38,674 in 2019 towards the salary payment of the ICSH Housing Development Officer.

**** Funding Scheme for Members of the Community & Voluntary Partnership**

The ICSH received a Social Partnership Grant of €30,144 in 2019 towards the salary payment of the ICSH Compliance Development Officer.



List of Members 2019

A

Ability West
 Achill Sheltered Housing Association
 Adapt Domestic Abuse Services
 Adare Sheltered Housing CLG
 Aghamore Voluntary Housing Association
 Alone
 Amber, Kilkenny Womens Refuge
 Anew Support Services
 Anvers Housing Association
 Aoibhneas CLG
 Aonach Housing Association Ltd
 Apex Housing Association
 Áras Mhuire Housing Ltd
 Ardara Sheltered Housing Association CLG
 Ardfallen Sheltered Housing
 ARK Housing Association
 Associated Charities Trust (ACTS) CLG

B

Ballycastle & District Voluntary Housing Association
 Ballydesmond Sheltered Housing Ltd
 Ballyhale Voluntary Housing Association Ltd.
 Ballyhaunis Social Housing Ltd.
 Ballyhooly Sheltered Housing Association Ltd.
 Ballymacarbry Elders Housing Association Ltd.
 Banada Tourlestrane Housing Association Ltd.
 Bandon Geriatric and Community Council
 Banner Housing Association Ltd.
 Bantry Care for the Aged Association Ltd.
 Belcarra Community Co-Op Ltd.
 Belmont Park Housing Association
 Bishopstown Senior Citizen Housing Association Ltd.

Brabazon Trust
 Brickens Logboy Tulrahan Housing
 Broomfield Housing Company

C

C.N.C. Housing Association Ltd.
 Caisleán Nua Voluntary Housing Association
 Callan Community Voluntary Housing
 Carbery Housing Association CLG
 Carnew Community Care CLG
 Carracastle Voluntary Housing Association Ltd.
 Carriglea Cáirde Services
 Castleblayney Care Housing Association
 Castleblayney Trust for Homeless, Needy & Unemployed
 Castlecomer Housing Association
 Charles Sheils' Charity
 Charleville Sheltered Housing
 CHAS - Cabhrú Housing Association Services
 Cheshire Ireland
 Cill Dara Housing Company Limited by Guarantee
 Circle Voluntary Housing Association
 Clanmil Housing Association Ireland CLG
 Clár I.C.H.
 Claregalway and District Day Care Centre
 Clones Special Needs CLG
 Clonmel Voluntary Housing Association
 Clúid Housing Association
 Cobh Community Care
 Coiste Tithe Uibhe Laoire Teo
 Colliery Christians Voluntary Housing Association
 Cómhacht Tithe Soisialta agus Forbairt an Tsuláin Teo
 Conna Community Council Housing for the Elderly Association

COPE Foundation (Cork)
 COPE Galway
 Cork Simon Community
 Corran-Deel Voluntary Housing Association CLG
 County Donegal Parents and Friends Housing Association Limited
 County Wexford Community Workshop (Enniscorthy) CLG
 Cuan an Chlair
 Cuan Saor Women's Refuge and Support Services CLG
 Culfadda Housing Association Limited
 Cumann Tithíochta na Dromoda Teo.
 Cumann Tithíochta Sóisialta an Bhreacadh Nua Teo.
 Curlew Housing Association Ltd.

D

Daisyhouse Housing Association
 Danesfort Housing Association
 Dara Voluntary Housing Association
 Daughters of Charity of St. Vincent de Paul Service for Persons with MH
 Disabled People of Longford Housing Association Ltd.
 Donegal Women's Voluntary Housing Association
 Doorway to Life (Abode)
 Drogheda Homeless Aid Association Ltd.
 Drogheda Womens and Childrens Refuge Centre CLG
 Dromin/Athlacca Housing Project Ltd.
 Dublin Central Mission (DAC)
 Dublin Simon Community
 Dundalk Simon Community

E

Embury Close Sheltered Housing Company
 Enniscorthy Community Housing Ltd.
 Escombe Housing Limited

F

F.H.I.S.T.
 Farranree Sheltered Housing Association Limited
 Fergus Housing Association
 Fethard and District Day Care Centre
 Finisklin Housing Association Ltd.
 Focus Housing Association
 Fold Housing Association Ireland CLG
 Foscaadh Housing Association
 Four Mile House Housing Association
 Friends of CoAction Voluntary Housing Association

G

Galtan CLG
 Galway Co-Op Housing Development Society
 Galway Mental Health Association
 Galway Simon Community
 Gleann Ealach Housing Association
 Grange and District Housing Association
 Grantstown Voluntary Housing Association
 Guardwell Sheltered Housing CLG

H

Habinteg Housing Association Ireland CLG
 Hearth and Mind
 Home Again
 Housing Association for Integrated Living (HAIL)
 Hugh Gore Institute Ltd.

I

Inagh Voluntary Housing Association Limited
 Inis Housing Association
 Irish Society for Autism
 Irish Wheelchair Association

J

John Nash Charity Sheltered Housing
 JPC Housing Association Ltd.

K

KADA
 Kanturk Sheltered Housing Association
 KARE

Kerry Emigrant Support Housing Association Ltd.
 Kerry Mental Health Association
 Kerry Parents and Friends Association
 Kilanerin Sheltered Housing Association
 Kilbolane Voluntary Housing Association
 Kilcorney Community Development Association Ltd.

Kildare North Sheltered Housing
 Kildorrery Voluntary Housing Association CLG

Kilkee Housing Association
 Killeshandra Housing Association Ltd.
 Killimor Parish Housing Association
 Kilmihil Community Housing Association Ltd.

Kilmovee Community Housing Limited
 Kilnaleck Sheltered Homes Ltd.
 Kiltullagh Voluntary Housing Association
 Kilworth Community Housing Association Ltd.
 Kingdom Voluntary Rural Housing Association
 Kingsriver Housing Association
 Kiskeam and District Action Group

L

Leighlinbridge Housing Association Ltd.
 Lighthouse Fellowship
 Lisdoonan District Housing Association Ltd.
 Little Angels Housing Association Ltd.
 Little Sisters of the Poor
 Loch Gowna Housing Association CLG
 Lord Blaney Trust
 Louisburgh Community Housing

M

Macroom Senior Citizens Housing Development Ltd
 Mallow Sheltered Care CLG
 Mayo Abbey Parish Housing Association member
 Merrick House DAC
 Mid Offaly Housing Association
 Midlands Simon Community
 Middleton Lions Club Housing Association Ltd.
 Millstreet & District Housing Association CLG

Missionaries of the Sacred Heart
 Mitchelstown Senior Citizens Project
 Monaghan Housing Association
 Monaghan Parents and Friends of Persons with an Intellectual Disability Ltd.

MooreHaven Centre
 Mount Cara CLG
 Mountbellew Voluntary Homes Association Ltd.
 Mountmellick Voluntary Housing Association
 Moyne Voluntary Housing Association
 Muff Sheltered Housing Association Limited
 Muiriosa Foundation
 Mullingar Housing Association
 Mulranny Day Centre Housing CLG

N

Nazareth Housing Association Limited
 Nenagh Voluntary Housing Association LBG
 New Hope Residential Centre
 Newgrove Housing Association
 North and East Housing Association
 North Connemara Voluntary Housing Association Limited
 Novas Initiatives

O

O Cualann Co-Housing Alliance CLG
 Oakdene House
 Oaklee Housing
 Oasis Housing Association CLG
 Offaly Housing Association for People with an Intellectual Disability Limited
 Orione Care/The Sons of Divine Providence
 Owing Care for the Elderly

P

PACE
 Peamount Housing Ltd.
 Peter McVerry Trust
 Peter Triest Housing Association
 Phibsboro Aid
 Praxis Housing Association CLG
 Prosper Fingal Housing Association Company Limited by Guarantee

R

Rathangan Senior Citizens Housing Association
 Rathkeale Sheltered Housing Association Limited
 Rathmore Social Action Group
 Respond Housing Association
 Rights for the Elderly VHA CLG
 Roscara Housing Association
 Roscommon Mental Health Association
 Rosedale (Kilmacow) Voluntary Housing Association Ltd.
 Rosepark Independent Living Company
 Rosscarbery Social Housing Association Ltd.

S

S.O.S. Kilkenny Housing Association Limited
 Saint John of God Housing Association CLG
 Saoirse Housing Association CLG
 Senior Citizens Concern CLG
 Shanbally Housing Association CLG
 Skibbereen Geriatric Society Ltd.
 Slí Eile Housing Association CLG
 Slieverue Community Housing Association
 Sligo Social Service Council CLG
 SLINUA Housing Association CLG
 Society of Saint Vincent de Paul
 Sonas Domestic Violence Charity
 Sophia Housing Association
 Sophie Barat Residence
 South East Galway Housing Association Limited
 South East Simon Community
 St. Aidan's Day Care Centre Ltd.
 St. Christopher's Housing Association (Longford)
 St. Dominic's Housing Association Ltd. Co. Mayo
 St. Francis Housing Association
 St. Killian's Housing Association Limited
 St. Mary's (Kilkenny) Voluntary Housing Association
 St. Michael's House Housing Association
 St. Patricks Dwellings For the Elderly

STEER Housing Association
 Sue Ryder Foundation
 Sunbeam House Services

T

Tabor House Trust Company Limited
 Tabor Lodge Addiction and Housing Services Limited
 Teach Tearmainn Housing Association
 Tearmann Éanna Teoranta
 Tearmann Housing Association Ltd.
 Tearmann Uí Cheallaigh Cumann Tithíochta Soisíolta
 Templemore Voluntary Housing Association
 Temporary Emergency Accommodation Mullingar (T.E.A.M.)
 The Father Patrick Peyton C.S.C. Voluntary Housing Company C.L.G.
 The Iveagh Trust
 The Paddy McGrath Housing Project
 The Royal Hospital Donnybrook Voluntary Housing Association T/A RHD Housing
 The Salvation Army
 Thomastown Voluntary Housing Association
 Thomond Housing Association
 Thurles Lions Trust Housing Association CLG
 Tinteán - Carlow Voluntary Housing Association Ltd
 Títhe Cois Trá (Lacken Housing Association)
 Tooreen Housing Association Limited
 Tramore Voluntary Housing Association Limited
 Tuath Housing
 Tullamore Housing Association CLG
 Tusk Voluntary Housing Association Ltd.

U

Upton Cork Housing Association

V

Villiers Housing Association

W

Walkinstown Housing Association Ltd.
 Waterford Dove Housing Association CLG
 Waterford Housing Association (Tinteán Housing Association)
 Western Care
 Westgate Foundation
 Windgap Voluntary Housing Association
 Women's Aid Dundalk

Supporting Members

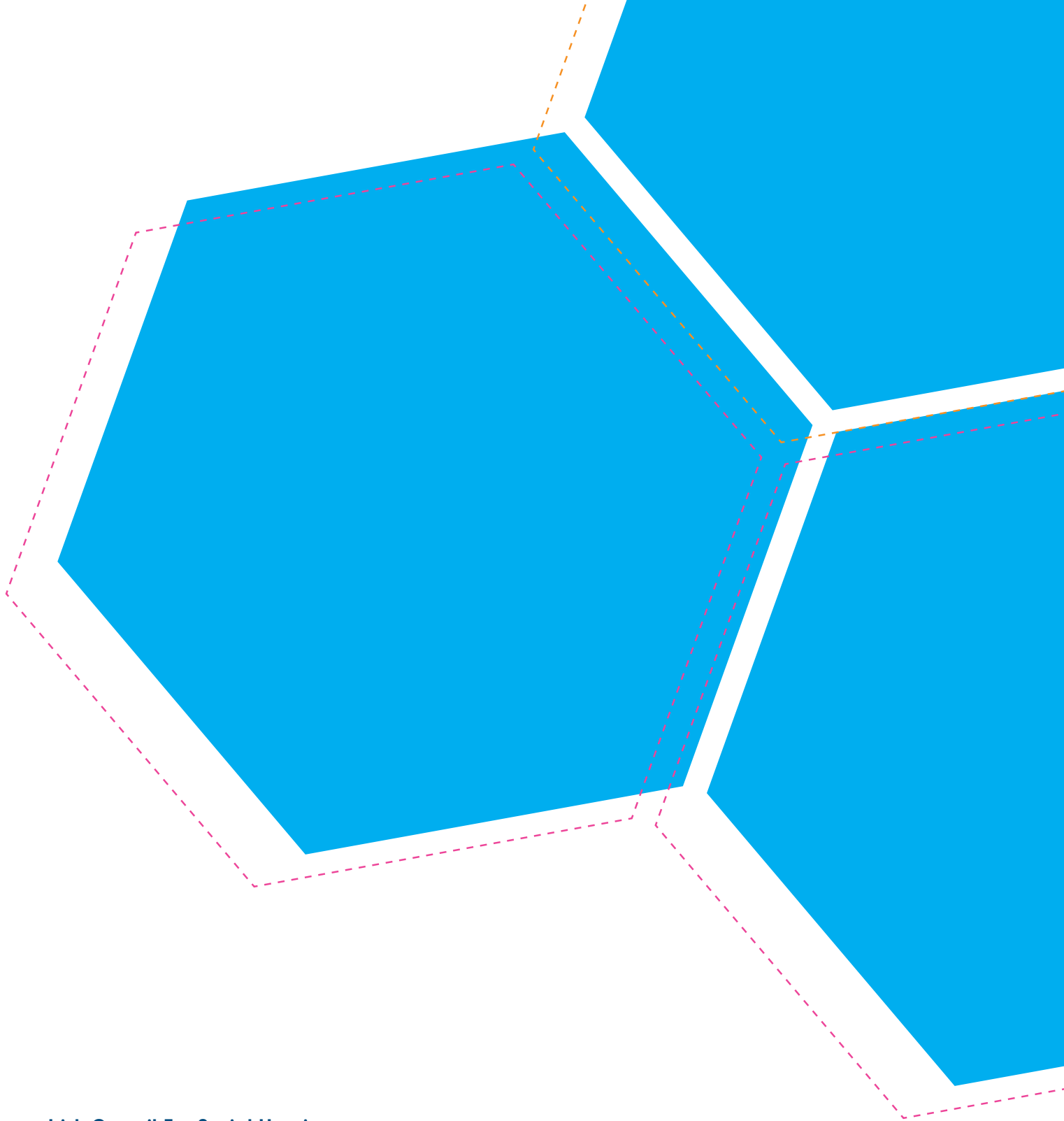
CrossCare
 Depaul Ireland
 Disability Federation of Ireland
 Mental Health Ireland
 Safe Home Programme CLG
 Simon Communities of Ireland
 Threshold

Trade Members

Campbell Tickell

Associate Members

Friends of Lisdoonvarna Community Health Facility Ltd.
 Radius Housing Association
 St. Patrick's Trust
 Voluntary Housing Support Services CLG
 White Oaks Housing Association



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